



Eastern Oregon CCO
CAHPS® 5.0 Medicaid Survey

Banner Book Report

June 2017
Measurement Year 2016



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METHODOLOGY

Introduction

This banner book report summarizes the results of the 2017 CAHPS® Medicaid survey of Eastern Oregon CCO members. Eastern Oregon CCO is one of 16 health plans that participated in the survey. The survey was administered over a twelve-week period using a mixed-mode (mail and telephone) six-wave protocol. This protocol consisted of a pre-notification letter, an initial survey mailing and reminder postcard to all respondents, followed by a second survey mailing and reminder postcard to non-respondents. Phone follow-up was conducted for members who had not responded to the mailings. Respondents were surveyed in English and Spanish. DataStat administered the survey under contract with the Oregon Health Authority.

Survey Milestones

Pre-notification letters mailed:	January 5, 2017
1st mailing of survey packets:	January 12, 2017
1st mailing of reminder postcards:	January 19, 2017
2nd mailing of survey packets:	February 9, 2017
2nd mailing of reminder postcards:	February 16, 2017
Phone follow-up start:	March 8, 2017
Mail and phone field terminated:	April 6, 2017

Sampling

The sampling plan for the adult and child surveys called for a random sample of 900 eligible members per CCO in each age group. The state elected to sample 1800 members from each age group of the Open Card population. Adults were defined as members aged 18 years or older and children as 17 years old or younger, both as of November 30, 2016. To be eligible, members had to have been enrolled in Oregon Health Plan for at least six months as of November 30, 2016. The final selected sample consisted of 16,200 adult OHP enrollees and 16,200 child OHP enrollees.

Questionnaires

The instruments selected for the survey were adaptations of the CAHPS® 5.0 adult and child core questionnaires for use in assessing the performance of CCOs. CAHPS® supplemental questions as well as OHP-specific items were added to the instruments.

Selection of Cases for Analysis

Surveys were considered complete if respondents did not say 'No' to Q1 and if they provided a valid response to at least one non OHP-specific question.

Composites, Overall Ratings, and Measures for Reporting

In addition to responses by individual question, the CAHPS® 5.0 questionnaire yields several types of results for reporting. *Composite scores* summarize responses in key areas of member experience. Five composites are calculated for the adult and child instruments: *Getting Needed Care*, *Getting Care Quickly*, *How Well Doctors Communicate*, and *Health Plan Customer Service*, and *Shared Decision Making*. Global or overall ratings measure respondents' assessments, using a scale of 0 to 10, of their health plan, health care, personal doctor, and specialist. In the child questionnaire, an additional set of three *Reporting Measures* are possible. These measures cover topics called *Access to Specialized Services*, *Family Centered Care*, and *Coordination of Care*.

The questions for each composite, overall rating, and reporting measure are listed below, with their locations in the adult and child questionnaires, respectively, as well as the topics addressed by the item.

Composite: Getting Needed Care

Q14/15. Got care, tests or treatment you thought you needed

Q25/46. Getting appointments with specialists

Composite: Getting Care Quickly

Q4/4. Got care for illness/injury/condition as soon as you thought you/child needed

Q6/6. Got an appt. for routine care as soon as you thought you/child needed

Composite: How Well Doctors Communicate

Q17/32. Personal doctor explained things in a way that was easy to understand

Q18/33. Personal doctor listened carefully to you

Q19/34. Personal doctor showed respect for what you had to say

Q20/37. Personal doctor spent enough time with you/your child

Composite: Customer Service

Q31/50. Health plan's customer service gave needed information or help

Q32/51. Treated with courtesy and respect by health plan's customer service staff

Composite: Shared Decision Making

Q10/11. Doctor talked about reasons you might want to take a medicine

Q11/12. Doctor talked about reasons you might not want to take a medicine

Q12/13. Doctor talked about what you thought was best for you when discussing a medication

Rating Questions

Q13/14. Rating of all health care

Q23/41. Rating of personal doctor

Q27/47. Rating of specialist doctor

Q35/54. Rating of health plan

Composite: Access to Specialized Services (Child only)

Q--/20. Getting special medical equipment or devices for your child

Q--/23. Getting special therapy (physical, occupational, speech) for your child

Q--/26. Getting treatment or counseling for your child

Composite: Family Centered Care: Personal Doctor Who Knows Child (Child only)

Q--/38. Child's personal doctor talked with you about how child is feeling, growing, behaving

Q--/43. Child's personal doctor understands how child's health conditions affect child's day-to-day life

Q--/44. Child's personal doctor understands how child's health conditions affect family's day-to-day life

Composite: Coordination of Care for Children with Chronic Conditions (Child only)

Q--/18. Got help contacting school and daycare from someone at health plan or doctor's office

Q--/29. Got help coordinating care among providers from someone at health plan or doctor's office

Comparisons, Statistical Testing, Scoring, and Weighting

In the tables, results are presented for all questionnaire items, reporting measures, and composites, by OHP overall, age category, race/ethnicity, health status, and gender. If any demographic subgroup has fewer than 11 respondents then the data in that demographic subgroup are suppressed, no cases will be presented in the column. Suppressed banner points are marked with a '###' on the banner point label. Some banner points have zero respondents, these banner points are marked with a '#' on the banner point label.

Significance testing was conducted between the CCO results and the overall OHP results, and the plan demographic subgroup results. Statistically significant differences were determined with binomial and t-tests, using a significance level of .05 or less. Tests were considered valid when the number of cases used to compute the score was 50 or greater and there was non-zero variation in the tested groups. The symbol '~' is used to indicate the test was not valid. For comparisons with statistically significant differences, a star (*) is found to the right of the relevant percentage in the table.

For rating, composite, and reporting measure questions, responses grouped together as scores offer a means of comparing performance across plans and other subgroups. Scores are usually designed to capture respondents' positive experiences. Thus, in rating questions, for example, responses of 8, 9, or 10 represent a positive experience, as do responses of 'Usually' or 'Always' to questions that make up the composites and most of the reporting measures. To make these scores easily available to users, positive responses have been set apart in the banner tables and labelled as 'Nets'. A net score preceded by '#' signifies the most inclusive grouping (i.e. 8, 9, and 10), whereas a net score preceded by the label 'Score 2' represents the least inclusive grouping (i.e. 9 and 10).

Data presented in the banner books were weighted to reflect each plan's actual distribution in the total eligible population. A weight unique to each health plan and age category (adults and children) was constructed by applying the percentage of members by plan in the population to the corresponding percentages in the completed cases.

Sample Disposition

Category	Adult		Child	
	Eastern Oregon CCO	Overall	Eastern Oregon CCO	Overall
**First mailing - sent	900	16200	900	16200
*First mailing - usable survey returned	157	2801	126	2168
Second mailing - sent	727	13319	756	13616
*Second mailing - usable survey returned	52	978	44	886
*Phone - usable surveys	86	1303	131	2255
Total - usable surveys	295	5082	301	5309
†Ineligible: According to population criteria‡	16	346	6	200
†Ineligible: Deceased	0	31	0	0
†Ineligible: Mentally or physically unable to complete survey	9	195	0	0
†Ineligible: Language barrier	1	64	3	59
Incorrect address AND incorrect phone number	48	848	44	710
Refusal/Returned survey blank	31	672	42	829
Nonresponse - Unavailable by mail or phone	500	8962	504	9093
Adjusted Response Rate	33.8%	32.7%	33.8%	33.3%

*Included in response rate numerator

†Excluded from adjusted response rate denominator

‡Population criteria: The designated respondent must be enrolled in the health plan and meet the age requirements of the survey methodology.

Note: *Adjusted Response Rate = Total Usable Surveys / Total Eligible Cases*

Response/Non-Response Comparison

Presented below is a comparison, by age and gender within each age category, of respondents and non-respondents, all of whom were part of the random sample for the Oregon CAHPS© 2017 survey.

Non-Respondents are members or member proxys who decided not to participate in the study by mail or phone. This group includes two types of non-respondents:

- 1) Members who passively refused by not returning the questionnaire mailed to their household and/or not answering questions over the phone.
- 2) Members who actively refused, either by contacting DataStat or by declining to participate when DataStat attempted to reach them by phone.

The category labeled **Respondents** includes members or member proxys who completed the questionnaire either by mail or phone.

Adult

Gender / Age	Non-Respondents	Respondents	Difference
Male	209 42.1%	122 41.4%	-0.78%
Female	287 57.9%	173 58.6%	0.78%
18-24	103 20.8%	36 12.2%	-8.56%
25-34	141 28.4%	45 15.3%	-13.17%
35-44	95 19.2%	51 17.3%	-1.87%
45-54	85 17.1%	63 21.4%	4.22%
55-64	58 11.7%	86 29.2%	17.46%
65-74	9 1.8%	11 3.7%	1.91%
75 or Older	5 1.0%	3 1.0%	0.01%

Child

Gender / Age	Non-Respondents	Respondents	Difference
Male	261 50.8%	156 51.8%	1.05%
Female	253 49.2%	145 48.2%	-1.05%
<3	101 19.6%	61 20.3%	0.62%
4-7	141 27.4%	64 21.3%	-6.17%
8-12	140 27.2%	102 33.9%	6.65%
13 or older	132 25.7%	74 24.6%	-1.10%

Q1 OUR RECORDS SHOW THAT YOU ARE NOW IN <HEALTH PLAN>. IS THAT RIGHT?

	BANT	BANT	AGE							RACE							ETHNIC-	HEALTH	GENDER	
	OT1	OT2													ITY	STATUS				
	EAST	OHP	18	25	35	45	55	65	BLCK	NATV	AMER				NOT	EX &				
	TOT	TOT	TO	TO	TO	TO	TO	AND	OR	HAW/	IND/				VERY					
	ADLT	ADLT	24	34	44	54	64	OVER	AFR-	AS-	PAC	ALSK			GOOD	FAIR				
									AMER	IAN	ILND	NATV	OTHR	MUL-	HIS-	HIS-	GOOD	FAIR		
									##	##	#	##	##	TI	IC	IC	&	&		
									WHTE								GOOD	POOR		
																	MALE	MALE		
Q1																				
YES	294	5060	32	41	45	62	86	12	204					14	46	227	187	92	119	159
	100%	100%	100%	100%	100%	100%	100%	100%	100%	~	~	~	~	~100%	100%	100%	100%	100%	100%	100%
NOT ANSWERED	1	22							1						1	1				1
VALID CASES	294	5060	32	41	45	62	86	12	204					14	46	227	187	92	119	159
NUMBER OF RESPONDENTS	295	5082	32	41	45	62	86	13	205					14	46	228	188	92	119	160
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%

Q3 IN THE LAST 6 MONTHS, DID YOU HAVE AN ILLNESS, INJURY, OR CONDITION THAT NEEDED CARE RIGHT AWAY IN A CLINIC, EMERGENCY ROOM OR DOCTOR'S OFFICE?

	BANT OT1	BANT OT2	AGE						RACE						ETHNIC-ITY	HEALTH STATUS		GENDER				
	EAST TOT ADLT	OHP TOT ADLT	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	WHTE	BLCK OR AFR-AMER ##	AS-IAN ##	NATV ILND #	AMER IND/ALSK ##	OTHR ##	MUL-TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR	GOOD & POOR	MALE	FE-MALE	
Q3 YES	108 37%	2017 41%	7 22%~	13 33%~	16 36%~	21 35%	39 46%	5 38%~	74 37%	~	~	~	~	~	5 36%~	15 33%~	85 38%	56 30%*	44 48%*	33 28%*	68 43%*	
NO	181 63%	2921 59%	25 78%~	27 68%~	29 64%~	39 65%	46 54%	8 62%~	128 63%	~	~	~	~	~	9 64%~	30 67%~	140 62%	130 70%*	47 52%*	85 72%*	89 57%*	
NOT ANSWERED	6	144	1			2	1		3								1	3	2	1	1	3
VALID CASES	289	4938	32	40	45	60	85	13	202						14	45	225	186	91	118	157	
NUMBER OF RESPONDENTS	295	5082	32	41	45	62	86	13	205						14	46	228	188	92	119	160	
	100%	100%	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%	

Q4 IN THE LAST 6 MONTHS, WHEN YOU NEEDED CARE RIGHT AWAY, HOW OFTEN DID YOU GET CARE AS SOON AS YOU NEEDED?

	BANT	BANT	AGE						RACE						ETHNICITY		HEALTH STATUS		GENDER	
	OT1	OT2	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	BLK OR AFR-AMER ##	AS-IAN ##	NATV HAW/ ILND #	AMER IND/ ALSK #	OTHR ##	MUL-TI	HIS-IC	NOT HIS-PAN-IC	EX & VERY GOOD & POOR	FAIR & POOR	MALE	FE-MALE
Q4 NEVER	3 3%	42 2%	1 ~ 10%~	1 7%~	1 ~ 3%~	1 ~ 2%~	1 2%~	~	~	~	~	~	~	~	3 4%~	2 4%~	1 3%~	3 10%~	~	
SOMETIMES	15 17%	268 15%	2 33%~	2 20%~	4 29%~	1 6%~	5 17%~	11 18%~	~	~	~	~	~	2 14%~	12 17%~	7 14%~	7 22%~	5 17%~	9 17%~	
USUALLY	20 22%	466 26%	2 33%~	3 ~ 21%~	7 39%~	6 20%~	1 20%~	11 18%~	~	~	~	~	2 50%~	4 29%~	15 22%~	13 26%~	6 19%~	7 24%~	12 22%~	
ALWAYS	51 57%	1045 57%	2 33%~	7 70%~	6 43%~	10 56%~	18 60%~	4 80%~	37 62%~	~	~	~	~	2 50%~	8 57%~	39 57%~	28 56%~	18 56%~	14 48%~	33 61%~
#ALWAYS + USUALLY (NET)	71 80%	1511 83%	4 67%~	7 70%~	9 64%~	17 94%~	24 80%~	5 100%~	48 80%~	~	~	~	~	4 100%~	12 86%~	54 78%~	41 82%~	24 75%~	21 72%~	45 83%~
TOP BOX SCORE	51 57%	1045 57%	2 33%~	7 70%~	6 43%~	10 56%~	18 60%~	4 80%~	37 62%~	~	~	~	~	2 50%~	8 57%~	39 57%~	28 56%~	18 56%~	14 48%~	33 61%~
NOT ANSWERED	19	196	1	3	2	3	9	14						1	1	16	6	12	4	14
VALID CASES	89	1821	6	10	14	18	30	5	60					4	14	69	50	32	29	54
NUMBER OF RESPONDENTS	108	2017	7	13	16	21	39	5	74					5	15	85	56	44	33	68
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%

[ASKED IF Q3 = YES]

Q5 IN THE LAST 6 MONTHS, DID YOU MAKE ANY APPOINTMENTS FOR A CHECK-UP OR ROUTINE CARE AT A DOCTOR'S OFFICE OR CLINIC?

	BANT	BANT	AGE						RACE						ETHNIC-	HEALTH		GENDER		
	OT1	OT2												ITY	STATUS					
	EAST	OHP	18	25	35	45	55	65	BLCK	NATV	AMER				NOT	EX &				
	TOT	TOT	TO	TO	TO	TO	TO	AND	OR	HAW/	IND/				HIS-	HIS-	GOOD	FAIR		
	ADLT	ADLT	24	34	44	54	64	OVER	AFR-	AS-	PAC	ALSK			PAN-	PAN-	&	&	FE-	
									AMER	IAN	ILND	NATV	OTHR	MUL-	IC	IC	GOOD	POOR	MALE	MALE
Q5																				
YES	177	3365	13	21	24	41	60	10	133					3	25	140	100	69	61	107
	61%	68%*	42%~	51%~	55%~	66%	71%*	77%~	66%*	~	~	~	~	~ 21%~	56%~	62%	54%*	76%*	52%*	67%*
NO	113	1561	18	20	20	21	25	3	70					11	20	86	86	22	56	52
	39%	32%*	58%~	49%~	45%~	34%	29%*	23%~	34%*	~	~	~	~	~ 79%~	44%~	38%	46%*	24%*	48%*	33%*
NOT ANSWERED	5	156	1		1		1		2						1	2	2	1	2	1
VALID CASES	290	4926	31	41	44	62	85	13	203					14	45	226	186	91	117	159
NUMBER OF RESPONDENTS	295	5082	32	41	45	62	86	13	205					14	46	228	188	92	119	160
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%

Q6 IN THE LAST 6 MONTHS, HOW OFTEN DID YOU GET AN APPOINTMENT FOR A CHECK-UP OR ROUTINE CARE AT A DOCTOR'S OFFICE OR CLINIC AS SOON AS YOU NEEDED?

	BANT OT1	BANT OT2	AGE						RACE						ETHNICITY	HEALTH STATUS		GENDER		
	EAST TOT ADLT	OHP TOT ADLT	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	BLK OR AFR-##	AS-IAN##	NATV ILND#	AMER IND/ALSK##	OTHR##	MUL-TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	MALE	FE-MALE	
Q6 NEVER	7 5%	83 3%	1 8%~	3 ~	1 13%~	2 3%~	4 4%~	6 5%~	~	~	~	~	~	~	6 5%~	5 6%	2 3%	1 2%	6 6%	
SOMETIMES	34 22%	590 19%	6 50%~	4 20%~	8 33%~	7 21%~	8 16%~	27 23%~	~	~	~	~	~	~	6 25%~	27 22%~	19 21%	14 23%	13 24%	20 22%
USUALLY	43 28%	884 29%	1 8%~	3 15%~	3 13%~	11 32%~	20 41%~	3 30%~	29 25%~	~	~	~	~	~	8 33%~	32 26%~	22 25%	19 32%	14 25%	26 28%
ALWAYS	71 46%	1472 49%	4 33%~	13 65%~	10 42%~	15 44%~	19 39%~	7 70%~	53 46%~	~	~	~	~	3 ~100%~	10 42%~	57 47%~	43 48%	25 42%	27 49%	41 44%
#ALWAYS + USUALLY (NET)	114 74%	2356 78%	5 42%~	16 80%~	13 54%~	26 76%~	39 80%~	10 100%~	82 71%~	~	~	~	~	3 ~100%~	18 75%~	89 73%~	65 73%	44 73%	41 75%	67 72%
TOP BOX SCORE	71 46%	1472 49%	4 33%~	13 65%~	10 42%~	15 44%~	19 39%~	7 70%~	53 46%~	~	~	~	~	3 ~100%~	10 42%~	57 47%~	43 48%	25 42%	27 49%	41 44%
NOT ANSWERED	22	336	1	1		7	11	18							1	18	11	9	6	14
VALID CASES	155	3029	12	20	24	34	49	10	115					3	24	122	89	60	55	93
NUMBER OF RESPONDENTS	177 100%	3365 100%	13 100%	21 100%	24 100%	41 100%	60 100%	10 100%	133 100%					3 100%	25 100%	140 100%	100 100%	69 100%	61 100%	107 100%

[ASKED IF Q5 = YES]

Q7 IN THE LAST 6 MONTHS, NOT COUNTING THE TIMES YOU WENT TO AN EMERGENCY ROOM, HOW MANY TIMES DID YOU GO TO A DOCTOR'S OFFICE OR CLINIC TO GET HEALTH CARE FOR YOURSELF?

	BANT OT1	BANT OT2	AGE						RACE						ETHNICITY	HEALTH STATUS		GENDER				
	EAST TOT ADLT	OHP TOT ADLT	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	WHTE	BLCK OR AFR-##	AS- IAN ##	NATV ILND #	AMER IND/ ALSK #	OTHR ##	MUL- TI	HIS- PAN- IC	NOT HIS- PAN- IC	EX & VERY GOOD & FAIR & POOR	GOOD & FAIR & POOR	MALE	FE- MALE	
Q7 NONE	84 29%	1242 26%	14 47%~	13 33%~	15 34%~	16 26%	22 26%	2 15%~	59 29%	~	~	~	~	~	43%~	35%~	65 29%	69 38%*	13 14%*	47 41%*	36 23%*	
1 TIME	48 17%	927 19%	4 13%~	7 18%~	6 14%~	13 21%	12 14%	3 23%~	33 16%	~	~	~	~	~	14%~	16%~	37 16%	36 20%	10 11%	20 17%	25 16%	
2	52 18%	878 18%	8 27%~	7 18%~	8 18%~	7 11%	17 20%	3 23%~	38 19%	~	~	~	~	~	29%~	14%~	44 20%	31 17%	20 22%	21 18%	29 18%	
3	32 11%	581 12%	2 7%~	6 15%~	7 16%~	7 11%	9 11%	1 8%~	24 12%	~	~	~	~	~	~	16%~	25 11%	21 11%	9 10%	10 9%	22 14%	
4	15 5%	402 8%*	~	1 3%~	3 7%~	4 6%	6 7%	1 8%~	11 5%	~	~	~	~	~	~	~	14 6%*	7 4%	8 9%	7 6%	8 5%	
5 TO 9	36 13%	571 12%	2 7%~	5 13%~	3 7%~	10 16%	13 15%	~	25 12%	~	~	~	~	~	14%~	9%~	28 12%	15 8%*	18 20%*	7 6%*	25 16%	
10 OR MORE TIMES	18 6%	248 5%	~	1 3%~	2 5%~	5 8%	5 6%	3 23%~	12 6%	~	~	~	~	~	~	9%~	12 5%	4 2%*	12 13%*	4 3%	12 8%	
NOT ANSWERED	10	233	2	1	1		2		3								3	3	5	2	3	3
VALID CASES	285	4849	30	40	44	62	84	13	202						14	43	225	183	90	116	157	
NUMBER OF RESPONDENTS	295	5082	32	41	45	62	86	13	205						14	46	228	188	92	119	160	
	100%	100%	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%	

Q8 IN THE LAST 6 MONTHS, DID YOU AND A DOCTOR OR OTHER HEALTH PROVIDER TALK ABOUT SPECIFIC THINGS YOU COULD DO TO PREVENT ILLNESS?

	BANT OT1	BANT OT2	AGE					RACE					ETHNIC-ITY	HEALTH STATUS		GENDER					
	EAST TOT ADLT	OHP TOT ADLT	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	WHTE	BLCK OR AFR-AMER ##	AS-IAN ##	NATV ILND #	AMER IND/ PAC ALSK ##	OTHR ##	MUL-TI	HIS-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	MALE	FE-MALE	
Q8 #YES	140 71%	2535 72%	9 60%~	20 74%~	17 59%~	34 77%~	47 78%	6 55%~	99 71%	~	~	~	~	~	4 57%~	22 79%~	109 70%~	74 67%	57 75%	48 70%	84 72%
NO	56 29%	984 28%	6 40%~	7 26%~	12 41%~	10 23%~	13 22%	5 45%~	40 29%	~	~	~	~	~	3 43%~	6 21%~	46 30%~	36 33%	19 25%	21 30%	32 28%
NOT ANSWERED	5	88	1			2	2		4						1		5	4	1		5
VALID CASES	196	3519	15	27	29	44	60	11	139						7	28	155	110	76	69	116
NUMBER OF RESPONDENTS	201	3607	16	27	29	46	62	11	143						8	28	160	114	77	69	121
	100%	100%	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%

[ASKED IF Q7 >= 1 TIME]

Q9 IN THE LAST 6 MONTHS, DID YOU AND A DOCTOR OR OTHER HEALTH PROVIDER TALK ABOUT STARTING OR STOPPING A PRESCRIPTION MEDICINE?

	BANT	BANT	AGE						RACE						ETHNIC-	HEALTH		GENDER		
	OT1	OT2												ITY	STATUS					
	EAST	OHP	18	25	35	45	55	65	BLCK	NATV	AMER				NOT	EX &				
	TOT	TOT	TO	TO	TO	TO	TO	AND	OR	HAW/	IND/				HIS-	HIS-	GOOD	FAIR		
	ADLT	ADLT	24	34	44	54	64	OVER	AFR-	AS-	PAC	ALSK			PAN-	PAN-	&	&		
									AMER	IAN	ILND	NATV	OTHR	MUL-	IC	IC	GOOD	POOR	MALE	FE-
									WHTE	##	##	#	##	##	TI					MALE
Q9																				
YES	96	1857	7	13	12	20	34	6	71					2	12	79	46	45	27	64
	50%	53%	47%~	48%~	44%~	45%~	57%	60%~	52%	~	~	~	~	~ 25%~	46%~	51%~	42%*	61%*	40%	56%*
NO	97	1655	8	14	15	24	26	4	66					6	14	75	63	29	40	51
	50%	47%	53%~	52%~	56%~	55%~	43%	40%~	48%	~	~	~	~	~ 75%~	54%~	49%~	58%*	39%*	60%	44%*
NOT ANSWERED	8	95	1		2	2	2	1	6						2	6	5	3	2	6
VALID CASES	193	3512	15	27	27	44	60	10	137					8	26	154	109	74	67	115
NUMBER OF RESPONDENTS	201	3607	16	27	29	46	62	11	143					8	28	160	114	77	69	121
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%

[ASKED IF Q7 >= 1 TIME]

Q10 DID YOU AND A DOCTOR OR OTHER HEALTH PROVIDER TALK ABOUT THE REASONS YOU MIGHT WANT TO TAKE A MEDICINE?

	BANT	BANT	AGE						RACE						ETHNIC-	HEALTH	GENDER			
	OT1	OT2												ITY	STATUS					
	EAST	OHP	18	25	35	45	55	65	BLCK	NATV	AMER				EX &					
	TOT	TOT	TO	TO	TO	TO	TO	AND	OR	HAW/	IND/			NOT	VERY					
	ADLT	ADLT	24	34	44	54	64	OVER	AFR-	AS-	PAC	ALSK		HIS-	HIS-	GOOD	FAIR			
									AMER	IAN	ILND	NATV	OTHR	MUL-	IC	IC	&	&		
									WHTE	##	##	#	##	##	TI		GOOD	POOR		
																	MALE	MALE		
Q10																				
#YES	88	1690	7	13	11	15	32	6	64					2	12	71	42	41	25	58
	95%	93%	100%	100%	92%	83%	97%	100%	94%	~	~	~	~	~100%	100%	93%	95%	93%	96%	94%
NO	5	121			1	3	1		4						5	2	3	1	4	
	5%	7%	~	~	8%	17%	3%	~	6%	~	~	~	~	~	~7%	5%	7%	4%	6%	
NOT ANSWERED	3	46				2	1		3						3	2	1	1	2	
VALID CASES	93	1811	7	13	12	18	33	6	68					2	12	76	44	44	26	62
NUMBER OF RESPONDENTS	96	1857	7	13	12	20	34	6	71					2	12	79	46	45	27	64
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%

[ASKED IF Q7 >= 1 TIME AND Q9 = YES]

Q11 DID YOU AND A DOCTOR OR OTHER HEALTH PROVIDER TALK ABOUT THE REASONS YOU MIGHT NOT WANT TO TAKE A MEDICINE?

	BANT	BANT	AGE						RACE						ETHNIC-	HEALTH	GENDER			
	OT1	OT2												ITY	STATUS					
	EAST	OHP	18	25	35	45	55	65	BLCK	NATV	AMER				NOT	EX &				
	TOT	TOT	TO	TO	TO	TO	TO	AND	OR	HAW/	IND/				VERY	GOOD	FAIR			
	ADLT	ADLT	24	34	44	54	64	OVER	AFR-	AS-	PAC	ALSK				&	&			
									AMER	IAN	ILND	NATV	OTHR	MUL-	HIS-	HIS-	GOOD	POOR		
									WHTE	##	##	#	##	##	IC	IC	GOOD	POOR		
																		MALE	MALE	
Q11																				
#YES	60	1346	4	9	6	12	20	5	41					2	8	47	28	27	16	40
	65%	74%	57%~	69%~	55%~	67%~	61%~	83%~	61%~	~	~	~	~	~100%~	67%~	63%~	65%~	61%~	62%~	66%~
NO	32	462	3	4	5	6	13	1	26						4	28	15	17	10	21
	35%	26%	43%~	31%~	45%~	33%~	39%~	17%~	39%~	~	~	~	~	~	33%~	37%~	35%~	39%~	38%~	34%~
NOT ANSWERED	4	49			1	2	1		4						4	3	1		1	3
VALID CASES	92	1808	7	13	11	18	33	6	67					2	12	75	43	44	26	61
NUMBER OF RESPONDENTS	96	1857	7	13	12	20	34	6	71					2	12	79	46	45	27	64
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%

[ASKED IF Q7 >= 1 TIME AND Q9 = YES]

Q12 WHEN YOU TALKED ABOUT STARTING OR STOPPING A PRESCRIPTION MEDICINE, DID A DOCTOR OR OTHER HEALTH PROVIDER ASK YOU WHAT YOU THOUGHT WAS BEST FOR YOU?

	BANT OT1	BANT OT2	AGE						RACE						ETHNICITY	HEALTH STATUS		GENDER			
	EAST TOT ADLT	OHP TOT ADLT	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	BLK OR AFR- AMER ##	AS- IAN ##	NATV ILND #	AMER IND/ PAC ALSK ##	OTHR ##	MUL- TI	HIS- PAN- IC	NOT HIS- PAN- IC	EX & VERY GOOD & FAIR & POOR	GOOD	FAIR	POOR	MALE
Q12 #YES	66 72%	1378 77%	5 83%~	12 92%~	5 42%~	10 56%~	24 73%~	6 100%~	50 74%~	~	~	~	~	~	1 50%~	8 73%~	54 71%~	32 74%~	29 66%~	20 77%~	42 69%~
NO	26 28%	420 23%	1 17%~	1 8%~	7 58%~	8 44%~	9 27%~	~	18 26%~	~	~	~	~	~	1 50%~	3 27%~	22 29%~	11 26%~	15 34%~	6 23%~	19 31%~
NOT ANSWERED	4	59	1			2	1		3							1	3	3	1	1	3
VALID CASES	92	1798	6	13	12	18	33	6	68					2	11	76	43	44	26	61	
NUMBER OF RESPONDENTS	96	1857	7	13	12	20	34	6	71					2	12	79	46	45	27	64	
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%	100%

[ASKED IF Q7 >= 1 TIME AND Q9 = YES]

Q13 USING ANY NUMBER FROM 0 TO 10, WHERE 0 IS THE WORST HEALTH CARE POSSIBLE AND 10 IS THE BEST HEALTH CARE POSSIBLE, WHAT NUMBER WOULD YOU USE TO RATE ALL YOUR HEALTH CARE IN THE LAST 6 MONTHS?

	BANT OT1	BANT OT2	AGE					RACE						ETHNIC-ITY	HEALTH STATUS		GENDER			
	EAST TOT ADULT	OHP TOT ADULT	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	BLCK OR AFR-AMER ##	AS-IAN ##	NATV ILND #	AMER IND/ PAC ALSK ##	OTHR ##	MUL-TI TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	GOOD & FAIR & POOR	MALE	FE-MALE
Q13 WORST HEALTH CARE POSSIBLE	1	19			1			1							1		1		1	
	0.5%	0.5%	~	~	3%	~	~	0.7%	~	~	~	~	~	~	0.7%	~	1%	~	1%	~
01		22																		
		0.6%	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~
02	3	39		1	1		1	2						1	3	2	1	2	1	
	2%	1%	~	4%	3%	~	2%	1%	~	~	~	~	~	13%	~	2%	2%	1%	3%	0.9%
03	3	63				2	1	3							3		3	1	2	
	2%	2%	~	~	~	5%	2%	2%	~	~	~	~	~	~	2%	~	4%	1%	2%	
04	5	95			2	2	1	3						1	5	1	4		5	
	3%	3%	~	~	7%	5%	2%	2%	~	~	~	~	~	13%	~	3%	0.9%	5%	~	4%*
05	18	234	1	4	6	5	2	12						2	3	14	9	8	7	11
	9%	7%	7%	15%	21%	11%	3%*	9%	~	~	~	~	~	25%	11%	9%	8%	11%	10%	10%
06	12	215	4		1	2	4	10							11	8	3	1	10	
	6%	6%	27%	~	3%	5%	7%	7%	~	~	~	~	~	~	7%	7%	4%	1%*	9%	
07	30	442	2	3	7	8	9	22							5	24	16	13	10	19
	15%	13%	13%	11%	24%	18%	16%	16%	~	~	~	~	~	~	18%	16%	15%	17%	15%	17%
08	47	779	1	8	7	13	12	29						3	8	34	26	18	19	23
	24%	22%	7%	30%	24%	30%	21%	21%	~	~	~	~	~	38%	29%	22%	24%	24%	28%	20%
09	24	592	1	4	1	3	10	19							3	20	18	5	8	15
	12%	17%	7%	15%	3%	7%	17%	14%	~	~	~	~	~	~	11%	13%	17%*	7%*	12%	13%
BEST HEALTH CARE POSSIBLE	51	1011	6	7	3	9	18	35						1	9	38	29	19	19	29
	26%	29%	40%	26%	10%	20%	31%	26%	~	~	~	~	~	13%	32%	25%	27%	25%	28%	25%
#8-10 (NET)	122	2382	8	19	11	25	40	83						4	20	92	73	42	46	67
	63%	68%	53%	70%	38%	57%	69%	61%	~	~	~	~	~	50%	71%	60%	67%	56%	68%	58%

Continued

Q13 USING ANY NUMBER FROM 0 TO 10, WHERE 0 IS THE WORST HEALTH CARE POSSIBLE AND 10 IS THE BEST HEALTH CARE POSSIBLE, WHAT NUMBER WOULD YOU USE TO RATE ALL YOUR HEALTH CARE IN THE LAST 6 MONTHS?

	BANT OT1	BANT OT2	AGE						RACE						ETHNICITY	HEALTH STATUS		GENDER				
	EAST TOT ADLT	OHP TOT ADLT	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	BLK OR AFR- AMER ##	AS- IAN ##	NATV HAW/ ILND #	AMER IND/ PAC ALSK ##	OTHR ##	MUL- TI	HIS- PAN- IC	NOT HIS- PAN- IC	EX & VERY GOOD & FAIR & POOR	GOOD	FAIR	POOR	MALE	FE- MALE
9-10 (NET)	75 39%	1603 46%*	7 47%~	11 41%~	4 14%~	12 27%~	28 48%	9 82%~	54 40%	~	~	~	~	~	1 13%~	12 43%~	58 38%~	47 43%	24 32%	27 40%	44 38%	
NOT ANSWERED	7	96	1			2	4		7							7	5	2	1	6		
VALID CASES	194	3511	15	27	29	44	58	11	136					8	28	153	109	75	68	115		
NUMBER OF RESPONDENTS	201 100%	3607 100%	16 100%	27 100%	29 100%	46 100%	62 100%	11 100%	143 100%					8 100%	28 100%	160 100%	114 100%	77 100%	69 100%	121 100%		
MEAN	7.78	7.94	8.00	7.89	6.55	7.45	8.14	9.27	7.74					6.25	8.25	7.65	8.01	7.40	7.82	7.70		
p stat_(*=Sig @ p<=.05)		.247	~	~	~	~.094			~.639	~	~	~	~	~	~	~	~.079	.050*	.826	.497		

[ASKED IF Q7 >= 1 TIME]

Q14 IN THE LAST 6 MONTHS, HOW OFTEN WAS IT EASY TO GET THE CARE, TESTS OR TREATMENT YOU NEEDED?

	BANT	BANT	AGE						RACE						ETHNICITY		HEALTH STATUS		GENDER				
	OT1	OT2	18	25	35	45	55	65	BLK	AS-	NATV	AMER					EX &						
	EAST	OHP	TO	TO	TO	TO	TO	AND	OR	IAN	ILND	ALSK	OTHR	MUL-	HIS-	HIS-	NOT	VERY	GOOD	FAIR		FE-	
	TOT	TOT	24	34	44	54	64	OVER	WHTE	##	##	#	##	##	TI	IC	IC	&	POOR	MALE	MALE		
	ADLT	ADLT																					
Q14																							
NEVER	9	90			2	4	3		4					1	3	6		4	5	2	7		
	5%	3%	~	~	7%~	9%~	5%	~	3%	~	~	~	~	~ 13%~	11%~	4%~		4%	7%	3%	6%		
SOMETIMES	28	539		4	9	7	7		24					2		26		13	13	9	18		
	14%	15%	~	15%~	31%~	16%~	12%	~	18%*	~	~	~	~	~ 25%~	~	17%~		12%	17%	13%	16%		
USUALLY	72	1150		9	7	10	15	22	5	49				4	12	56		40	29	23	44		
	37%	33%	60%~	26%~	34%~	35%~	37%	45%~	36%	~	~	~	~	~ 50%~	43%~	36%~		36%	39%	33%	38%		
ALWAYS	85	1722		6	16	8	17	28	6	60				1	13	66		53	28	35	46		
	44%	49%	40%~	59%~	28%~	40%~	47%	55%~	44%	~	~	~	~	~ 13%~	46%~	43%~		48%	37%	51%	40%		
#ALWAYS + USUALLY (NET)	157	2872		15	23	18	32	50	11	109				5	25	122		93	57	58	90		
	81%	82%	100%~	85%~	62%~	74%~	83%	100%~	80%	~	~	~	~	~ 63%~	89%~	79%~		85%	76%	84%	78%		
TOP BOX SCORE	85	1722		6	16	8	17	28	6	60				1	13	66		53	28	35	46		
	44%	49%	40%~	59%~	28%~	40%~	47%	55%~	44%	~	~	~	~	~ 13%~	46%~	43%~		48%	37%	51%	40%		
NOT ANSWERED	7	106		1			3	2		6						6		4	2		6		
VALID CASES	194	3501		15	27	29	43	60	11	137				8	28	154		110	75	69	115		
NUMBER OF RESPONDENTS	201	3607		16	27	29	46	62	11	143				8	28	160		114	77	69	121		
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%				100%	100%	100%		100%	100%	100%	100%		

[ASKED IF Q7 >= 1 TIME]

Q15 A PERSONAL DOCTOR IS THE ONE YOU WOULD SEE IF YOU NEED A CHECK-UP, WANT ADVICE ABOUT A HEALTH PROBLEM, OR GET SICK OR HURT. DO YOU HAVE A PERSONAL DOCTOR?

	BANT OT1	BANT OT2	AGE						RACE						ETHNICITY		HEALTH STATUS		GENDER	
	EAST TOT ADLT	OHP TOT ADLT	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	BLK OR AFR- AMER ##	AS- IAN ##	NATV ILND #	AMER IND/ PAC ALSK ##	OTHR ##	MUL- TI	HIS- PAN- IC	NOT HIS- PAN- IC	EX & VERY GOOD & FAIR & POOR	GOOD & FAIR & POOR	MALE	FE- MALE
Q15 YES	238 83%	3993 82%	22 73%~	32 78%~	35 81%~	51 82%	75 88%	11 85%~	172 85%	~	~	~	~	9 ~ 69%~	34 76%~	188 84%	147 79%*	79 88%	89 77%*	137 86%
NO	49 17%	904 18%	8 27%~	9 22%~	8 19%~	11 18%	10 12%	2 15%~	30 15%	~	~	~	~	4 ~ 31%~	11 24%~	36 16%	38 21%*	11 12%	26 23%*	22 14%
NOT ANSWERED	8	185	2		2		1		3					1	1	4	3	2	4	1
VALID CASES	287	4897	30	41	43	62	85	13	202					13	45	224	185	90	115	159
NUMBER OF RESPONDENTS	295	5082	32	41	45	62	86	13	205					14	46	228	188	92	119	160
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%

Q16 IN THE LAST 6 MONTHS, HOW MANY TIMES DID YOU VISIT YOUR PERSONAL DOCTOR TO GET CARE FOR YOURSELF?

	BANT	BANT	AGE						RACE						ETHNICITY			HEALTH STATUS		GENDER	
	OT1	OT2	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	BLK OR AFR-AMER ##	AS-IAN ##	NATV HAW/ILND #	AMER IND/PAC ALSK ##	OTHR ##	MUL-TI	HIS-IC	NOT HIS-PAN-IC	VERY GOOD & POOR	FAIR & POOR	FE-MALE	MALE	
Q16 NONE	53 25%	792 21%	8 38%~	6 20%~	12 39%~	10 23%~	15 23%	2 18%~	43 27%	~	~	~	~	1 ~ 17%~	5 17%~	45 26%~	44 32%*	9 14%*	25 32%	28 23%	
1 TIME	51 24%	995 27%	6 29%~	9 30%~	3 10%~	12 28%~	14 21%	2 18%~	38 24%	~	~	~	~	2 ~ 33%~	5 17%~	42 25%~	35 26%	12 18%	18 23%	29 24%	
2	44 21%	792 21%	4 19%~	7 23%~	8 26%~	9 21%~	12 18%	3 27%~	31 20%	~	~	~	~	2 ~ 33%~	8 28%~	35 20%~	28 20%	15 23%	18 23%	25 20%	
3	28 13%	483 13%	2 10%~	4 13%~	5 16%~	5 12%~	10 15%	1 9%~	22 14%	~	~	~	~	~	4 ~ 14%~	23 13%~	15 11%	12 18%	9 11%	18 15%	
4	13 6%	279 7%	~	1 3%~	1 3%~	3 7%~	5 8%	2 18%~	9 6%	~	~	~	~	~	2 ~ 7%~	10 6%~	7 5%	4 6%	4 5%	8 7%	
5 TO 9	21 10%	312 8%	1 5%~	2 7%~	2 6%~	2 5%~	10 15%	1 9%~	11 7%	~	~	~	~	1 ~ 17%~	5 17%~	13 8%~	7 5%*	11 17%*	3 4%*	14 11%	
10 OR MORE TIMES	4 2%	88 2%	~	1 3%~	~	2 5%~	~	~	3 2%	~	~	~	~	~	~	3 2%~	1 0.7%	2 3%	2 3%	1 0.8%	
NOT ANSWERED	24	252	1	2	4	8	9		15					3	5	17	10	14	10	14	
VALID CASES	214	3741	21	30	31	43	66	11	157					6	29	171	137	65	79	123	
NUMBER OF RESPONDENTS	238	3993	22	32	35	51	75	11	172					9	34	188	147	79	89	137	
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%	

[ASKED IF Q15 = YES]

Q17 IN THE LAST 6 MONTHS, HOW OFTEN DID YOUR PERSONAL DOCTOR EXPLAIN THINGS IN A WAY THAT WAS EASY TO UNDERSTAND?

	BANT	BANT	AGE						RACE						ETHNICITY		HEALTH STATUS		GENDER		
	OT1	OT2	18	25	35	45	55	65	BLK	AS-	NATV	AMER					EX &	FAIR			
	EAST	OHP	TO	TO	TO	TO	TO	AND	OR	IAN	ILND	ALSK				VERY	&			FE-	
	TOT	TOT	TO	TO	TO	TO	TO	AND	AFR-	AS-	ILND	NATV	OTHR	MUL-	HIS-	HIS-	GOOD	POOR	MALE	MALE	
	ADLT	ADLT	24	34	44	54	64	OVER	WHTE	##	##	#	##	##	TI	IC	IC	GOOD	POOR	MALE	MALE
Q17																					
NEVER	2	51				2								1	1	1		2		2	
	1%	2%	~	~	~	6%~	~	~	~	~	~	~	~	20%~	4%~	0.8%~	~	4%	~	2%	
SOMETIMES	9	190	1	1	3	1	3		9							9	5	4	4	5	
	6%	6%	8%~	4%~	16%~	3%~	6%	~	8%~	~	~	~	~	~	~	7%~	5%	7%	7%	5%	
USUALLY	27	579	1	2	3	8	9	1	19						4	20	13	11	9	15	
	17%	20%	8%~	8%~	16%~	24%~	18%	11%~	17%~	~	~	~	~	~	17%~	16%~	14%	20%	17%	16%	
ALWAYS	122	2109	11	21	13	22	38	8	85					4	19	95	74	39	41	72	
	76%	72%	85%~	88%~	68%~	67%~	76%	89%~	75%~	~	~	~	~	80%~	79%~	76%~	80%	70%	76%	77%	
#ALWAYS + USUALLY (NET)	149	2688	12	23	16	30	47	9	104					4	23	115	87	50	50	87	
	93%	92%	92%~	96%~	84%~	91%~	94%	100%~	92%~	~	~	~	~	80%~	96%~	92%~	95%	89%	93%	93%	
TOP BOX SCORE	122	2109	11	21	13	22	38	8	85					4	19	95	74	39	41	72	
	76%	72%	85%~	88%~	68%~	67%~	76%	89%~	75%~	~	~	~	~	80%~	79%~	76%~	80%	70%	76%	77%	
NOT ANSWERED	1	20					1		1							1	1			1	
VALID CASES	160	2929	13	24	19	33	50	9	113					5	24	125	92	56	54	94	
NUMBER OF RESPONDENTS	161	2949	13	24	19	33	51	9	114					5	24	126	93	56	54	95	
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%	

[ASKED IF Q15 = YES AND Q16 >= 1 TIME]

Q18 IN THE LAST 6 MONTHS, HOW OFTEN DID YOUR PERSONAL DOCTOR LISTEN CAREFULLY TO YOU?

	BANT	BANT	AGE						RACE						ETHNIC-	HEALTH	GENDER	
	OT1	OT2												ITY	STATUS			
	EAST	OHP	18	25	35	45	55	65	BLCK	NATV	AMER				NOT	EX &		
	TOT	TOT	TO	TO	TO	TO	TO	AND	OR	AS-	IND/				HIS-	VERY		
	ADLT	ADLT	24	34	44	54	64	OVER	AFR-	IAN	PAC	ALSK			PAN-	GOOD	FAIR	
									AMER	ILND	NATV	OTHR	MUL-	IC	IC	&	&	
									##	##	#	##	##	TI		GOOD	POOR	
									WHTE								MALE	
																	MALE	
Q18																		
NEVER	3	63			1	1	1		2					1	3	3	1	2
	2%	2%	~	~	5%~	3%~	2%	~	2%~	~	~	~	~	20%~	~	2%~	~	5%~
SOMETIMES	9	222	1	3	2	1	2		9						9	6	2	7
	6%	8%	8%~	13%~	11%~	3%~	4%	~	8%~	~	~	~	~	~	7%~	7%	4%	4%
USUALLY	37	572	3	3	6	6	12	2	24					1	6	26	19	13
	23%	20%	23%~	13%~	32%~	19%~	24%	22%~	21%~	~	~	~	~	20%~	26%~	21%~	21%	23%
ALWAYS	111	2066	9	18	10	24	36	7	79					3	17	88	67	38
	69%	71%	69%~	75%~	53%~	75%~	71%	78%~	69%~	~	~	~	~	60%~	74%~	70%~	73%	68%
#ALWAYS + USUALLY (NET)	148	2638	12	21	16	30	48	9	103					4	23	114	86	51
	93%	90%	92%~	88%~	84%~	94%~	94%	100%~	90%~	~	~	~	~	80%~	100%~	90%~	93%	91%
TOP BOX SCORE	111	2066	9	18	10	24	36	7	79					3	17	88	67	38
	69%	71%	69%~	75%~	53%~	75%~	71%	78%~	69%~	~	~	~	~	60%~	74%~	70%~	73%	68%
NOT ANSWERED	1	26					1								1			1
VALID CASES	160	2923	13	24	19	32	51	9	114					5	23	126	92	56
NUMBER OF RESPONDENTS	161	2949	13	24	19	33	51	9	114					5	24	126	93	56
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%

[ASKED IF Q15 = YES AND Q16 >= 1 TIME]

Q19 IN THE LAST 6 MONTHS, HOW OFTEN DID YOUR PERSONAL DOCTOR SHOW RESPECT FOR WHAT YOU HAD TO SAY?

	BANT	BANT	AGE						RACE						ETHNICITY		HEALTH STATUS		GENDER		
	OT1	OT2																			
	EAST	OHP	18	25	35	45	55	65	BLK	AS-	NATV	AMER									
	TOT	TOT	TO	TO	TO	TO	TO	AND	OR	IAN	HAW/	IND/									
	ADLT	ADLT	24	34	44	54	64	OVER	AFR-	AMER	ILND	NATV	OTHR	MUL-	TI	HIS-	HIS-	NOT	EX &	VERY	
									WHTE	##	##	#	##	##	TI	IC	IC	GOOD	FAIR	&	
																		GOOD	POOR	MALE	
																				FE-	
																				MALE	
Q19																					
NEVER	2	55				1	1		1					1		2		2			2
	1%	2%	~	~	~	3%	2%	~	0.9%	~	~	~	~	~	20%	~	2%	~	4%	~	2%
SOMETIMES	11	211	1	2	3	2	3		11							11	6	4		3	8
	7%	7%	8%	8%	16%	6%	6%	~	10%	~	~	~	~	~	~	~	9%	6%	7%	6%	8%
USUALLY	25	437	1	4	3	4	8	1	16					1	3	18	12	10		9	12
	16%	15%	8%	17%	16%	12%	16%	11%	14%	~	~	~	~	~	20%	13%	14%	13%	18%	17%	13%
ALWAYS	123	2221	11	18	13	26	39	8	86					3	21	95	75	40		42	73
	76%	76%	85%	75%	68%	79%	76%	89%	75%	~	~	~	~	~	60%	88%	75%	81%	71%	78%	77%
#ALWAYS + USUALLY (NET)	148	2658	12	22	16	30	47	9	102					4	24	113	87	50		51	85
	92%	91%	92%	92%	84%	91%	92%	100%	89%	~	~	~	~	~	80%	100%	90%	94%	89%	94%	89%
TOP BOX SCORE	123	2221	11	18	13	26	39	8	86					3	21	95	75	40		42	73
	76%	76%	85%	75%	68%	79%	76%	89%	75%	~	~	~	~	~	60%	88%	75%	81%	71%	78%	77%
NOT ANSWERED		25																			
VALID CASES	161	2924	13	24	19	33	51	9	114					5	24	126	93	56		54	95
NUMBER OF RESPONDENTS	161	2949	13	24	19	33	51	9	114					5	24	126	93	56		54	95
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%		100%	100%

[ASKED IF Q15 = YES AND Q16 >= 1 TIME]

Q20 IN THE LAST 6 MONTHS, HOW OFTEN DID YOUR PERSONAL DOCTOR SPEND ENOUGH TIME WITH YOU?

	BANT	BANT	AGE						RACE						ETHNIC-	HEALTH	GENDER			
	OT1	OT2												ITY	STATUS					
	EAST	OHP	18	25	35	45	55	65	BLCK	NATV	AMER				EX &					
	TOT	TOT	TO	TO	TO	TO	TO	AND	OR	HAW/	IND/			NOT	VERY					
	ADLT	ADLT	24	34	44	54	64	OVER	AFR-	AS-	PAC	ALSK		HIS-	HIS-	GOOD	FAIR			
									AMER	IAN	ILND	NATV	OTHR	MUL-	IC	IC	&	&		
									WHTE	##	##	#	##	##	TI		GOOD	POOR		
																	MALE	MALE		
Q20																				
NEVER	4	87	1	1	1	1			3					1	4	2	2	1	3	
	3%	3%	8%~	4%~	5%~	3%~			3%~					20%~	3%~	2%	4%	2%	3%	
SOMETIMES	18	259	1	3	2	3	9		13					1	4	14	10	8	5	12
	11%	9%	8%~	13%~	11%~	9%~	18%		11%~					20%~	17%~	11%~	11%	14%	9%	13%
USUALLY	40	721	3	5	6	6	14	2	27					1	7	29	17	18	9	27
	25%	25%	23%~	21%~	32%~	18%~	27%	22%~	24%~					20%~	29%~	23%~	18%*	32%	17%	28%
ALWAYS	98	1860	8	15	10	23	28	7	71					2	13	79	63	28	39	53
	61%	64%	62%~	63%~	53%~	70%~	55%	78%~	62%~					40%~	54%~	63%~	68%*	50%*	72%*	56%
#ALWAYS + USUALLY (NET)	138	2581	11	20	16	29	42	9	98					3	20	108	80	46	48	80
	86%	88%	85%~	83%~	84%~	88%~	82%	100%~	86%~					60%~	83%~	86%~	87%	82%	89%	84%
TOP BOX SCORE	98	1860	8	15	10	23	28	7	71					2	13	79	63	28	39	53
	61%	64%	62%~	63%~	53%~	70%~	55%	78%~	62%~					40%~	54%~	63%~	68%*	50%*	72%*	56%
NOT ANSWERED	1	22															1			
VALID CASES	160	2927	13	24	19	33	51	9	114					5	24	126	92	56	54	95
NUMBER OF RESPONDENTS	161	2949	13	24	19	33	51	9	114					5	24	126	93	56	54	95
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%

[ASKED IF Q15 = YES AND Q16 >= 1 TIME]

Q21 IN THE LAST 6 MONTHS, DID YOU GET CARE FROM A DOCTOR OR OTHER HEALTH PROVIDER BESIDES YOUR PERSONAL DOCTOR?

	BANT	BANT	AGE						RACE						ETHNIC-	HEALTH		GENDER		
	OT1	OT2												ITY	STATUS					
	EAST	OHP	18	25	35	45	55	65	BLCK	NATV	AMER					EX &				
	TOT	TOT	TO	TO	TO	TO	TO	AND	OR	AS-	HAW/	IND/			NOT	VERY				
	ADLT	ADLT	24	34	44	54	64	OVER	AFR-	IAN	PAC	ALSK			HIS-	HIS-	GOOD	FAIR		
									AMER		ILND	NATV	OTHR	MUL-	IC	IC	&	&	FE-	
									WHTE	##	##	#	##	##	TI		GOOD	POOR	MALE	MALE
Q21																				
YES	94	1800	7	14	13	17	33	5	71					2	11	78	49	39	24	64
	58%	62%	54%~	58%~	68%~	52%~	65%	56%~	62%~	~	~	~	~	~ 40%~	46%~	62%~	53%	70%*	44%*	67%*
NO	67	1107	6	10	6	16	18	4	43					3	13	48	44	17	30	31
	42%	38%	46%~	42%~	32%~	48%~	35%	44%~	38%~	~	~	~	~	~ 60%~	54%~	38%~	47%	30%*	56%*	33%*
NOT ANSWERED		42																		
VALID CASES	161	2907	13	24	19	33	51	9	114					5	24	126	93	56	54	95
NUMBER OF RESPONDENTS	161	2949	13	24	19	33	51	9	114					5	24	126	93	56	54	95
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%

[ASKED IF Q15 = YES AND Q16 >= 1 TIME]

Q22 IN THE LAST 6 MONTHS, HOW OFTEN DID YOUR PERSONAL DOCTOR SEEM INFORMED AND UP-TO-DATE ABOUT THE CARE YOU GOT FROM THESE DOCTORS OR OTHER HEALTH PROVIDERS?

	BANT OT1	BANT OT2	AGE					RACE					ETHNICITY	HEALTH STATUS		GENDER					
	EAST TOT ADLT	OHP TOT ADLT	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	BLK OR AFR-AMER ##	AS-IAN ##	NATV HAW/ILND #	AMER IND/PAC/ALSK ##	OTHR ##	MULTI TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR	POOR	MALE	FE-MALE	
Q22 NEVER	9 10%	108 6%	4 ~ 31%	2 ~ 15%	1 ~ 6%	2 ~ 6%	9 ~ 13%	~	~	~	~	~	~	~	~ 12%	7 15%	2 5%	1 4%	8 13%		
SOMETIMES	8 9%	264 15%	1 ~ 8%	2 ~ 12%	4 ~ 13%	6 ~ 9%	~	~	~	~	~	~	~	~	~ 9%	5 11%	2 5%	1 4%	6 10%		
USUALLY	25 27%	517 30%	2 29%	3 23%	4 31%	5 29%	9 28%	1 25%	17 25%	~	~	~	~	~ 100%	2 27%	3 28%	21 19%	9 37%	14 13%	3 32%	20 32%
ALWAYS	49 54%	861 49%	5 71%	5 38%	7 54%	9 53%	17 53%	3 75%	36 53%	~	~	~	~	~	~ 73%	8 51%	38 55%	26 53%	20 78%	18 78%	28 45%
#ALWAYS + USUALLY (NET)	74 81%	1378 79%	7 100%	8 62%	11 85%	14 82%	26 81%	4 100%	53 78%	~	~	~	~	~ 100%	2 100%	11 100%	59 79%	35 74%	34 89%	21 91%	48 77%
TOP BOX SCORE	49 54%	861 49%	5 71%	5 38%	7 54%	9 53%	17 53%	3 75%	36 53%	~	~	~	~	~	~ 73%	8 51%	38 55%	26 53%	20 78%	18 78%	28 45%
NOT ANSWERED	3	50	1			1	1	3							3	2	1	1	2		
VALID CASES	91	1750	7	13	13	17	32	4	68					2	11	75	47	38	23	62	
NUMBER OF RESPONDENTS	94 100%	1800 100%	7 100%	14 100%	13 100%	17 100%	33 100%	5 100%	71 100%					2 100%	11 100%	78 100%	49 100%	39 100%	24 100%	64 100%	

[ASKED IF Q15 = YES AND Q16 >= 1 TIME AND Q21 = YES]

Q23 USING ANY NUMBER FROM 0 TO 10, WHERE 0 IS THE WORST PERSONAL DOCTOR POSSIBLE AND 10 IS THE BEST PERSONAL DOCTOR POSSIBLE, WHAT NUMBER WOULD YOU USE TO RATE YOUR PERSONAL DOCTOR?

	BANT OT1	BANT OT2	AGE					RACE						ETHNIC-ITY	HEALTH STATUS		GENDER			
	EAST TOT ADULT	OHP TOT ADULT	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	BLCK OR AFR-AMER ##	AS-IAN ##	NATV ILND #	AMER IND/ALSK #	OTHR ##	MUL-TI TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	GOOD & FAIR & POOR	MALE	FE-MALE
Q23 WORST PERSONAL DOCTOR POSSIBLE	1	23			1			1							1		1		1	
	0.5%	0.6%	~	~	3%	~	~	~0.6%	~	~	~	~	~	~	~0.6%	~	~	1%	1%	~
01		32																		
		0.9%	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~
02	2	39		1			1	2							2	1	1	1	1	1
	0.9%	1%	~	3%	~	~	1%	1%	~	~	~	~	~	~	1%	0.7%	1%	1%	0.8%	0.8%
03	6	60		1		4	1	4					2		5	2	4		6	
	3%	2%	~	3%	~	9%	1%	3%	~	~	~	~	29%	~	3%	1%	6%	~	5%*	
04	6	72	1	1	1	1	2	4							5	2	4	1	5	
	3%	2%	5%	3%	3%	2%	3%	3%	~	~	~	~	~	~	3%	1%	6%	1%	4%	
05	10	188		1	4	2	2	8							9	7	2	3	6	
	5%	5%	~	3%	12%	4%	3%	5%	~	~	~	~	~	~	5%	5%	3%	4%	5%	
06	9	158	3	1	4			7					1		8	6	1	4	4	
	4%	4%	14%	3%	12%	~	~	4%	~	~	~	~	14%	~	5%	4%	1%	5%	3%	
07	22	327	3	2	5	5	6	17							4	16	6	10	11	
	10%	9%	14%	6%	15%	11%	9%	11%	~	~	~	~	~	~	13%	9%	12%	12%	9%	
08	40	632	5	7	5	5	14	2							7	31	31	7	16	21
	18%	17%	24%	23%	15%	11%	21%	18%	~	~	~	~	~	~	22%	18%	22%*	10%*	20%	17%
09	36	691	1	6	3	8	15	3					1		4	32	21	15	14	22
	16%	19%	5%	19%	9%	17%	22%	18%	~	~	~	~	~	~	14%	13%	18%	15%	17%	17%
BEST PERSONAL DOCTOR POSSIBLE	89	1506	8	11	10	21	26	6					3		17	65	53	29	32	51
	40%	40%	38%	35%	30%	46%	39%	55%	~	~	~	~	~	~	43%	53%	37%	38%	39%	40%
#8-10 (NET)	165	2829	14	24	18	34	55	11					4		28	128	105	51	62	94
	75%	76%	67%	77%	55%	74%	82%	100%	~	~	~	~	~	~	57%	88%	74%	76%	76%	74%

Continued

Q23 USING ANY NUMBER FROM 0 TO 10, WHERE 0 IS THE WORST PERSONAL DOCTOR POSSIBLE AND 10 IS THE BEST PERSONAL DOCTOR POSSIBLE, WHAT NUMBER WOULD YOU USE TO RATE YOUR PERSONAL DOCTOR?

	BANT OT1	BANT OT2	AGE						RACE						ETHNIC- ITY	HEALTH STATUS		GENDER			
	EAST TOT ADLT	OHP TOT ADLT	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	BLCK OR AFR- AMER ##	AS- IAN ##	NATV HAW/ ILND #	AMER IND/ PAC ALSK ##	OTHR ##	MUL- TI	HIS- IC	NOT HIS- IC	EX & VERY GOOD & FAIR & POOR	GOOD & POOR	MALE MALE	FE- MALE	
9-10 (NET)	125 57%	2197 59%	9 43%~	17 55%~	13 39%~	29 63%~	41 61%~	9 82%~	88 55%	~	~	~	~	~	4 57%~	21 66%~	97 56%~	74 53%	44 63%	46 56%	73 57%
NOT ANSWERED	17	265	1	1	2	5	8		12					2	2	14	8	9	7	10	
VALID CASES	221	3728	21	31	33	46	67	11	160					7	32	174	139	70	82	127	
NUMBER OF RESPONDENTS	238	3993	22	32	35	51	75	11	172					9	34	188	147	79	89	137	
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%	
MEAN	8.32	8.34	8.19	8.19	7.58	8.33	8.54	9.36	8.23					7.29	9.06	8.22	8.39	8.13	8.40	8.24	
p stat_(*=Sig @ p<=.05)		.866	~	~	~	~.286	~	~.276	~	~	~	~	~	~	~	~	~.494	.348	.622	.529	

[ASKED IF Q15 = YES]

Q24 SPECIALISTS ARE DOCTORS LIKE SURGEONS, HEART DOCTORS, ALLERGY DOCTORS, SKIN DOCTORS, AND OTHER DOCTORS WHO SPECIALIZE IN ONE AREA OF HEALTH CARE. IN THE LAST 6 MONTHS, DID YOU MAKE ANY APPOINTMENTS TO SEE A SPECIALIST?

	BANT OT1	BANT OT2	AGE					RACE					ETHNIC-ITY	HEALTH STATUS		GENDER				
	EAST TOT ADLT	OHP TOT ADLT	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	BLK OR AFR-AMER ##	AS-IAN ##	NATV ILND #	AMER IND/ PAC ALSK ##	OTHR ##	MUL-TI TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	FE-MALE MALE		
Q24 YES	98 34%	1933 40%*	4 13%~	11 27%~	12 27%~	22 35%	40 47%*	7 54%~	77 38%*	~	~	~	~	3 ~ 21%~	8 17%~	85 37%*	47 25%*	48 52%*	29 24%*	66 42%*
NO	191 66%	2928 60%*	28 88%~	30 73%~	32 73%~	40 65%	46 53%*	6 46%~	127 62%*	~	~	~	~	11 ~ 79%~	38 83%~	142 63%*	140 75%*	44 48%*	90 76%*	93 58%*
NOT ANSWERED	6	221			1				1						1	1				1
VALID CASES	289	4861	32	41	44	62	86	13	204					14	46	227	187	92	119	159
NUMBER OF RESPONDENTS	295	5082	32	41	45	62	86	13	205					14	46	228	188	92	119	160
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%

Q25 IN THE LAST 6 MONTHS, HOW OFTEN DID YOU GET AN APPOINTMENT TO SEE A SPECIALIST AS SOON AS YOU NEEDED?

	BANT	BANT	AGE						RACE						ETHNICITY		HEALTH STATUS		GENDER	
	OT1	OT2																		
	EAST	OHP	18	25	35	45	55	65	BLCK	AS-	NATV	AMER					EX &			
	TOT	TOT	TO	TO	TO	TO	TO	AND	OR	IAN	HAW/	IND/				VERY				
	ADLT	ADLT	24	34	44	54	64	OVER	AFR-		PAC	ALSK				GOOD	FAIR			
									AMER		ILND	NATV	OTHR	MUL-	HIS-	HIS-	GOOD	FAIR		
									IAN					TI	IC	IC	&	&		
									WHTE	##	##	#	##	##		GOOD	POOR	MALE	MALE	
Q25																				
NEVER	5	110			3		2		3					1	1	4	2	3	1	4
	5%	6%			~ 25%		~ 6%		~ 4%					~ 33%	13%	5%	5%	7%	4%	7%
SOMETIMES	16	323	1	2	2	7	3		12					1	1	12	4	11	6	9
	17%	17%	25%	18%	17%	33%	9%		~ 16%					~ 33%	13%	15%	9%	24%	21%	15%
USUALLY	29	543	1	3	3	8	12	2	26							29	14	14	6	23
	32%	29%	25%	27%	25%	38%	34%	29%	~ 36%							~ 36%	33%	30%	21%	38%
ALWAYS	42	893	2	6	4	6	18	5	32					1	6	35	23	18	15	25
	46%	48%	50%	55%	33%	29%	51%	71%	~ 44%					~ 33%	75%	44%	53%	39%	54%	41%
#ALWAYS + USUALLY (NET)	71	1436	3	9	7	14	30	7	58					1	6	64	37	32	21	48
	77%	77%	75%	82%	58%	67%	86%	100%	~ 79%					~ 33%	75%	80%	86%	70%	75%	79%
TOP BOX SCORE	42	893	2	6	4	6	18	5	32					1	6	35	23	18	15	25
	46%	48%	50%	55%	33%	29%	51%	71%	~ 44%					~ 33%	75%	44%	53%	39%	54%	41%
NOT ANSWERED	6	64				1	5		4							5	4	2	1	5
VALID CASES	92	1869	4	11	12	21	35	7	73					3	8	80	43	46	28	61
NUMBER OF RESPONDENTS	98	1933	4	11	12	22	40	7	77					3	8	85	47	48	29	66
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%

[ASKED IF Q24 = YES]

Q26 HOW MANY SPECIALISTS HAVE YOU SEEN IN THE LAST 6 MONTHS?

	BANT	BANT	AGE						RACE						ETHNIC-	HEALTH	GENDER				
	OT1	OT2												ITY	STATUS						
	EAST	OHP	18	25	35	45	55	65	BLCK	AS-	NATV	AMER									
	TOT	TOT	TO	TO	TO	TO	TO	AND	OR	IAN	HAW/	IND/			NOT	EX &					
	ADLT	ADLT	24	34	44	54	64	OVER	AFR-		ILND	ALSK	OTHR	MUL-	HIS-	HIS-	VERY				
									AMER					TI	IC	IC	GOOD				
									##	##	#	##	##				FAIR				
																	&				
																	POOR				
																	MALE				
																	MALE				
Q26																					
NONE	7	77			1	3	2		3					2	1	5	4	2	4	2	
	8%	4%	~	~	8%~	14%~	6%~	~	4%~	~	~	~	~	~	67%~	13%~	6%~	9%~	4%~	14%~	3%~
1 SPECIALIST	49	991	4	10	4	10	17	4	42						2	46	30	19	15	34	
	53%	53%	100%~	91%~	33%~	48%~	49%~	57%~	58%~	~	~	~	~	~	25%~	58%~	70%~	41%~	54%~	56%~	
2	20	498		1	4	4	10		17						1	18	6	12	4	15	
	22%	27%	~	9%~	33%~	19%~	29%~	~	23%~	~	~	~	~	~	13%~	23%~	14%~	26%~	14%~	25%~	
3	6	191				3	3		5					1		5	2	4	2	4	
	7%	10%	~	~	~	14%~	9%~	~	7%~	~	~	~	~	~	33%~	~	6%~	5%~	9%~	7%~	7%~
4	5	64			1	1	1	2	2						3	2	1	4	2	3	
	5%	3%	~	~	8%~	5%~	3%~	29%~	3%~	~	~	~	~	~	38%~	3%~	2%~	9%~	7%~	5%~	
5 OR MORE SPECIALISTS	5	45			2		2	1	4						1	4		5	1	3	
	5%	2%	~	~	17%~	~	6%~	14%~	5%~	~	~	~	~	~	13%~	5%~	~	11%~	4%~	5%~	
NOT ANSWERED	6	67				1	5		4							5	4	2	1	5	
VALID CASES	92	1866	4	11	12	21	35	7	73					3	8	80	43	46	28	61	
NUMBER OF RESPONDENTS	98	1933	4	11	12	22	40	7	77					3	8	85	47	48	29	66	
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%	

[ASKED IF Q24 = YES]

Q27 WE WANT TO KNOW YOUR RATING OF THE SPECIALIST YOU SAW MOST OFTEN IN THE LAST 6 MONTHS. USING ANY NUMBER FROM 0 TO 10, WHERE 0 IS THE WORST SPECIALIST POSSIBLE AND 10 IS THE BEST SPECIALIST POSSIBLE, WHAT NUMBER WOULD YOU USE TO RATE THAT SPECIALIST?

	BANT OT1	BANT OT2	AGE					RACE						ETHNICITY	HEALTH STATUS		GENDER						
	EAST TOT ADLT	OHP TOT ADLT	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	BLCK OR AFR- AMER ##	AS- IAN ##	NATV HAW/ ILND #	AMER IND/ ALSK ##	OTHR ##	MUL- TI	HIS- PAN- IC	NOT HIS- PAN- IC	EX & VERY GOOD & FAIR & POOR	GOOD	FAIR	POOR	MALE	FE- MALE	
Q27 WORST SPECIALIST POSSIBLE	1 1%	13 0.7%	~	~	~	1 6%	~	~	~	~	~	~	~	~	~	1 1%	1 3%	~	~	~	~	1 2%	
01		14 0.8%	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	
02	3 4%	12 0.7%	1 25%	~	2 18%	~	~	~	~	~	~	~	~	~	~	3 4%	2 5%	1 2%	~	~	~	3 5%	
03		27 2%	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	
04	2 2%	22 1%	~	~	~	2 11%	~	~	~	~	~	~	~	~	~	1 1%	1 3%	1 2%	~	~	~	2 3%	
05		83 5%	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	
06	4 5%	68 4%	~	~	~	3 17%	~	~	~	~	~	~	~	~	~	3 4%	2 5%	1 2%	~	~	~	3 5%	
07	6 7%	157 9%	~	1 9%	2 18%	2 11%	1 3%	~	~	~	~	~	~	~	~	2 29%	4 5%	1 3%	5 11%	~	1 4%	4 7%	
08	15 18%	318 18%	1 25%	3 27%	2 18%	3 17%	5 15%	1 14%	~	~	~	~	~	~	~	~	15 20%	5 13%	9 20%	~	4 17%	11 19%	
09	21 25%	315 18%	~	2 18%	3 27%	2 11%	13 39%	1 14%	~	~	~	~	~	~	~	1 14%	20 27%	8 21%	13 30%	~	10 42%	11 19%	
BEST SPECIALIST POSSIBLE	33 39%	742 42%	2 50%	5 45%	2 18%	5 28%	14 42%	5 71%	~	~	~	~	~	1 ~100%	4 57%	28 37%	19 49%	14 32%	~	~	~	9 38%	24 41%
#8-10 (NET)	69 81%	1375 78%	3 75%	10 91%	7 64%	10 56%	32 97%	7 100%	~	~	~	~	~	1 ~100%	5 71%	63 84%	32 82%	36 82%	~	~	~	23 96%	46 78%

Continued

Q27 WE WANT TO KNOW YOUR RATING OF THE SPECIALIST YOU SAW MOST OFTEN IN THE LAST 6 MONTHS. USING ANY NUMBER FROM 0 TO 10, WHERE 0 IS THE WORST SPECIALIST POSSIBLE AND 10 IS THE BEST SPECIALIST POSSIBLE, WHAT NUMBER WOULD YOU USE TO RATE THAT SPECIALIST?

	BANT OT1	BANT OT2	AGE						RACE						ETHNICITY		HEALTH STATUS		GENDER	
	EAST TOT ADLT	OHP TOT ADLT	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	BLK OR AFR- AMER ##	AS- IAN ##	NATV HAW/ ILND #	AMER IND/ ALSK ##	OTHR ##	MUL- TI	HIS- PAN- IC	NOT HIS- PAN- IC	EX & VERY GOOD & FAIR & POOR	GOOD & FAIR & POOR	MALE	FE- MALE
9-10 (NET)	54 64%	1057 60%	2 50%~	7 64%~	5 45%~	7 39%~	27 82%~	6 86%~	45 64%~	~	~	~	~	1 ~100%~	5 71%~	48 64%~	27 69%~	27 61%~	19 79%~	35 59%~
NOT ANSWERED		18																		
VALID CASES	85	1771	4	11	11	18	33	7	70					1	7	75	39	44	24	59
NUMBER OF RESPONDENTS	85	1789	4	11	11	18	33	7	70					1	7	75	39	44	24	59
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%
MEAN	8.46	8.43	7.50	9.00	7.36	7.33	9.21	9.57	8.46					10.0	9.00	8.48	8.44	8.55	9.13	8.25
p stat_(*=Sig @ p<=.05)		.893	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~

[ASKED IF Q24 = YES AND Q26 >= 1 SPECIALIST]

Q28 IN THE LAST 6 MONTHS, DID YOU LOOK FOR ANY INFORMATION IN WRITTEN MATERIALS OR ON THE INTERNET ABOUT HOW YOUR HEALTH PLAN WORKS?

	BANT OT1	BANT OT2	AGE						RACE						ETHNIC-ITY	HEALTH STATUS		GENDER			
	EAST TOT ADLT	OHP TOT ADLT	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	BLK OR AFR-AMER ##	AS-IAN ##	NATV ILND #	AMER IND/ PAC ALSK ##	OTHR ##	MUL-TI TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	GOOD & FAIR & POOR	MALE	FE-MALE	
Q28 YES	42 15%	886 18%	1 3%	6 15%	4 9%	10 17%	18 22%	2 17%	29 15%	~	~	~	~	~	5 38%	3 7%	37 17%	24 13%	17 19%	14 12%	27 17%
NO	237 85%	3943 82%	31 97%	35 85%	40 91%	50 83%	64 78%	10 83%	170 85%	~	~	~	~	~	8 62%	42 93%	185 83%	160 87%	71 81%	102 88%	128 83%
NOT ANSWERED	16	253			1	2	4	1	6						1	1	6	4	4	3	5
VALID CASES	279	4829	32	41	44	60	82	12	199						13	45	222	184	88	116	155
NUMBER OF RESPONDENTS	295	5082	32	41	45	62	86	13	205						14	46	228	188	92	119	160
	100%	100%	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%

Q29 IN THE LAST 6 MONTHS, HOW OFTEN DID THE WRITTEN MATERIALS OR THE INTERNET PROVIDE THE INFORMATION YOU NEEDED ABOUT HOW YOUR HEALTH PLAN WORKS?

	BANT OT1	BANT OT2	AGE						RACE						ETHNICITY	HEALTH STATUS		GENDER		
	EAST TOT ADULT	OHP TOT ADULT	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	BLK OR AFR-AMER ##	AS-IAN ##	NATV ILND #	AMER IND/ALSK ##	OTHR ##	MULTI TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR	GOOD & POOR	MALE	FE-MALE
Q29 NEVER	6 14%	78 9%	2 ~ 33%	1 ~ 10%	2 11%	1 50%	3 10%	~	~	~	~	~	~	~ 40%	~ 16%	6 21%	5 6%	1 14%	2 15%	4
SOMETIMES	13 31%	290 33%	2 ~ 33%	4 ~ 40%	7 39%	~	10 34%	~	~	~	~	~	~	~ 20%	12 ~ 32%	10 42%	3 18%	4 29%	9 33%	
USUALLY	11 26%	294 34%	1 100%	3 75%	2 20%	5 28%	8 28%	~	~	~	~	~	~	~ 40%	1 33%	10 27%	4 17%	7 41%	6 43%	5 19%
ALWAYS	12 29%	204 24%	2 ~ 33%	1 25%	3 30%	4 22%	1 50%	8 28%	~	~	~	~	~	~	2 67%	9 24%	5 21%	6 35%	2 14%	9 33%
#ALWAYS + USUALLY (NET)	23 55%	498 58%	1 100%	2 33%	4 100%	5 50%	9 50%	1 50%	16 55%	~	~	~	~	~ 40%	3 100%	19 51%	9 38%	13 76%	8 57%	14 52%
TOP BOX SCORE	12 29%	204 24%	2 ~ 33%	1 25%	3 30%	4 22%	1 50%	8 28%	~	~	~	~	~	~	2 67%	9 24%	5 21%	6 35%	2 14%	9 33%
NOT ANSWERED		20																		
VALID CASES	42	866	1	6	4	10	18	2	29					5	3	37	24	17	14	27
NUMBER OF RESPONDENTS	42	886	1	6	4	10	18	2	29					5	3	37	24	17	14	27
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%

[ASKED IF Q28 = YES]

Q30 IN THE LAST 6 MONTHS, DID YOU GET INFORMATION OR HELP FROM YOUR HEALTH PLAN'S CUSTOMER SERVICE?

	BANT	BANT	AGE						RACE						ETHNIC-	HEALTH		GENDER		
	OT1	OT2												ITY	STATUS					
	EAST	OHP	18	25	35	45	55	65	BLCK	NATV	AMER				NOT	EX &				
	TOT	TOT	TO	TO	TO	TO	TO	AND	OR	HAW/	IND/				HIS-	VERY	GOOD	FAIR		
	ADLT	ADLT	24	34	44	54	64	OVER	AFR-	AS-	PAC	ALSK			HIS-	&	GOOD	&	FE-	
									AMER	IAN	ILND	NATV	OTHR	MUL-	IC	IC	GOOD	POOR	MALE	MALE
Q30																				
YES	65	1269	8	11	6	19	16	3	46						12	49	38	27	21	41
	23%	26%	25%~	27%~	14%~	31%	19%	23%~	23%	~	~	~	~	~	27%~	22%	21%	30%	18%	26%
NO	218	3524	24	30	37	42	69	10	156					14	33	176	147	64	96	117
	77%	74%	75%~	73%~	86%~	69%	81%	77%~	77%	~	~	~	~	~100%	73%~	78%	79%	70%	82%	74%
NOT ANSWERED	12	289			2	1	1		3						1	3	3	1	2	2
VALID CASES	283	4793	32	41	43	61	85	13	202					14	45	225	185	91	117	158
NUMBER OF RESPONDENTS	295	5082	32	41	45	62	86	13	205					14	46	228	188	92	119	160
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%

Q31 IN THE LAST 6 MONTHS, HOW OFTEN DID YOUR HEALTH PLAN'S CUSTOMER SERVICE GIVE YOU THE INFORMATION OR HELP YOU NEEDED?

	BANT	BANT	AGE						RACE						ETHNIC-	HEALTH	GENDER		
	OT1	OT2												ITY	STATUS				
	EAST	OHP	18	25	35	45	55	65	BLCK	NATV	AMER								
	TOT	TOT	TO	TO	TO	TO	TO	AND	OR	AS-	HAW/	IND/		NOT	EX &				
	ADLT	ADLT	24	34	44	54	64	OVER	AFR-	IAN	PAC	ALSK		HIS-	HIS-	GOOD	FAIR		
									AMER		ILND	NATV	OTHR	MUL-	IC	IC	&	&	
									WHTE	##	##	#	##	##	TI	IC	IC	GOOD	POOR
																		MALE	MALE
Q31																			
NEVER	1	39						1							1	1			1
	2%	3%	~	~	~	~	~	6%~	~	~	~	~	~	~	~	2%~	3%~	~	5%~
SOMETIMES	12	212	2	2	1	4	2	11							11	9	3	3	8
	18%	17%	25%~	18%~	17%~	21%~	13%~	~	24%~	~	~	~	~	~	~	22%~	24%~	11%~	14%~
USUALLY	23	361	3	4	2	3	9	1	15						4	16	11	12	3
	35%	29%	38%~	36%~	33%~	16%~	56%~	33%~	33%~	~	~	~	~	~	33%~	33%~	29%~	44%~	14%~
ALWAYS	29	619	3	5	3	12	4	2	20						8	21	17	12	14
	45%	50%	38%~	45%~	50%~	63%~	25%~	67%~	43%~	~	~	~	~	~	67%~	43%~	45%~	44%~	67%~
#ALWAYS + USUALLY (NET)	52	980	6	9	5	15	13	3	35						12	37	28	24	17
	80%	80%	75%~	82%~	83%~	79%~	81%~	100%~	76%~	~	~	~	~	~	100%~	76%~	74%~	89%~	81%~
TOP BOX SCORE	29	619	3	5	3	12	4	2	20						8	21	17	12	14
	45%	50%	38%~	45%~	50%~	63%~	25%~	67%~	43%~	~	~	~	~	~	67%~	43%~	45%~	44%~	67%~
NOT ANSWERED		38																	
VALID CASES	65	1231	8	11	6	19	16	3	46						12	49	38	27	21
NUMBER OF RESPONDENTS	65	1269	8	11	6	19	16	3	46						12	49	38	27	21
	100%	100%	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%

[ASKED IF Q30 = YES]

Q32 IN THE LAST 6 MONTHS, HOW OFTEN DID YOUR HEALTH PLAN'S CUSTOMER SERVICE STAFF TREAT YOU WITH COURTESY AND RESPECT?

	BANT	BANT	AGE						RACE						ETHNIC-	HEALTH	GENDER		
	OT1	OT2												ITY	STATUS				
	EAST	OHP	18	25	35	45	55	65	BLCK	NATV	AMER				EX &				
	TOT	TOT	TO	TO	TO	TO	TO	AND	OR	AS-	HAW/	IND/		NOT	VERY				
	ADLT	ADLT	24	34	44	54	64	OVER	AFR-	IAN	PAC	ALSK		HIS-	HIS-	GOOD	FAIR		
									AMER		ILND	NATV	OTHR	MUL-	IC	IC	&	&	
									WHTE	##	##	#	##	##	TI	IC	IC	GOOD	POOR
																		MALE	MALE
Q32																			
NEVER	1	16					1								1	1		1	
	2%	1%	~	~	~	~	6%~	~	~	~	~	~	~	~	2%~	3%~	~	5%~	~
SOMETIMES	3	61	1	1			1		3						3	2	1	1	2
	5%	5%	13%~	9%~	~	~	6%~	~	7%~	~	~	~	~	~	6%~	5%~	4%~	5%~	5%~
USUALLY	15	224	1	3	3	3	5		11						3	12	8	7	5
	23%	18%	13%~	27%~	50%~	16%~	31%~	~	24%~	~	~	~	~	~	25%~	24%~	21%~	26%~	24%~
ALWAYS	46	929	6	7	3	16	9	3	32						9	33	27	19	14
	71%	76%	75%~	64%~	50%~	84%~	56%~	100%~	70%~	~	~	~	~	~	75%~	67%~	71%~	70%~	67%~
#ALWAYS + USUALLY (NET)	61	1153	7	10	6	19	14	3	43						12	45	35	26	19
	94%	94%	88%~	91%~	100%~	100%~	88%~	100%~	93%~	~	~	~	~	~	100%~	92%~	92%~	96%~	90%~
TOP BOX SCORE	46	929	6	7	3	16	9	3	32						9	33	27	19	14
	71%	76%	75%~	64%~	50%~	84%~	56%~	100%~	70%~	~	~	~	~	~	75%~	67%~	71%~	70%~	67%~
NOT ANSWERED		39																	
VALID CASES	65	1230	8	11	6	19	16	3	46						12	49	38	27	21
NUMBER OF RESPONDENTS	65	1269	8	11	6	19	16	3	46						12	49	38	27	21
	100%	100%	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%

[ASKED IF Q30 = YES]

Q33 IN THE LAST 6 MONTHS, DID YOUR HEALTH PLAN GIVE YOU ANY FORMS TO FILL OUT?

	BANT	BANT	AGE							RACE							ETHNIC-	HEALTH		GENDER	
	OT1	OT2																			
	EAST	OHP	18	25	35	45	55	65	BLCK	NATV	AMER					NOT	EX &				
	TOT	TOT	TO	TO	TO	TO	TO	AND	OR	HAW/	IND/					VERY	GOOD	FAIR			
	ADLT	ADLT	24	34	44	54	64	OVER	AFR-	AS-	PAC	ALSK				&	&				
									AMER	IAN	ILND	NATV	OTHR	MUL-	HIS-	HIS-	GOOD	POOR			
									WHTE	##	##	#	##	##	TI	IC	IC	GOOD	POOR		
																	MALE	MALE			
Q33																					
YES	99	1787	9	18	10	23	32	4	76					5	13	83	66	30	36	59	
	35%	37%	28%~	45%~	23%~	38%	37%	31%~	38%	~	~	~	~	~ 36%~	28%~	37%	36%	33%	31%	37%	
NO	184	2987	23	22	33	38	54	9	126					9	33	142	119	61	81	99	
	65%	63%	72%~	55%~	77%~	62%	63%	69%~	62%	~	~	~	~	~ 64%~	72%~	63%	64%	67%	69%	63%	
NOT ANSWERED	12	308		1	2	1			3							3	3	1	2	2	
VALID CASES	283	4774	32	40	43	61	86	13	202					14	46	225	185	91	117	158	
NUMBER OF RESPONDENTS	295	5082	32	41	45	62	86	13	205					14	46	228	188	92	119	160	
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%	

PQ34 IN THE LAST 6 MONTHS, HOW OFTEN WERE THE FORMS FROM YOUR HEALTH PLAN EASY TO FILL OUT?

	BANT	BANT	AGE						RACE						ETHNIC-	HEALTH		GENDER		
	OT1	OT2																		
	EAST	OHP	18	25	35	45	55	65	BLCK	AS-	NATV	AMER				NOT	EX &			
	TOT	TOT	TO	TO	TO	TO	TO	AND	OR	AFR-	IAN	HAW/	IND/		HIS-	HIS-	GOOD	FAIR		
	ADLT	ADLT	24	34	44	54	64	OVER	WHTE	##	##	#	##	##	TI	IC	IC	&	POOR	
																	GOOD	POOR	MALE	FE-
																	POOR	MALE		MALE
PQ34																				
NEVER	7	91	1	2	1	1	2		6							7	5	2	3	4
	2%	2%	3%~	5%~	2%~	2%	2%		3%	~	~	~	~	~	~	3%~	3%	2%	3%	3%
SOMETIMES	17	301	2	3	2	5	5		13					2	2	15	13	4	6	11
	6%	6%	6%~	8%~	5%~	8%	6%		6%	~	~	~	~	14%~	4%~	7%	7%	4%	5%	7%
USUALLY	37	677	2	6	1	12	14		28					1	5	30	24	11	14	21
	13%	14%	6%~	15%~	2%~	20%	16%		14%	~	~	~	~	7%~	11%~	13%	13%	12%	12%	13%
ALWAYS	220	3637	27	29	39	42	65	12	154					11	38	172	143	72	94	120
	78%	77%	84%~	73%~	91%~	70%	76%	100%~	77%	~	~	~	~	79%~	84%~	77%	77%	81%	80%	77%
#ALWAYS + USUALLY (NET)	257	4314	29	35	40	54	79	12	182					12	43	202	167	83	108	141
	91%	92%	91%~	88%~	93%~	90%	92%	100%~	91%	~	~	~	~	86%~	96%~	90%*	90%	93%	92%	90%
TOP BOX SCORE	220	3637	27	29	39	42	65	12	154					11	38	172	143	72	94	120
	78%	77%	84%~	73%~	91%~	70%	76%	100%~	77%	~	~	~	~	79%~	84%~	77%	77%	81%	80%	77%
NOT ANSWERED	2	68				1		1	1						1	1		2		2
VALID CASES	281	4706	32	40	43	60	86	12	201					14	45	224	185	89	117	156
NUMBER OF RESPONDENTS	283	4774	32	40	43	61	86	13	202					14	46	225	185	91	117	158
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%

[ASKED IF Q33 = YES. RESPONSE OF 'ALWAYS' PADDED WITH Q33 = NO]

Q35 USING ANY NUMBER FROM 0 TO 10, WHERE 0 IS THE WORST HEALTH PLAN POSSIBLE AND 10 IS THE BEST HEALTH PLAN POSSIBLE, WHAT NUMBER WOULD YOU USE TO RATE YOUR HEALTH PLAN?

	BANT OT1	BANT OT2	AGE						RACE						ETHNICITY	HEALTH STATUS		GENDER				
	EAST TOT ADLTT	OHP TOT ADLTT	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	WHTE	BLCK OR AFR-##	AS-IAN##	NATV ILND#	AMER IND/ALSK##	OTHR##	MUL-TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR	GOOD & POOR	MALE	FE-MALE	
Q35 WORST HEALTH PLAN POSSIBLE	31%	330.7%	~	~	37%	~	~	~	21%	~	~	~	~	~	~	~	31%	21%	11%	33%	~	
01	31%	310.7%	13%	~	~	12%	11%	~	21%	~	~	~	~	~	18%	~	31%	21%	11%	~	32%	
02	41%	511%	~	25%	~	~	23%	~	21%	~	~	~	~	~	18%	~	42%	42%	~	0.9%	22%	
03	31%	611%	~	~	25%	12%	~	~	21%	~	~	~	~	~	~	0.9%	20.6%	22%	~	~	32%	
04	83%	1052%	13%	25%	25%	23%	11%	~	84%	~	~	~	~	~	~	~	84%	53%	34%	33%	53%	
05	2610%	3818%	516%	615%	512%	47%	56%	~	179%	~	~	~	~	~	25%	312%	520%	169%	911%	98%	1610%	
06	228%	2916%	26%	513%	410%	610%	56%	~	158%	~	~	~	~	~	8%	49%	188%	158%	78%	109%	128%	
07	3714%	60213%	723%	38%	37%	916%	1013%	325%	2815%	~	~	~	~	~	8%	112%	513%	2911%	1720%	1211%	2315%	
08	4416%	92020%	13%	923%	512%	1017%	1621%	18%	3217%	~	~	~	~	~	~	17%	512%	3617%	3419%	810%*	2321%	1912%*
09	4617%	73616%	516%	820%	819%	1017%	1215%	217%	3217%	~	~	~	~	~	~	17%	819%	3717%	3218%	1417%	1716%	2818%
BEST HEALTH PLAN POSSIBLE	7227%	138530%	929%	513%	1024%	1526%	2633%	650%	5327%	~	~	~	~	~	8%	137%	526%	4827%	2226%	3028%	4127%	
#8-10 (NET)	16260%	304166%*	1548%	2255%	2355%	3560%	5469%	975%	11761%	~	~	~	~	~	42%	567%	12860%	11464%	4452%	7065%	8858%	

Continued

Q35 USING ANY NUMBER FROM 0 TO 10, WHERE 0 IS THE WORST HEALTH PLAN POSSIBLE AND 10 IS THE BEST HEALTH PLAN POSSIBLE, WHAT NUMBER WOULD YOU USE TO RATE YOUR HEALTH PLAN?

	BANT OT1	BANT OT2	AGE						RACE						ETHNICITY		HEALTH STATUS		GENDER		
	EAST TOT ADLT	OHP TOT ADLT	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	WHTE ##	BLCK OR AFR- AMER ##	AS- IAN ##	NATV ILND #	AMER IND/ ALSK ##	OTHR ##	MUL- TI	HIS- PAN- IC	NOT HIS- PAN- IC	EX & VERY GOOD & FAIR & POOR	GOOD & FAIR & POOR	FE- MALE	MALE
9-10 (NET)	118 44%	2121 46%	14 45%~	13 33%~	18 43%~	25 43%	38 49%	8 67%~	85 44%	~	~	~	~	~	25%~	3 56%~	92 43%	80 45%	36 43%	47 44%	69 45%
NOT ANSWERED	27	486	1	1	3	4	8	1	12						2	3	13	10	8	11	7
VALID CASES	268	4596	31	40	42	58	78	12	193						12	43	215	178	84	108	153
NUMBER OF RESPONDENTS	295	5082	32	41	45	62	86	13	205						14	46	228	188	92	119	160
	100%	100%	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%
MEAN	7.68	7.93	7.55	7.18	7.05	7.78	8.08	8.92	7.72						6.25	8.28	7.59	7.73	7.56	7.78	7.61
p stat_(*=Sig @ p<=.05)		.048*	~	~	~.706	.055	~	.715	~	~	~	~	~	~	~	~.107	.626	.546	.571	.565	

Q35A IN THE LAST 6 MONTHS, DID YOU HAVE A HEALTH PROBLEM FOR WHICH YOU NEEDED SPECIAL MEDICAL EQUIPMENT, SUCH AS A CANE, A WHEELCHAIR, OR OXYGEN EQUIPMENT?

	BANT OT1	BANT OT2	AGE						RACE						ETHNICITY		HEALTH STATUS		GENDER			
	EAST TOT ADLT	OHP TOT ADLT	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	WHTE ##	BLCK OR AFR- ##	AS- IAN ##	NATV ILND #	AMER IND/ PAC ALSK ##	OTHR ##	MUL- TI	HIS- PAN- IC	NOT HIS- PAN- IC	EX & VERY GOOD & FAIR & POOR	GOOD & FAIR & POOR	MALE	FE- MALE	
Q35A YES	30 11%	599 12%	1 3%	1 3%	5 11%	8 13%	11 31%	4 12%	25	~	~	~	~	~	1 7%	2 4%	26 12%	13 7%*	17 19%*	10 8%	19 12%	
NO	253 89%	4210 88%	31 97%	39 98%	40 89%	53 87%	74 69%	9 88%	178	~	~	~	~	~	13 93%	43 96%	200 88%	174 93%*	74 81%*	108 92%	139 88%	
NOT ANSWERED	12	273		1		1	1		2								1	2	1	1	1	2
VALID CASES	283	4809	32	40	45	61	85	13	203						14	45	226	187	91	118	158	
NUMBER OF RESPONDENTS	295	5082	32	41	45	62	86	13	205						14	46	228	188	92	119	160	
	100%	100%	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%	

Q35B IN THE LAST 6 MONTHS, HOW OFTEN WAS IT EASY TO GET THE MEDICAL EQUIPMENT YOU NEEDED THROUGH YOUR HEALTH PLAN?

	BANT	BANT	AGE						RACE						ETHNIC-	HEALTH		GENDER			
	OT1	OT2												ITY	STATUS						
	EAST	OHP	18	25	35	45	55	65	BLCK	AS-	NATV	AMER			NOT	EX &					
	TOT	TOT	TO	TO	TO	TO	TO	AND	OR	AFR-	ILND	PAC	ALSK		HIS-	HIS-	GOOD	FAIR			
	ADLT	ADLT	24	34	44	54	64	OVER	WHTE	AMER	IAN	#	#	#	IC	IC	&	&	FE-		
									##	##	#	#	#	TI			GOOD	POOR	MALE	MALE	
Q35B																					
NEVER	3	90			1	2			3						3	1	2	1	2		
	10%	16%	~	~	25%	25%	~	~	13%	~	~	~	~	~	~	12%	8%	12%	11%	11%	
SOMETIMES	9	83	1		1	2	4	1	6					1	1	6	2	7	4	5	
	31%	15%	100%	~	25%	25%	36%	25%	25%	~	~	~	~	100%	50%	24%	17%	41%	44%	26%	
USUALLY	6	129		1	1	2	1	1	5							6	4	2	3	3	
	21%	23%	~	100%	25%	25%	9%	25%	21%	~	~	~	~	~	~	24%	33%	12%	33%	16%	
ALWAYS	11	262			1	2	6	2	10						1	10	5	6	1	9	
	38%	46%	~	~	25%	25%	55%	50%	42%	~	~	~	~	~	50%	40%	42%	35%	11%	47%	
#ALWAYS + USUALLY (NET)	17	391		1	2	4	7	3	15						1	16	9	8	4	12	
	59%	69%	~	100%	50%	50%	64%	75%	63%	~	~	~	~	~	50%	64%	75%	47%	44%	63%	
TOP BOX SCORE	11	262			1	2	6	2	10						1	10	5	6	1	9	
	38%	46%	~	~	25%	25%	55%	50%	42%	~	~	~	~	~	50%	40%	42%	35%	11%	47%	
NOT ANSWERED	1	35			1				1						1	1			1		
VALID CASES	29	564	1	1	4	8	11	4	24					1	2	25	12	17	9	19	
NUMBER OF RESPONDENTS	30	599	1	1	5	8	11	4	25					1	2	26	13	17	10	19	
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%	

[ASKED IF Q35A = YES]

Q35C IN THE LAST 6 MONTHS, DID YOU HAVE ANY HEALTH PROBLEMS THAT NEEDED SPECIAL THERAPY, SUCH AS PHYSICAL, OCCUPATIONAL, OR SPEECH THERAPY?

	BANT OT1	BANT OT2	AGE						RACE						ETHNICITY		HEALTH STATUS		GENDER		
	EAST TOT ADLT	OHP TOT ADLT	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	WHTE ##	BLCK OR AFR- ##	AS- IAN ##	NATV ILND #	AMER IND/ PAC ALSK ##	OTHR ##	MUL- TI	HIS- PAN- IC	NOT HIS- PAN- IC	EX & VERY GOOD & FAIR & POOR	GOOD & FAIR & POOR	MALE	FE- MALE
Q35C YES	42 15%	759 16%	1 3%	4 10%	8 18%	11 18%	14 17%	3 23%	29 14%	~	~	~	~	~	2 14%	7 16%	33 15%	18 10%*	24 28%*	13 11%	27 17%
NO	238 85%	3989 84%	31 97%	36 90%	37 82%	49 82%	69 83%	10 77%	172 86%	~	~	~	~	~	12 86%	37 84%	191 85%	169 90%*	63 72%*	104 89%	129 83%
NOT ANSWERED	15	334	1			2	3		4							2	4	1	5	2	4
VALID CASES	280	4748	32	40	45	60	83	13	201					14	44	224	187	87	117	156	
NUMBER OF RESPONDENTS	295	5082	32	41	45	62	86	13	205					14	46	228	188	92	119	160	
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%	100%

Q35D IN THE LAST 6 MONTHS, HOW OFTEN WAS IT EASY TO GET THE SPECIAL THERAPY YOU NEEDED THROUGH YOUR HEALTH PLAN?

	BANT	BANT	AGE						RACE						ETHNICITY		HEALTH STATUS		GENDER	
	OT1	OT2	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	BLK OR AFR-AMER ##	AS-IAN ##	NATV HAW/ ILND #	AMER IND/ ALSK ##	OTHR ##	MUL-TI	HIS-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	GOOD & FAIR & POOR	MALE	FE-MALE
Q35D NEVER	3 8%	121 17%	~	~	1 13%	2 18%	~	2 7%	~	~	~	~	~	~	1 14%	2 6%	1 6%	2 9%	1 8%	2 8%
SOMETIMES	12 30%	129 18%	~	1 25%	6 75%	3 27%	2 15%	9 33%	~	~	~	~	~	1 50%	2 29%	9 29%	2 11%	10 45%	5 38%	7 28%
USUALLY	12 30%	170 23%	~	2 50%	1 13%	3 27%	5 38%	8 30%	~	~	~	~	~	1 50%	1 14%	10 32%	8 44%	4 18%	3 23%	7 28%
ALWAYS	13 33%	308 42%	1 100%	1 25%	~	3 27%	6 46%	2 100%	8 30%	~	~	~	~	~	3 43%	10 32%	7 39%	6 27%	4 31%	9 36%
#ALWAYS + USUALLY (NET)	25 63%	478 66%	1 100%	3 75%	1 13%	6 55%	11 85%	2 100%	16 59%	~	~	~	~	1 50%	4 57%	20 65%	15 83%	10 45%	7 54%	16 64%
TOP BOX SCORE	13 33%	308 42%	1 100%	1 25%	~	3 27%	6 46%	2 100%	8 30%	~	~	~	~	~	3 43%	10 32%	7 39%	6 27%	4 31%	9 36%
NOT ANSWERED	2	31				1	1	2							2		2			2
VALID CASES	40	728	1	4	8	11	13	27					2	7	31	18	22	13	25	
NUMBER OF RESPONDENTS	42	759	1	4	8	11	14	29					2	7	33	18	24	13	27	
	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%	100%

[ASKED IF Q35C = YES]

Q35E IN THE LAST 6 MONTHS, HOW OFTEN DID A DOCTOR OR OTHER HEALTH PROVIDER TALK TOO FAST WHEN TALKING TO YOU?

	BANT	BANT	AGE						RACE						ETHNICITY		HEALTH STATUS		GENDER		
	OT1	OT2	18	25	35	45	55	65	BLK	AS-	NATV	AMER				HIS-	HIS-	EX &	FAIR	FE-	
	EAST	OHP	TO	TO	TO	TO	TO	AND	OR	IAN	ILND	PAC	ALSK	MUL-	NOT	PAN-	PAN-	VERY	&	MALE	
	TOT	TOT	TO	TO	TO	TO	TO	AND	AFR-	AMER	AMER	IND/	OTHR	TI	IC	IC	GOOD	POOR	MALE	MALE	
	ADLT	ADLT	24	34	44	54	64	OVER	WHTE	##	##	#	##	##				GOOD	POOR	MALE	MALE
Q35E																					
ALWAYS	16 6%	178 4%	1 3%	5 12%	3 7%	2 3%	1 1%	2 17%	10 5%	~	~	~	~	~	7%	2 5%	11 5%	8 4%	6 7%	4 3%	10 6%
USUALLY	9 3%	193 4%	~	1 2%	2 5%	3 5%	3 4%	~	7 3%	~	~	~	~	~	~	1 2%	7 3%	2 1%	6 7%	3 3%	5 3%
SOMETIMES	53 19%	804 17%	8 26%	7 17%	7 16%	15 25%	15 18%	1 8%	36 18%	~	~	~	~	~	4 29%	11 26%	42 19%	28 15%	25 27%	19 16%	34 22%
NEVER	202 72%	3575 75%	22 71%	28 68%	31 72%	41 67%	66 78%	9 75%	149 74%	~	~	~	~	~	9 64%	29 67%	165 73%	145 79%	54 59%	90 78%	108 69%
#NEVER + SOMETIMES (NET)	255 91%	4379 92%	30 97%	35 85%	38 88%	56 92%	81 95%	10 83%	185 92%	~	~	~	~	~	13 93%	40 93%	207 92%	173 95%	79 87%	109 94%	142 90%
TOP BOX SCORE	202 72%	3575 75%	22 71%	28 68%	31 72%	41 67%	66 78%	9 75%	149 74%	~	~	~	~	~	9 64%	29 67%	165 73%	145 79%	54 59%	90 78%	108 69%
NOT ANSWERED	15	332	1		2	1	1	1	3							3	3	5	1	3	3
VALID CASES	280	4750	31	41	43	61	85	12	202						14	43	225	183	91	116	157
NUMBER OF RESPONDENTS	295	5082	32	41	45	62	86	13	205						14	46	228	188	92	119	160
	100%	100%	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%

Q35F IN THE LAST 6 MONTHS, HOW OFTEN DID A DOCTOR OR OTHER HEALTH PROVIDER INTERRUPT YOU WHEN YOU WERE TALKING?

	BANT	BANT	AGE						RACE						ETHNICITY		HEALTH STATUS		GENDER		
	OT1	OT2	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	BLK OR AFR-AMER ##	AS-IAN ##	NATV HAW/ILND #	AMER IND/PAC/ALSK ##	OTHR ##	MUL-TI TI	HIS-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	GOOD & FAIR & POOR	MALE	FE-MALE	
Q35F	EAST TOT ADULT	OHP TOT ADULT	18	25	35	45	55	65													
ALWAYS	5 2%	66 1%	~	2%~	1 2%~	2 3%	~	8%~	3 2%	~	~	~	~	~	~	2 4%~	3 1%	3 2%	2 2%	3 3%	2 1%
USUALLY	3 1%	106 2%	~	2%~	1 2%~	1 2%~	~	8%~	3 2%~	~	~	~	~	~	~	3 1%	1 0.5%	2 2%	~	3 2%~	
SOMETIMES	43 15%	672 14%	3 10%~	5 12%~	8 19%~	13 21%	12 14%	2 15%~	30 15%	~	~	~	~	4 29%~	6 13%~	35 16%	21 11%*	21 23%*	12 10%*	31 20%*	
NEVER	230 82%	3911 82%	28 90%~	34 83%~	33 77%~	47 76%	72 86%	9 69%~	164 82%	~	~	~	~	10 71%~	38 83%~	182 82%	158 86%*	67 73%*	101 87%*	122 77%*	
#NEVER + SOMETIMES (NET)	273 97%	4583 96%	31 100%~	39 95%~	41 95%~	60 97%	84 100%~	11 85%~	194 97%	~	~	~	~	14 100%~	44 96%~	217 97%	179 98%	88 96%	113 97%	153 97%	
TOP BOX SCORE	230 82%	3911 82%	28 90%~	34 83%~	33 77%~	47 76%	72 86%	9 69%~	164 82%	~	~	~	~	10 71%~	38 83%~	182 82%	158 86%*	67 73%*	101 87%*	122 77%*	
NOT ANSWERED	14	327	1		2		2		5							5	5		3	2	
VALID CASES	281	4755	31	41	43	62	84	13	200					14	46	223	183	92	116	158	
NUMBER OF RESPONDENTS	295	5082	32	41	45	62	86	13	205					14	46	228	188	92	119	160	
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%	

Q35G IN THE LAST 6 MONTHS, HOW OFTEN DID A DOCTOR OR OTHER HEALTH PROVIDER USE A CONDESCENDING, SARCASTIC, OR RUDE TONE OR MANNER WITH YOU?

	BANT OT1	BANT OT2	AGE					RACE						ETHNICITY	HEALTH STATUS		GENDER				
	EAST TOT ADULT	OHP TOT ADULT	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	BLK OR AFR-AMER ##	AS-IAN ##	NATV HAW/ ILND #	AMER IND/ ALSK #	OTHR ##	MULTI TI	NOT HIS-PAN-IC	HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	GOOD & FAIR & POOR	MALE	FE-MALE	
Q35G ALWAYS	4 1%	55 1%	~	~	2 5%	~	1 1%	1 8%	2 1%	~	~	~	~	~	~	1 2%	3 1%	3 2%	1 1%	3 3%	1 0.6%
USUALLY	5 2%	67 1%	~	2 5%	1 2%	1 2%	1 1%	~	5 3%	~	~	~	~	~	~	5 2%	2 1%	2 2%	2 2%	3 2%	3 2%
SOMETIMES	28 10%	487 10%	2 6%	3 7%	6 14%	6 10%	11 13%	~	20 10%	~	~	~	~	2 15%	2 4%	25 11%	11 6%*	17 19%*	8 7%	20 13%	20 13%
NEVER	243 87%	4149 87%	29 94%	36 88%	34 79%	54 89%	71 85%	12 92%	173 87%	~	~	~	~	11 85%	43 93%	190 85%	167 91%*	71 78%*	103 89%	133 85%	133 85%
#NEVER + SOMETIMES (NET)	271 97%	4636 97%	31 100%	39 95%	40 93%	60 98%	82 98%	12 92%	193 97%	~	~	~	~	13 100%	45 98%	215 96%	178 97%	88 97%	111 96%	153 97%	153 97%
TOP BOX SCORE	243 87%	4149 87%	29 94%	36 88%	34 79%	54 89%	71 85%	12 92%	173 87%	~	~	~	~	11 85%	43 93%	190 85%	167 91%*	71 78%*	103 89%	133 85%	133 85%
NOT ANSWERED	15	324	1		2	1	2		5					1		5	5	1	3	3	3
VALID CASES	280	4758	31	41	43	61	84	13	200					13	46	223	183	91	116	157	157
NUMBER OF RESPONDENTS	295 100%	5082 100%	32 100%	41 100%	45 100%	62 100%	86 100%	13 100%	205 100%					14 100%	46 100%	228 100%	188 100%	92 100%	119 100%	160 100%	160 100%

Q35H IN THE LAST 6 MONTHS, DID YOU FEEL YOU COULD TRUST A DOCTOR OR OTHER HEALTH PROVIDER WITH YOUR MEDICAL CARE?

	BANT	BANT	AGE							RACE							ETHNICITY		HEALTH STATUS		GENDER								
	OT1	OT2																											
	EAST	OHP	18	25	35	45	55	65	BLCK	NATV	AMER																		
	TOT	TOT	TO	TO	TO	TO	TO	AND	OR	AS-	HAW/	IND/																	
	ADLT	ADLT	24	34	44	54	64	OVER	AFR-	IAN	PAC	ALSK																	
									WHTE	##	##	#	##	##	##	TI													
Q35H																													
#YES DEFINITELY	188	3305	23	27	25	39	60	11	141						6	32	151	135	49	79	107								
	69%	70%	77%~	66%~	61%~	65%	71%	92%~	71%	~	~	~	~	~	50%~	74%~	68%	76%*	54%*	71%	69%								
YES SOMEWHAT	71	1110	6	11	13	17	21	1	49						4	9	58	36	33	28	40								
	26%	24%	20%~	27%~	32%~	28%	25%	8%~	25%	~	~	~	~	~	33%~	21%~	26%	20%*	37%*	25%	26%								
NO	15	300	1	3	3	4	3		9						2	2	12	7	8	5	9								
	5%	6%	3%~	7%~	7%~	7%	4%	~	5%	~	~	~	~	~	17%~	5%~	5%	4%	9%	4%	6%								
NOT ANSWERED	21	367	2		4	2	2	1	6						2	3	7	10	2	7	4								
VALID CASES	274	4715	30	41	41	60	84	12	199						12	43	221	178	90	112	156								
NUMBER OF RESPONDENTS	295	5082	32	41	45	62	86	13	205						14	46	228	188	92	119	160								
	100%	100%	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%								

Q35I A REGULAR DENTIST IS ONE YOU WOULD GO TO FOR CHECK-UPS AND CLEANINGS OR WHEN YOU HAVE A CAVITY OR TOOTH PAIN. DO YOU HAVE A REGULAR DENTIST?

	BANT OT1	BANT OT2	AGE						RACE						ETHNIC-ITY	HEALTH STATUS		GENDER			
	EAST TOT ADLT	OHP TOT ADLT	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	BLCK OR AFR-AMER ##	AS-IAN ##	NATV ILND #	AMER IND/ PAC ALSK ##	OTHR ##	MUL-TI TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	GOOD & FAIR & POOR	MALE	FE-MALE	
Q35I YES	185 65%	2797 58%*	21 66%~	30 73%~	35 80%~	39 64%	49 57%	8 62%~	137 67%	~	~	~	~	~	10 83%~	27 59%~	153 67%	128 68%	53 59%	78 66%	105 66%
NO	98 35%	1986 42%*	11 34%~	11 27%~	9 20%~	22 36%	37 43%	5 38%~	68 33%	~	~	~	~	~	2 17%~	19 41%~	74 33%	60 32%	37 41%	40 34%	54 34%
NOT ANSWERED	12	299			1	1								2		1		2	1	1	
VALID CASES	283	4783	32	41	44	61	86	13	205					12	46	227	188	90	118	159	
NUMBER OF RESPONDENTS	295	5082	32	41	45	62	86	13	205					14	46	228	188	92	119	160	
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%	100%

Q35J IN THE LAST 6 MONTHS, DID YOU GO TO A DENTIST'S OFFICE OR CLINIC FOR CARE?

	BANT	BANT	AGE							RACE							ETHNIC-	HEALTH	GENDER						
	OT1	OT2							AND	BLCK	AS-	NATV	AMER					NOT	EX &			FE-			
	EAST	OHP	18	25	35	45	55	65	OR	AFR-	IAN	ILND	NATV	ALSK	MUL-	TI	HIS-	HIS-	GOOD	FAIR			MALE	MALE	
	TOT	TOT	TO	TO	TO	TO	TO	OVER	WHTE	##	##	#	##	##	##	IC	IC	GOOD	POOR						
	ADLT	ADLT	24	34	44	54	64	OVER																	
Q35J																									
YES	101	1919	15	17	17	19	29	4	72						4	18	80	67	34	41	60				
	36%	40%	47%~	41%~	38%~	31%	34%	31%~	35%	~	~	~	~	~	29%~	39%~	35%	36%	37%	34%	38%				
NO	183	2885	17	24	28	43	57	9	132						10	28	147	121	58	78	99				
	64%	60%	53%~	59%~	62%~	69%	66%	69%~	65%	~	~	~	~	~	71%~	61%~	65%	64%	63%	66%	62%				
NOT ANSWERED	11	278							1								1						1		
VALID CASES	284	4804	32	41	45	62	86	13	204					14	46	227	188	92	119	159					
NUMBER OF RESPONDENTS	295	5082	32	41	45	62	86	13	205					14	46	228	188	92	119	160					
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	

Q35K IN THE LAST 6 MONTHS, HOW OFTEN DID THE DENTISTS OR DENTAL STAFF EXPLAIN WHAT THEY WERE DOING WHILE TREATING YOU?

	BANT	BANT	AGE						RACE						ETHNICITY		HEALTH STATUS		GENDER	
	OT1	OT2	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	BLK OR AFR-AMER ##	AS-IAN ##	NATV HAW/ ILND #	AMER IND/ ALSK #	OTHR ##	MUL- TI	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & FAIR & POOR	GOOD & FAIR & POOR	MALE	FE- MALE
Q35K NEVER	3 3%	40 2%	1 ~	2 6%~	2 ~	2 6%~	3 4%~	1 ~	2 3%~	~	~	~	~	~	1 6%~	2 3%~	2 3%~	1 3%~	1 2%~	2 4%~
SOMETIMES	11 11%	150 8%	1 7%~	2 12%~	2 12%~	2 11%~	3 11%~	1 25%~	8 12%~	~	~	~	~	~	2 11%~	9 12%~	6 9%~	5 16%~	1 2%~	10 18%~
USUALLY	21 21%	356 19%	3 20%~	2 12%~	8 47%~	3 17%~	4 15%~	1 25%~	12 17%~	~	~	~	~	1 25%~	4 22%~	15 19%~	15 23%~	6 19%~	9 22%~	12 21%~
ALWAYS	63 64%	1310 71%	11 73%~	12 71%~	7 41%~	12 67%~	19 70%~	2 50%~	47 68%~	~	~	~	~	3 75%~	11 61%~	51 66%~	43 65%~	20 63%~	30 73%~	33 58%~
#ALWAYS + USUALLY (NET)	84 86%	1666 90%	14 93%~	14 82%~	15 88%~	15 83%~	23 85%~	3 75%~	59 86%~	~	~	~	~	4 100%~	15 83%~	66 86%~	58 88%~	26 81%~	39 95%~	45 79%~
TOP BOX SCORE	63 64%	1310 71%	11 73%~	12 71%~	7 41%~	12 67%~	19 70%~	2 50%~	47 68%~	~	~	~	~	3 75%~	11 61%~	51 66%~	43 65%~	20 63%~	30 73%~	33 58%~
NOT ANSWERED	3	63				1	2		3						3	1	2		3	
VALID CASES	98	1856	15	17	17	18	27	4	69					4	18	77	66	32	41	57
NUMBER OF RESPONDENTS	101	1919	15	17	17	19	29	4	72					4	18	80	67	34	41	60
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%

Q35L IF YOU TRIED TO GET AN APPOINTMENT FOR YOURSELF WITH A DENTIST WHO SPECIALIZES IN A PARTICULAR TYPE OF DENTAL CARE (SUCH AS ROOT CANALS OR GUM DISEASE) IN THE LAST 6 MONTHS, HOW OFTEN DID YOU GET AN APPOINTMENT AS SOON AS YOU WANTED?

	BANT OT1	BANT OT2	AGE						RACE						ETHNICITY		HEALTH STATUS		GENDER		
	EAST TOT ADLT	OHP TOT ADLT	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	BLK OR AFR-AMER ##	AS-IAN ##	NATV ILND #	AMER IND/ALSK #	OTHR ##	MUL-TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR	POOR	MALE	FE-MALE	
Q35L ALWAYS	26 21%	423 22%	2 11%~	5 24%~	4 19%~	5 24%~	8 24%~	1 25%~	17 21%~	~	~	~	~	~	~	6 21%~	19 21%~	20 24%~	6 16%~	12 25%~	13 18%~
USUALLY	23 19%	375 20%	9 50%~	1 5%~	5 24%~	2 10%~	5 15%~	1 25%~	17 21%~	~	~	~	~	~	1 20%~	5 18%~	18 20%~	5 22%~	8 14%~	15 17%~	21%~
SOMETIMES	20 16%	377 20%	2 11%~	5 24%~	2 10%~	6 29%~	3 9%~	1 25%~	8 10%~	~	~	~	~	~	2 40%~	8 29%~	11 12%~	14 17%~	5 14%~	9 19%~	10 14%~
NEVER	54 44%	744 39%	5 28%~	10 48%~	10 48%~	8 38%~	18 53%~	1 25%~	38 48%~	~	~	~	~	~	2 40%~	9 32%~	42 47%~	31 37%~	21 57%~	19 40%~	33 46%~
#NEVER + SOMETIMES (NET)	74 60%	1121 58%	7 39%~	15 71%~	12 57%~	14 67%~	21 62%~	2 50%~	46 58%~	~	~	~	~	~	4 80%~	17 61%~	53 59%~	45 54%~	26 70%~	28 58%~	43 61%~
TOP BOX SCORE	54 44%	744 39%	5 28%~	10 48%~	10 48%~	8 38%~	18 53%~	1 25%~	38 48%~	~	~	~	~	~	2 40%~	9 32%~	42 47%~	31 37%~	21 57%~	19 40%~	33 46%~
5	150	2747	14	20	23	38	48	6	118					7	15	130	99	50	67	81	
NOT ANSWERED	22	416			1	3	4	3	7					2	3	8	6	5	4	8	
VALID CASES	123	1919	18	21	21	21	34	4	80					5	28	90	83	37	48	71	
NUMBER OF RESPONDENTS	295	5082	32	41	45	62	86	13	205					14	46	228	188	92	119	160	
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%	

Q35M IN THE LAST 6 MONTHS, IF YOU NEEDED TO SEE A DENTIST RIGHT AWAY BECAUSE OF A DENTAL EMERGENCY, DID YOU GET TO SEE A DENTIST AS SOON AS YOU WANTED?

	BANT OT1	BANT OT2	AGE						RACE						ETHNICITY	HEALTH STATUS		GENDER		
	EAST TOT ADLT	OHP TOT ADLT	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	BLK OR AFR-##	NATV AS-ILND##	AMER IND/ PAC ALSK	OTH#	MUL-TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	GOOD	FAIR	POOR	MALE
Q35M NEVER	37 28%	695 36%*	3 17%~	5 20%~	8 35%~	8 36%~	12 34%~	29 33%~	~	~	~	~	~	~	4 17%~	30 30%~	22 25%~	13 33%~	10 20%~	26 34%~
SOMETIMES	35 27%	351 18%*	5 28%~	7 28%~	6 26%~	7 32%~	1 23%~	21 24%~	~	~	~	~	5 83%~	6 26%~	27 27%~	24 27%~	10 26%~	13 26%~	21 27%~	
USUALLY	18 14%	351 18%	2 11%~	3 12%~	3 13%~	3 14%~	2 11%~	12 13%~	~	~	~	~	~	~	4 17%~	12 12%~	8 9%~	10 26%~	9 18%~	8 10%~
ALWAYS	40 31%	514 27%	8 44%~	10 40%~	6 26%~	4 18%~	11 31%~	1 25%~	27 30%~	~	~	~	~	1 17%~	9 39%~	31 31%~	34 39%~	6 15%~	18 36%~	22 29%~
#ALWAYS + USUALLY (NET)	58 45%	865 45%	10 56%~	13 52%~	9 39%~	7 32%~	15 43%~	3 75%~	39 44%~	~	~	~	~	1 17%~	13 57%~	43 43%~	42 48%~	16 41%~	27 54%~	30 39%~
TOP BOX SCORE	40 31%	514 27%	8 44%~	10 40%~	6 26%~	4 18%~	11 31%~	1 25%~	27 30%~	~	~	~	~	1 17%~	9 39%~	31 31%~	34 39%~	6 15%~	18 36%~	22 29%~
I DID NOT HAVE A DENTAL EMERGENCY IN THE LAST 6 MONTHS	144	2765	14	16	21	38	48	6	110					8	19	122	94	49	66	76
NOT ANSWERED	21	406			1	2	3	3	6						4	6	6	4	3	7
VALID CASES	130	1911	18	25	23	22	35	4	89					6	23	100	88	39	50	77
NUMBER OF RESPONDENTS	295	5082	32	41	45	62	86	13	205					14	46	228	188	92	119	160
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%

Q35N USING ANY NUMBER FROM 0 TO 10, WHERE 0 IS EXTREMELY DIFFICULT AND 10 IS EXTREMELY EASY, WHAT NUMBER WOULD YOU USE TO RATE HOW EASY IT WAS FOR YOU TO FIND A DENTIST?

	BANT OT1	BANT OT2	AGE						RACE						ETHNIC-ITY	HEALTH STATUS		GENDER			
	EAST TOT ADULT	OHP TOT ADULT	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	WHTE	BLCK OR AFR-##	AS-IAN ##	NATV ILND #	AMER IND/ ALSK ##	OTHR ##	MUL-TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	GOOD & FAIR & POOR	MALE	FE-MALE
Q35N																					
EXTREMELY DIFFICULT	16 6%	281 6%	1 3%	2 5%	4 9%	5 9%	3 4%	1 10%	13 7%	~	~	~	~	~	~	3 7%	13 6%	11 6%	4 5%	2 2%*	14 10%*
01	8 3%	112 3%	~	2 5%	2 5%	1 2%	3 4%	~	5 3%	~	~	~	~	~	~	3 7%	5 2%	4 2%	4 5%	1 0.9%	6 4%
02	9 3%	129 3%	~	4 10%	~	2 3%	3 4%	~	5 3%	~	~	~	~	~	~	~	8 4%	5 3%	4 5%	2 2%	7 5%
03	11 4%	164 4%	1 3%	1 3%	3 7%	3 5%	2 3%	1 10%	7 4%	~	~	~	~	~	2 14%	2 4%	8 4%	6 3%	5 6%	4 4%	7 5%
04	8 3%	138 3%	~	1 3%	3 7%	3 5%	1 1%	~	6 3%	~	~	~	~	~	2 14%	~	8 4%	5 3%	3 4%	2 2%	6 4%
05	27 10%	547 12%	2 6%	4 10%	4 9%	6 10%	11 15%	~	20 11%	~	~	~	~	~	2 14%	4 9%	22 11%	17 10%	10 12%	11 10%	16 11%
06	10 4%	230 5%	2 6%	~	2 5%	3 5%	3 4%	~	6 3%	~	~	~	~	~	1 7%	3 7%	7 3%	8 5%	2 2%	6 5%	4 3%
07	27 10%	375 8%	3 9%	5 13%	4 9%	6 10%	7 9%	1 10%	19 10%	~	~	~	~	~	1 7%	4 9%	22 11%	20 11%	7 9%	12 11%	14 10%
09	64 24%	1161 26%	10 31%	8 21%	10 23%	8 14%*	13 17%	4 40%	35 19%*	~	~	~	~	~	3 21%	12 27%	41 20%*	43 24%	10 12%*	22 20%	31 21%
EXTREMELY EASY	91 34%	1320 30%	13 41%	12 31%	11 26%	21 36%	29 39%	3 30%	67 37%	~	~	~	~	~	3 21%	14 31%	72 35%	57 32%	32 40%	48 44%*	41 28%*
#8-10 (NET)	155 57%	2481 56%	23 72%	20 51%	21 49%	29 50%	42 56%	7 70%	102 56%	~	~	~	~	~	6 43%	26 58%	113 55%	100 57%	42 52%	70 64%	72 49%*
9-10 (NET)	155 57%	2481 56%	23 72%	20 51%	21 49%	29 50%	42 56%	7 70%	102 56%	~	~	~	~	~	6 43%	26 58%	113 55%	100 57%	42 52%	70 64%	72 49%*

Continued

Q35N USING ANY NUMBER FROM 0 TO 10, WHERE 0 IS EXTREMELY DIFFICULT AND 10 IS EXTREMELY EASY, WHAT NUMBER WOULD YOU USE TO RATE HOW EASY IT WAS FOR YOU TO FIND A DENTIST?

	BANT OT1	BANT OT2	AGE						RACE						ETHNIC-ITY	HEALTH STATUS		GENDER					
	EAST TOT ADLT	OHP TOT ADLT	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	BLK OR AFR-AMER ##	AS-IAN ##	NATV ILND #	AMER IND/ALSK ##	OTHR ##	MUL-TI TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	GOOD	FAIR	POOR	MALE	FE-MALE	
88		6																					
NOT ANSWERED	24	619		2	2	4	11	3	22						1	22	12	11				9	14
VALID CASES	271	4457	32	39	43	58	75	10	183					14	45	206	176	81				110	146
NUMBER OF RESPONDENTS	295	5082	32	41	45	62	86	13	205					14	46	228	188	92				119	160
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%				100%	100%
MEAN	7.24	7.14	8.31	6.77	6.58	6.86	7.31	7.60	7.18					6.71	7.18	7.15	7.28	6.91				7.98	6.55
p stat_(*=Sig @ p<=.05)		.585	~	~	~.313	.822			~.669	~	~	~	~	~	~.404		.741	.295				.001*	.000*

Q36 IN GENERAL, HOW WOULD YOU RATE YOUR OVERALL HEALTH?

	BANT	BANT	AGE							RACE							ETHNICITY			HEALTH STATUS		GENDER		
	OT1	OT2	18	25	35	45	55	65	AND	BLCK	AS-	NATV	AMER	IND/	MUL-	HIS-	HIS-	NOT	EX &	VERY	GOOD	FAIR	MALE	MALE
	EAST	OHP	TO	TO	TO	TO	TO	AND	WHTE	AFR-	IAN	ILND	PAC	ALSK	OTHR	MUL-	IC	IC	GOOD	FAIR	&	&	FE-	FE-
	TOT	TOT	24	34	44	54	64	OVER	##	##	#	##	##	##	##	TI	IC	IC	GOOD	POOR			MALE	MALE
Q36																								
EXCELLENT	32	447	8	1	6	7	8	2	21							1	8	23	32			18	14	
	11%	9%	25%~	3%~	13%~	11%	9%	15%~	10%	~	~	~	~	~	7%~	18%~	10%	17%*			~	15%	9%	
VERY GOOD	63	1140	13	13	13	10	13	1	47							3	10	53	63			30	33	
	23%	24%	41%~	33%~	29%~	16%	15%*	8%~	23%	~	~	~	~	~	21%~	22%~	23%	34%~			~	25%	21%	
GOOD	93	1676	9	16	13	25	26	3	69							7	11	80	93			37	55	
	33%	35%	28%~	41%~	29%~	40%	30%	23%~	34%	~	~	~	~	~	50%~	24%~	35%	49%*			~	31%	35%	
FAIR	73	1110	2	8	10	14	32	5	51							1	15	54			73	31	39	
	26%	23%	6%~	21%~	22%~	23%	37%*	38%~	25%	~	~	~	~	~	7%~	33%~	24%	~			79%*	26%	25%	
POOR	19	395		1	3	6	7	2	15							2	1	16			19	3	16	
	7%	8%	~	3%~	7%~	10%	8%	15%~	7%	~	~	~	~	~	14%~	2%~	7%	~			21%~	3%*	10%*	
#EXCELLENT + VERY GOOD + GOOD (NET)	188	3263	30	30	32	42	47	6	137							11	29	156	188			85	102	
	67%	68%	94%~	77%~	71%~	68%	55%*	46%~	67%	~	~	~	~	~	79%~	64%~	69%	100%~			~	71%	65%	
NOT ANSWERED	15	314		2					2								1	2					3	
VALID CASES	280	4768	32	39	45	62	86	13	203							14	45	226	188	92		119	157	
NUMBER OF RESPONDENTS	295	5082	32	41	45	62	86	13	205							14	46	228	188	92		119	160	
	100%	100%	100%	100%	100%	100%	100%	100%	100%							100%	100%	100%	100%	100%		100%	100%	

Q37 IN GENERAL, HOW WOULD YOU RATE YOUR OVERALL MENTAL OR EMOTIONAL HEALTH?

	BANT	BANT	AGE						RACE						ETHNICITY		HEALTH STATUS		GENDER			
	OT1	OT2																				
	EAST	OHP	18	25	35	45	55	65	BLCK	AS-	NATV	AMER					NOT	EX &				
	TOT	TOT	TO	TO	TO	TO	TO	AND	OR	IAN	HAW/	IND/				HIS-	HIS-	GOOD	FAIR			
	ADLT	ADLT	24	34	44	54	64	OVER	WHTE	##	#	##	##	##	##	IC	IC	&	&			
																		GOOD	POOR	MALE	MALE	
Q37																						
EXCELLENT	47 17%	870 18%	9 28%	5 13%	7 16%	11 18%	14 16%	1 8%	37 18%	~	~	~	~	~	7%	8 18%	39 17%	41 22%*	5 6%*	25 21%	22 14%	
VERY GOOD	82 29%	1189 25%	9 28%	16 41%	13 29%	17 27%	24 28%	3 25%	60 30%	~	~	~	~	~	21%	16 36%	66 29%	69 37%*	13 14%*	34 29%	48 31%	
GOOD	91 33%	1480 31%	10 31%	11 28%	14 31%	18 29%	34 40%	2 17%	68 33%	~	~	~	~	~	43%	6 18%	8 35%	79 32%	31 34%	35 30%	54 34%	
FAIR	47 17%	937 20%	4 13%	7 18%	9 20%	9 15%	12 14%	6 50%	31 15%	~	~	~	~	~	14%	2 25%	11 15%	34 7%*	33 37%*	19 16%	27 17%	
POOR	11 4%	296 6%	~	~	2 4%	7 11%*	2 2%	~	7 3%	~	~	~	~	~	14%	2 2%	1 4%	8 2%*	3 9%*	8 4%	5 4%	6 4%
#EXCELLENT + VERY GOOD + GOOD (NET)	220 79%	3539 74%*	28 88%	32 82%	34 76%	46 74%	72 84%	6 50%	165 81%	~	~	~	~	~	71%	10 73%	32 81%	184 91%*	49 54%*	94 80%	124 79%	
NOT ANSWERED	17	310		2				1	2							2	2	1	2	1	3	
VALID CASES	278	4772	32	39	45	62	86	12	203						14	44	226	187	90	118	157	
NUMBER OF RESPONDENTS	295	5082	32	41	45	62	86	13	205						14	46	228	188	92	119	160	
	100%	100%	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%	

Q38 HAVE YOU HAD EITHER A FLU SHOT OR FLU SPRAY IN THE NOSE SINCE JULY 1, 2017?

	BANT	BANT	AGE							RACE							ETHNIC-	HEALTH		GENDER	
	OT1	OT2													ITY	STATUS					
	EAST	OHP	18	25	35	45	55	65	BLCK	NATV	AMER				NOT	EX &					
	TOT	TOT	TO	TO	TO	TO	TO	AND	OR	HAW/	IND/				VERY	GOOD	FAIR				
	ADLT	ADLT	24	34	44	54	64	OVER	AFR-	AS-	PAC	ALSK			HIS-	HIS-	&	&			
									AMER	IAN	ILND	NATV	OTHR	MUL-	IC	IC	GOOD	POOR	MALE	MALE	
Q38																					
#YES	99	1705	11	8	14	22	34	9	67					3	24	72	55	44	39	58	
	36%	36%	35%~	20%~	31%~	36%	40%	75%~	33%	~	~	~	~	~ 21%~	55%~	32%*	30%*	48%*	34%	37%	
NO	177	2994	20	32	31	39	50	3	134					11	20	152	129	47	77	98	
	64%	64%	65%~	80%~	69%~	64%	60%	25%~	67%	~	~	~	~	~ 79%~	45%~	68%*	70%*	52%*	66%	63%	
DON'T KNOW	4	99	1			1	2		2						1	2	3	1	3	1	
NOT ANSWERED	15	284		1				1	2						1	2	1			3	
VALID CASES	276	4699	31	40	45	61	84	12	201					14	44	224	184	91	116	156	
NUMBER OF RESPONDENTS	295	5082	32	41	45	62	86	13	205					14	46	228	188	92	119	160	
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%	

Q39 DO YOU NOW SMOKE CIGARETTES OR USE TOBACCO EVERY DAY, SOME DAYS, OR NOT AT ALL?

	BANT	AGE							RACE							ETHNICITY		HEALTH STATUS		GENDER	
	OT1	OT2	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	BLK OR AFR-AMER ##	AS-IAN ##	NATV HAW/ ILND #	AMER IND/ ALSK ##	OTHR ##	MUL-TI	HIS-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	VERY GOOD & FAIR & POOR	FE-MALE	MALE	
Q39 EVERY DAY	54 19%	949 20%	5 16%	7 18%	8 18%	14 23%	19 22%	43 21%	~	~	~	~	~	4 29%	3 7%	48 21%	32 17%	22 25%	23 19%	30 19%	
SOME DAYS	30 11%	436 9%	3 9%	6 15%	7 16%	5 8%	9 11%	23 11%	~	~	~	~	~	1 7%	3 7%	25 11%	16 9%	14 16%	13 11%	17 11%	
NOT AT ALL	193 70%	3380 71%	24 75%	27 68%	29 66%	42 69%	57 67%	13 100%	135 67%	~	~	~	~	9 64%	39 87%	151 67%	140 74%*	52 59%*	83 70%	108 70%	
DON'T KNOW		34																			
NOT ANSWERED	18	283		1	1	1	1	4							1	4		4		5	
VALID CASES	277	4765	32	40	44	61	85	13	201					14	45	224	188	88	119	155	
NUMBER OF RESPONDENTS	295	5082	32	41	45	62	86	13	205					14	46	228	188	92	119	160	
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%	

Q40 IN THE LAST 6 MONTHS, HOW OFTEN WERE YOU ADVISED TO QUIT SMOKING OR USING TOBACCO BY A DOCTOR OR OTHER HEALTH PROVIDER IN YOUR PLAN?

	BANT OT1	BANT OT2	AGE					RACE					ETHNICITY	HEALTH STATUS		GENDER				
	EAST TOT ADULT	OHP TOT ADULT	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	BLK OR AFR-AMER ##	AS-IAN ##	NATV ILND #	AMER IND/ALSK ##	OTHR ##	MULTI TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR	GOOD & POOR	MALE	FE-MALE
Q40 NEVER	24 29%	367 27%	3 38%~	3 23%~	7 47%~	7 37%~	4 14%~	19 29%~	~	~	~	~	~	3 60%~	23 32%~	18 38%~	6 17%~	16 44%~	8 17%~	
SOMETIMES	16 19%	331 24%	3 38%~	2 15%~	2 13%~	4 21%~	5 18%~	13 20%~	~	~	~	~	~	~	2 33%~	13 18%~	12 25%~	4 11%~	7 19%~	9 19%~
USUALLY	9 11%	212 16%	~	1 8%~	1 7%~	3 16%~	4 14%~	5 8%~	~	~	~	~	~	1 20%~	1 17%~	6 8%~	2 4%~	7 20%~	3 8%~	6 13%~
ALWAYS	34 41%	455 33%	2 25%~	7 54%~	5 33%~	5 26%~	15 54%~	29 44%~	~	~	~	~	~	1 20%~	3 50%~	31 42%~	16 33%~	18 51%~	10 28%~	24 51%~
#ALWAYS + USUALLY (NET)	43 52%	667 49%	2 25%~	8 62%~	6 40%~	8 42%~	19 68%~	34 52%~	~	~	~	~	~	2 40%~	4 67%~	37 51%~	18 38%~	25 71%~	13 36%~	30 64%~
TOP BOX SCORE	34 41%	455 33%	2 25%~	7 54%~	5 33%~	5 26%~	15 54%~	29 44%~	~	~	~	~	~	1 20%~	3 50%~	31 42%~	16 33%~	18 51%~	10 28%~	24 51%~
NOT ANSWERED	1	20																1		
VALID CASES	83	1365	8	13	15	19	28	66						5	6	73	48	35	36	47
NUMBER OF RESPONDENTS	84	1385	8	13	15	19	28	66						5	6	73	48	36	36	47
	100%	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%

[ASKED IF Q39 = EVERY DAY OR SOME DAYS]

Q41 IN THE LAST 6 MONTHS, HOW OFTEN WAS MEDICATION RECOMMENDED OR DISCUSSED BY A DOCTOR OR HEALTH PROVIDER TO ASSIST YOU WITH QUITTING SMOKING OR USING TOBACCO? EXAMPLES OF MEDICATION ARE: NICOTINE GUM, PATCH, NASAL SPRAY, INHALER, OR PRESCRIPTION MEDICATION.

	BANT OT1	BANT OT2	AGE					RACE					ETHNICITY		HEALTH STATUS		GENDER			
	EAST TOT ADLT	OHP TOT ADLT	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	BLCK OR AMER WHTE ##	AS- IAN ##	NATV HAW/ ILND #	AMER IND/ ALSK #	OTHR ##	MUL- TI	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & POOR	FAIR & POOR	FE- MALE	MALE
Q41 NEVER	42 51%	687 50%	6 75%~	6 46%~	10 71%~	12 63%~	8 29%~	35 ~ 54%~	~	~	~	~	~	3 ~ 60%~	3 50%~	38 53%~	28 60%~	14 40%~	20 57%~	22 47%~
SOMETIMES	12 15%	305 22%*	1 13%~	1 8%~	~	4 21%~	6 21%~	8 ~ 12%~	~	~	~	~	~	1 ~ 20%~	1 17%~	9 13%~	6 13%~	6 17%~	4 11%~	8 17%~
USUALLY	8 10%	152 11%	~	1 8%~	2 14%~	~	5 18%~	7 ~ 11%~	~	~	~	~	~	~	1 17%~	7 10%~	2 4%~	6 17%~	6 17%~	2 4%~
ALWAYS	20 24%	223 16%	1 13%~	5 38%~	2 14%~	3 16%~	9 32%~	15 ~ 23%~	~	~	~	~	~	1 ~ 20%~	1 17%~	18 25%~	11 23%~	9 26%~	5 14%~	15 32%~
#ALWAYS + USUALLY (NET)	28 34%	375 27%	1 13%~	6 46%~	4 29%~	3 16%~	14 50%~	22 ~ 34%~	~	~	~	~	~	1 ~ 20%~	2 33%~	25 35%~	13 28%~	15 43%~	11 31%~	17 36%~
TOP BOX SCORE	20 24%	223 16%	1 13%~	5 38%~	2 14%~	3 16%~	9 32%~	15 ~ 23%~	~	~	~	~	~	1 ~ 20%~	1 17%~	18 25%~	11 23%~	9 26%~	5 14%~	15 32%~
NOT ANSWERED	2	18			1			1								1	1	1	1	
VALID CASES	82	1367	8	13	14	19	28	65						5	6	72	47	35	35	47
NUMBER OF RESPONDENTS	84	1385	8	13	15	19	28	66						5	6	73	48	36	36	47
	100%	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%

[ASKED IF Q39 = EVERY DAY OR SOME DAYS]

Q42 IN THE LAST 6 MONTHS, HOW OFTEN DID YOUR DOCTOR OR HEALTH PROVIDER DISCUSS OR PROVIDE METHODS AND STRATEGIES OTHER THAN MEDICATION TO ASSIST YOU WITH QUITTING SMOKING OR USING TOBACCO? EXAMPLES OF METHODS AND STRATEGIES ARE: TELEPHONE HELPLINE, INDIVIDUAL OR GROUP COUNSELING, OR CESSATION PROGRAM.

	BANT	BANT	AGE						RACE						ETHNIC- ITY		HEALTH STATUS		GENDER	
	OT1	OT2	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	BLCK OR AFR- AMER ##	AS- IAN ##	NATV HAW/ PAC ILND #	AMER IND/ ALSK NATV ##	MUL- TI	HIS- IC	NOT PAN- PAN- IC	EX & VERY GOOD & FAIR & POOR	GOOD & FAIR & POOR	FE- MALE	FE- MALE	
Q42 NEVER	48 59%	778 57%	6 75%~	8 62%~	9 64%~	15 83%~	10 36%~	39 60%~	~	~	~	~	~	4 ~100%~	1 17%~	45 63%~	32 68%~	16 47%~	21 60%~	27 59%~
SOMETIMES	14 17%	261 19%	~	2 15%~	2 14%~	1 6%~	9 32%~	10 15%~	~	~	~	~	~	~	3 50%~	10 14%~	6 13%~	8 24%~	7 20%~	7 15%~
USUALLY	6 7%	141 10%	1 13%~	~	1 7%~	~	4 14%~	5 8%~	~	~	~	~	~	~	1 17%~	5 7%~	3 6%~	3 9%~	2 6%~	4 9%~
ALWAYS	13 16%	175 13%	1 13%~	3 23%~	2 14%~	2 11%~	5 18%~	11 17%~	~	~	~	~	~	~	1 17%~	12 17%~	6 13%~	7 21%~	5 14%~	8 17%~
#ALWAYS + USUALLY (NET)	19 23%	316 23%	2 25%~	3 23%~	3 21%~	2 11%~	9 32%~	16 25%~	~	~	~	~	~	~	2 33%~	17 24%~	9 19%~	10 29%~	7 20%~	12 26%~
TOP BOX SCORE	13 16%	175 13%	1 13%~	3 23%~	2 14%~	2 11%~	5 18%~	11 17%~	~	~	~	~	~	~	1 17%~	12 17%~	6 13%~	7 21%~	5 14%~	8 17%~
NOT ANSWERED	3	30			1	1		1					1		1		1	2	1	1
VALID CASES	81	1355	8	13	14	18	28	65					4	6	72	47	34	35	46	
NUMBER OF RESPONDENTS	84	1385	8	13	15	19	28	66					5	6	73	48	36	36	47	
	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%	

[ASKED IF Q39 = EVERY DAY OR SOME DAYS]

Q43 DO YOU TAKE ASPIRIN DAILY OR EVERY OTHER DAY?

	BANT	BANT	AGE						RACE						ETHNIC-	HEALTH	GENDER				
	OT1	OT2												ITY	STATUS						
	EAST	OHP	18	25	35	45	55	65	BLCK	NATV	AMER				NOT	EX &					
	TOT	TOT	TO	TO	TO	TO	TO	AND	OR	HAW/	IND/				VERY						
	ADLT	ADLT	24	34	44	54	64	OVER	AFR-	AS-	PAC	ALSK			GOOD	FAIR					
									AMER	IAN	ILND	NATV	OTHR	MUL-	HIS-	HIS-	&				
									WHTE	##	##	#	##	##	TI	IC	IC	GOOD			
																		POOR			
																		MALE			
																		MALE			
Q43																					
YES	66	997	1	4	4	12	36	8	46					5	10	52	33	33	30	35	
	24%	21%	3%~	10%~	9%~	20%	42%*	67%~	23%	~	~	~	~	~	38%~	22%~	23%	18%*	38%*	26%	22%
NO	208	3756	31	36	40	48	49	4	154					8	35	170	153	53	86	121	
	76%	79%	97%~	90%~	91%~	80%	58%*	33%~	77%	~	~	~	~	~	62%~	78%~	77%	82%*	62%*	74%	78%
DON'T KNOW	3	42			1		1	1	2					1		3	1	2	2	1	
NOT ANSWERED	18	287		1		2			3						1	3	1	4	1	3	
VALID CASES	274	4753	32	40	44	60	85	12	200					13	45	222	186	86	116	156	
NUMBER OF RESPONDENTS	295	5082	32	41	45	62	86	13	205					14	46	228	188	92	119	160	
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%	

Q44 DO YOU HAVE A HEALTH PROBLEM OR TAKE MEDICATION THAT MAKES TAKING ASPIRIN UNSAFE FOR YOU?

	BANT	BANT	AGE						RACE						ETHNICITY		HEALTH STATUS		GENDER	
	OT1	OT2	18 TO	25 TO	35 TO	45 TO	55 TO	65 AND OVER	BLCK OR AFR-AMER	AS-IAN	NATV HAW/ILND	AMER IND/PAC/ALSK	OTHR	MUL-TI	HIS-IC	NOT HIS-PAN-IC	EX & VERY GOOD &	FAIR & POOR	MALE	FE-MALE
Q44																				
YES	25 10%	448 10%	2 ~	2 5%~	7 5%~	13 12%	1 17%*	17 9%	~	~	~	~	~	1 8%~	4 9%~	19 9%	8 4%*	17 23%*	5 5%*	19 13%*
NO	234 90%	3956 90%	32 100%~	38 95%~	37 95%~	50 88%	65 83%*	11 92%~	~	~	~	~	~	11 92%~	39 91%~	190 91%	175 96%*	57 77%*	103 95%*	130 87%*
DON'T KNOW	18	377		1	4	5	7	1						2	3	15	4	14	8	10
NOT ANSWERED	18	301			2		1									4	1	4	3	1
VALID CASES	259	4404	32	40	39	57	78	12						12	43	209	183	74	108	149
NUMBER OF RESPONDENTS	295	5082	32	41	45	62	86	13						14	46	228	188	92	119	160
	100%	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%

Q45 HAS A DOCTOR OR HEALTH PROVIDER EVER DISCUSSED WITH YOU THE RISKS AND BENEFITS OF ASPIRIN TO PREVENT HEART ATTACK OR STROKE?

	BANT	BANT	AGE							RACE							ETHNIC-	HEALTH	GENDER		
	OT1	OT2															ITY	STATUS			
	EAST	OHP	18	25	35	45	55	65	BLCK	NATV	AMER					NOT	EX &				
	TOT	TOT	TO	TO	TO	TO	TO	AND	OR	HAW/	IND/					HIS-	VERY	GOOD	FAIR		
	ADLT	ADLT	24	34	44	54	64	OVER	AFR-	AS-	PAC	ALSK				PAN-	&	GOOD	POOR		
									AMER	IAN	ILND	NATV	OTHR	MUL-	IC	IC	GOOD	POOR	MALE	MALE	
Q45																					
YES	122	1716	10	14	10	24	55	9	90						6	19	100	72	49	51	70
	44%	36%*	32%~	34%~	22%~	39%	64%*	69%~	45%	~	~	~	~	~	43%~	41%~	44%	39%*	55%*	43%	44%
NO	156	3045	21	27	35	37	31	4	112						8	27	125	115	40	67	88
	56%	64%*	68%~	66%~	78%~	61%	36%*	31%~	55%	~	~	~	~	~	57%~	59%~	56%	61%*	45%*	57%	56%
NOT ANSWERED	17	321	1			1			3							3		1	3	1	2
VALID CASES	278	4761	31	41	45	61	86	13	202						14	46	225	187	89	118	158
NUMBER OF RESPONDENTS	295	5082	32	41	45	62	86	13	205						14	46	228	188	92	119	160
	100%	100%	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%

Q46.1 ARE YOU AWARE THAT YOU HAVE ANY OF THE FOLLOWING CONDITIONS? RESPONSE: HIGH CHOLESTEROL

	BANT	BANT	AGE						RACE						ETHNIC-	HEALTH	GENDER			
	OT1	OT2												ITY	STATUS					
	EAST	OHP	18	25	35	45	55	65	BLCK	NATV	AMER				NOT	EX &				
	TOT	TOT	TO	TO	TO	TO	TO	AND	OR	HAW/	IND/				VERY					
	ADLT	ADLT	24	34	44	54	64	OVER	AFR-	AS-	PAC	ALSK			GOOD	FAIR				
									AMER	IAN	ILND	NATV	OTHR	MUL-	HIS-	HIS-	GOOD			
									WHTE	##	##	#	##	##	TI	IC	IC	&		
																		&		
																		POOR		
																		MALE		
																		MALE		
Q46.1																				
YES	63	1102	1	3	10	11	33	5	48					2	10	52	29	34	32	31
	21%	22%	3%	7%	22%	18%	38%*	38%	23%	~	~	~	~	~ 14%	22%	23%	15%*	37%*	27%	19%
NO	232	3980	31	38	35	51	53	8	157					12	36	176	159	58	87	129
	79%	78%	97%	93%	78%	82%	62%*	62%	77%	~	~	~	~	~ 86%	78%	77%	85%*	63%*	73%	81%
VALID CASES	295	5082	32	41	45	62	86	13	205					14	46	228	188	92	119	160
NUMBER OF RESPONDENTS	295	5082	32	41	45	62	86	13	205					14	46	228	188	92	119	160
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%

Q46.2 ARE YOU AWARE THAT YOU HAVE ANY OF THE FOLLOWING CONDITIONS? RESPONSE: HIGH BLOOD PRESSURE

	BANT	BANT	AGE						RACE						ETHNIC-	HEALTH		GENDER		
	OT1	OT2												ITY	STATUS					
	EAST	OHP	18	25	35	45	55	65	BLCK	NATV	AMER				NOT	EX &				
	TOT	TOT	TO	TO	TO	TO	TO	AND	OR	AS-	HAW/	IND/			HIS-	HIS-	GOOD	FAIR		
	ADLT	ADLT	24	34	44	54	64	OVER	AFR-	IAN	PAC	ALSK			PAN-	PAN-	&	&	FE-	
									AMER		ILND	NATV	OTHR	MUL-	IC	IC	GOOD	POOR	MALE	MALE
Q46.2																				
YES	83	1444	3	4	11	18	42	5	64					4	11	70	37	46	40	42
	28%	28%	9%~	10%~	24%~	29%	49%*	38%~	31%	~	~	~	~	~ 29%~	24%~	31%*	20%*	50%*	34%	26%
NO	212	3638	29	37	34	44	44	8	141					10	35	158	151	46	79	118
	72%	72%	91%~	90%~	76%~	71%	51%*	62%~	69%	~	~	~	~	~ 71%~	76%~	69%*	80%*	50%*	66%	74%
VALID CASES	295	5082	32	41	45	62	86	13	205					14	46	228	188	92	119	160
NUMBER OF RESPONDENTS	295	5082	32	41	45	62	86	13	205					14	46	228	188	92	119	160
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%

Q46.3 ARE YOU AWARE THAT YOU HAVE ANY OF THE FOLLOWING CONDITIONS? RESPONSE: PARENT OR SIBLING WITH HEART ATTACK BEFORE THE AGE OF 60

	BANT OT1	BANT OT2	AGE						RACE						ETHNICITY		HEALTH STATUS		GENDER		
	EAST TOT ADLT	OHP TOT ADLT	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	WHTE	BLCK OR AFR-##	AS- IAN ##	NATV ILND #	AMER IND/ PAC ALSK ##	OTHR ##	MUL- TI	HIS- IC	NOT HIS- IC	EX & VERY GOOD & FAIR & POOR	GOOD & FAIR & POOR	MALE	FE- MALE
Q46.3 YES	50 17%	826 16%	1 3%	2 5%	9 20%	13 21%	23 27%*	2 15%	38 19%	~	~	~	~	~	2 14%	5 11%	40 18%	23 12%*	27 29%*	22 18%	28 18%
NO	245 83%	4256 84%	31 97%	39 95%	36 80%	49 79%	63 73%*	11 85%	167 81%	~	~	~	~	~	12 86%	41 89%	188 82%	165 88%*	65 71%*	97 82%	132 83%
VALID CASES	295	5082	32	41	45	62	86	13	205						14	46	228	188	92	119	160
NUMBER OF RESPONDENTS	295	5082	32	41	45	62	86	13	205						14	46	228	188	92	119	160
	100%	100%	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%

Q47.1 HAS A DOCTOR EVER TOLD YOU THAT YOU HAVE ANY OF THE FOLLOWING CONDITIONS? RESPONSE: A HEART ATTACK

	BANT	BANT	AGE						RACE						ETHNIC-	HEALTH		GENDER			
	OT1	OT2												ITY	STATUS						
	EAST	OHP	18	25	35	45	55	65	BLCK	NATV	AMER				NOT	EX &					
	TOT	TOT	TO	TO	TO	TO	TO	AND	OR	HAW/	IND/				VERY						
	ADLT	ADLT	24	34	44	54	64	OVER	AFR-	AS-	PAC	ALSK			GOOD	FAIR					
									AMER	IAN	ILND	NATV	OTHR	MUL-	HIS-	HIS-	GOOD	FAIR			
									WHTE	##	##	#	##	##	TI	IC	IC	&	&		
																	GOOD	POOR	MALE	FE-	
																	POOR		MALE	MALE	
Q47.1																					
YES	11	211		1	1		9		11						11	6	5	5	6		
	4%	4%		~	2%~	2%~	~	10%*	~	5%~	~	~	~	~	~	5%~	3%	5%	4%	4%	
NO	284	4871	32	40	44	62	77	13	194					14	46	217	182	87	114	154	
	96%	96%	100%~	98%~	98%~	100%~	90%*	100%~	95%~	~	~	~	~	~	100%~	100%~	95%~	97%	95%	96%	96%
VALID CASES	295	5082	32	41	45	62	86	13	205					14	46	228	188	92	119	160	
NUMBER OF RESPONDENTS	295	5082	32	41	45	62	86	13	205					14	46	228	188	92	119	160	
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%	100%

Q47.2 HAS A DOCTOR EVER TOLD YOU THAT YOU HAVE ANY OF THE FOLLOWING CONDITIONS? RESPONSE: ANGINA OR CORONARY HEART DISEASE

	BANT	BANT	AGE						RACE						ETHNIC-	HEALTH		GENDER			
	OT1	OT2												ITY	STATUS						
	EAST	OHP	18	25	35	45	55	65	BLCK	NATV	AMER					EX &					
	TOT	TOT	TO	TO	TO	TO	TO	AND	OR	HAW/	IND/				NOT	VERY					
	ADLT	ADLT	24	34	44	54	64	OVER	AFR-	AS-	PAC	ALSK			HIS-	HIS-	GOOD	FAIR			
									AMER	IAN	ILND	NATV	OTHR	MUL-	PAN-	PAN-	&	&	FE-		
									WHTE	##	##	#	##	##	TI	IC	IC	GOOD	POOR	MALE	MALE
Q47.2																					
YES	16	212			3	3	8	2	15						15	6	10		6	10	
	5%	4%	~	~	7%~	5%	9%	15%~	7%*	~	~	~	~	~	~	7%*	3%*	11%*	5%	6%	
NO	279	4870	32	41	42	59	78	11	190					14	46	213	182	82	113	150	
	95%	96%	100%~	100%~	93%~	95%	91%	85%~	93%*	~	~	~	~	~100%	~100%	93%*	97%*	89%*	95%	94%	
VALID CASES	295	5082	32	41	45	62	86	13	205					14	46	228	188	92	119	160	
NUMBER OF RESPONDENTS	295	5082	32	41	45	62	86	13	205					14	46	228	188	92	119	160	
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%	

Q47.3 HAS A DOCTOR EVER TOLD YOU THAT YOU HAVE ANY OF THE FOLLOWING CONDITIONS? RESPONSE: A STROKE

	BANT	BANT	AGE						RACE						ETHNIC-	HEALTH		GENDER		
	OT1	OT2												ITY	STATUS					
	EAST	OHP	18	25	35	45	55	65	BLCK	NATV	AMER				NOT	EX &				
	TOT	TOT	TO	TO	TO	TO	TO	AND	OR	HAW/	IND/				VERY					
	ADLT	ADLT	24	34	44	54	64	OVER	AFR-	AS-	PAC	ALSK			GOOD	FAIR				
									AMER	IAN	ILND	NATV	OTHR	MUL-	HIS-	HIS-	GOOD	FAIR		
									WHTE	##	##	#	##	##	TI	IC	IC	GOOD	POOR	MALE
																				FE-
																				MALE
Q47.3																				
YES	11	195			2	2	5	2	7					3	10	6	5	4	7	
	4%	4%	~	~	4%~	3%	6%	15%~	3%	~	~	~	~	~ 21%~	~ 4%	3%	5%	3%	4%	
NO	284	4887	32	41	43	60	81	11	198					11	46	218	182	87	115	153
	96%	96%	100%~	100%~	96%~	97%	94%	85%~	97%	~	~	~	~	~ 79%~	100%~	96%	97%	95%	97%	96%
VALID CASES	295	5082	32	41	45	62	86	13	205					14	46	228	188	92	119	160
NUMBER OF RESPONDENTS	295	5082	32	41	45	62	86	13	205					14	46	228	188	92	119	160
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%

Q47.4 HAS A DOCTOR EVER TOLD YOU THAT YOU HAVE ANY OF THE FOLLOWING CONDITIONS? RESPONSE: ANY KIND OF DIABETES OR HIGH BLOOD SUGAR

	BANT OT1	BANT OT2	AGE						RACE						ETHNIC-ITY	HEALTH STATUS		GENDER			
	EAST TOT ADLT	OHP TOT ADLT	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	WHTE	BLCK OR AFR-##	AS-IAN ##	NATV ILND #	AMER IND/ PAC ALSK ##	OTHR ##	MUL-TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	GOOD & FAIR & POOR	MALE	FE-MALE
Q47.4 YES	56 19%	916 18%	2 6%	8 20%	6 13%	10 16%	25 29%*	5 38%	38 19%	~	~	~	~	~	3 21%	10 22%	45 20%	31 16%	24 26%	24 20%	32 20%
NO	239 81%	4166 82%	30 94%	33 80%	39 87%	52 84%	61 71%*	8 62%	167 81%	~	~	~	~	~	11 79%	36 78%	183 80%	157 84%	68 74%	95 80%	128 80%
VALID CASES	295	5082	32	41	45	62	86	13	205						14	46	228	188	92	119	160
NUMBER OF RESPONDENTS	295	5082	32	41	45	62	86	13	205						14	46	228	188	92	119	160
	100%	100%	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%

Q48 IN THE LAST 6 MONTHS, DID YOU GET HEALTH CARE 3 OR MORE TIMES FOR THE SAME CONDITION OR PROBLEM?

	BANT	BANT	AGE						RACE						ETHNICITY		HEALTH STATUS		GENDER	
	OT1	OT2																		
	EAST	OHP	18	25	35	45	55	65	BLCK	NATV	AMER					NOT	EX &			
	TOT	TOT	TO	TO	TO	TO	TO	AND	OR	AS-	HAW/	IND/			HIS-	HIS-	VERY	GOOD	FAIR	
	ADLT	ADLT	24	34	44	54	64	OVER	AFR-	IAN	ILND	NATV	OTHR	MUL-	IC	IC	&	&	FE-	
									WHTE	##	##	#	##	##	TI		GOOD	POOR	MALE	MALE
Q48																				
YES	78	1408	4	10	11	18	31	4	60					2	10	67	38	40	22	56
	28%	30%	13%~	24%~	24%~	30%	36%	33%~	29%	~	~	~	~	~ 14%	23%~	30%	21%*	44%*	19%*	35%*
NO	199	3330	28	31	34	43	55	8	144					12	34	160	147	50	96	102
	72%	70%	88%~	76%~	76%~	70%	64%	67%~	71%	~	~	~	~	~ 86%	77%~	70%	79%*	56%*	81%*	65%*
NOT ANSWERED	18	344				1		1	1						2	1	3	2	1	2
VALID CASES	277	4738	32	41	45	61	86	12	204					14	44	227	185	90	118	158
NUMBER OF RESPONDENTS	295	5082	32	41	45	62	86	13	205					14	46	228	188	92	119	160
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%

Q49 IS THIS A CONDITION OR PROBLEM THAT HAS LASTED FOR AT LEAST 3 MONTHS? DO NOT INCLUDE PREGNANCY OR MENOPAUSE.

	BANT	BANT	AGE						RACE						ETHNIC-	HEALTH	GENDER			
	OT1	OT2													ITY	STATUS				
	EAST	OHP	18	25	35	45	55	65	BLCK	NATV	AMER				NOT	EX &				
	TOT	TOT	TO	TO	TO	TO	TO	AND	OR	AS-	IND/			HIS-	HIS-	VERY				
	ADLT	ADLT	24	34	44	54	64	OVER	AFR-	IAN	ILND	NATV	OTHR	MUL-	IC	IC	GOOD	FAIR		
									AMER					TI			&	&		
									WHTE	##	##	#	##	##			GOOD	POOR	MALE	
																			FE-	
																			MALE	
Q49																				
YES	61	1187	3	8	10	13	25	2	49					2	5	55	27	34	18	43
	82%	88%	75%~	80%~	91%~	76%~	89%~	50%~	88%~	~	~	~	~	~100%~	50%~	87%~	75%~	89%~	82%~	83%~
NO	13	167	1	2	1	4	3	2	7						5	8	9	4	4	9
	18%	12%	25%~	20%~	9%~	24%~	11%~	50%~	13%~	~	~	~	~	~	50%~	13%~	25%~	11%~	18%~	17%~
NOT ANSWERED	4	54				1	3		4							4	2	2		4
VALID CASES	74	1354	4	10	11	17	28	4	56					2	10	63	36	38	22	52
NUMBER OF RESPONDENTS	78	1408	4	10	11	18	31	4	60					2	10	67	38	40	22	56
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%

[ASKED IF Q48 = YES]

Q50 DO YOU NOW NEED OR TAKE MEDICINE PRESCRIBED BY A DOCTOR? DO NOT INCLUDE BIRTH CONTROL.

	BANT	BANT	AGE						RACE						ETHNIC-	HEALTH	GENDER				
	OT1	OT2												ITY	STATUS						
	EAST	OHP	18	25	35	45	55	65	BLCK	NATV	AMER				NOT	EX &					
	TOT	TOT	TO	TO	TO	TO	TO	AND	OR	HAW/	IND/				VERY	GOOD	FAIR				
	ADLT	ADLT	24	34	44	54	64	OVER	AFR-	AS-	PAC	ALSK				&	&				
									AMER	IAN	ILND	NATV	OTHR	MUL-	HIS-	HIS-	GOOD	POOR			
									WHTE	##	##	#	##	##	TI	IC	IC	GOOD	POOR		
																		MALE	MALE		
Q50																					
YES	158	2988	7	18	19	38	66	10	117					5	27	128	82	74	60	97	
	57%	63%*	22%~	44%~	42%~	61%	78%*	77%~	58%	~	~	~	~	~	36%~	59%~	57%	44%*	83%*	51%	61%
NO	120	1758	25	23	26	24	19	3	86					9	19	98	105	15	58	62	
	43%	37%*	78%~	56%~	58%~	39%	22%*	23%~	42%	~	~	~	~	~	64%~	41%~	43%	56%*	17%*	49%	39%
NOT ANSWERED	17	336						1	2							2	1	3	1	1	
VALID CASES	278	4746	32	41	45	62	85	13	203					14	46	226	187	89	118	159	
NUMBER OF RESPONDENTS	295	5082	32	41	45	62	86	13	205					14	46	228	188	92	119	160	
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%	

Q51 IS THIS MEDICINE TO TREAT A CONDITION THAT HAS LASTED FOR AT LEAST 3 MONTHS? DO NOT INCLUDE PREGNANCY OR MENOPAUSE.

	BANT	BANT	AGE							RACE							ETHNIC-	HEALTH		GENDER	
	OT1	OT2														ITY	STATUS				
	EAST	OHP	18	25	35	45	55	65	BLCK	NATV	AMER				NOT	EX &					
	TOT	TOT	TO	TO	TO	TO	TO	AND	OR	HAW/	IND/				HIS-	HIS-	GOOD	FAIR			
	ADLT	ADLT	24	34	44	54	64	OVER	AFR-	AS-	PAC	ALSK			PAN-	PAN-	&	&			
									AMER	IAN	ILND	NATV	OTHR	MUL-	IC	IC	GOOD	POOR	FE-		
									WHTE	##	##	#	##	##	TI				MALE		
Q51																					
YES	141	2723	6	16	17	35	60	7	108					5	19	119	75	64	56	85	
	94%	95%	100%~	89%~	94%~	97%~	97%	70%~	96%~	~	~	~	~	~100%~	79%~	97%~	95%	93%	97%	92%	
NO	9	155		2	1	1	2	3	4						5	4	4	5	2	7	
	6%	5%	~	11%~	6%~	3%~	3%	30%~	4%~	~	~	~	~	~	21%~	3%~	5%	7%	3%	8%	
NOT ANSWERED	8	110	1		1	2	4		5						3	5	3	5	2	5	
VALID CASES	150	2878	6	18	18	36	62	10	112					5	24	123	79	69	58	92	
NUMBER OF RESPONDENTS	158	2988	7	18	19	38	66	10	117					5	27	128	82	74	60	97	
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%	

[ASKED IF Q50 = YES]

NQ52 WHAT IS YOUR AGE?

	BANT	BANT	AGE						RACE						ETHNICITY		HEALTH STATUS		GENDER		
	OT1	OT2																			
	EAST	OHP	18	25	35	45	55	65	BLCK	AS-	NATV	AMER					EX &				
	TOT	TOT	TO	TO	TO	TO	TO	AND	OR	IAN	ILND	IND/				NOT	VERY	GOOD	FAIR		
	ADLT	ADLT	24	34	44	54	64	OVER	WHTE	AFR-		ALSK	OTHR	MUL-	HIS-	HIS-	GOOD	FAIR			
									##	##	#	##	##	TI	IC	IC	&	&	MALE		
																	GOOD	POOR	MALE		
NQ52																					
18 TO 24	34 12%	485 10%	32 100%	~	~	~	~	~	23 11%	~	~	~	~	~	3 21%	6 13%	26 11%	30 16%*	3 3%*	15 13%	17 11%
25 TO 34	45 15%	853 17%	~	41 ~100%	~	~	~	~	30 15%	~	~	~	~	~	1 7%	8 17%	33 14%	30 16%	9 10%	14 12%	27 17%
35 TO 44	50 17%	805 16%	~	~	45 ~100%	~	~	~	34 17%	~	~	~	~	~	3 21%	6 13%	38 17%	32 17%	13 14%	24 20%	21 13%
45 TO 54	66 22%	1048 21%	~	~	~	62 ~100%	~	~	40 20%	~	~	~	~	~	4 29%	14 30%	45 20%	42 22%	21 23%	21 18%	42 26%
55 TO 64	86 29%	1437 28%	~	~	~	~	86 ~100%	~	70 34%*	~	~	~	~	~	3 21%	8 17%	77 34%*	47 25%*	39 42%*	40 34%	45 28%
65 TO 74	11 4%	302 6%*	~	~	~	~	10 ~77%	~	6 3%	~	~	~	~	~	~	3 7%	7 3%	4 2%	7 8%	5 4%	5 3%
75 OR OLDER	3 1%	152 3%*	~	~	~	~	3 ~23%	~	2 1%	~	~	~	~	~	~	1 2%	2 0.9%	3 2%~	~	~	3 2%
VALID CASES	295	5082	32	41	45	62	86	13	205					14	46	228	188	92	119	160	
NUMBER OF RESPONDENTS	295	5082	32	41	45	62	86	13	205					14	46	228	188	92	119	160	
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%	100%

[BASED ON SURVEY RESPONSE OR ON SAMPLE DATA IF RESPONSE NOT GIVEN]

NQ53 ARE YOU MALE OR FEMALE?

	BANT	BANT	AGE						RACE						ETHNIC-	HEALTH	GENDER		
	OT1	OT2												ITY	STATUS				
	EAST	OHP	18	25	35	45	55	65	BLCK	NATV	AMER				NOT	EX &			
	TOT	TOT	TO	TO	TO	TO	TO	AND	OR	HAW/	IND/				VERY				
	ADLT	ADLT	24	34	44	54	64	OVER	AFR-	AS-	PAC	ALSK			GOOD	FAIR			
									AMER	IAN	ILND	NATV	OTHR	MUL-	HIS-	HIS-	&		
									WHTE	##	##	#	##	##	IC	IC	GOOD		
																POOR	MALE		
																	MALE		
NQ53																			
MALE	123	2039	15	14	24	21	40	5	88					7	19	99	85	34	119
	42%	40%	47%~	34%~	53%~	34%	47%	38%~	43%	~	~	~	~	~ 50%~	41%~	43%	45%	37%	100%~
FEMALE	172	3043	17	27	21	41	46	8	117					7	27	129	103	58	160
	58%	60%	53%~	66%~	47%~	66%	53%	62%~	57%	~	~	~	~	~ 50%~	59%~	57%	55%	63%	~100%~
VALID CASES	295	5082	32	41	45	62	86	13	205					14	46	228	188	92	119
NUMBER OF RESPONDENTS	295	5082	32	41	45	62	86	13	205					14	46	228	188	92	119
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%

[BASED ON SURVEY RESPONSE OR ON SAMPLE DATA IF RESPONSE NOT GIVEN]

Q54 WHAT IS THE HIGHEST GRADE OR LEVEL OF SCHOOL THAT YOU HAVE COMPLETED?

	BANT	BANT	AGE						RACE						ETHNIC-	HEALTH		GENDER			
	OT1	OT2												ITY	STATUS						
	EAST	OHP	18	25	35	45	55	65	BLCK	AS-	NATV	AMER			NOT	EX &					
	TOT	TOT	TO	TO	TO	TO	TO	AND	OR	IAN	HAW/	IND/			HIS-	HIS-	VERY	GOOD	FAIR		
	ADLT	ADLT	24	34	44	54	64	OVER	AFR-		PAC	ALSK			PAN-	PAN-	&	&	MALE	FE-	
									AMER	##	ILND	NATV	OTHR	MUL-	IC	IC	GOOD	POOR	MALE	MALE	
Q54																					
8TH GRADE OR LESS	15 5%	267 6%			3 7%	6 10%	4 5%	2 17%	5 2%*	~	~	~	~	~	10 22%~	5 2%*	9 5%	6 7%	8 7%	6 4%	
SOME HIGH SCHOOL BUT DID NOT GRADUATE	42 15%	599 13%	5 16%~	5 12%~	4 9%~	12 20%	14 16%	2 17%~	22 11%*	~	~	~	~	~	2 15%~	15 33%~	26 12%*	23 12%	19 21%	20 17%	22 14%
HIGH SCHOOL GRADUATE OR GED	105 38%	1663 35%	15 47%~	15 37%~	18 41%~	22 36%	31 36%	4 33%~	90 44%*	~	~	~	~	~	1 8%~	7 16%~	93 41%*	67 36%	37 42%	47 40%	58 37%
SOME COLLEGE OR 2-YEAR DEGREE	89 32%	1668 35%	11 34%~	18 44%~	14 32%~	16 26%	27 31%	3 25%~	64 31%	~	~	~	~	~	9 69%~	12 27%~	77 34%	67 36%*	21 24%*	32 27%	57 36%
4-YEAR COLLEGE GRADUATE	15 5%	348 7%	1 3%~	3 7%~	2 5%~	4 7%	3 3%	1 8%~	14 7%*	~	~	~	~	~	~	~	15 7%*	10 5%	4 4%	6 5%	9 6%
MORE THAN 4-YEAR COLLEGE DEGREE	11 4%	201 4%			3 7%~	1 2%	7 8%		9 4%	~	~	~	~	~	1 8%~	1 2%~	10 4%	9 5%	2 2%	5 4%	6 4%
NOT ANSWERED	18	336			1	1		1	1						1	1	2	3	3	1	2
VALID CASES	277	4746	32	41	44	61	86	12	204						13	45	226	185	89	118	158
NUMBER OF RESPONDENTS	295	5082	32	41	45	62	86	13	205						14	46	228	188	92	119	160
	100%	100%	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%

Q55 ARE YOU OF HISPANIC OR LATINO ORIGIN OR DESCENT?

	BANT	BANT	AGE							RACE							ETHNIC-	HEALTH		GENDER	
	OT1	OT2															ITY	STATUS	STATUS	MALE	MALE
	EAST	OHP	18	25	35	45	55	65	BLCK	NATV	AMER					NOT	EX &	VERY			
	TOT	TOT	TO	TO	TO	TO	TO	AND	OR	AS-	IND/				HIS-	HIS-	GOOD	FAIR			
	ADLT	ADLT	24	34	44	54	64	OVER	AFR-	IAN	ILND	NATV	OTHR	MUL-	IC	IC	&	&	FE-		
									WHTE	##	##	#	##	##	TI		GOOD	POOR	MALE	MALE	
Q55																					
YES HISPANIC OR LATINO	46	571	6	8	6	14	8	4							46		29	16	19	26	
	17%	12%*	19%~	20%~	14%~	24%	9%*	31%~	~	~	~	~	~	~	~100%~	~	16%	19%	16%	17%	
NO NOT HISPANIC OR LATINO	228	4145	26	33	38	44	77	9	204					13	228	156	70	99	129		
	83%	88%*	81%~	80%~	86%~	76%	91%*	69%~	~100%~	~	~	~	~	~100%~	~100%~	84%	81%	84%	83%		
NOT ANSWERED	21	366			1	4	1		1					1		3	6	1	5		
VALID CASES	274	4716	32	41	44	58	85	13	204					13	46	228	185	86	118	155	
NUMBER OF RESPONDENTS	295	5082	32	41	45	62	86	13	205					14	46	228	188	92	119	160	
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%	

Q56.1 WHAT IS YOUR RACE? RESPONSE: WHITE

	BANT	BANT	AGE						RACE						ETHNIC-	HEALTH	GENDER			
	OT1	OT2												ITY	STATUS					
	EAST	OHP	18	25	35	45	55	65	BLCK	NATV	AMER				NOT	EX &				
	TOT	TOT	TO	TO	TO	TO	TO	AND	OR	HAW/	IND/				HIS-	HIS-	GOOD	FAIR		
	ADLT	ADLT	24	34	44	54	64	OVER	AFR-	AS-	PAC	ALSK			PAN-	PAN-	&	&		
									AMER	IAN	ILND	NATV	OTHR	MUL-	IC	IC	GOOD	POOR	FE-	
									WHTE	##	##	#	##	##	TI			MALE	MALE	
Q56.1																				
YES	242	4120	29	35	40	50	77	10	205					14	23	217	162	77	102	140
	82%	81%	91%~	85%~	89%~	81%	90%*	77%~	100%~	~	~	~	~	~100%~	50%~	95%*	86%*	84%	86%	88%*
NO	53	962	3	6	5	12	9	3							23	11	26	15	17	20
	18%	19%	9%~	15%~	11%~	19%	10%*	23%~	~	~	~	~	~	~	50%~	5%*	14%*	16%	14%	13%*
VALID CASES	295	5082	32	41	45	62	86	13	205					14	46	228	188	92	119	160
NUMBER OF RESPONDENTS	295	5082	32	41	45	62	86	13	205					14	46	228	188	92	119	160
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%

Q56.2 WHAT IS YOUR RACE? RESPONSE: BLACK OR AFRICAN-AMERICAN

		BANT OT1	BANT OT2	AGE					RACE							ETHNICITY		HEALTH STATUS		GENDER	
		EAST TOT ADLT	OHP TOT ADLT	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	BLK OR AFR AMER ##	AS- IAN ##	NATV HAW/ ILND #	AMER IND/ ALSK ##	OTHR ##	MUL- TI	HIS- PAN- IC	NOT HIS- PAN- IC	EX & VERY GOOD & FAIR & POOR	GOOD & FAIR & POOR	FE- MALE	MALE
Q56.2	YES	4 1%	85 2%	1 3%	~	1 2%	1 2%	1 1%	~	~	~	~	~	~	1 7%	2 4%	1 0.4%	3 2%	1 1%	3 3%	1 0.6%
	NO	291 99%	4997 98%	31 97%	41 100%	44 98%	61 98%	85 99%	13 100%	205 100%	~	~	~	~	13 93%	44 96%	227 100%	185 98%	91 99%	116 97%	159 99%
VALID CASES		295	5082	32	41	45	62	86	13	205					14	46	228	188	92	119	160
NUMBER OF RESPONDENTS		295 100%	5082 100%	32 100%	41 100%	45 100%	62 100%	86 100%	13 100%	205 100%					14 100%	46 100%	228 100%	188 100%	92 100%	119 100%	160 100%

Q56.3 WHAT IS YOUR RACE? RESPONSE: ASIAN

	BANT	BANT	AGE						RACE						ETHNIC-	HEALTH	GENDER			
	OT1	OT2												ITY	STATUS					
	EAST	OHP	18	25	35	45	55	65	BLCK	NATV	AMER				EX &					
	TOT	TOT	TO	TO	TO	TO	TO	AND	OR	HAW/	IND/			NOT	VERY					
	ADLT	ADLT	24	34	44	54	64	OVER	AFR-	AS-	PAC	ALSK		HIS-	HIS-	GOOD	FAIR			
									AMER	IAN	ILND	NATV	OTHR	MUL-	IC	IC	&	&		
									WHTE	##	##	#	##	##	TI		GOOD	POOR		
																	MALE	MALE		
Q56.3																				
YES	3	136	1			1		1						2	3	3		2	1	
	1%	3%*	3%~	~	~	2%	~	8%~	~	~	~	~	~	~ 14%~	~ 1%	2%~	~	2%	0.6%	
NO	292	4946	31	41	45	61	86	12	205					12	46	225	185	92	117	159
	99%	97%*	97%~	100%~	100%~	98%	100%~	92%~	100%~	~	~	~	~	~ 86%~	100%~	99%	98%	100%~	98%	99%
VALID CASES	295	5082	32	41	45	62	86	13	205					14	46	228	188	92	119	160
NUMBER OF RESPONDENTS	295	5082	32	41	45	62	86	13	205					14	46	228	188	92	119	160
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%

Q56.4 WHAT IS YOUR RACE? RESPONSE: NATIVE HAWAIIAN OR OTHER PACIFIC ISLANDER

	BANT	BANT	AGE						RACE						ETHNIC-	HEALTH	GENDER			
	OT1	OT2												ITY	STATUS					
	EAST	OHP	18	25	35	45	55	65	BLCK	NATV	AMER				NOT	EX &				
	TOT	TOT	TO	TO	TO	TO	TO	AND	OR	HAW/	IND/				VERY					
	ADLT	ADLT	24	34	44	54	64	OVER	AFR-	AS-	PAC	ALSK			GOOD	FAIR				
									AMER	IAN	ILND	NATV	OTHR	MUL-	HIS-	HIS-	&			
									WHTE	##	##	#	##	##	TI	IC	IC	GOOD		
																	POOR	MALE		
																	MALE			
Q56.4																				
YES		40																		
		0.8%	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~
NO	295	5042	32	41	45	62	86	13	205					14	46	228	188	92	119	160
	100%	99%	~100%	~100%	~100%	~100%	~100%	~100%	~100%	~	~	~	~	~100%	~100%	~100%	~100%	~100%	~100%	~100%
VALID CASES	295	5082	32	41	45	62	86	13	205					14	46	228	188	92	119	160
NUMBER OF RESPONDENTS	295	5082	32	41	45	62	86	13	205					14	46	228	188	92	119	160
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%

Q56.5 WHAT IS YOUR RACE? RESPONSE: AMERICAN INDIAN OR ALASKA NATIVE

	BANT	BANT	AGE						RACE						ETHNIC-	HEALTH		GENDER		
	OT1	OT2												ITY	STATUS					
	EAST	OHP	18	25	35	45	55	65	BLCK	NATV	AMER									
	TOT	TOT	TO	TO	TO	TO	TO	AND	OR	HAW/	IND/			NOT	EX &					
	ADLT	ADLT	24	34	44	54	64	OVER	AFR-	AS-	PAC	ALSK		HIS-	HIS-	GOOD	FAIR			
									AMER	IAN	ILND	NATV	OTHR	MUL-	IC	IC	&	&		
									WHTE	##	##	#	##	##	TI		GOOD	POOR	MALE	MALE
Q56.5																				
YES	13	313	3	1		4	5							6	3	8	8	5	6	7
	4%	6%	9%~	2%~	~	6%	6%	~	~	~	~	~	~	43%~	7%~	4%	4%	5%	5%	4%
NO	282	4769	29	40	45	58	81	13	205					8	43	220	180	87	113	153
	96%	94%	91%~	98%~	100%~	94%	94%	100%~	100%~	~	~	~	~	57%~	93%~	96%	96%	95%	95%	96%
VALID CASES	295	5082	32	41	45	62	86	13	205					14	46	228	188	92	119	160
NUMBER OF RESPONDENTS	295	5082	32	41	45	62	86	13	205					14	46	228	188	92	119	160
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%

Q56.6 WHAT IS YOUR RACE? RESPONSE: OTHER

	BANT	BANT	AGE						RACE						ETHNIC-	HEALTH		GENDER			
	OT1	OT2												ITY	STATUS						
	EAST	OHP	18	25	35	45	55	65	BLCK	NATV	AMER				NOT	EX &					
	TOT	TOT	TO	TO	TO	TO	TO	AND	OR	HAW/	IND/				VERY						
	ADLT	ADLT	24	34	44	54	64	OVER	AFR-	AS-	PAC	ALSK			GOOD	FAIR					
									AMER	IAN	ILND	NATV	OTHR	MUL-	HIS-	HIS-	GOOD	FAIR			
									##	##	#	##	##	TI	IC	IC	&	&			
									WHTE								GOOD	POOR			
																	MALE	MALE			
Q56.6																					
YES	20	278		2	5	8	5							6	8	11	13	7	8	12	
	7%	5%		~	5%~	11%~	13%	6%	~	~	~	~	~	~	43%~	17%~	5%	7%	8%	7%	8%
NO	275	4804	32	39	40	54	81	13	205					8	38	217	175	85	111	148	
	93%	95%	100%~	95%~	89%~	87%	94%	100%~	100%~	~	~	~	~	~	57%~	83%~	95%	93%	92%	93%	93%
VALID CASES	295	5082	32	41	45	62	86	13	205					14	46	228	188	92	119	160	
NUMBER OF RESPONDENTS	295	5082	32	41	45	62	86	13	205					14	46	228	188	92	119	160	
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%	

Q57 DID SOMEONE HELP YOU COMPLETE THIS SURVEY?

	BANT	BANT	AGE							RACE							ETHNIC-	HEALTH	GENDER		
	OT1	OT2															ITY	STATUS			
	EAST	OHP	18	25	35	45	55	65	BLCK	NATV	AMER					NOT	EX &				
	TOT	TOT	TO	TO	TO	TO	TO	AND	OR	HAW/	IND/					HIS-	VERY	GOOD	FAIR		
	ADLT	ADLT	24	34	44	54	64	OVER	AFR-	AS-	PAC	ALSK	OTHR	MUL-	PAN-	&	GOOD	POOR	FE-		
									AMER	IAN	ILND	NATV		TI	IC	IC	GOOD	POOR	MALE	MALE	
Q57																					
YES	18	466	1	1	2	5	5	4	9	~	~	~	~	~	7	9	10	8	10	7	
	9%	12%*	5%~	4%~	6%~	11%~	7%	40%~	6%*						25%~	5%~	7%	11%	11%	6%	
NO	191	3267	18	25	33	41	67	6	150	~	~	~	~	~100%~	8	21	166	124	64	80	111
	91%	88%*	95%~	96%~	94%~	89%~	93%	60%~	94%*						75%~	95%~	93%	89%	89%	94%	
NOT ANSWERED		46																			
VALID CASES	209	3733	19	26	35	46	72	10	159					8	28	175	134	72	90	118	
NUMBER OF RESPONDENTS	209	3779	19	26	35	46	72	10	159					8	28	175	134	72	90	118	
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%	

[ASKED IF SURVEY COMPLETED BY MAIL]

Q58.1 HOW DID THAT PERSON HELP YOU? RESPONSE: READ THE QUESTIONS TO ME.

	BANT	BANT	AGE						RACE						ETHNIC-	HEALTH	GENDER			
	OT1	OT2												ITY	STATUS					
	EAST	OHP	18	25	35	45	55	65	BLCK	NATV	AMER				NOT	EX &				
	TOT	TOT	TO	TO	TO	TO	TO	AND	OR	HAW/	IND/				VERY					
	ADLT	ADLT	24	34	44	54	64	OVER	AFR-	AS-	PAC	ALSK			GOOD	FAIR				
									AMER	IAN	ILND	NATV	OTHR	MUL-	HIS-	HIS-	GOOD			
									WHTE	##	##	#	##	##	TI	IC	IC	&		
																		&		
																		POOR		
																		MALE		
																		MALE		
Q58.1																				
YES	10	238		1		3	4	2	5						5	4	4	6	5	4
	56%	51%		~100%		~ 60%	80%	50%	56%						~ 71%	44%	40%	75%	50%	57%
NO	8	228	1		2	2	1	2	4						2	5	6	2	5	3
	44%	49%	100%		~100%	40%	20%	50%	44%						~ 29%	56%	60%	25%	50%	43%
VALID CASES	18	466	1	1	2	5	5	4	9						7	9	10	8	10	7
NUMBER OF RESPONDENTS	18	466	1	1	2	5	5	4	9						7	9	10	8	10	7
	100%	100%	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%

[ASKED IF SURVEY COMPLETED BY MAIL AND Q57 = YES]

Q58.2 HOW DID THAT PERSON HELP YOU? RESPONSE: WROTE DOWN THE ANSWERS I GAVE.

	BANT	BANT	AGE						RACE						ETHNIC-	HEALTH	GENDER			
	OT1	OT2													ITY	STATUS				
	EAST	OHP	18	25	35	45	55	65	BLCK	NATV	AMER				NOT	EX &				
	TOT	TOT	TO	TO	TO	TO	TO	AND	OR	AS-	IND/			HIS-	HIS-	VERY	GOOD	FAIR		
	ADLT	ADLT	24	34	44	54	64	OVER	AFR-	IAN	ILND	NATV	OTHR	MUL-	IC	IC	&	&		
									AMER					TI			GOOD	POOR	MALE	MALE
Q58.2																				
YES	7	182				3	3	1	2						5	2	4	3	4	2
	39%	39%	~	~	~	60%	60%	25%	22%	~	~	~	~	~	71%	22%	40%	38%	40%	29%
NO	11	284	1	1	2	2	2	3	7						2	7	6	5	6	5
	61%	61%	100%	100%	100%	40%	40%	75%	78%	~	~	~	~	~	29%	78%	60%	63%	60%	71%
VALID CASES	18	466	1	1	2	5	5	4	9						7	9	10	8	10	7
NUMBER OF RESPONDENTS	18	466	1	1	2	5	5	4	9						7	9	10	8	10	7
	100%	100%	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%

[ASKED IF SURVEY COMPLETED BY MAIL AND Q57 = YES]

Q58.3 HOW DID THAT PERSON HELP YOU? RESPONSE: ANSWERED THE QUESTIONS FOR ME.

	BANT	BANT	AGE							RACE							ETHNIC-	HEALTH	GENDER			
	OT1	OT2																ITY	STATUS			
	EAST	OHP	18	25	35	45	55	65	BLCK	NATV	AMER						NOT	EX &	VERY	FAIR		
	TOT	TOT	TO	TO	TO	TO	TO	AND	AFR-	AS-	HAW/	IND/				HIS-	HIS-	GOOD	GOOD	POOR	FE-	
	ADLT	ADLT	24	34	44	54	64	OVER	AMER	IAN	ILND	NATV	OTHR	MUL-	IC	IC	GOOD	POOR	MALE	MALE		
Q58.3																						
YES	5	156	1		2			2	2						1	3	5		3	2		
	28%	33%	~100%	~	~100%	~	~	50%	22%	~	~	~	~	~	14%	33%	50%	~	30%	29%	~	
NO	13	310		1		5	5	2	7						6	6	5	8	7	5		
	72%	67%	~	~100%	~	~100%	~100%	50%	78%	~	~	~	~	~	86%	67%	50%	~100%	70%	71%	~	
VALID CASES	18	466	1	1	2	5	5	4	9						7	9	10	8	10	7		
NUMBER OF RESPONDENTS	18	466	1	1	2	5	5	4	9						7	9	10	8	10	7		
	100%	100%	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%		

[ASKED IF SURVEY COMPLETED BY MAIL AND Q57 = YES]

Q58.4 HOW DID THAT PERSON HELP YOU? RESPONSE: TRANSLATED THE QUESTIONS INTO MY LANGUAGE.

	BANT	BANT	AGE						RACE						ETHNIC-	HEALTH	GENDER	
	OT1	OT2												ITY	STATUS	MALE	MALE	
	EAST	OHP	18	25	35	45	55	65	BLCK	NATV	AMER				NOT	EX &		
	TOT	TOT	TO	TO	TO	TO	TO	AND	OR	HAW/	IND/				VERY			
	ADLT	ADLT	24	34	44	54	64	OVER	AFR-	AS-	PAC	ALSK			GOOD	FAIR		
									AMER	IAN	ILND	NATV	OTHR	MUL-	HIS-	HIS-	GOOD	
									WHTE	##	##	#	##	##	IC	IC	GOOD	
																	POOR	
																	MALE	
																	MALE	
Q58.4																		
YES	1	56				1									1	1	1	
	6%	12%	~	~	~	20%	~	~	~	~	~	~	~	~	14%	10%	~ 14%	
NO	17	410	1	1	2	4	5	4	9						6	9	9	
	94%	88%	100%	100%	100%	80%	100%	100%	100%	~	~	~	~	~	86%	100%	90%	
VALID CASES	18	466	1	1	2	5	5	4	9						7	9	10	
NUMBER OF RESPONDENTS	18	466	1	1	2	5	5	4	9						7	9	10	
	100%	100%	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	

[ASKED IF SURVEY COMPLETED BY MAIL AND Q57 = YES]

Q58.5 HOW DID THAT PERSON HELP YOU? RESPONSE: HELPED IN SOME OTHER WAY.

	BANT	BANT	AGE						RACE						ETHNIC-	HEALTH	GENDER			
	OT1	OT2												ITY	STATUS					
	EAST	OHP	18	25	35	45	55	65	BLCK	NATV	AMER				NOT	EX &				
	TOT	TOT	TO	TO	TO	TO	TO	AND	OR	HAW/	IND/				VERY					
	ADLT	ADLT	24	34	44	54	64	OVER	AFR-	AS-	PAC	ALSK			GOOD	FAIR				
									AMER	IAN	ILND	NATV	OTHR	MUL-	HIS-	HIS-	&			
									WHTE	##	##	#	##	##	IC	IC	GOOD			
																POOR	MALE			
																MALE				
Q58.5																				
YES	2	39				1	1		1						1	1	2	1	1	
	11%	8%	~	~	~	20%	20%	~	11%	~	~	~	~	~	14%	11%	~	25%	10%	14%
NO	16	427	1	1	2	4	4	4	8						6	8	10	6	9	6
	89%	92%	100%	100%	100%	80%	80%	100%	89%	~	~	~	~	~	86%	89%	100%	75%	90%	86%
VALID CASES	18	466	1	1	2	5	5	4	9						7	9	10	8	10	7
NUMBER OF RESPONDENTS	18	466	1	1	2	5	5	4	9						7	9	10	8	10	7
	100%	100%	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%

[ASKED IF SURVEY COMPLETED BY MAIL AND Q57 = YES]

NQ13 RATING OF ALL HEALTH CARE

	BANT	BANT	AGE						RACE						ETHNICITY		HEALTH STATUS		GENDER		
	OT1	OT2																			
	EAST	OHP	18	25	35	45	55	65	BLCK	NATV	AMER					NOT	EX &				
	TOT	TOT	TO	TO	TO	TO	TO	AND	OR	AS-	HAW/	IND/				HIS-	HIS-	GOOD	FAIR		
	ADLT	ADLT	24	34	44	54	64	OVER	AFR-	IAN	ILND	NATV	OTHR	MUL-	IC	IC	&	&			
									WHTE	##	##	#	##	##	TI			GOOD	POOR		
																			MALE		
																			MALE		
NQ13																					
0-6	42	687	5	5	11	11	9		31					4	3	37	20	20	12	29	
	22%	20%	33%~	19%~	38%~	25%~	16%	~	23%	~	~	~	~	~ 50%~	11%~	24%~	18%	27%	18%	25%	
7-8	77	1221	3	11	14	21	21	2	51					3	13	58	42	31	29	42	
	40%	35%	20%~	41%~	48%~	48%~	36%	18%~	38%	~	~	~	~	~ 38%~	46%~	38%~	39%	41%	43%	37%	
9-10	75	1603	7	11	4	12	28	9	54					1	12	58	47	24	27	44	
	39%	46%*	47%~	41%~	14%~	27%~	48%	82%~	40%	~	~	~	~	~ 13%~	43%~	38%~	43%	32%	40%	38%	
VALID CASES	194	3511	15	27	29	44	58	11	136					8	28	153	109	75	68	115	
NUMBER OF RESPONDENTS	194	3511	15	27	29	44	58	11	136					8	28	153	109	75	68	115	
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%	
MEAN	2.17	2.26	2.13	2.22	1.76	2.02	2.33	2.82	2.17					1.63	2.32	2.14	2.25	2.05	2.22	2.13	
p_stat_(*=Sig @ p<=.05)		.089	~	~	~	~	.057	~	.977	~	~	~	~	~	~	~	~	.109	.092	.490	.373

[ASKED IF Q7 >= 1 TIME]

NQ23 RATING OF PERSONAL DOCTOR

	BANT	BANT	AGE						RACE						ETHNICITY		HEALTH STATUS		GENDER			
	OT1	OT2																				
	EAST	OHP	18	25	35	45	55	65	BLCK	AS-	NATV	AMER					NOT	EX &				
	TOT	TOT	TO	TO	TO	TO	TO	AND	OR	IAN	HAW/	IND/				HIS-	HIS-	VERY	GOOD	FAIR		
	ADLT	ADLT	24	34	44	54	64	OVER	AFR-		PAC	ALSK				PAN-	PAN-	&	&			
									WHTE	##	#	##	##	TI	IC	IC	GOOD	POOR	GOOD	POOR		
																				MALE	MALE	
NQ23																						
0-6	34	572	4	5	10	7	6		26					3		30	18	13	10	22		
	15%	15%	19%~	16%~	30%~	15%~	9%*	~	16%	~	~	~	~	~	43%~	~	17%~	13%	19%	12%	17%	
7-8	62	959	8	9	10	10	20	2	46						11	47	47	13	26	32		
	28%	26%	38%~	29%~	30%~	22%~	30%	18%~	29%	~	~	~	~	~	34%~	27%~	34%*	19%*	32%	25%		
9-10	125	2197	9	17	13	29	41	9	88					4	21	97	74	44	46	73		
	57%	59%	43%~	55%~	39%~	63%~	61%	82%~	55%	~	~	~	~	~	57%~	66%~	56%~	53%	63%	56%	57%	
VALID CASES	221	3728	21	31	33	46	67	11	160					7	32	174	139	70	82	127		
NUMBER OF RESPONDENTS	221	3728	21	31	33	46	67	11	160					7	32	174	139	70	82	127		
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%	100%	
MEAN	2.41	2.44	2.24	2.39	2.09	2.48	2.52	2.82	2.39					2.14	2.66	2.39	2.40	2.44	2.44	2.44	2.40	
p stat_(*=Sig @ p<=.05)		.619	~	~	~	~	.145	~	.433	~	~	~	~	~	~	~	~	.818	.673	.670	.811	

[ASKED IF Q15 = YES]

NQ27 RATING OF SPECIALIST SEEN MOST OFTEN

	BANT	BANT	AGE						RACE						ETHNICITY		HEALTH STATUS		GENDER				
	OT1	OT2																					
	EAST	OHP	18	25	35	45	55	65	BLCK	NATV	AMER					NOT	EX &	VERY	GOOD	FAIR			
	TOT	TOT	TO	TO	TO	TO	TO	AND	AFR-	AS-	HAW/	IND/				HIS-	HIS-	GOOD	FAIR			FE-	
	ADLT	ADLT	24	34	44	54	64	OVER	WHTE	##	##	#	##	##	TI	IC	IC	GOOD	POOR			MALE	MALE
NQ27																							
0-6	10	239	1		2	6			8							8	6	3				9	
	12%	13%	25%~	~	18%~	33%~	~	~	11%~	~	~	~	~	~	~	~	11%~	15%~	7%~			~	15%~
7-8	21	475	1	4	4	5	6	1	17							2	19	6	14			5	15
	25%	27%	25%~	36%~	36%~	28%~	18%~	14%~	24%~	~	~	~	~	~	~	29%~	25%~	15%~	32%~			21%~	25%~
9-10	54	1057	2	7	5	7	27	6	45					1		5	48	27	27			19	35
	64%	60%	50%~	64%~	45%~	39%~	82%~	86%~	64%~	~	~	~	~	~	100%~	71%~	64%~	69%~	61%~			79%~	59%~
VALID CASES	85	1771	4	11	11	18	33	7	70					1		7	75	39	44			24	59
NUMBER OF RESPONDENTS	85	1771	4	11	11	18	33	7	70					1		7	75	39	44			24	59
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%		100%	100%	100%	100%			100%	100%
MEAN	2.52	2.46	2.25	2.64	2.27	2.06	2.82	2.86	2.53					3.00	2.71	2.53	2.54	2.55				2.79	2.44
p stat_(*=Sig @ p<=.05)		.465	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~

[ASKED IF Q24 = YES AND Q26 >= 1 SPECIALIST]

NQ35 RATING OF HEALTH PLAN

	BANT	BANT	AGE						RACE						ETHNICITY		HEALTH STATUS		GENDER	
	OT1	OT2																		
	EAST	OHP	18	25	35	45	55	65	BLCK	NATV	AMER					NOT	EX &			
	TOT	TOT	TO	TO	TO	TO	TO	AND	OR	AS-	IND/				HIS-	HIS-	VERY	GOOD	FAIR	
	ADLT	ADLT	24	34	44	54	64	OVER	AFR-	IAN	ILND	NATV	OTHR	MUL-	IC	IC	&	&	MALE	
									AMER		ALSK			TI			GOOD	POOR	MALE	
									##	##	#	##	##				GOOD	POOR	MALE	
NQ35																				
0-6	69	953	9	15	16	14	14		48					6	9	58	45	23	26	42
	26%	21%	29%~	38%~	38%~	24%	18%*	~	25%	~	~	~	~	~ 50%~	21%~	27%	25%	27%	24%	27%
7-8	81	1522	8	12	8	19	26	4	60					3	10	65	53	25	35	42
	30%	33%	26%~	30%~	19%~	33%	33%	33%~	31%	~	~	~	~	~ 25%~	23%~	30%	30%	30%	32%	27%
9-10	118	2121	14	13	18	25	38	8	85					3	24	92	80	36	47	69
	44%	46%	45%~	33%~	43%~	43%	49%	67%~	44%	~	~	~	~	~ 25%~	56%~	43%	45%	43%	44%	45%
VALID CASES	268	4596	31	40	42	58	78	12	193					12	43	215	178	84	108	153
NUMBER OF RESPONDENTS	268	4596	31	40	42	58	78	12	193					12	43	215	178	84	108	153
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%
MEAN	2.18	2.25	2.16	1.95	2.05	2.19	2.31	2.67	2.19					1.75	2.35	2.16	2.20	2.15	2.19	2.18
p_stat_(*=Sig @ p<=.05)	.122		~	~	~.942	.097			~.780	~	~	~	~	~	~.311		.699	.707	.848	.882

GETTING NEEDED CARE

	BANT OT1	BANT OT2	AGE					RACE					ETHNIC- ITY	HEALTH STATUS		GENDER			
	EAST TOT ADLT	OHP TOT ADLT	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	BLCK OR AFR- AMER	AS- IAN	NATV HAW/ PAC	AMER IND/ ALSK	OTHR MUL- TI	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & FAIR & POOR	GOOD & POOR	FE- MALE	FE- MALE
NPRBSEE4 NQ46	2.23	2.25	2.25	2.36	1.92	1.95	2.37	2.71	2.23				1.67	2.50	2.24	2.40	2.09	2.29	2.20
p stat_(*=Sig @ p<=.05)	.827		~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~
NCARNES4 NQ15	2.25	2.31	2.40	2.44	1.90	2.14	2.30	2.55	2.23				1.75	2.36	2.22	2.33	2.13	2.35	2.18
p stat_(*=Sig @ p<=.05)	.221		~	~	~	~.514	~	~.687	~	~	~	~	~	~	~	~.095	.100	.168	.146
COMPOSITE	2.24	2.28	2.33	2.40	1.91	2.05	2.34	2.63	2.23	x	x	x	x	x	1.71	2.43	2.23	2.36	2.19
p stat_(*=Sig @ p<=.05)	.271		~	~	~	~.074	~	~.845	~	~	~	~	~	~	~	~.000*	.007*	.105	.105

GETTING CARE QUICKLY

	BANT OT1	BANT OT2	AGE					RACE					ETHNIC- ITY	HEALTH STATUS		GENDER				
	EAST TOT ADLT	OHP TOT ADLT	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	BLCK OR AFR- AMER	AS- IAN	NATV HAW/ ILND	AMER IND/ ALSK	OTHR MUL- TI	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & FAIR & POOR	GOOD & FAIR & POOR	FE- MALE	FE- MALE	
NCARSN4 NQ4	2.37	2.40	2.00	2.40	2.07	2.50	2.40	2.80	2.42				2.50	2.43	2.35	2.38	2.31	2.21	2.44	
p stat_(*=Sig @ p<=.05)	.693		~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	
NAPGET4 NQ6	2.19	2.26	1.75	2.45	1.96	2.21	2.18	2.70	2.17				3.00	2.17	2.20	2.21	2.15	2.24	2.16	
p stat_(*=Sig @ p<=.05)	.261		~	~	~	~	~	~	~	~	~	~	~	~	~	.728	.604	.636	.554	
COMPOSITE	2.28	2.33	1.88	2.43	2.01	2.35	2.29	2.75	2.30	x	x	x	x	x	2.75	2.30	2.27	2.30	2.23	
p stat_(*=Sig @ p<=.05)	.211		~	~	~	~	.880	~	.637	~	~	~	~	~	~	~	.701	.377	.305	.567

HOW WELL DOCTORS COMMUNICATE

	BANT OT1	BANT OT2	AGE					RACE						ETHNIC- ITY	HEALTH STATUS		GENDER				
	EAST TOT ADLT	OHP TOT ADLT	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	BLCK OR AFR- AMER	AS- IAN	NATV HAW/ PAC	AMER IND/ ALSK	OTHR	MUL- TI	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & FAIR & POOR	GOOD & FAIR & POOR	FE- MALE	FE- MALE	
NDREXPL4 NQ32	2.69	2.64	2.77	2.83	2.53	2.58	2.70	2.89	2.67					2.60	2.75	2.68	2.75	2.59	2.69	2.69	
p stat_(*=Sig @ p<=.05)	.247		~	~	~	~	.928	~	~	~	~	~	~	~	~	~	.175	.130	.897	.954	
NDRLSTN4 NQ33	2.62	2.61	2.62	2.63	2.37	2.69	2.65	2.78	2.60					2.40	2.74	2.60	2.66	2.59	2.64	2.61	
p stat_(*=Sig @ p<=.05)	.852		~	~	~	~	.688	~	~	~	~	~	~	~	~	~	.297	.662	.740	.837	
NDRESPU4 NQ34	2.68	2.67	2.77	2.67	2.53	2.70	2.69	2.89	2.65					2.40	2.88	2.65	2.74	2.61	2.72	2.66	
p stat_(*=Sig @ p<=.05)	.764		~	~	~	~	.966	~	~	~	~	~	~	~	~	~	.158	.254	.554	.610	
NDRTMEN4 NQ37	2.47	2.52	2.46	2.46	2.37	2.58	2.37	2.78	2.48					2.00	2.38	2.48	2.55	2.32	2.61	2.40	
p stat_(*=Sig @ p<=.05)	.431		~	~	~	~	.224	~	~	~	~	~	~	~	~	~	.108	.049*	.084	.109	
COMPOSITE	2.62	2.61	2.65	2.65	2.45	2.63	2.60	2.83	2.60	x	x	x	x	x	2.35	2.68	2.60	2.68	2.53	2.67	2.59
p stat_(*=Sig @ p<=.05)	.828		~	~	~	~	.793	~	~	~	~	~	~	~	~	~	.095	.112	.399	.430	

CUSTOMER SERVICE

	BANT OT1	BANT OT2	AGE					RACE						ETHNIC- ITY	HEALTH STATUS	GENDER						
			18 TO	25 TO	35 TO	45 TO	55 TO	65 AND OVER	BLCK OR AFR- AMER	AS- IAN	NATV HAW/ PAC	AMER IND/ ALSK	ILND	NATV	OTHR	MUL- TI	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & FAIR & POOR	FE- MALE	MALE	
NPBCLCS4 NQ50	2.25	2.30	2.13	2.27	2.33	2.42	2.06	2.67	2.20								2.67	2.18	2.18	2.33	2.48	2.17
p stat_(*=Sig @ p<=.05)		.578	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~
NCSRESP NQ51	2.65	2.69	2.63	2.55	2.50	2.84	2.44	3.00	2.63								2.75	2.59	2.63	2.67	2.57	2.68
p stat_(*=Sig @ p<=.05)		.520	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~
COMPOSITE	2.45	2.50	2.38	2.41	2.42	2.63	2.25	2.83	2.41	x	x	x	x	x	x	x	2.71	2.39	2.41	2.50	2.52	2.43
p stat_(*=Sig @ p<=.05)		.522	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~

SHARED DECISION MAKING

	BANT OT1	BANT OT2	AGE					RACE					ETHNIC- ITY	HEALTH STATUS	GENDER					
	EAST TOT ADLT	OHP TOT ADLT	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	BLCK OR AFR- AMER	AS- IAN	NATV HAW/ PAC	AMER IND/ ALSK	OTHR MUL- TI	NOT HIS- PAN- IC	HIS- PAN- IC	EX & VERY GOOD & FAIR & POOR	FE- MALE MALE			
NNRXWHY NQ11	2.89	2.87	3.00	3.00	2.83	2.67	2.94	3.00	2.88				3.00	3.00	2.87	2.91	2.86	2.92	2.87	
p stat_(*=Sig @ p<=.05)		.605	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	
NNRXWYNT NQ12	2.30	2.49	2.14	2.38	2.09	2.33	2.21	2.67	2.22				3.00	2.33	2.25	2.30	2.23	2.23	2.31	
p stat_(*=Sig @ p<=.05)		.060	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	
NRXBST NQ13	2.43	2.53	2.67	2.85	1.83	2.11	2.45	3.00	2.47				2.00	2.45	2.42	2.49	2.32	2.54	2.38	
p stat_(*=Sig @ p<=.05)		.287	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	
COMPOSITE	2.54	2.63	2.60	2.74	2.25	2.37	2.54	2.89	2.53	x	x	x	x	2.67	2.60	2.51	2.57	2.47	2.56	2.52
p stat_(*=Sig @ p<=.05)		.180	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	

GETTING NEEDED CARE (ALWAYS + USUALLY) -- GLOBAL PROPORTION COMPOSITE

	BANTO	BANTO	AGE						RACE						ETHNICITY		HEALTH STATUS		GENDER		
	T1	T2	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	WHITE	BLCK OR AFR-AMER ##	AS-IAN ##	NATV HAW/ILND #	AMER IND/ALSK ##	OTHR ##	MUL-TI	HIS-IC	NOT HIS-PAN-IC	EX & VERY GOOD & GOOD	FAIR & POOR	FE-MALE	MALE
PRBSEE4 Q25	77%	77%	75%	82%	58%	67%	86%	100%	79%						33%	75%	80%	86%	70%	75%	79%
CARNES4 Q14	81%	82%	100%	85%	62%	74%	83%	100%	80%						63%	89%	79%	85%	76%	84%	78%
AVERAGE	79.05	79.43	87.50	83.50	60.20	70.54	84.52	100.0	79.51	x	x	x	x	x	47.92	82.14	79.61	85.30	72.78	79.53	78.47

GETTING CARE QUICKLY (ALWAYS + USUALLY) -- GLOBAL PROPORTION COMPOSITE

	BANTO	BANTO	AGE						RACE						ETHNICITY		HEALTH STATUS		GENDER		
	T1	T2	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	WHITE	BLCK OR AFR-AMER ##	AS-IAN ##	NATV HAW/ILND #	AMER IND/ALSK ##	OTHR ##	MUL-TI	HIS-IC	NOT HIS-PAN-IC	EX & VERY GOOD & GOOD	FAIR & POOR	FE-MALE	MALE
CARSN4 Q4	80%	83%	67%	70%	64%	94%	80%	100%	80%						100%	86%	78%	82%	75%	72%	83%
APGET4 Q6	74%	78%	42%	80%	54%	76%	80%	100%	71%						100%	75%	73%	73%	73%	75%	72%
AVERAGE	76.66	80.38	54.17	75.00	59.23	85.46	79.80	100.0	75.65	x	x	x	x	x	100.0	80.36	75.61	77.52	74.17	73.48	77.69

HOW WELL DOCTORS COMMUNICATE (ALWAYS + USUALLY) -- GLOBAL PROPORTION COMPOSITE

	BANT	BANT	AGE						RACE						ETHNIC-	HEALTH	GENDER				
	OT1	OT2												ITY	STATUS						
	EAST	OHP	18	25	35	45	55	65	BLCK	NATV	AMER				EX &						
	TOT	TOT	TO	TO	TO	TO	TO	AND	OR	HAW/	IND/			NOT	VERY						
	ADLT	ADLT	24	34	44	54	64	OVER	AFR-	AS-	PAC	ALSK		HIS-	HIS-	GOOD	FAIR				
									AMER	IAN	ILND	NATV	OTHR	MUL-	GOOD	POOR	MALE	MALE			
									WHTE	##	##	#	##	##	TI	IC	IC	&	&		
DREXPL4 Q17	93%	92%	92%	96%	84%	91%	94%	100%	92%					80%	96%	92%	95%	89%	93%	93%	
DRLSTN4 Q18	93%	90%	92%	88%	84%	94%	94%	100%	90%					80%	100%	90%	93%	91%	94%	91%	
DRESPU4 Q19	92%	91%	92%	92%	84%	91%	92%	100%	89%					80%	100%	90%	94%	89%	94%	89%	
DRTMEN4 Q20	86%	88%	85%	83%	84%	88%	82%	100%	86%					60%	83%	86%	87%	82%	89%	84%	
AVERAGE	91.0	90.3	90.4	89.6	84.2	90.9	90.7	100	89.5	x	x	x	x	x	75.0	94.8	89.5	92.1	87.9	92.6	89.2

CUSTOMER SERVICE (ALWAYS + USUALLY) -- GLOBAL PROPORTION COMPOSITE

	BANTO	BANTO	AGE						RACE						ETHNICITY		HEALTH STATUS		GENDER		
	T1	T2	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	WHITE	BLCK OR AFR-AMER ##	AS-IAN ##	NATV HAW/ILND #	AMER IND/ALSK ##	OTHR ##	MUL-TI	HIS-IC	NOT HIS-PAN-IC	EX & VERY GOOD & GOOD	FAIR & POOR	FE-MALE	MALE
PBCLCS4 Q31	80%	80%	75%	82%	83%	79%	81%	100%	76%						100%	76%	74%	89%	81%	80%	
CSRESP Q32	94%	94%	88%	91%	100%	100%	88%	100%	93%						100%	92%	92%	96%	90%	95%	
AVERAGE	86.92	86.67	81.25	86.36	91.67	89.47	84.38	100.0	84.78	x	x	x	x	x	x	100.0	83.67	82.89	92.59	85.71	87.80

SHARED DECISION MAKING (YES) -- GLOBAL PROPORTION COMPOSITE

	BANT	BANT	AGE						RACE						ETHNICITY		HEALTH STATUS		GENDER					
	OT1	OT2																						
	EAST	OHP	18	25	35	45	55	65	BLCK	NATV	AMER													
	TOT	TOT	TO	TO	TO	TO	TO	AND	OR	HAW/	IND/													
	ADLT	ADLT	24	34	44	54	64	OVER	AFR-	AS-	PAC	ALSK												
									AMER	IAN	ILND	NATV	OTHR	MUL-	HIS-	HIS-	NOT	EX &	VERY	GOOD	FAIR		FE-	
									WHTE	##	##	#	##	##	TI	IC	IC	GOOD	&	POOR	MALE	MALE		MALE
NRXWHY Q10	95%	93%	100%	100%	92%	83%	97%	100%	94%					100%	100%	93%	95%	93%	96%	94%				
NRXWYNT Q11	65%	74%	57%	69%	55%	67%	61%	83%	61%					100%	67%	63%	65%	61%	62%	66%				
RXBST Q12	72%	77%	83%	92%	42%	56%	73%	100%	74%					50%	73%	71%	74%	66%	77%	69%				
AVERAGE	77.2	81.5	80.2	87.2	62.6	68.5	76.8	94.4	76.3	x	x	x	x	x	83.3	79.8	75.7	78.3	73.5	78.2	76.0			

Q1 OUR RECORDS SHOW THAT YOUR CHILD IS NOW IN <HEALTH PLAN>. IS THAT RIGHT?

	BANT OT1	BANT OT2	AGE				RACE						ETHNIC- ITY		HEALTH STATUS		CCC SCREENER		
			<4	4-7	8-12	13 AND OVER	BLCK OR AFR- AMER	AS- IAN	NATV HAW/ ILND	AMER IND/ PAC	ALSK	OTHR	MUL- TI	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & FAIR & POOR	GOOD & FAIR & POOR	NO CCC	CCC
Q1 YES	300 100%	5277 100%	60 100%	60 100%	102 100%	78 100%	106 100%	~	~	~	~	~	14 100%	141 100%	129 100%	261 100%	13 100%	236 100%	64 100%
NOT ANSWERED	1	32			1		1							1	1			1	
VALID CASES	300	5277	60	60	102	78	106						14	141	129	261	13	236	64
NUMBER OF RESPONDENTS	301 100%	5309 100%	60 100%	60 100%	103 100%	78 100%	107 100%						14 100%	141 100%	130 100%	262 100%	13 100%	237 100%	64 100%

Q3 IN THE LAST 6 MONTHS, DID YOUR CHILD HAVE AN ILLNESS, INJURY, OR CONDITION THAT NEEDED CARE RIGHT AWAY IN A CLINIC, EMERGENCY ROOM OR DOCTOR'S OFFICE?

	BANT OT1	BANT OT2	AGE				RACE							ETHNICITY		HEALTH STATUS		CCC SCREENER	
	EAST TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHITE	BLCK OR AFR-##	AS-IAN##	NATV ILND#	AMER IND/ALSK##	OTHR##	MUL-TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	GOOD	FAIR	NO CCC
Q3 YES	84 28%	1639 32%	23 39%	19 33%	25 25%	17 22%	31 29%	~	~	~	~	~	6 43%	35 25%	41 32%	72 28%	5 42%	52 22%*	32 51%
NO	211 72%	3549 68%	36 61%	38 67%	77 75%	60 78%	76 71%	~	~	~	~	~	8 57%	104 75%	89 68%	189 72%	7 58%	180 78%*	31 49%
NOT ANSWERED	6	121	1	3	1	1								2		1	1	5	1
VALID CASES	295	5188	59	57	102	77	107						14	139	130	261	12	232	63
NUMBER OF RESPONDENTS	301	5309	60	60	103	78	107						14	141	130	262	13	237	64
	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%

Q4 IN THE LAST 6 MONTHS, WHEN YOUR CHILD NEEDED CARE RIGHT AWAY, HOW OFTEN DID YOUR CHILD GET CARE AS SOON AS HE OR SHE NEEDED?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY	HEALTH STATUS		CCC SCREENER		
	EAST TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	BLCK OR AFR-AMER ##	AS-IAN ##	NATV HAW/ ILND #	AMER IND/ ALSK ##	OTHR ##	MUL- TI	HIS- PAN- IC	NOT HIS- PAN- IC	EX & VERY GOOD & FAIR & POOR	NO CCC	CCC	
Q4 NEVER		19 1%	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	
SOMETIMES	9 11%	114 7%	2 10%	4 ~	3 16%	3 18%	2 7%	~	~	~	~	2 33%	4 12%	4 10%	7 10%	1 20%	5 10%	4 13%
USUALLY	16 20%	272 18%	6 30%	2 11%	3 12%	5 29%	9 30%	~	~	~	~	~	6 18%	10 26%	14 20%	2 40%	9 18%	7 23%
ALWAYS	55 69%	1135 74%	12 60%	16 89%	18 72%	9 53%	19 63%	~	~	~	~	4 67%	24 71%	25 64%	48 70%	2 40%	35 71%	20 65%
#ALWAYS + USUALLY (NET)	71 89%	1407 91%	18 90%	18 100%	21 84%	14 82%	28 93%	~	~	~	~	4 67%	30 88%	35 90%	62 90%	4 80%	44 90%	27 87%
TOP BOX SCORE	55 69%	1135 74%	12 60%	16 89%	18 72%	9 53%	19 63%	~	~	~	~	4 67%	24 71%	25 64%	48 70%	2 40%	35 71%	20 65%
NOT ANSWERED	4	99	3	1			1						1	2	3		3	1
VALID CASES	80	1540	20	18	25	17	30					6	34	39	69	5	49	31
NUMBER OF RESPONDENTS	84 100%	1639 100%	23 100%	19 100%	25 100%	17 100%	31 100%					6 100%	35 100%	41 100%	72 100%	5 100%	52 100%	32 100%

[ASKED IF Q3 = YES]

Q5 IN THE LAST 6 MONTHS, DID YOU MAKE ANY APPOINTMENTS FOR A CHECK UP OR ROUTINE CARE FOR YOUR CHILD AT A DOCTOR'S OFFICE OR CLINIC?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY		HEALTH STATUS		CCC SCREENER		
	EAST TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHITE	BLCK OR AFR-##	AS-IAN##	NATV ILND#	AMER IND/ALSK##	OTHR##	MUL-TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	NO CCC	CCC	
Q5 YES	192 65%	3464 67%	47 81%*	42 74%	61 60%	42 54%*	67 63%	~	~	~	~	~	13 93%~	90 65%	85 65%	170 65%~	9 69%~	139 60%*	53 83%
Q5 NO	103 35%	1672 33%	11 19%*	15 26%	41 40%	36 46%*	40 37%	~	~	~	~	~	1 7%~	49 35%	45 35%	90 35%~	4 31%~	92 40%*	11 17%
NOT ANSWERED	6	173	2	3	1									2		2		6	
VALID CASES	295	5136	58	57	102	78	107						14	139	130	260	13	231	64
NUMBER OF RESPONDENTS	301	5309	60	60	103	78	107						14	141	130	262	13	237	64
	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%

Q6 IN THE LAST 6 MONTHS, WHEN YOU MADE AN APPOINTMENT FOR A CHECK UP OR ROUTINE CARE FOR YOUR CHILD AT A DOCTOR'S OFFICE OR CLINIC, HOW OFTEN DID YOU GET AN APPOINTMENT AS SOON AS YOUR CHILD NEEDED?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY	HEALTH STATUS		CCC SCREENER		
	EAST TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	BLCK OR AFR-AMER ##	AS-IAN ##	NATV HAW/ ILND #	AMER IND/ ALSK #	OTHR ##	MUL-TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR	POOR	NO CCC	CCC
Q6 NEVER	3 2%	57 2%	1 2%~	1 ~	1 2%	1 3%~	1 2%	~	~	~	~	~	2 2%	1 1%	3 2%~	~	2 2%	1 2%
SOMETIMES	17 9%	393 12%	3 6%~	4 10%~	5 9%	5 14%~	3 5%	~	~	~	~	~	13 15%*	3 4%*	13 8%~	3 33%~	15 12%	2 4%
USUALLY	57 31%	850 26%	15 32%~	13 33%~	16 28%	13 35%~	21 34%	~	~	~	~	3 23%~	25 29%	26 33%	49 31%~	3 33%~	39 30%	18 35%
ALWAYS	104 57%	1954 60%	28 60%~	23 58%~	35 61%	18 49%~	37 60%	~	~	~	~	10 77%~	46 53%	50 63%	95 59%~	3 33%~	74 57%	30 59%
#ALWAYS + USUALLY (NET)	161 89%	2804 86%	43 91%~	36 90%~	51 89%	31 84%~	58 94%	~	~	~	~	13 100%~	71 83%*	76 95%*	144 90%~	6 67%~	113 87%	48 94%
TOP BOX SCORE	104 57%	1954 60%	28 60%~	23 58%~	35 61%	18 49%~	37 60%	~	~	~	~	10 77%~	46 53%	50 63%	95 59%~	3 33%~	74 57%	30 59%
NOT ANSWERED	11	210		2	4	5	5						4	5	10		9	2
VALID CASES	181	3254	47	40	57	37	62					13	86	80	160	9	130	51
NUMBER OF RESPONDENTS	192	3464	47	42	61	42	67					13	90	85	170	9	139	53
	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%

[ASKED IF Q5 = YES]

Q7 IN THE LAST 6 MONTHS, NOT COUNTING THE TIMES YOUR CHILD WENT TO AN EMERGENCY ROOM, HOW MANY TIMES DID HE OR SHE GO TO A DOCTOR'S OFFICE OR CLINIC TO GET HEALTH CARE?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY		HEALTH STATUS		CCC SCREENER		
	EAST TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHTE	BLCK OR AFR-##	AS- IAN ##	NATV HAW/ ILND #	AMER IND/ ALSK ##	OTHR ##	MUL- TI	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & FAIR & POOR	NO CCC	CCC	
Q7 NONE	85 29%	1484 30%	6 10%*	13 23%	38 38%*	28 37%	30 28%	~	~	~	~	~	2 14%~	43 32%	35 27%	75 29%~	4 36%~	79 34%*	6 10%
1 TIME	76 26%	1437 29%	16 28%	15 27%	27 27%	18 24%	31 29%	~	~	~	~	~	2 14%~	37 27%	35 27%	72 28%~	2 18%~	63 28%	13 21%
2	58 20%	1045 21%	14 24%	15 27%	18 18%	11 14%	22 21%	~	~	~	~	~	3 21%~	27 20%	25 19%	50 19%~	2 18%~	42 18%	16 26%
3	34 12%	518 10%	12 21%*	7 13%	8 8%	7 9%	13 12%	~	~	~	~	~	4 29%~	14 10%	18 14%	32 12%~	~	21 9%*	13 21%
4	21 7%	229 5%	8 14%	2 4%	4 4%	7 9%	7 7%	~	~	~	~	~	1 7%~	8 6%	10 8%	18 7%~	~	16 7%	5 8%
5 TO 9	15 5%	232 5%	2 3%	4 7%	4 4%	5 7%	4 4%	~	~	~	~	~	1 7%~	7 5%	6 5%	11 4%~	3 27%~	8 3%	7 11%
10 OR MORE TIMES	1 0.3%	79 2%*	~	~	1 1%	~	~	~	~	~	~	~	1 7%~	1 ~0.8%	1 ~0.4%	~	~	~	1 2%
NOT ANSWERED	11	285	2	4	3	2								5		3	2	8	3
VALID CASES	290	5024	58	56	100	76	107						14	136	130	259	11	229	61
NUMBER OF RESPONDENTS	301	5309	60	60	103	78	107						14	141	130	262	13	237	64
	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%

Q8 IN THE LAST 6 MONTHS, DID YOU AND YOUR CHILD'S DOCTOR OR OTHER HEALTH PROVIDER TALK ABOUT SPECIFIC THINGS YOU COULD DO TO PREVENT ILLNESS IN YOUR CHILD?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY		HEALTH STATUS		CCC SCREENER		
	EAST TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHTE	BLCK OR AFR-##	AS-IAN##	NATV ILND#	AMER IND/ALSK##	OTHR##	MUL-TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	GOOD	FAIR	NO CCC
Q8 #YES	135 69%	2500 72%	34 71%	26 62%	42 69%	33 75%	54 73%	~	~	~	~	~	7 64%	63 70%	63 69%	123 69%	6 86%	95 67%	40 74%
NO	60 31%	975 28%	14 29%	16 38%	19 31%	11 25%	20 27%	~	~	~	~	~	4 36%	27 30%	28 31%	54 31%	1 14%	46 33%	14 26%
NOT ANSWERED	10	65	4	1	1	4	3						1	3	4	7		9	1
VALID CASES	195	3475	48	42	61	44	74						11	90	91	177	7	141	54
NUMBER OF RESPONDENTS	205	3540	52	43	62	48	77						12	93	95	184	7	150	55
	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%

[ASKED IF Q7 >= 1 TIME]

Q9 IN THE LAST 6 MONTHS, HOW OFTEN DID YOU HAVE YOUR QUESTIONS ANSWERED BY YOUR CHILD'S DOCTOR OR OTHER HEALTH PROVIDER?

	BANT OT1	BANT OT2	AGE				RACE					ETHNICITY	HEALTH STATUS		CCC SCREENER			
	EAST TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	BLCK OR AFR-AMER ##	AS-IAN ##	NATV HAW/ ILND #	AMER IND/ ALSK #	OTHR #	MUL-TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR	POOR	NO CCC	CCC
Q9 NEVER	7 4%	83 2%	~	1 2%	2 3%	4 9%	2 3%	~	~	~	~	~	4 4%	2 2%	5 3%	1 14%	7 5%*	
SOMETIMES	16 8%	254 7%	3 6%	5 12%	6 10%	2 5%	5 7%	~	~	~	~	~	9 10%	6 7%	15 8%	~	13 9%	3 6%
USUALLY	37 19%	708 20%	10 20%	4 10%	12 20%	11 25%	12 16%	~	~	~	~	2 17%	20 22%	16 17%	36 20%	~	28 20%	9 17%
ALWAYS	134 69%	2421 70%	36 73%	31 76%	40 67%	27 61%	55 74%	~	~	~	~	10 83%	57 63%	68 74%	121 68%	6 86%	92 66%	42 78%
#ALWAYS + USUALLY (NET)	171 88%	3129 90%	46 94%	35 85%	52 87%	38 86%	67 91%	~	~	~	~	12 100%	77 86%	84 91%	157 89%	6 86%	120 86%*	51 94%
TOP BOX SCORE	134 69%	2421 70%	36 73%	31 76%	40 67%	27 61%	55 74%	~	~	~	~	10 83%	57 63%	68 74%	121 68%	6 86%	92 66%	42 78%
NOT ANSWERED	11	74	3	2	2	4	3						3	3	7		10	1
VALID CASES	194	3466	49	41	60	44	74					12	90	92	177	7	140	54
NUMBER OF RESPONDENTS	205	3540	52	43	62	48	77					12	93	95	184	7	150	55
	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%

[ASKED IF Q7 >= 1 TIME]

Q10 IN THE LAST 6 MONTHS, DID YOU AND YOUR CHILD'S DOCTOR OR OTHER HEALTH PROVIDER TALK ABOUT STARTING OR STOPPING A PRESCRIPTION MEDICINE FOR YOUR CHILD?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY		HEALTH STATUS		CCC SCREENER		
	EAST TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHITE	BLCK OR AFR-AMER ##	AS-IAN ##	NATV ILND #	AMER IND/ALSK ##	OTHR ##	MUL-TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	GOOD	FAIR	NO CCC
Q10 YES	56 29%	1023 30%	12 25%	9 22%	19 32%	16 36%	24 33%	~	~	~	~	~	4 33%	22 24%	30 33%	49 28%	4 57%	32 23%*	24 45%
NO	137 71%	2434 70%	36 75%	32 78%	40 68%	29 64%	49 67%	~	~	~	~	~	8 67%	68 76%	61 67%	128 72%	3 43%	108 77%*	29 55%
NOT ANSWERED	12	83	4	2	3	3	4							3	4	7		10	2
VALID CASES	193	3457	48	41	59	45	73						12	90	91	177	7	140	53
NUMBER OF RESPONDENTS	205	3540	52	43	62	48	77						12	93	95	184	7	150	55
	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%

[ASKED IF Q7 >= 1 TIME]

Q11 WHEN YOU TALKED ABOUT YOUR CHILD STARTING OR STOPPING A PRESCRIPTION MEDICINE, HOW MUCH DID A DOCTOR OR OTHER HEALTH PROVIDER TALK ABOUT THE REASONS YOU MIGHT WANT YOUR CHILD TO TAKE A MEDICINE?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY		HEALTH STATUS		CCC SCREENER		
	EAST TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHITE	BLCK OR AFR-##	AS-IAN##	NATV ILND#	AMER IND/ALSK##	OTHR##	MUL-TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	NO CCC	CCC	
Q11 #YES	49 91%	937 94%	12 100%	9 100%	16 89%	12 80%	20 87%	~	~	~	~	~	4 100%	19 90%	26 90%	42 89%	4 100%	31 97%	18 82%
NO	5 9%	63 6%	~	~	2 11%	3 20%	3 13%	~	~	~	~	~	~	2 10%	3 10%	5 11%	~	1 3%	4 18%
NOT ANSWERED	2	23			1	1	1							1	1	2			2
VALID CASES	54	1000	12	9	18	15	23						4	21	29	47	4	32	22
NUMBER OF RESPONDENTS	56	1023	12	9	19	16	24						4	22	30	49	4	32	24
	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%

[ASKED IF Q7 >= 1 TIME AND Q10 = YES]

Q12 WHEN YOU TALKED ABOUT YOUR CHILD STARTING OR STOPPING A PRESCRIPTION MEDICINE, HOW MUCH DID A DOCTOR OR OTHER HEALTH PROVIDER TALK ABOUT THE REASONS YOU MIGHT NOT WANT YOUR CHILD TO TAKE A MEDICINE?

	BANT OT1	BANT OT2	AGE				RACE							ETHNICITY		HEALTH STATUS		CCC SCREENER	
	EAST TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHTE	BLCK OR AFR-##	AS-IAN##	NATV ILND#	AMER IND/PAC ALSK##	OTHR##	MUL-TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	GOOD	FAIR	NO CCC
Q12 #YES	41 75%	709 71%	9 75%~	5 56%~	13 68%~	14 93%~	19 83%~	~	~	~	~	~	4 ~100%~	12 55%~	25 86%~	36 75%~	2 50%~	23 72%~	18 78%~
NO	14 25%	290 29%	3 25%~	4 44%~	6 32%~	1 7%~	4 17%~	~	~	~	~	~	~	10 ~45%~	4 14%~	12 25%~	2 50%~	9 28%~	5 22%~
NOT ANSWERED	1	24				1	1								1	1			1
VALID CASES	55	999	12	9	19	15	23						4	22	29	48	4	32	23
NUMBER OF RESPONDENTS	56	1023	12	9	19	16	24						4	22	30	49	4	32	24
	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%

[ASKED IF Q7 >= 1 TIME AND Q10 = YES]

Q13 WHEN YOU TALKED ABOUT YOUR CHILD STARTING OR STOPPING A PRESCRIPTION MEDICINE, DID A DOCTOR OR OTHER HEALTH PROVIDER ASK YOU WHAT YOU THOUGHT WAS BEST FOR YOUR CHILD?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY		HEALTH STATUS		CCC SCREENER		
	EAST TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHITE	BLCK OR AFR-##	AS-IAN##	NATV ILND#	AMER IND/ALSK##	OTHR##	MUL-TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	NO CCC	CCC	
Q13 #YES	43 78%	780 79%	8 67%~	6 67%~	17 89%~	12 80%~	19 83%~	~	~	~	~	~	4 ~100%~	16 73%~	23 79%~	36 75%~	4 100%~	23 72%~	20 87%
NO	12 22%	209 21%	4 33%~	3 33%~	2 11%~	3 20%~	4 17%~	~	~	~	~	~	~	6 27%~	6 21%~	12 25%~	~	9 28%~	3 13%
NOT ANSWERED	1	34				1	1								1	1			1
VALID CASES	55	989	12	9	19	15	23						4	22	29	48	4	32	23
NUMBER OF RESPONDENTS	56	1023	12	9	19	16	24						4	22	30	49	4	32	24
	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%

[ASKED IF Q7 >= 1 TIME AND Q10 = YES]

Q14 USING ANY NUMBER FROM 0 TO 10, WHERE 0 IS THE WORST HEALTH CARE POSSIBLE AND 10 IS THE BEST HEALTH CARE POSSIBLE, WHAT NUMBER WOULD YOU USE TO RATE ALL YOUR CHILD'S HEALTH CARE IN THE LAST 6 MONTHS?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY	HEALTH STATUS		CCC SCREENER			
	EAST TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	BLCK OR AFR-AMER ##	AS-IAN ##	NATV HAW/ ILND #	AMER IND/ ALSK ##	OTHR ##	MUL-TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	NO CCC	CCC		
Q14 WORST HEALTH CARE POSSIBLE	2 1%	12 0.3%	~	1 2%	1 2%	~	~	~	~	~	~	~	2 2%	~	2 1%	~	2 1%		
01	1 0.5%	10 0.3%	~	~	1 2%	~	~	~	~	~	~	~	1 1%	~	1 0.6%	~	1 0.7%		
02		13 0.4%	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~		
03	1 0.5%	13 0.4%	~	~	~	1 2%	1 1%	~	~	~	~	~	~	1 1%	1 0.6%	~	1 0.7%		
04	3 2%	22 0.6%	2 4%	1 2%	~	~	1 1%	~	~	~	~	~	2 2%	1 1%	3 2%	~	3 2%		
05	8 4%	111 3%	1 2%	1 2%	3 5%	3 7%	6 8%	~	~	~	~	~	1 1%	6 7%	8 4%	~	5 4%	3 6%	
06	6 3%	105 3%	2 4%	1 2%	1 2%	2 5%	1 1%	~	~	~	~	~	1 8%	2 2%	4 4%	~	2 1%	4 7%	
07	8 4%	269 8%	1 2%	1 2%	2 3%	4 9%	2 3%	~	~	~	~	~	3 25%	2 2%	6 7%	~	4 3%	4 7%	
08	41 21%	725 21%	11 22%	8 20%	13 22%	9 20%	18 25%	~	~	~	~	~	2 17%	16 17%	22 24%	36 20%	2 29%	34 24%	7 13%
09	43 22%	742 21%	13 27%	10 24%	9 15%	11 25%	16 22%	~	~	~	~	~	1 8%	24 26%	17 19%	38 21%	4 57%	28 20%	15 28%
BEST HEALTH CARE POSSIBLE	81 42%	1438 42%	19 39%	18 44%	30 50%	14 32%	27 38%	~	~	~	~	~	5 42%	42 46%	33 37%	75 42%	1 14%	60 43%	21 39%
#8-10 (NET)	165 85%	2905 84%	43 88%	36 88%	52 87%	34 77%	61 85%	~	~	~	~	~	8 67%	82 89%	72 80%	149 84%	7 100%	122 87%	43 80%

Continued

Q14 USING ANY NUMBER FROM 0 TO 10, WHERE 0 IS THE WORST HEALTH CARE POSSIBLE AND 10 IS THE BEST HEALTH CARE POSSIBLE, WHAT NUMBER WOULD YOU USE TO RATE ALL YOUR CHILD'S HEALTH CARE IN THE LAST 6 MONTHS?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY		HEALTH STATUS		CCC SCREENER		
	EAST TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHITE	BLCK OR AFR-AMER ##	AS-IAN ##	NATV ILND #	AMER IND/ALSK ##	OTHR ##	MUL-TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR	GOOD & POOR	NO CCC	CCC
9-10 (NET)	124 64%	2180 63%	32 65%~	28 68%~	39 65%	25 57%~	43 60%	~	~	~	~	~	6 50%~	66 72%*	50 56%*	113 63%~	5 71%~	88 63%	36 67%
NOT ANSWERED	11	80	3	2	2	4	5							1	5	6		10	1
VALID CASES	194	3460	49	41	60	44	72						12	92	90	178	7	140	54
NUMBER OF RESPONDENTS	205	3540	52	43	62	48	77						12	93	95	184	7	150	55
	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%
MEAN	8.62	8.70	8.71	8.68	8.68	8.39	8.54						8.50	8.74	8.47	8.58	8.86	8.61	8.67
p stat_(*=Sig @ p<=.05)		.568	~	~	.777		~.622	~	~	~	~	~	~	.410	.261	~	~	~.822	

[ASKED IF Q7 >= 1]

Q15 IN THE LAST 6 MONTHS, HOW OFTEN WAS IT EASY TO GET THE CARE, TESTS, OR TREATMENT YOUR CHILD NEEDED?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY		HEALTH STATUS		CCC SCREENER		
	EAST TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	BLCK OR AFR-AMER ##	AS-IAN ##	NATV HAW/ILND #	AMER IND/ALSK ##	OTHR ##	MUL-TI	HIS-IC	NOT HIS-PAN-IC	EX & VERY GOOD & POOR	FAIR & POOR	NO CCC	CCC	
Q15 NEVER	1 0.5%	57 2%	~	~	2%	1	~	~	~	~	~	~	1	1%	1	~0.6%	~	1	~0.7%
SOMETIMES	17 9%	311 9%	3 6%	1 2%	6 10%	7 16%	6 8%	~	~	~	~	~	3 25%	7 8%	10 11%	16 9%	1 14%	9 6%	8 15%
USUALLY	63 32%	1019 29%	18 37%	12 29%	18 30%	15 33%	22 29%	~	~	~	~	~	2 17%	33 36%	28 30%	59 33%	2 29%	44 31%	19 35%
ALWAYS	114 58%	2073 60%	28 57%	28 68%	35 58%	23 51%	47 63%	~	~	~	~	~	7 58%	50 55%	55 59%	104 58%	4 57%	87 62%	27 50%
#ALWAYS + USUALLY (NET)	177 91%	3092 89%	46 94%	40 98%	53 88%	38 84%	69 92%	~	~	~	~	~	9 75%	83 91%	83 89%	163 91%	6 86%	131 93%	46 85%
TOP BOX SCORE	114 58%	2073 60%	28 57%	28 68%	35 58%	23 51%	47 63%	~	~	~	~	~	7 58%	50 55%	55 59%	104 58%	4 57%	87 62%	27 50%
NOT ANSWERED	10	80	3	2	2	3	2						2	2	4		9	1	
VALID CASES	195	3460	49	41	60	45	75						12	91	93	180	7	141	54
NUMBER OF RESPONDENTS	205	3540	52	43	62	48	77						12	93	95	184	7	150	55
	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%

[ASKED IF Q7 >= 1 TIME]

Q16 IS YOUR CHILD NOW ENROLLED IN ANY KIND OF SCHOOL OR DAYCARE?

	BANT OT1	BANT OT2	AGE				RACE							ETHNIC- ITY		HEALTH STATUS		CCC SCREENER	
			<4	4-7	8-12	13 AND OVER	BLCK OR AFR- AMER	AS- IAN	NATV HAW/ ILND	AMER IND/ ALSK	OTHR	MUL- TI	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC	
Q16 YES	214 74%	3801 75%	22 40%*	44 80%	88 87%*	60 78%	78 73%	~	~	~	~	~	12 ~ 86%~	104 74%	96 74%	193 74%~	10 77%~	163 73%	51 80%
NO	74 26%	1296 25%	33 60%*	11 20%	13 13%*	17 22%	29 27%	~	~	~	~	~	2 ~ 14%~	36 26%	34 26%	68 26%~	3 23%~	61 27%	13 20%
NOT ANSWERED	13	212	5	5	2	1								1		1		13	
VALID CASES	288	5097	55	55	101	77	107						14	140	130	261	13	224	64
NUMBER OF RESPONDENTS	301 100%	5309 100%	60 100%	60 100%	103 100%	78 100%	107 100%						14 100%	141 100%	130 100%	262 100%	13 100%	237 100%	64 100%

Q17 IN THE LAST 6 MONTHS, DID YOU NEED YOUR CHILD'S DOCTOR OR OTHER HEALTH PROVIDER TO CONTACT A SCHOOL OR DAYCARE CENTER ABOUT YOUR CHILD'S HEALTH OR HEALTH CARE?

	BANT OT1	BANT OT2	AGE				RACE							ETHNICITY		HEALTH STATUS		CCC SCREENER	
	EAST TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHITE	BLCK OR AFR-##	AS-IAN##	NATV ILND#	AMER IND/ALSK##	OTHR##	MUL-TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	GOOD	FAIR	NO CCC
Q17 YES	14 7%	409 11%*	2 9%~	3 7%~	6 7%	3 6%	4 6%	~	~	~	~	~	1 8%~	9 9%	5 6%	13 7%~	1 10%~	7 4%~	7 15%
NO	191 93%	3206 89%*	20 91%~	41 93%~	80 93%	50 94%	67 94%	~	~	~	~	~	11 92%~	93 91%	84 94%	172 93%~	9 90%~	151 96%~	40 85%
NOT ANSWERED	9	186			2	7	7							2	7	8		5	4
VALID CASES	205	3615	22	44	86	53	71						12	102	89	185	10	158	47
NUMBER OF RESPONDENTS	214	3801	22	44	88	60	78						12	104	96	193	10	163	51
	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%

[ASKED IF Q16 = YES]

Q18 IN THE LAST 6 MONTHS, DID YOU GET THE HELP YOU NEEDED FROM YOUR CHILD'S DOCTOR OR OTHER HEALTH PROVIDER IN CONTACTING YOUR CHILD'S SCHOOL OR DAYCARE?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY		HEALTH STATUS		CCC SCREENER		
	EAST TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHITE	BLCK OR AFR-##	AS-IAN##	NATV ILND#	AMER IND/PAC ALSK##	OTHR##	MUL-TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	NO CCC	CCC	
Q18 #YES	13	369	1	3	6	3	4	~	~	~	~	~	1	8	5	12	1	7	6
	100%	92%	~100%	~100%	~100%	~100%	~100%	~	~	~	~	~	~100%	~100%	~100%	~100%	~100%	~100%	~100%
NO		30	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~
		8%	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~
NOT ANSWERED	1	10	1											1		1			1
VALID CASES	13	399	1	3	6	3	4						1	8	5	12	1	7	6
NUMBER OF RESPONDENTS	14	409	2	3	6	3	4						1	9	5	13	1	7	7
	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%

[ASKED IF Q16 = YES AND Q17 = YES]

Q19 SPECIAL MEDICAL EQUIPMENT OR DEVICES INCLUDE A WALKER, WHEELCHAIR, NEBULIZER, FEEDING TUBES, OR OXYGEN EQUIPMENT. IN THE LAST 6 MONTHS, DID YOU GET OR TRY TO GET ANY SPECIAL MEDICAL EQUIPMENT OR DEVICES FOR YOUR CHILD?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY		HEALTH STATUS		CCC SCREENER			
	EAST TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHITE	BLCK OR AFR-##	AS-IAN##	NATV ILND#	AMER IND/ALSK##	OTHR##	MUL-TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	GOOD	FAIR	NO CCC	CCC
Q19 YES	16 6%	214 4%	5 9%	4 8%	3 3%	4 5%	7 7%	~	~	~	~	~	1 7%	7 5%	9 7%	15 6%	1 8%	8 4%*	8 13%	
NO	269 94%	4864 96%	50 91%	49 92%	98 97%	72 95%	100 93%	~	~	~	~	~	13 93%	133 95%	120 93%	244 94%	12 92%	213 96%*	56 88%	
NOT ANSWERED	16	231	5	7	2	2								1	1	3			16	
VALID CASES	285	5078	55	53	101	76	107						14	140	129	259	13	221	64	
NUMBER OF RESPONDENTS	301	5309	60	60	103	78	107						14	141	130	262	13	237	64	
	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%	100%

Q20 IN THE LAST 6 MONTHS, HOW OFTEN WAS IT EASY TO GET SPECIAL MEDICAL EQUIPMENT OR DEVICES FOR YOUR CHILD?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY		HEALTH STATUS		CCC SCREENER		
	EAST TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHTE	BLCK OR AFR-AMER ##	AS-IAN ##	NATV ILND #	AMER PAC ALSK #	OTHR #	MUL-TI	HIS-IC	NOT HIS-PAN-IC	VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC
Q20 NEVER	2 13%	21 10%	1 20%	1 25%										2 29%		2 13%		1 13%	1 13%
SOMETIMES	3 19%	30 14%				3 75%	1 14%						1 100%		3 33%	3 20%			3 38%
USUALLY	4 25%	46 22%	2 40%	1 25%	1 33%		3 43%							1 14%	3 33%	3 20%	1 100%	2 25%	2 25%
ALWAYS	7 44%	113 54%	2 40%	2 50%	2 67%	1 25%	3 43%							4 57%	3 33%	7 47%		5 63%	2 25%
#ALWAYS + USUALLY (NET)	11 69%	159 76%	4 80%	3 75%	3 100%	1 25%	6 86%							5 71%	6 67%	10 67%	1 100%	7 88%	4 50%
TOP BOX SCORE	7 44%	113 54%	2 40%	2 50%	2 67%	1 25%	3 43%							4 57%	3 33%	7 47%		5 63%	2 25%
NOT ANSWERED		4																	
VALID CASES	16	210	5	4	3	4	7						1	7	9	15	1	8	8
NUMBER OF RESPONDENTS	16	214	5	4	3	4	7						1	7	9	15	1	8	8
	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%

[ASKED IF Q19 = YES]

Q21 DID ANYONE FROM YOUR CHILD'S HEALTH PLAN, DOCTOR'S OFFICE, OR CLINIC HELP YOU GET SPECIAL MEDICAL EQUIPMENT OR DEVICES FOR YOUR CHILD?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY		HEALTH STATUS		CCC SCREENER		
	EAST TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHITE	BLCK OR AFR-##	AS-IAN ##	NATV ILND #	AMER IND/ ALSK ##	OTHR ##	MUL-TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	NO CCC	CCC	
Q21 #YES	12 80%	170 83%	3 75%	4 100%	3 100%	2 50%	7 100%	~	~	~	~	~	~	5 83%	7 78%	12 80%	~	6 86%	6 75%
NO	3 20%	36 17%	1 25%	~	~	2 50%	~	~	~	~	~	~	1 100%	1 17%	2 22%	3 20%	~	1 14%	2 25%
NOT ANSWERED	1	8	1											1			1	1	
VALID CASES	15	206	4	4	3	4	7					1		6	9	15		7	8
NUMBER OF RESPONDENTS	16	214	5	4	3	4	7					1		7	9	15	1	8	8
	100%	100%	100%	100%	100%	100%	100%					100%		100%	100%	100%		100%	100%

[ASKED IF Q19 = YES]

Q22 IN THE LAST 6 MONTHS, DID YOU GET OR TRY TO GET SPECIAL THERAPY SUCH AS PHYSICAL, OCCUPATIONAL, OR SPEECH THERAPY FOR YOUR CHILD?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY		HEALTH STATUS		CCC SCREENER		
	EAST TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHITE	BLCK OR AFR-##	AS-IAN##	NATV ILND#	AMER IND/ALSK##	OTHR##	MUL-TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	GOOD	FAIR	NO CCC
Q22 YES	18 6%	522 10%*	4 7%	3 6%	7 7%	4 5%	4 4%	~	~	~	~	~	1 7%	11 8%	6 5%	16 6%	1 8%	6 3%*	12 19%
NO	269 94%	4555 90%*	52 93%	49 94%	95 93%	73 95%	103 96%	~	~	~	~	~	13 93%	128 92%	124 95%	244 94%	12 92%	217 97%*	52 81%
NOT ANSWERED	14	232	4	8	1	1								2		2		14	
VALID CASES	287	5077	56	52	102	77	107						14	139	130	260	13	223	64
NUMBER OF RESPONDENTS	301	5309	60	60	103	78	107						14	141	130	262	13	237	64
	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%

Q23 IN THE LAST 6 MONTHS, HOW OFTEN WAS IT EASY TO GET THIS THERAPY FOR YOUR CHILD?

	BANT	BANT	AGE				RACE						ETHNICITY		HEALTH STATUS		CCC SCREENER	
	OT1	OT2	<4	4-7	8-12	13 AND OVER	BLCK OR AFR-AMER ##	AS-IAN ##	NATV HAW/ ILND NATV #	AMER IND/ ALSK ##	OTHR ##	MUL- TI	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & POOR	FAIR & POOR	NO CCC	CCC
Q23 NEVER	2 12%	63 13%	2 67%	~	~	~	~	~	~	~	~	~	1 9%	~	1 ~100%	~	1 17%	1 9%
SOMETIMES	3 18%	78 16%	~	1 33%	1 14%	1 25%	1 33%	~	~	~	~	~	2 18%	1 20%	3 20%	~	~	3 27%
USUALLY	4 24%	122 24%	~	1 33%	1 14%	2 50%	1 33%	~	~	~	~	~	3 27%	1 20%	4 27%	~	1 17%	3 27%
ALWAYS	8 47%	236 47%	1 33%	1 33%	5 71%	1 25%	1 33%	~	~	~	~	1 ~100%	5 45%	3 60%	8 53%	~	4 67%	4 36%
#ALWAYS + USUALLY (NET)	12 71%	358 72%	1 33%	2 67%	6 86%	3 75%	2 67%	~	~	~	~	1 ~100%	8 73%	4 80%	12 80%	~	5 83%	7 64%
TOP BOX SCORE	8 47%	236 47%	1 33%	1 33%	5 71%	1 25%	1 33%	~	~	~	~	1 ~100%	5 45%	3 60%	8 53%	~	4 67%	4 36%
NOT ANSWERED	1	23	1				1							1	1			1
VALID CASES	17	499	3	3	7	4	3					1	11	5	15	1	6	11
NUMBER OF RESPONDENTS	18	522	4	3	7	4	4					1	11	6	16	1	6	12
	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%

[ASKED IF Q22 = YES]

Q24 DID ANYONE FROM YOUR CHILD'S HEALTH PLAN, DOCTOR'S OFFICE OR CLINIC HELP YOU GET THIS THERAPY FOR YOUR CHILD?

	BANT OT1	BANT OT2	AGE				RACE						ETHNIC- ITY		HEALTH STATUS		CCC SCREENER		
	EAST TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHTE ##	BLCK OR AFR- AMER ##	AS- IAN ##	NATV HAW/ PAC #	AMER IND/ ALSK ##	OTHR ##	MUL- TI	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC
Q24 #YES	14 82%	347 69%	2 67%	3 100%	6 86%	3 75%	2 67%	~	~	~	~	~	1 ~100%	10 91%	3 60%	12 80%	1 100%	5 83%	9 82%
NO	3 18%	153 31%	1 33%	~	1 14%	1 25%	1 33%	~	~	~	~	~	~	1 9%	2 40%	3 20%	~	1 17%	2 18%
NOT ANSWERED	1	22	1				1								1	1			1
VALID CASES	17	500	3	3	7	4	3						1	11	5	15	1	6	11
NUMBER OF RESPONDENTS	18	522	4	3	7	4	4						1	11	6	16	1	6	12
	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%

[ASKED IF Q22 = YES]

Q25 IN THE LAST 6 MONTHS, DID YOU GET OR TRY TO GET TREATMENT OR COUNSELING FOR YOUR CHILD FOR AN EMOTIONAL, DEVELOPMENTAL, OR BEHAVIORAL PROBLEM?

	BANT OT1	BANT OT2	AGE				RACE							ETHNICITY		HEALTH STATUS		CCC SCREENER		
	EAST TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHITE	BLCK OR AFR-AMER ##	AS-IAN ##	NATV ILND #	AMER IND/ALSK ##	OTHR ##	MUL-TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	GOOD	FAIR	NO CCC	CCC
Q25 YES	34 12%	769 15%	1 2%*	4 8%	13 13%	16 21%*	13 12%	~	~	~	~	~	2 ~ 14%	14 10%	16 12%	28 11%~	3 23%~	11 5%*	23 36%	
NO	253 88%	4303 85%	55 98%*	48 92%	89 87%	61 79%*	94 88%	~	~	~	~	~	12 ~ 86%	125 90%	114 88%	232 89%~	10 77%~	212 95%*	41 64%	
NOT ANSWERED	14	237	4	8	1	1								2		2			14	
VALID CASES	287	5072	56	52	102	77	107						14	139	130	260	13	223	64	
NUMBER OF RESPONDENTS	301	5309	60	60	103	78	107						14	141	130	262	13	237	64	
	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%	100%

Q26 IN THE LAST 6 MONTHS, HOW OFTEN WAS IT EASY TO GET THIS TREATMENT OR COUNSELING FOR YOUR CHILD?

	BANT	BANT	AGE				RACE						ETHNICITY		HEALTH STATUS		CCC SCREENER		
	OT1	OT2	<4	4-7	8-12	13 AND OVER	BLCK OR AFR-AMER ##	AS-IAN ##	NATV HAW/ ILND #	AMER IND/ ALSK ##	OTHR ##	MUL- TI	HIS- IC	NOT HIS- PAN- IC	VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC	
Q26 NEVER	3 9%	94 13%~100%	1 ~	1 ~	1 8%~	1 6%~	1 8%~	~	~	~	~	~	1 50%~	1 8%~	2 13%~	3 11%~	1 ~	2 10%~	2 9%
SOMETIMES	5 15%	122 16%~	1 ~	2 33%~	2 15%~	2 13%~	3 23%~	~	~	~	~	~	~	3 19%~	3 11%~	~	2 20%~	3 13%	
USUALLY	8 24%	178 24%~	~	~	3 23%~	5 31%~	3 23%~	~	~	~	~	~	~	4 31%~	4 25%~	7 26%~	1 33%~	2 20%~	6 26%
ALWAYS	17 52%	353 47%~	2 ~	7 67%~	8 54%~	8 50%~	6 46%~	~	~	~	~	~	1 50%~	8 62%~	7 44%~	14 52%~	2 67%~	5 50%~	12 52%
#ALWAYS + USUALLY (NET)	25 76%	531 71%~	2 ~	10 67%~	13 77%~	13 81%~	9 69%~	~	~	~	~	~	1 50%~	12 92%~	11 69%~	21 78%~	3 100%~	7 70%~	18 78%
TOP BOX SCORE	17 52%	353 47%~	2 ~	7 67%~	8 54%~	8 50%~	6 46%~	~	~	~	~	~	1 50%~	8 62%~	7 44%~	14 52%~	2 67%~	5 50%~	12 52%
NOT ANSWERED	1	22	1											1	1		1		
VALID CASES	33	747	1	3	13	16	13						2	13	16	27	3	10	23
NUMBER OF RESPONDENTS	34	769	1	4	13	16	13						2	14	16	28	3	11	23
	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%

[ASKED IF Q25 = YES]

Q27 DID ANYONE FROM YOUR CHILD'S HEALTH PLAN, DOCTOR'S OFFICE OR CLINIC HELP YOU GET THIS TREATMENT OR COUNSELING FOR YOUR CHILD?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY		HEALTH STATUS		CCC SCREENER		
	EAST TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHITE	BLCK OR AFR-##	AS-IAN##	NATV ILND#	AMER IND/PAC ALSK##	OTHR##	MUL-TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	NO CCC	CCC	
Q27 #YES	16 48%	428 57%	~	~	69%	44%	7 54%	~	~	~	~	~	~	7 54%	8 50%	14 52%	1 33%	3 30%	13 57%
NO	17 52%	317 43%	100%	100%	31%	56%	6 46%	~	~	~	~	2 100%	2 46%	8 50%	13 48%	2 67%	7 70%	10 43%	
NOT ANSWERED	1	24		1										1	1		1		
VALID CASES	33	745	1	3	13	16	13					2	13	16	27	3	10	23	
NUMBER OF RESPONDENTS	34	769	1	4	13	16	13					2	14	16	28	3	11	23	
	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%	

[ASKED IF Q25 = YES]

Q28 IN THE LAST 6 MONTHS, DID YOUR CHILD GET CARE FROM MORE THAN ONE KIND OF HEALTH CARE PROVIDER OR USE MORE THAN ONE KIND OF HEALTH CARE SERVICE?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY		HEALTH STATUS		CCC SCREENER		
	EAST TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHITE	BLCK OR AFR-##	AS-IAN##	NATV ILND#	AMER IND/ALSK##	OTHR##	MUL-TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	NO CCC	CCC	
Q28 YES	58 20%	1124 22%	15 27%	10 20%	16 16%	17 22%	26 25%	~	~	~	~	~	4 ~ 29%	26 19%	30 23%	56 22%	13 ~	27 12%*	31 48%
NO	226 80%	3915 78%	40 73%	41 80%	86 84%	59 78%	80 75%	~	~	~	~	~	10 ~ 71%	112 81%	99 77%	201 78%	13 100%	193 88%*	33 52%
NOT ANSWERED	17	270	5	9	1	2	1							3	1	5		17	
VALID CASES	284	5039	55	51	102	76	106						14	138	129	257	13	220	64
NUMBER OF RESPONDENTS	301	5309	60	60	103	78	107						14	141	130	262	13	237	64
	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%

Q29 IN THE LAST 6 MONTHS, DID ANYONE FROM YOUR CHILD'S HEALTH PLAN, DOCTOR'S OFFICE, OR CLINIC HELP COORDINATE YOUR CHILD'S CARE AMONG THESE DIFFERENT PROVIDERS OR SERVICES?

	BANT OT1	BANT OT2	AGE				RACE							ETHNICITY		HEALTH STATUS		CCC SCREENER	
	EAST TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHITE	BLCK OR AFR-AMER ##	AS-IAN ##	NATV ILND #	AMER IND/ALSK ##	OTHR ##	MUL-TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	NO CCC	CCC	
Q29 #YES	38 69%	673 62%	11 79%~	6 67%~	11 69%~	10 63%~	15 63%~	~	~	~	~	~	4 ~100%~	17 68%~	19 68%~	36 68%~	~	15 58%~	23 79%
NO	17 31%	416 38%	3 21%~	3 33%~	5 31%~	6 38%~	9 38%~	~	~	~	~	~	~	8 32%~	9 32%~	17 32%~	~	11 42%~	6 21%
NOT ANSWERED	3	35	1	1		1	2							1	2	3		1	2
VALID CASES	55	1089	14	9	16	16	24						4	25	28	53		26	29
NUMBER OF RESPONDENTS	58	1124	15	10	16	17	26						4	26	30	56		27	31
	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%		100%	100%

[ASKED IF Q28 = YES]

Q30 A PERSONAL DOCTOR IS THE ONE YOUR CHILD WOULD SEE IF HE OR SHE NEEDS A CHECKUP, HAS A HEALTH PROBLEM, OR GETS SICK OR HURT. DOES YOUR CHILD HAVE A PERSONAL DOCTOR?

	BANT OT1	BANT OT2	AGE				RACE							ETHNICITY		HEALTH STATUS		CCC SCREENER	
	EAST TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHITE	BLCK OR AFR-##	AS-IAN##	NATV ILND#	AMER IND/ALSK##	OTHR##	MUL-TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	GOOD	FAIR	NO CCC
Q30 YES	233 83%	4437 89%*	50 91%*	46 88%	81 81%	56 75%	92 89%*	~	~	~	~	~	14 ~100%~	107 77%*	109 87%	212 83%~	8 62%~	177 80%*	56 90%
NO	49 17%	550 11%*	5 9%*	6 12%	19 19%	19 25%	11 11%*	~	~	~	~	~	~	32 ~23%*	17 13%	43 17%~	5 38%~	43 20%*	6 10%
NOT ANSWERED	19	322	5	8	3	3	4							2	4	7		17	2
VALID CASES	282	4987	55	52	100	75	103						14	139	126	255	13	220	62
NUMBER OF RESPONDENTS	301	5309	60	60	103	78	107						14	141	130	262	13	237	64
	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%

Q31 IN THE LAST 6 MONTHS, HOW MANY TIMES DID YOUR CHILD VISIT HIS OR HER PERSONAL DOCTOR FOR CARE?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY		HEALTH STATUS		CCC SCREENER		
	EAST TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHTE	BLCK OR AFR-AMER ##	AS-IAN ##	NATV HAW/ ILND #	AMER IND/ ALSK ##	OTHR ##	MUL-TI	HIS-IC	NOT HIS-PAN-IC	EX & VERY GOOD	FAIR & POOR	NO CCC	CCC
Q31 NONE	75 34%	1154 27%*	7 14%~	12 27%~	38 49%*	18 34%	31 35%	~	~	~	~	~	3 21%~	37 36%	32 31%	68 33%~	4 50%~	64 38%*	11 20%
1 TIME	63 28%	1496 35%*	17 35%~	14 32%~	18 23%	14 26%	29 33%	~	~	~	~	~	1 7%~	26 25%	33 32%	59 29%~	~	53 32%*	10 18%
2	51 23%	893 21%	14 29%~	11 25%~	12 16%*	14 26%	19 22%	~	~	~	~	~	5 36%~	23 22%	25 24%	46 23%~	3 38%~	29 17%*	22 40%
3	19 9%	389 9%	7 14%~	3 7%~	5 6%	4 8%	7 8%	~	~	~	~	~	5 36%~	7 7%	12 12%	19 9%~	~	12 7%	7 13%
4	7 3%	157 4%	2 4%~	1 2%~	2 3%	2 4%	1 1%	~	~	~	~	~	~	5 5%	1 1%	6 3%~	~	6 4%	1 2%
5 TO 9	8 4%	138 3%	2 4%~	3 7%~	2 3%	1 2%	1 1%	~	~	~	~	~	~	6 6%	1 1%*	6 3%~	1 13%~	4 2%	4 7%
10 OR MORE TIMES		34 0.8%~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~
NOT ANSWERED	10	176	1	2	4	3	4							3	5	8		9	1
VALID CASES	223	4261	49	44	77	53	88						14	104	104	204	8	168	55
NUMBER OF RESPONDENTS	233	4437	50	46	81	56	92						14	107	109	212	8	177	56
	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%

[ASKED IF Q30 = YES]

Q31A IN THE LAST 6 MONTHS, HOW OFTEN DID YOU HAVE A HARD TIME SPEAKING WITH OR UNDERSTANDING YOUR CHILD'S PERSONAL DOCTOR BECAUSE YOU SPOKE DIFFERENT LANGUAGES?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY	HEALTH STATUS		CCC SCREENER			
	EAST TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHITE	BLCK OR AFR-AMER ##	AS-IAN ##	NATV HAW/ ILND #	AMER IND/ ALSK #	OTHR #	MUL-TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR	GOOD & POOR	NO CCC	CCC
Q31A ALWAYS	5 3%	65 2%	2 5%~	1 3%~	2 5%~	~	1 2%	~	~	~	~	~	~	4 6%	1 1%	5 4%~	~	3 3%~	2 5%
USUALLY	2 1%	49 2%	2 5%~	~	~	~	1 2%	~	~	~	~	~	~	1 2%	1 1%	2 2%~	~	1 1%~	1 2%
SOMETIMES	12 8%	202 7%	2 5%~	4 13%~	3 8%~	3 9%~	~	~	~	~	~	~	~	12 18%~	~	11 8%~	1 25%~	9 9%~	3 7%
NEVER	126 87%	2765 90%	36 86%~	27 84%~	33 87%~	30 91%~	54 96%*	~	~	~	~	~	11 ~100%~	48 74%*	69 97%*	115 86%~	3 75%~	89 87%~	37 86%
#NEVER + SOMETIMES (NET)	138 95%	2967 96%	38 90%~	31 97%~	36 95%~	33 100%~	54 96%	~	~	~	~	~	11 ~100%~	60 92%	69 97%	126 95%~	4 100%~	98 96%~	40 93%
TOP BOX SCORE	126 87%	2765 90%	36 86%~	27 84%~	33 87%~	30 91%~	54 96%*	~	~	~	~	~	11 ~100%~	48 74%*	69 97%*	115 86%~	3 75%~	89 87%~	37 86%
NOT ANSWERED		3 26			1	2	1							2	1	3		2	1
VALID CASES	145	3081	42	32	38	33	56						11	65	71	133	4	102	43
NUMBER OF RESPONDENTS	148 100%	3107 100%	42 100%	32 100%	39 100%	35 100%	57 100%						11 100%	67 100%	72 100%	136 100%	4 100%	104 100%	44 100%

[ASKED IF Q30 = YES AND Q31 >= 1 TIME]

Q32 IN THE LAST 6 MONTHS, HOW OFTEN DID YOUR CHILD'S PERSONAL DOCTOR EXPLAIN THINGS ABOUT YOUR CHILD'S HEALTH IN A WAY THAT WAS EASY TO UNDERSTAND?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY		HEALTH STATUS		CCC SCREENER		
	EAST TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHTE	BLCK OR AFR-AMER ##	AS-IAN ##	NATV ILND #	AMER PAC ALSK ##	OTHR ##	MUL-TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR	POOR	NO CCC	CCC
Q32 NEVER	3 2%	64 2%	1 2%~	1 ~	1 3%~	1 3%~	1 2%	~	~	~	~	~	~	2 3%	1 1%	3 2%~	~	3 3%~	~
SOMETIMES	5 4%	100 3%	2 5%~	1 3%~	2 5%~	~	2 4%	~	~	~	~	~	~	2 3%	2 3%	4 3%~	~	5 5%~	~
USUALLY	22 15%	428 14%	8 19%~	4 13%~	8 22%~	2 6%~	6 11%	~	~	~	~	~	2 20%~	13 20%	9 13%	21 16%~	1 25%~	17 17%~	5 12%
ALWAYS	112 79%	2486 81%	31 74%~	26 84%~	26 70%~	29 91%~	45 83%	~	~	~	~	~	8 80%~	49 74%	56 82%	103 79%~	3 75%~	76 75%~	36 88%
#ALWAYS + USUALLY (NET)	134 94%	2914 95%	39 93%~	30 97%~	34 92%~	31 97%~	51 94%	~	~	~	~	~	10 ~100%~	62 94%	65 96%	124 95%~	4 100%~	93 92%~	41 100%
TOP BOX SCORE	112 79%	2486 81%	31 74%~	26 84%~	26 70%~	29 91%~	45 83%	~	~	~	~	~	8 80%~	49 74%	56 82%	103 79%~	3 75%~	76 75%~	36 88%
NOT ANSWERED	6	29	~	1	2	3	3	~	~	~	~	~	1	1	4	5	~	3	3
VALID CASES	142	3078	42	31	37	32	54	~	~	~	~	~	10	66	68	131	4	101	41
NUMBER OF RESPONDENTS	148 100%	3107 100%	42 100%	31 100%	37 100%	32 100%	54 100%	~	~	~	~	~	11 100%	67 100%	72 100%	136 100%	4 100%	104 100%	44 100%

[ASKED IF Q30 = YES AND Q31 >= 1 TIME]

Q33 IN THE LAST 6 MONTHS, HOW OFTEN DID YOUR CHILD'S PERSONAL DOCTOR LISTEN CAREFULLY TO YOU?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY		HEALTH STATUS		CCC SCREENER		
	EAST TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHTE	BLCK OR AFR-AMER ##	AS-IAN ##	NATV ILND #	AMER PAC ALSK ##	OTHR ##	MUL-TI	HIS-IC	NOT HIS-PAN-IC	EX & VERY GOOD & POOR	FAIR & POOR	NO CCC	CCC
Q33 NEVER	1 0.7%	29 0.9%	~	3%~	~	~	2%	~	~	~	~	~	~	~	1%	1	0.8%~	~	1%~
SOMETIMES	6 4%	120 4%	3 7%~	1 ~	2 3%~	2 6%~	1 2%	~	~	~	~	~	~	5 8%	1 1%	6 5%~	~	6 6%~	
USUALLY	18 13%	422 14%	7 17%~	4 13%~	5 14%~	2 6%~	5 9%	~	~	~	~	~	~	10 15%	6 9%	15 12%~	1 25%~	14 14%~	4 10%
ALWAYS	115 82%	2505 81%	31 76%~	25 83%~	29 83%~	30 88%~	47 87%	~	~	~	~	10 ~100%~	50 77%	60 88%	108 83%~	3 75%~	79 79%~	36 90%	
#ALWAYS + USUALLY (NET)	133 95%	2927 95%	38 93%~	29 97%~	34 97%~	32 94%~	52 96%	~	~	~	~	10 ~100%~	60 92%	66 97%	123 95%~	4 100%~	93 93%~	40 100%	
TOP BOX SCORE	115 82%	2505 81%	31 76%~	25 83%~	29 83%~	30 88%~	47 87%	~	~	~	~	10 ~100%~	50 77%	60 88%	108 83%~	3 75%~	79 79%~	36 90%	
NOT ANSWERED	8	31	1	2	4	1	3					1	2	4	6		4	4	
VALID CASES	140	3076	41	30	35	34	54					10	65	68	130	4	100	40	
NUMBER OF RESPONDENTS	148	3107	42	32	39	35	57					11	67	72	136	4	104	44	
	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%	

[ASKED IF Q30 = YES AND Q31 >= 1 TIME]

Q34 IN THE LAST 6 MONTHS, HOW OFTEN DID YOUR CHILD'S PERSONAL DOCTOR SHOW RESPECT FOR WHAT YOU HAD TO SAY?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY		HEALTH STATUS		CCC SCREENER		
	EAST TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHTE	BLCK OR AFR-AMER ##	AS-IAN ##	NATV HAW/ ILND #	AMER IND/ ALSK #	OTHR #	MUL-TI	HIS-IC	NOT HIS-PAN-IC	EX & VERY GOOD & POOR	FAIR & POOR	NO CCC	CCC
Q34 NEVER	2 1%	30 1%	1 2%~	1 3%~	~	~	1 2%	~	~	~	~	~	~	1 2%	1 1%	2 2%~	~	2 2%~	~
SOMETIMES	3 2%	85 3%	~	~	1 3%~	2 6%~	1 2%	~	~	~	~	~	~	2 3%	1 1%	3 2%~	~	2 2%~	1 2%
USUALLY	13 9%	368 12%	7 17%~	2 6%~	4 11%~	~	5 9%	~	~	~	~	~	~	7 11%	6 9%	13 10%~	~	13 13%~	~
ALWAYS	124 87%	2589 84%	34 81%~	28 90%~	31 86%~	31 94%~	48 87%	~	~	~	~	~	11 ~100%~	56 85%	62 89%	115 86%~	4 100%~	83 83%~	41 98%
#ALWAYS + USUALLY (NET)	137 96%	2957 96%	41 98%~	30 97%~	35 97%~	31 94%~	53 96%	~	~	~	~	~	11 ~100%~	63 95%	68 97%	128 96%~	4 100%~	96 96%~	41 98%
TOP BOX SCORE	124 87%	2589 84%	34 81%~	28 90%~	31 86%~	31 94%~	48 87%	~	~	~	~	~	11 ~100%~	56 85%	62 89%	115 86%~	4 100%~	83 83%~	41 98%
NOT ANSWERED	6	35	~	1	3	2	2	~	~	~	~	~	~	1	2	3	~	4	2
VALID CASES	142	3072	42	31	36	33	55	~	~	~	~	~	11	66	70	133	4	100	42
NUMBER OF RESPONDENTS	148	3107	42	32	39	35	57	~	~	~	~	~	11	67	72	136	4	104	44
	100%	100%	100%	100%	100%	100%	100%	~	~	~	~	~	100%	100%	100%	100%	100%	100%	100%

[ASKED IF Q30 = YES AND Q31 >= 1 TIME]

Q35 IS YOUR CHILD ABLE TO TALK WITH DOCTORS ABOUT HIS OR HER HEALTH CARE?

	BANT OT1	BANT OT2	AGE				RACE							ETHNIC- ITY		HEALTH STATUS		CCC SCREENER	
	EAST TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHTE	BLCK OR AFR- AMER ##	AS- IAN ##	NATV HAW/ PAC ILND #	AMER IND/ ALSK #	OTHR #	MUL- TI	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC
Q35 YES	91 64%	2086 68%	6 14%~	20 65%~	33 92%~	32 97%~	37 67%	~	~	~	~	~	8 ~ 73%~	38 58%	49 70%	85 64%~	3 75%~	60 60%~	31 74%
NO	51 36%	964 32%	36 86%~	11 35%~	3 8%~	1 3%~	18 33%	~	~	~	~	~	3 ~ 27%~	28 42%	21 30%	48 36%~	1 25%~	40 40%~	11 26%
NOT ANSWERED	6	57		1	3	2	2							1	2	3		4	2
VALID CASES	142	3050	42	31	36	33	55						11	66	70	133	4	100	42
NUMBER OF RESPONDENTS	148	3107	42	32	39	35	57						11	67	72	136	4	104	44
	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%

[ASKED IF Q30 = YES AND Q31 >= 1 TIME]

Q36 IN THE LAST 6 MONTHS, HOW OFTEN DID YOUR CHILD'S PERSONAL DOCTOR EXPLAIN THINGS IN A WAY THAT WAS EASY FOR YOUR CHILD TO UNDERSTAND?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY		HEALTH STATUS		CCC SCREENER	
	EAST TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	BLCK OR AFR-AMER ##	AS-IAN ##	NATV HAW/ ILND #	AMER IND/ ALSK #	OTHR #	MUL- TI	HIS- PAN- IC	NOT HIS- PAN- IC	EX & VERY GOOD & FAIR	GOOD & POOR	NO CCC	CCC
Q36 NEVER	1 1%	25 1%	~	5%~	~	~	1 3%~	~	~	~	~	~	~	2%~	1 1%~	~	~	1 2%~
SOMETIMES	3 3%	112 5%	~	5%~	~	2 6%~	~	~	~	~	~	~	5%~	2 2%~	1 4%~	3 4%~	~	3 5%~
USUALLY	17 19%	405 20%	2 33%~	2 10%~	7 21%~	6 19%~	6 16%~	~	~	~	~	1 13%~	9 24%~	8 16%~	16 19%~	1 33%~	11 18%~	6 19%
ALWAYS	70 77%	1518 74%	4 67%~	16 80%~	26 79%~	24 75%~	30 81%~	~	~	~	~	7 88%~	27 71%~	39 80%~	65 76%~	2 67%~	45 75%~	25 81%
#ALWAYS + USUALLY (NET)	87 96%	1923 93%	6 100%~	18 90%~	33 100%~	30 94%~	36 97%~	~	~	~	~	8 100%~	36 95%~	47 96%~	81 95%~	3 100%~	56 93%~	31 100%
TOP BOX SCORE	70 77%	1518 74%	4 67%~	16 80%~	26 79%~	24 75%~	30 81%~	~	~	~	~	7 88%~	27 71%~	39 80%~	65 76%~	2 67%~	45 75%~	25 81%
NOT ANSWERED		26																
VALID CASES	91	2060	6	20	33	32	37					8	38	49	85	3	60	31
NUMBER OF RESPONDENTS	91 100%	2086 100%	6 100%	20 100%	33 100%	32 100%	37 100%					8 100%	38 100%	49 100%	85 100%	3 100%	60 100%	31 100%

[ASKED IF Q30 = YES AND Q31 >= 1 TIME AND Q35 = YES]

Q37 IN THE LAST 6 MONTHS, HOW OFTEN DID YOUR CHILD'S PERSONAL DOCTOR SPEND ENOUGH TIME WITH YOUR CHILD?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY		HEALTH STATUS		CCC SCREENER		
	EAST TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	BLCK OR AFR-AMER ##	AS-IAN ##	NATV HAW/ILND #	AMER PAC ALSK #	OTHR #	MUL-TI	HIS-IC	NOT HIS-PAN-IC	EX & VERY GOOD & POOR	FAIR & POOR	NO CCC	CCC	
Q37 NEVER	2 1%	72 2%	~	3%~	3%~	~	2%	~	~	~	~	~	~	1 2%	1 1%	2 2%~	~	2 2%~	
SOMETIMES	13 9%	238 8%	15%~	6%~	8%~	6%~	4%*	~	~	~	~	~	1 9%~	10 15%*	3 4%*	13 10%~	~	11 11%~	2 5%
USUALLY	23 16%	692 23%*	17%~	8%~	8%~	15%~	13%	~	~	~	~	~	1 9%~	13 20%	9 13%	22 17%~	~	20 20%~	3 7%
ALWAYS	103 73%	2035 67%	68%~	65%~	81%~	79%~	82%*	~	~	~	~	~	9 82%~	41 63%*	57 81%*	95 72%~	4 100%~	67 67%~	36 88%
#ALWAYS + USUALLY (NET)	126 89%	2727 90%	85%~	90%~	89%~	94%~	95%	~	~	~	~	~	10 91%~	54 83%*	66 94%	117 89%~	4 100%~	87 87%~	39 95%
TOP BOX SCORE	103 73%	2035 67%	68%~	65%~	81%~	79%~	82%*	~	~	~	~	~	9 82%~	41 63%*	57 81%*	95 72%~	4 100%~	67 67%~	36 88%
NOT ANSWERED	7	70	1	1	3	2	2							2	2	4		4	3
VALID CASES	141	3037	41	31	36	33	55						11	65	70	132	4	100	41
NUMBER OF RESPONDENTS	148	3107	42	32	39	35	57						11	67	72	136	4	104	44
	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%

[ASKED IF Q30 = YES AND Q31 >= 1 TIME]

Q38 IN THE LAST 6 MONTHS, DID YOUR CHILD'S PERSONAL DOCTOR TALK WITH YOU ABOUT HOW YOUR CHILD IS FEELING, GROWING, OR BEHAVING?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY		HEALTH STATUS		CCC SCREENER			
	EAST TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHITE	BLCK OR AFR-##	AS-IAN##	NATV ILND#	AMER IND/ALSK##	OTHR##	MUL-TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	GOOD	FAIR	NO CCC	CCC
Q38 #YES	127 89%	2662 87%	38 90%~	25 81%~	35 95%~	29 91%~	46 85%	~	~	~	~	~	10 91%~	64 96%*	58 84%*	120 90%~	3 75%~	88 88%~	39 93%	
NO	15 11%	384 13%	4 10%~	6 19%~	2 5%~	3 9%~	8 15%	~	~	~	~	~	1 9%~	3 4%*	11 16%*	13 10%~	1 25%~	12 12%~	3 7%	
NOT ANSWERED	6	61		1	2	3	3								3	3			4	2
VALID CASES	142	3046	42	31	37	32	54						11	67	69	133	4		100	42
NUMBER OF RESPONDENTS	148	3107	42	32	39	35	57						11	67	72	136	4		104	44
	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%		100%	100%

[ASKED IF Q30 = YES AND Q31 >= 1 TIME]

Q39 IN THE LAST 6 MONTHS, DID YOUR CHILD GET CARE FROM A DOCTOR OR OTHER HEALTH PROVIDER BESIDES HIS OR HER PERSONAL DOCTOR?

	BANT OT1	BANT OT2	AGE				RACE							ETHNICITY		HEALTH STATUS		CCC SCREENER		
	EAST TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHITE	BLCK OR AFR-##	AS-IAN##	NATV ILND#	AMER IND/ALSK##	OTHR##	MUL-TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	GOOD	FAIR	NO CCC	CCC
Q39 YES	60 42%	1240 41%	23 55%~	10 32%~	13 36%~	14 42%~	24 44%	~	~	~	~	~	7 64%~	24 36%	31 44%	55 41%~	1 25%~	37 37%~	23 56%	
NO	82 58%	1789 59%	19 45%~	21 68%~	23 64%~	19 58%~	31 56%	~	~	~	~	~	4 36%~	42 64%	39 56%	78 59%~	3 75%~	64 63%~	18 44%	
NOT ANSWERED	6	78		1	3	2	2							1	2	3			3	3
VALID CASES	142	3029	42	31	36	33	55						11	66	70	133	4	101	41	
NUMBER OF RESPONDENTS	148	3107	42	32	39	35	57						11	67	72	136	4	104	44	
	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%	100%

[ASKED IF Q30 = YES AND Q31 >= 1 TIME]

Q40 IN THE LAST 6 MONTHS, HOW OFTEN DID YOUR CHILD'S PERSONAL DOCTOR SEEM INFORMED AND UP-TO-DATE ABOUT THE CARE YOUR CHILD GOT FROM THESE DOCTORS OR OTHER HEALTH PROVIDERS?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY	HEALTH STATUS		CCC SCREENER		
	EAST TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	BLCK OR AFR-AMER ##	AS-IAN ##	NATV HAW/ ILND #	AMER IND/ ALSK ##	OTHR ##	MUL-TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR	POOR	NO CCC	CCC
Q40 NEVER	5 8%	81 7%	2 9%~	1 ~	1 8%~	2 14%~	4 17%~	~	~	~	~	~	1 4%~	4 13%~	5 9%~	~	3 8%~	2 9%
SOMETIMES	7 12%	139 12%	3 14%~	1 10%~	2 15%~	1 7%~	2 8%~	~	~	~	~	3 43%~	2 9%~	5 16%~	7 13%~	~	5 14%~	2 9%
USUALLY	20 34%	342 28%	4 18%~	5 50%~	5 38%~	6 43%~	8 33%~	~	~	~	~	2 29%~	8 35%~	10 32%~	18 33%~	~	11 31%~	9 39%
ALWAYS	27 46%	645 53%	13 59%~	4 40%~	5 38%~	5 36%~	10 42%~	~	~	~	~	2 29%~	12 52%~	12 39%~	24 44%~	1 100%~	17 47%~	10 43%
#ALWAYS + USUALLY (NET)	47 80%	987 82%	17 77%~	9 90%~	10 77%~	11 79%~	18 75%~	~	~	~	~	4 57%~	20 87%~	22 71%~	42 78%~	1 100%~	28 78%~	19 83%
TOP BOX SCORE	27 46%	645 53%	13 59%~	4 40%~	5 38%~	5 36%~	10 42%~	~	~	~	~	2 29%~	12 52%~	12 39%~	24 44%~	1 100%~	17 47%~	10 43%
NOT ANSWERED	1	33	1										1		1		1	
VALID CASES	59	1207	22	10	13	14	24					7	23	31	54	1	36	23
NUMBER OF RESPONDENTS	60 100%	1240 100%	23 100%	10 100%	13 100%	14 100%	24 100%					7 100%	24 100%	31 100%	55 100%	1 100%	37 100%	23 100%

[ASKED IF Q30 = YES AND Q31 >= 1 TIME AND Q39 = YES]

Q41 USING ANY NUMBER FROM 0 TO 10, WHERE 0 IS THE WORST PERSONAL DOCTOR POSSIBLE AND 10 IS THE BEST PERSONAL DOCTOR POSSIBLE, WHAT NUMBER WOULD YOU USE TO RATE YOUR CHILD'S PERSONAL DOCTOR?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY	HEALTH STATUS		CCC SCREENER			
	EAST TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHTE	BLCK OR AFR-##	AS-IAN ##	NATV HAW/ ILND #	AMER IND/ ALSK ##	OTHR ##	MUL-TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	NO CCC	CCC	
Q41 WORST PERSONAL DOCTOR POSSIBLE		6 0.1%~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	
01		4 0.1%~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	
02		12 0.3%~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	
03	2 0.9%	23 0.5%	1 2%~	1 2%~	~	~	1 1%	~	~	~	~	~	~	1 1%	1 1%	2 1%~	~	1 0.6%	1 2%
04	1 0.5%	19 0.4%	1 2%~	~	~	~	1 1%	~	~	~	~	~	~	~	1 1%	1 0.5%~	~	1 0.6%	~
05	3 1%	105 2%	1 2%~	~	1 1%	1 2%	1 1%	~	~	~	~	~	~	1 1%	2 2%	3 1%~	~	3 2%	~
06	5 2%	97 2%	~	1 2%~	3 4%	1 2%	2 2%	~	~	~	~	~	7 7%~	2 2%	3 3%	5 2%~	~	3 2%	2 4%
07	14 6%	261 6%	3 6%~	3 7%~	5 6%	3 6%	7 8%	~	~	~	~	~	~	6 6%	7 7%	12 6%~	~	11 7%	3 6%
08	39 18%	672 16%	3 6%~	10 23%~	15 19%	11 22%	17 19%	~	~	~	~	~	3 21%~	15 14%	24 23%	39 19%~	~	34 20%*	5 9%
09	52 23%	839 20%	16 33%~	7 16%~	16 21%	13 25%	20 23%	~	~	~	~	~	3 21%~	25 24%	22 21%	47 23%~	2 25%~	38 23%	14 26%
BEST PERSONAL DOCTOR POSSIBLE	106 48%	2208 52%	24 49%~	22 50%~	38 49%	22 43%	39 44%	~	~	~	~	~	7 50%~	55 52%	45 43%	97 47%~	6 75%~	77 46%	29 54%
#8-10 (NET)	197 89%	3719 88%	43 88%~	39 89%~	69 88%	46 90%	76 86%	~	~	~	~	~	13 93%~	95 90%	91 87%	183 89%~	8 100%~	149 89%	48 89%

Continued

Q41 USING ANY NUMBER FROM 0 TO 10, WHERE 0 IS THE WORST PERSONAL DOCTOR POSSIBLE AND 10 IS THE BEST PERSONAL DOCTOR POSSIBLE, WHAT NUMBER WOULD YOU USE TO RATE YOUR CHILD'S PERSONAL DOCTOR?

	BANT OT1	BANT OT2	AGE				RACE							ETHNIC- ITY		HEALTH STATUS		CCC SCREENER	
	EAST TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHITE	BLCK OR AFR- AMER ##	AS- IAN ##	NATV ILND #	AMER IND/ PAC ALSK ##	OTHR ##	MUL- TI	HIS- PAN- IC	NOT HIS- PAN- IC	EX & VERY GOOD & FAIR & POOR	GOOD & POOR	NO CCC	CCC
9-10 (NET)	158 71%	3047 72%	40 82%~	29 66%~	54 69%	35 69%	59 67%	~	~	~	~	~	10 71%~	80 76%	67 64%*	144 70%~	8 100%~	115 68%	43 80%
NOT ANSWERED	11	191	1	2	3	5	4							2	4	6		9	2
VALID CASES	222	4246	49	44	78	51	88						14	105	105	206	8	168	54
NUMBER OF RESPONDENTS	233	4437	50	46	81	56	92						14	107	109	212	8	177	56
	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%
MEAN	8.98	8.98	9.00	8.93	9.00	8.96	8.85						9.07	9.11	8.80	8.95	9.75	8.93	9.11
p stat_(*=Sig @ p<=.05)		.991	~	~	.848	.912	.269	~	~	~	~	~	~	.145	.062	~	~	~	.397

[ASKED IF Q30 = YES]

Q42 DOES YOUR CHILD HAVE ANY MEDICAL, BEHAVIORAL, OR OTHER HEALTH CONDITIONS THAT HAVE LASTED FOR MORE THAN 3 MONTHS?

	BANT OT1	BANT OT2	AGE				RACE						ETHNIC- ITY		HEALTH STATUS		CCC SCREENER		
	EAST TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHTE	BLCK OR AFR- AMER ##	AS- IAN ##	NATV HAW/ PAC ILND #	AMER IND/ ALSK #	OTHR #	MUL- TI	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC
Q42 YES	54 25%	1096 26%	9 18%	6 14%	23 29%	16 32%	23 26%	~	~	~	~	~	5 36%	22 21%	29 28%	49 24%	3 38%	12 7%*	42 79%
NO	166 75%	3160 74%	40 82%	37 86%	55 71%	34 68%	64 74%	~	~	~	~	~	9 64%	82 79%	76 72%	155 76%	5 63%	155 93%*	11 21%
NOT ANSWERED	13	181	1	3	3	6	5							3	4	8		10	3
VALID CASES	220	4256	49	43	78	50	87						14	104	105	204	8	167	53
NUMBER OF RESPONDENTS	233 100%	4437 100%	50 100%	46 100%	81 100%	56 100%	92 100%						14 100%	107 100%	109 100%	212 100%	8 100%	177 100%	56 100%

[ASKED IF Q30 = YES]

Q43 DOES YOUR CHILD'S PERSONAL DOCTOR UNDERSTAND HOW THESE MEDICAL, BEHAVIORAL, OR OTHER HEALTH CONDITIONS AFFECT YOUR CHILD'S DAY-TO-DAY LIFE?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY		HEALTH STATUS		CCC SCREENER		
	EAST TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHITE	BLCK OR AFR-##	AS-IAN##	NATV ILND#	AMER IND/ALSK##	OTHR##	MUL-TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	GOOD	FAIR	NO CCC
Q43 #YES	51 96%	955 90%*	9 100%	6 100%	22 100%	14 88%	21 91%	~	~	~	~	~	5 100%	22 100%	27 93%	47 96%	3 100%	11 100%	40 95%
NO	2 4%	109 10%*	~	~	~	2 13%	2 9%	~	~	~	~	~	~	~	2 7%	2 4%	~	~	2 5%
NOT ANSWERED	1	32			1														1
VALID CASES	53	1064	9	6	22	16	23					5	22	29	49	3	11	42	
NUMBER OF RESPONDENTS	54	1096	9	6	23	16	23					5	22	29	49	3	12	42	
	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%	

[ASKED IF Q30 = YES AND Q42 = YES]

Q44 DOES YOUR CHILD'S PERSONAL DOCTOR UNDERSTAND HOW YOUR CHILD'S MEDICAL, BEHAVIORAL, OR OTHER HEALTH CONDITIONS AFFECT YOUR FAMILY'S DAY-TO-DAY LIFE?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY	HEALTH STATUS		CCC SCREENER			
	EAST TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHITE	BLCK OR AFR-##	AS-IAN##	NATV ILND#	AMER ALSK##	OTHR##	MUL-TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	NO CCC	CCC	
Q44 #YES	45 87%	906 85%	8 89%	6 100%	18 86%	13 81%	21 91%	~	~	~	~	~	3 60%	18 86%	25 86%	41 85%	3 100%	10 91%	35 85%
NO	7 13%	155 15%	1 11%	~	3 14%	3 19%	2 9%	~	~	~	~	~	2 40%	3 14%	4 14%	7 15%	~	1 9%	6 15%
NOT ANSWERED	2	35			2									1		1		1	1
VALID CASES	52	1061	9	6	21	16	23						5	21	29	48	3	11	41
NUMBER OF RESPONDENTS	54	1096	9	6	23	16	23						5	22	29	49	3	12	42
	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%

[ASKED IF Q30 = YES AND Q42 = YES]

Q45 SPECIALISTS ARE DOCTORS LIKE SURGEONS, HEART DOCTORS, ALLERGY DOCTORS, SKIN DOCTORS, AND OTHER DOCTORS WHO SPECIALIZE IN ONE AREA OF HEALTH CARE. IN THE LAST 6 MONTHS, DID YOU MAKE ANY APPOINTMENTS FOR YOUR CHILD TO SEE A SPECIALIST?

	BANT OT1	BANT OT2	AGE				RACE						ETHNIC- ITY	HEALTH STATUS		CCC SCREENER			
	EAST TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	BLCK OR AFR- AMER ##	AS- IAN ##	NATV HAW/ ILND #	AMER IND/ ALSK NATV ##	OTHR ##	MUL- TI	HIS- PAN- IC	NOT HIS- PAN- IC	EX & VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC	
Q45 YES	43 15%	856 17%	8 14%	6 12%	13 13%	16 22%	18 17%	~	~	~	~	~	3 21%	18 13%	22 17%	38 15%	4 31%	21 10%*	22 34%
NO	238 85%	4125 83%	48 86%	46 88%	86 87%	58 78%	89 83%	~	~	~	~	~	11 79%	123 87%	108 83%	224 85%	9 69%	196 90%*	42 66%
NOT ANSWERED	20	328	4	8	4	4												20	
VALID CASES	281	4981	56	52	99	74	107						14	141	130	262	13	217	64
NUMBER OF RESPONDENTS	301 100%	5309 100%	60 100%	60 100%	103 100%	78 100%	107 100%						14 100%	141 100%	130 100%	262 100%	13 100%	237 100%	64 100%

Q46 IN THE LAST 6 MONTHS, HOW OFTEN DID YOU GET AN APPOINTMENT FOR YOUR CHILD TO SEE A SPECIALIST AS SOON AS YOU NEEDED?

	BANT OT1	BANT OT2	AGE				RACE					ETHNICITY	HEALTH STATUS		CCC SCREENER			
	EAST TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	BLCK OR AFR-AMER ##	AS-IAN ##	NATV HAW/ ILND #	AMER IND/ ALSK #	OTHR #	MUL- TI	HIS- PAN- IC	NOT HIS- PAN- IC	EX & VERY GOOD & FAIR	NO CCC	CCC	
Q46 NEVER	3 8%	59 7%	1 13%	~	~	2 15%	~	~	~	~	~	2 67%	1 6%	2 10%	3 9%	~	1 6%	2 10%
SOMETIMES	4 10%	127 15%	~	1 17%	1 8%	2 15%	3 18%	~	~	~	~	~	1 6%	3 14%	4 11%	~	~	4 19%
USUALLY	14 36%	239 29%	5 63%	1 17%	4 33%	4 31%	8 47%	~	~	~	~	~	5 31%	8 38%	12 34%	1 33%	9 50%	5 24%
ALWAYS	18 46%	410 49%	2 25%	4 67%	7 58%	5 38%	6 35%	~	~	~	~	1 33%	9 56%	8 38%	16 46%	2 67%	8 44%	10 48%
#ALWAYS + USUALLY (NET)	32 82%	649 78%	7 88%	5 83%	11 92%	9 69%	14 82%	~	~	~	~	1 33%	14 88%	16 76%	28 80%	3 100%	17 94%	15 71%
TOP BOX SCORE	18 46%	410 49%	2 25%	4 67%	7 58%	5 38%	6 35%	~	~	~	~	1 33%	9 56%	8 38%	16 46%	2 67%	8 44%	10 48%
NOT ANSWERED	4	21			1	3	1						2	1	3	1	3	1
VALID CASES	39	835	8	6	12	13	17					3	16	21	35	3	18	21
NUMBER OF RESPONDENTS	43	856	8	6	13	16	18					3	18	22	38	4	21	22
	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%

[ASKED IF Q45 = YES]

Q47 HOW MANY SPECIALISTS HAS YOUR CHILD SEEN IN THE LAST 6 MONTHS?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY	HEALTH STATUS		CCC SCREENER		
	EAST TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	BLCK OR AFR-AMER ##	AS-IAN ##	NATV HAW/ ILND NATV #	AMER IND/ ALSK ##	OTHR ##	MUL-TI	HIS-IC	NOT HIS-PAN-IC	VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC
Q47 NONE		48 6%	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~
1 SPECIALIST	33 85%	509 61%	5 63%	5 83%	11 92%	12 92%	13 76%	~	~	~	~	3 ~100%	14 88%	17 81%	30 86%	2 67%	14 78%	19 90%
2	4 10%	170 20%	1 13%	1 17%	1 8%	1 8%	3 18%	~	~	~	~	~	1 6%	3 14%	3 9%	1 33%	2 11%	2 10%
3	1 3%	53 6%	1 13%	~	~	~	~	~	~	~	~	~	1 6%	~	3 3%	~	~	1 6%
4		27 3%	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~
5 OR MORE SPECIALISTS	1 3%	25 3%	1 13%	~	~	~	1 6%	~	~	~	~	~	~	1 5%	1 3%	~	~	1 6%
NOT ANSWERED	4	24			1	3	1						2	1	3	1	3	1
VALID CASES	39	832	8	6	12	13	17					3	16	21	35	3	18	21
NUMBER OF RESPONDENTS	43	856	8	6	13	16	18					3	18	22	38	4	21	22
	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%

[ASKED IF Q45 = YES]

Q48 WE WANT TO KNOW YOUR RATING OF THE SPECIALIST YOUR CHILD SAW MOST OFTEN IN THE LAST 6 MONTHS. USING ANY NUMBER FROM 0 TO 10, WHERE 0 IS THE WORST SPECIALIST POSSIBLE AND 10 IS THE BEST SPECIALIST POSSIBLE, WHAT NUMBER WOULD YOU USE TO RATE THAT SPECIALIST?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY		HEALTH STATUS		CCC SCREENER		
	EAST TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHTE	BLCK OR AFR-AMER ##	AS-IAN ##	NATV HAW/ ILND #	AMER IND/ NATV ##	OTHR ##	MUL-TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & POOR	FAIR & POOR	NO CCC	CCC
Q48 WORST SPECIALIST POSSIBLE		7																	
		0.9%	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~
01		1																	
		0.1%	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~
02		5																	
		0.6%	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~
03	1	7	1											1		1			1
	3%	0.9%	13%	~	~	~	~	~	~	~	~	~	~	6%	~	3%	~	~	5%
04		5																	
		0.6%	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~
05		20																	
		3%	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~
06	1	24	1																1
	3%	3%	13%	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	6%
07	3	51			2	1	2							3	3	3		1	2
	8%	7%	~	~	17%	8%	12%	~	~	~	~	~	~	~	14%	9%	~	6%	10%
08	11	135	1	1	4	5	5						3	3	8	11		2	9
	28%	17%	13%	17%	33%	38%	29%	~	~	~	~	~	~	19%	38%	31%	~	11%	43%
09	10	171	1	2	3	4	3							6	3	8	2	7	3
	26%	22%	13%	33%	25%	31%	18%	~	~	~	~	~	~	38%	14%	23%	67%	39%	14%
BEST SPECIALIST POSSIBLE	13	353	4	3	3	3	7							6	7	12	1	7	6
	33%	45%	50%	50%	25%	23%	41%	~	~	~	~	~	~	38%	33%	34%	33%	39%	29%

Continued

Q48 WE WANT TO KNOW YOUR RATING OF THE SPECIALIST YOUR CHILD SAW MOST OFTEN IN THE LAST 6 MONTHS. USING ANY NUMBER FROM 0 TO 10, WHERE 0 IS THE WORST SPECIALIST POSSIBLE AND 10 IS THE BEST SPECIALIST POSSIBLE, WHAT NUMBER WOULD YOU USE TO RATE THAT SPECIALIST?

	BANT OT1	BANT OT2	AGE				RACE					ETHNIC- ITY	HEALTH STATUS		CCC SCREENER			
	EAST TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	BLCK OR AFR- AMER ##	AS- IAN ##	NATV HAW/ ILND #	AMER IND/ ALSK ##	OTHR ##	MUL- TI	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & FAIR & POOR	NO CCC	CCC	
#8-10 (NET)	34 87%	659 85%	6 75%	6 100%	10 83%	12 92%	15 88%	~	~	~	~	~	15 94%	18 86%	31 89%	3 100%	16 89%	18 86%
9-10 (NET)	23 59%	524 67%	5 63%	5 83%	6 50%	7 54%	10 59%	~	~	~	~	~	12 75%	10 48%	20 57%	3 100%	14 78%	9 43%
NOT ANSWERED		5																
VALID CASES	39	779	8	6	12	13	17				3	16	21	35	3	18	21	
NUMBER OF RESPONDENTS	39	784	8	6	12	13	17				3	16	21	35	3	18	21	
	100%	100%	100%	100%	100%	100%	100%				100%	100%	100%	100%	100%	100%	100%	
MEAN	8.67	8.73	8.25	9.33	8.58	8.69	8.88				8.00	8.81	8.67	8.69	9.33	9.00	8.38	
p_stat_(*=Sig @ p<=.05)			~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	

[ASKED IF Q45 = YES AND Q47 >= 1 SPECIALIST]

Q49 IN THE LAST 6 MONTHS, DID YOU GET INFORMATION OR HELP FROM CUSTOMER SERVICE AT YOUR CHILD'S HEALTH PLAN?

	BANT OT1	BANT OT2	AGE				RACE						ETHNIC- ITY		HEALTH STATUS		CCC SCREENER		
	EAST TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHTE ##	BLCK OR AFR- AMER ##	AS- IAN ##	NATV HAW/ PAC ILND #	AMER IND/ ALSK #	OTHR #	MUL- TI	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC
Q49 YES	61 22%	1241 25%	14 25%	12 23%	22 22%	13 18%	15 14%*	~	~	~	~	~	1 8%~	41 29%*	18 14%*	54 21%~	5 38%~	47 22%	14 22%
NO	216 78%	3699 75%	42 75%	40 77%	76 78%	58 82%	91 86%*	~	~	~	~	~	12 92%~	100 71%*	110 86%*	205 79%~	8 62%~	166 78%	50 78%
NOT ANSWERED	24	369	4	8	5	7	1						1		2	3		24	
VALID CASES	277	4940	56	52	98	71	106						13	141	128	259	13	213	64
NUMBER OF RESPONDENTS	301 100%	5309 100%	60 100%	60 100%	103 100%	78 100%	107 100%						14 100%	141 100%	130 100%	262 100%	13 100%	237 100%	64 100%

Q50 IN THE LAST 6 MONTHS, HOW OFTEN DID CUSTOMER SERVICE AT YOUR CHILD'S HEALTH PLAN GIVE YOU THE INFORMATION OR HELP YOU NEEDED?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY	HEALTH STATUS		CCC SCREENER		
	EAST TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	BLCK OR AFR-AMER ##	AS-IAN ##	NATV HAW/ ILND #	AMER IND/ ALSK ##	OTHR ##	MUL-TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR	NO CCC	CCC	
Q50 NEVER	3 5%	36 3%	2 14%~	1 9%~	~	~	1 7%~	~	~	~	~	~	2 5%~	1 6%~	3 6%~	~	3 7%~	
SOMETIMES	12 20%	228 19%	1 7%~	3 27%~	4 19%~	4 31%~	2 13%~	~	~	~	~	~	10 26%~	2 11%~	9 17%~	3 60%~	10 22%~	2 14%
USUALLY	19 32%	350 29%	4 29%~	3 27%~	6 29%~	6 46%~	6 40%~	~	~	~	~	~	11 28%~	7 39%~	16 31%~	2 40%~	17 38%~	2 14%
ALWAYS	25 42%	598 49%	7 50%~	4 36%~	11 52%~	3 23%~	6 40%~	~	~	~	~	1 100%~	16 41%~	8 44%~	24 46%~	~	15 33%~	10 71%
#ALWAYS + USUALLY (NET)	44 75%	948 78%	11 79%~	7 64%~	17 81%~	9 69%~	12 80%~	~	~	~	~	1 100%~	27 69%~	15 83%~	40 77%~	2 40%~	32 71%~	12 86%
TOP BOX SCORE	25 42%	598 49%	7 50%~	4 36%~	11 52%~	3 23%~	6 40%~	~	~	~	~	1 100%~	16 41%~	8 44%~	24 46%~	~	15 33%~	10 71%
NOT ANSWERED	2	29	~	1	1	~	~	~	~	~	~	~	2	~	2	~	2	~
VALID CASES	59	1212	14	11	21	13	15	~	~	~	~	1	39	18	52	5	45	14
NUMBER OF RESPONDENTS	61 100%	1241 100%	14 100%	12 100%	22 100%	13 100%	15 100%	~	~	~	~	1 100%	41 100%	18 100%	54 100%	5 100%	47 100%	14 100%

[ASKED IF Q49 = YES]

Q51 IN THE LAST 6 MONTHS, HOW OFTEN DID CUSTOMER SERVICE STAFF AT YOUR CHILD'S HEALTH PLAN TREAT YOU WITH COURTESY AND RESPECT?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY		HEALTH STATUS		CCC SCREENER		
	EAST TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	BLCK OR AFR-AMER ##	AS-IAN ##	NATV HAW/ ILND #	AMER IND/ ALSK ##	OTHR ##	MUL- TI	HIS- PAN- IC	NOT HIS- PAN- IC	EX & VERY GOOD & FAIR	GOOD & POOR	NO CCC	CCC	
Q51 NEVER	2 3%	17 1%	1 ~	9% ~	1 ~	8% ~	1 7%~	~	~	~	~	~	1 3%~	1 6%~	1 2%~	1 20%~	2 4%~		
SOMETIMES	5 8%	87 7%	1 7%~	3 ~	1 14%~	8% ~	2 13%~	~	~	~	~	~	2 5%~	3 17%~	4 8%~	1 20%~	3 7%~	2 14%	
USUALLY	15 25%	274 23%	5 36%~	5 ~	5 23%~	5 38%~	3 20%~	~	~	~	~	~	11 28%~	4 22%~	13 25%~	2 40%~	11 24%~	4 29%	
ALWAYS	38 63%	831 69%	8 57%~	10 91%~	14 64%~	6 46%~	9 60%~	~	~	~	~	~	1 ~100%~	26 65%~	10 56%~	35 66%~	1 20%~	30 65%~	8 57%
#ALWAYS + USUALLY (NET)	53 88%	1105 91%	13 93%~	10 91%~	19 86%~	11 85%~	12 80%~	~	~	~	~	~	1 ~100%~	37 93%~	14 78%~	48 91%~	3 60%~	41 89%~	12 86%
TOP BOX SCORE	38 63%	831 69%	8 57%~	10 91%~	14 64%~	6 46%~	9 60%~	~	~	~	~	~	1 ~100%~	26 65%~	10 56%~	35 66%~	1 20%~	30 65%~	8 57%
NOT ANSWERED		1 32		1									1		1		1		
VALID CASES	60	1209	14	11	22	13	15						1	40	18	53	5	46	14
NUMBER OF RESPONDENTS	61 100%	1241 100%	14 100%	12 100%	22 100%	13 100%	15 100%						1 100%	41 100%	18 100%	54 100%	5 100%	47 100%	14 100%

[ASKED IF Q49 = YES]

Q52 IN THE LAST 6 MONTHS, DID YOUR CHILD'S HEALTH PLAN GIVE YOU ANY FORMS TO FILL OUT?

	BANT OT1	BANT OT2	AGE				RACE							ETHNIC- ITY		HEALTH STATUS		CCC SCREENER	
	EAST TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHTE	BLCK OR AFR- AMER ##	AS- IAN ##	NATV HAW/ PAC #	AMER IND/ ALS ##	OTHR ##	MUL- TI	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC
Q52 YES	101 37%	1806 37%	19 36%	20 38%	38 39%	24 34%	34 32%	~	~	~	~	~	5 ~ 38%	57 42%	39 30%*	90 35%~	9 69%~	78 37%	23 37%
NO	173 63%	3092 63%	34 64%	32 62%	60 61%	47 66%	72 68%	~	~	~	~	~	8 ~ 62%	80 58%	89 70%*	166 65%~	4 31%~	134 63%	39 63%
NOT ANSWERED	27	411	7	8	5	7	1						1	4	2	6		25	2
VALID CASES	274	4898	53	52	98	71	106						13	137	128	256	13	212	62
NUMBER OF RESPONDENTS	301 100%	5309 100%	60 100%	60 100%	103 100%	78 100%	107 100%						14 100%	141 100%	130 100%	262 100%	13 100%	237 100%	64 100%

FQ53 IN THE LAST 6 MONTHS, HOW OFTEN WERE THE FORMS FROM YOUR CHILD'S HEALTH PLAN EASY TO FILL OUT?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY		HEALTH STATUS		CCC SCREENER		
	EAST TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHTE	BLCK OR AFR-AMER ##	AS-IAN ##	NATV HAW/ILND #	AMER IND/ALSK #	OTHR #	MUL-TI	HIS-IC	NOT HIS-PAN-IC	EX & VERY GOOD & POOR	FAIR & POOR	NO CCC	CCC
FQ53 NEVER	6 2%	83 2%	1 2%	1 2%	1 1%	3 4%	3 3%	~	~	~	~	~	~	3 2%	3 2%	5 2%	1 10%	5 2%	1 2%
SOMETIMES	24 9%	357 7%	6 12%	3 6%	13 14%	2 3%	9 8%	~	~	~	~	~	1 8%	14 11%	8 6%	22 9%	2 20%	17 8%	7 11%
USUALLY	32 12%	646 13%	4 8%	10 20%	10 10%	8 11%	10 9%	~	~	~	~	~	1 8%	18 14%	13 10%	30 12%	2 20%	27 13%	5 8%
ALWAYS	207 77%	3743 78%	40 78%	37 73%	72 75%	58 82%	84 79%	~	~	~	~	~	11 85%	98 74%	104 81%	198 78%	5 50%	159 76%	48 79%
#ALWAYS + USUALLY (NET)	239 89%	4389 91%	44 86%	47 92%	82 85%	66 93%	94 89%	~	~	~	~	~	12 92%	116 87%	117 91%	228 89%	7 70%	186 89%	53 87%
TOP BOX SCORE	207 77%	3743 78%	40 78%	37 73%	72 75%	58 82%	84 79%	~	~	~	~	~	11 85%	98 74%	104 81%	198 78%	5 50%	159 76%	48 79%
NOT ANSWERED	5	69	2	1	2									4		1	3	4	1
VALID CASES	269	4829	51	51	96	71	106						13	133	128	255	10	208	61
NUMBER OF RESPONDENTS	274	4898	53	52	98	71	106						13	137	128	256	13	212	62
	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%

[ASKED IF Q52 = YES. RESPONSE OF 'ALWAYS' PADDED WITH Q52 = NO]

Q54 USING ANY NUMBER FROM 0 TO 10, WHERE 0 IS THE WORST HEALTH PLAN POSSIBLE AND 10 IS THE BEST HEALTH PLAN POSSIBLE, WHAT NUMBER WOULD YOU USE TO RATE YOUR CHILD'S HEALTH PLAN?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY	HEALTH STATUS		CCC SCREENER			
	EAST TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHTE	BLCK OR AFR-##	AS- IAN ##	NATV HAW/ ILND #	AMER IND/ ALSK ##	OTHR ##	MUL- TI	HIS- PAN- IC	NOT HIS- PAN- IC	EX & VERY GOOD & FAIR & POOR	NO CCC	CCC	
Q54 WORST HEALTH PLAN POSSIBLE	1 0.4%	17 0.3%	~	~	~	1%	~	~	~	~	~	~	~	~	1 0.7%	~	~	~	1 0.5%
01	1 0.4%	14 0.3%	1 2%	~	~	~	~	~	~	~	~	~	~	1 0.7%	~	1 0.4%	~	1 0.5%	
02		21 0.4%	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~
03	5 2%	35 0.7%	1 2%	~	1 1%	3 4%	2 2%	~	~	~	~	~	1 7%	2 1%	3 2%	4 2%	1 8%	3 1%	2 3%
04	1 0.4%	62 1%*	~	~	1 1%	~	1 1%	~	~	~	~	~	~	1 0.8%	~	1 0.4%	~	1 0.5%	
05	14 5%	266 5%	5 10%	1 2%	3 3%	5 7%	4 4%	~	~	~	~	~	1 7%	6 4%	7 6%	13 5%	1 8%	10 5%	4 6%
06	8 3%	237 5%	1 2%	1 2%	2 2%	4 5%	7 7%*	~	~	~	~	~	~	1 0.7%*	7 6%*	8 3%	~	5 2%	3 5%
07	19 7%	471 10%	1 2%*	4 8%	7 7%	7 9%	12 12%*	~	~	~	~	~	1 7%	4 3%*	15 12%*	18 7%	1 8%	13 6%	6 9%
08	52 19%	939 19%	11 21%	3 6%*	20 21%	18 24%	25 24%	~	~	~	~	~	4 29%	19 14%*	32 25%*	51 20%	1 8%	38 18%	14 22%
09	45 16%	844 17%	10 19%	7 14%	20 21%	8 11%	16 16%	~	~	~	~	~	2 14%	26 19%	18 14%	39 15%	4 31%	35 17%	10 16%
BEST HEALTH PLAN POSSIBLE	127 47%	1982 41%*	22 42%	35 69%*	42 44%	28 38%	36 35%*	~	~	~	~	~	5 36%	79 57%*	43 34%*	121 47%	5 38%	102 49%	25 39%
#8-10 (NET)	224 82%	3765 77%*	43 83%	45 88%	82 85%	54 73%*	77 75%*	~	~	~	~	~	11 79%	124 89%*	93 74%*	211 82%	10 77%	175 84%	49 77%

Continued

Q54 USING ANY NUMBER FROM 0 TO 10, WHERE 0 IS THE WORST HEALTH PLAN POSSIBLE AND 10 IS THE BEST HEALTH PLAN POSSIBLE, WHAT NUMBER WOULD YOU USE TO RATE YOUR CHILD'S HEALTH PLAN?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY		HEALTH STATUS		CCC SCREENER		
	EAST TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	BLCK OR AFR-AMER	AS-IAN	NATV ILND	AMER PAC ALSK	OTHR	MUL-TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR	GOOD & POOR	NO CCC	CCC	
9-10 (NET)	172 63%	2826 58%	32 62%	42 82%*	62 65%	36 49%*	52 50%*	~	~	~	~	~	7 50%~	105 76%*	61 48%*	160 63%~	9 69%~	137 66%	35 55%
NOT ANSWERED	28	421	8	9	7	4	4						2	4	6		28		
VALID CASES	273	4888	52	51	96	74	103					14	139	126	256	13	209	64	
NUMBER OF RESPONDENTS	301 100%	5309 100%	60 100%	60 100%	103 100%	78 100%	107 100%					14 100%	141 100%	130 100%	262 100%	13 100%	237 100%	64 100%	
MEAN	8.65	8.47	8.46	9.33	8.78	8.15	8.35					8.21	8.97	8.28	8.69	8.38	8.73	8.41	
p stat_(*=Sig @ p<=.05)		.081	.394	.000*	.344	.004*	.029*	~	~	~	~	~	~	.002*	.001*	~	~	.209	

Q55 IN THE LAST 6 MONTHS, DID YOU GET OR REFILL ANY PRESCRIPTION MEDICINES FOR YOUR CHILD?

	BANT OT1	BANT OT2	AGE				RACE							ETHNIC- ITY		HEALTH STATUS		CCC SCREENER	
	EAST TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHTE	BLCK OR AFR- AMER ##	AS- IAN ##	NATV HAW/ PAC ILND #	AMER IND/ ALS K ##	OTHR ##	MUL- TI	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC
Q55 YES	101 36%	1910 39%	21 39%	20 38%	30 30%	30 41%	41 39%	~	~	~	~	~	7 ~ 50%	43 30%*	52 40%	93 36%~	5 38%~	56 26%*	45 70%
NO	178 64%	3030 61%	33 61%	32 62%	69 70%	44 59%	65 61%	~	~	~	~	~	7 ~ 50%	98 70%*	77 60%	168 64%~	8 62%~	159 74%*	19 30%
NOT ANSWERED	22	369	6	8	4	4	1								1	1		22	
VALID CASES	279	4940	54	52	99	74	106						14	141	129	261	13	215	64
NUMBER OF RESPONDENTS	301 100%	5309 100%	60 100%	60 100%	103 100%	78 100%	107 100%						14 100%	141 100%	130 100%	262 100%	13 100%	237 100%	64 100%

Q56 IN THE LAST 6 MONTHS, HOW OFTEN WAS IT EASY TO GET PRESCRIPTION MEDICINES FOR YOUR CHILD THROUGH HIS OR HER HEALTH PLAN?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY	HEALTH STATUS		CCC SCREENER			
	EAST TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	BLCK OR AFR-AMER ##	AS-IAN ##	NATV HAW/ ILND #	AMER IND/ ALSK #	OTHR #	MUL-TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR	POOR	NO CCC	CCC	
Q56 NEVER		42 2%	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	
SOMETIMES	7 7%	156 8%	1 5%	1 5%	1 3%	4 14%	3 8%	~	~	~	~	~	1 14%	2 5%	5 10%	6 7%	1 20%	1 2%	6 14%
USUALLY	17 17%	483 26%*	3 14%	5 25%	6 21%	3 11%	4 10%	~	~	~	~	~	1 14%	11 26%	6 12%	16 18%	1 20%	11 20%	6 14%
ALWAYS	74 76%	1206 64%*	17 81%	14 70%	22 76%	21 75%	33 83%	~	~	~	~	~	5 71%	30 70%	40 78%	69 76%	3 60%	42 78%	32 73%
#ALWAYS + USUALLY (NET)	91 93%	1689 90%	20 95%	19 95%	28 97%	24 86%	37 93%	~	~	~	~	~	6 86%	41 95%	46 90%	85 93%	4 80%	53 98%	38 86%
TOP BOX SCORE	74 76%	1206 64%*	17 81%	14 70%	22 76%	21 75%	33 83%	~	~	~	~	~	5 71%	30 70%	40 78%	69 76%	3 60%	42 78%	32 73%
NOT ANSWERED	3	23			1	2	1							1	2		2	1	
VALID CASES	98	1887	21	20	29	28	40						7	43	51	91	5	54	44
NUMBER OF RESPONDENTS	101 100%	1910 100%	21 100%	20 100%	30 100%	30 100%	41 100%						7 100%	43 100%	52 100%	93 100%	5 100%	56 100%	45 100%

[ASKED IF Q55 = YES]

Q57 DID ANYONE FROM YOUR CHILD'S HEALTH PLAN, DOCTOR'S OFFICE, OR CLINIC HELP YOU GET YOUR CHILD'S PRESCRIPTION MEDICINES?

	BANT OT1	BANT OT2	AGE				RACE							ETHNICITY		HEALTH STATUS		CCC SCREENER	
	EAST TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHITE	BLCK OR AFR-##	AS-IAN##	NATV ILND#	AMER IND/ALSK##	OTHR##	MUL-TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & POOR	FAIR & POOR	NO CCC	CCC
Q57 #YES	60 64%	1118 60%	11 55%~	15 79%~	20 69%~	14 54%~	18 49%~	~	~	~	~	~	4 67%~	32 74%~	24 51%~	55 63%~	3 60%~	34 65%~	26 62%
NO	34 36%	755 40%	9 45%~	4 21%~	9 31%~	12 46%~	19 51%~	~	~	~	~	~	2 33%~	11 26%~	23 49%~	32 37%~	2 40%~	18 35%~	16 38%
NOT ANSWERED	7	37	1	1	1	4	4						1		5	6		4	3
VALID CASES	94	1873	20	19	29	26	37						6	43	47	87	5	52	42
NUMBER OF RESPONDENTS	101	1910	21	20	30	30	41						7	43	52	93	5	56	45
	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%

[ASKED IF Q55 = YES]

Q57A A REGULAR DENTIST IS ONE YOUR CHILD WOULD GO TO FOR CHECK-UPS AND CLEANINGS OR WHEN HE/SHE HAS A CAVITY OR TOOTH PAIN. DOES YOUR CHILD HAVE A REGULAR DENTIST?

	BANT OT1	BANT OT2	AGE				RACE							ETHNICITY		HEALTH STATUS		CCC SCREENER	
	EAST TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHITE	BLCK OR AFR-##	AS-IAN##	NATV ILND#	AMER IND/ALSK##	OTHR##	MUL-TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	GOOD	FAIR	NO CCC
Q57A YES	223 82%	3983 82%	31 57%*	46 88%	88 92%*	58 82%	83 80%	~	~	~	~	~	12 86%~	114 82%	103 81%	209 82%~	10 77%~	167 80%	56 88%
NO	50 18%	876 18%	23 43%*	6 12%	8 8%*	13 18%	21 20%	~	~	~	~	~	2 14%~	25 18%	24 19%	47 18%~	3 23%~	42 20%	8 13%
NOT ANSWERED	28	450	6	8	7	7	3							2	3	6		28	
VALID CASES	273	4859	54	52	96	71	104						14	139	127	256	13	209	64
NUMBER OF RESPONDENTS	301	5309	60	60	103	78	107						14	141	130	262	13	237	64
	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%

Q57B IN THE LAST 6 MONTHS, DID YOUR CHILD GO TO A DENTIST'S OFFICE OR CLINIC FOR CARE?

	BANT OT1	BANT OT2	AGE				RACE							ETHNIC- ITY		HEALTH STATUS		CCC SCREENER	
	EAST TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHTE ##	BLCK OR AFR- AMER ##	AS- IAN ##	NATV HAW/ PAC #	AMER IND/ ALSK ##	OTHR ##	MUL- TI	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC
Q57B YES	172 62%	2993 61%	21 39%*	40 77%*	67 68%	44 60%	58 54%*	~	~	~	~	~	9 ~ 64%~	96 68%*	71 55%*	160 61%~	9 69%~	128 60%	44 69%
NO	105 38%	1901 39%	33 61%*	12 23%*	31 32%	29 40%	49 46%*	~	~	~	~	~	5 ~ 36%~	45 32%*	59 45%*	101 39%~	4 31%~	85 40%	20 31%
NOT ANSWERED	24	415	6	8	5	5										1		24	
VALID CASES	277	4894	54	52	98	73	107						14	141	130	261	13	213	64
NUMBER OF RESPONDENTS	301 100%	5309 100%	60 100%	60 100%	103 100%	78 100%	107 100%						14 100%	141 100%	130 100%	262 100%	13 100%	237 100%	64 100%

Q57C IN THE LAST 6 MONTHS, HOW OFTEN DID THE DENTISTS OR DENTAL STAFF EXPLAIN WHAT THEY WERE DOING WHILE TREATING YOUR CHILD?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY	HEALTH STATUS		CCC SCREENER			
	EAST TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	BLCK OR AFR-AMER ##	AS-IAN ##	NATV HAW/ ILND #	AMER IND/ ALSK ##	OTHR ##	MUL-TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR	POOR	NO CCC	CCC	
Q57C NEVER	4 2%	52 2%	~	1 3%	2 3%	1 2%	1 2%	~	~	~	~	~	1 11%	2 2%	2 3%	4 3%	~	3 2%	1 2%
SOMETIMES	12 7%	168 6%	1 5%	3 8%	3 4%	5 11%	1 2%*	~	~	~	~	~	~	8 8%	4 6%	12 8%	~	10 8%	2 5%
USUALLY	26 15%	532 18%	2 10%	5 13%	10 15%	9 20%	7 12%	~	~	~	~	~	~	19 20%*	7 10%	23 14%	3 33%	19 15%	7 16%
ALWAYS	130 76%	2201 75%	18 86%	31 78%	52 78%	29 66%	49 84%*	~	~	~	~	~	8 89%	67 70%*	58 82%	121 76%	6 67%	96 75%	34 77%
#ALWAYS + USUALLY (NET)	156 91%	2733 93%	20 95%	36 90%	62 93%	38 86%	56 97%*	~	~	~	~	~	8 89%	86 90%	65 92%	144 90%	9 100%	115 90%	41 93%
TOP BOX SCORE	130 76%	2201 75%	18 86%	31 78%	52 78%	29 66%	49 84%*	~	~	~	~	~	8 89%	67 70%*	58 82%	121 76%	6 67%	96 75%	34 77%
NOT ANSWERED		40																	
VALID CASES	172	2953	21	40	67	44	58						9	96	71	160	9	128	44
NUMBER OF RESPONDENTS	172 100%	2993 100%	21 100%	40 100%	67 100%	44 100%	58 100%						9 100%	96 100%	71 100%	160 100%	9 100%	128 100%	44 100%

Q57D IN THE LAST 6 MONTHS, IF YOUR CHILD NEEDED TO SEE A DENTIST RIGHT AWAY BECAUSE OF A DENTAL EMERGENCY, DID HE/SHE GET TO SEE A DENTIST AS SOON AS YOU WANTED?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY	HEALTH STATUS		CCC SCREENER			
	EAST TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	BLCK OR AFR-AMER ##	AS-IAN ##	NATV HAW/ILND #	AMER IND/PAC ALSK ##	OTHR ##	MUL-TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	NO CCC	CCC		
Q57D NEVER	31 26%	609 28%	8 38%~	5 20%~	10 23%~	8 26%~	8 24%~	~	~	~	~	~	1 13%~	22 30%~	9 20%~	28 25%~	3 38%~	26 27%~	5 21%
SOMETIMES	19 16%	384 18%	1 5%~	3 12%~	9 21%~	6 19%~	2 6%~	~	~	~	~	~	~	16 22%~	3 7%~	16 15%~	3 38%~	17 18%~	2 8%
USUALLY	26 22%	484 22%	7 33%~	3 12%~	8 19%~	8 26%~	9 26%~	~	~	~	~	~	1 13%~	13 18%~	13 30%~	24 22%~	1 13%~	19 20%~	7 29%
ALWAYS	44 37%	716 33%	5 24%~	14 56%~	16 37%~	9 29%~	15 44%~	~	~	~	~	~	6 75%~	23 31%~	19 43%~	42 38%~	1 13%~	34 35%~	10 42%
#ALWAYS + USUALLY (NET)	70 58%	1200 55%	12 57%~	17 68%~	24 56%~	17 55%~	24 71%~	~	~	~	~	~	7 88%~	36 49%~	32 73%~	66 60%~	2 25%~	53 55%~	17 71%
TOP BOX SCORE	44 37%	716 33%	5 24%~	14 56%~	16 37%~	9 29%~	15 44%~	~	~	~	~	~	6 75%~	23 31%~	19 43%~	42 38%~	1 13%~	34 35%~	10 42%
I DID NOT HAVE A DENTAL EMERGENCY IN THE LAST 6 MONTHS	152	2639	31	26	53	42	71						6	66	83	148	4	114	38
NOT ANSWERED	29	477	8	9	7	5	2							1	3	4	1	27	2
VALID CASES	120	2193	21	25	43	31	34						8	74	44	110	8	96	24
NUMBER OF RESPONDENTS	301	5309	60	60	103	78	107						14	141	130	262	13	237	64
	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%

Q57E USING ANY NUMBER FROM 0 TO 10, WHERE 0 IS EXTREMELY DIFFICULT AND 10 IS EXTREMELY EASY, WHAT NUMBER WOULD YOU USE TO RATE HOW EASY IT WAS FOR YOU TO FIND A DENTIST FOR YOUR CHILD?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY	HEALTH STATUS		CCC SCREENER				
	EAST TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHTE	BLCK OR AFR-##	AS-IAN##	NATV HAW/ILND#	AMER IND/PAC ALSK##	OTHR##	MUL-TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	NO CCC	CCC		
Q57E EXTREMELY DIFFICULT	15 5%	164 3%	5 9%	~	5 5%	5 7%	11 10%*	~	~	~	~	~	1 8%~	3 2%*	12 9%*	14 6%~	1 9%~	11 5%	4 7%	
01	5 2%	92 2%	2 3%	1 2%	~	2 3%	2 2%	~	~	~	~	~	2 15%~	1 0.7%	4 3%	5 2%~	~	3 1%	2 3%	
02	2 0.7%	75 1%	1 2%	~	1 1%	~	1 1%	~	~	~	~	~	~	1 0.7%	1 0.8%	2 0.8%~	~	2 0.9%		
03	8 3%	133 3%	4 7%	1 2%	~	3 4%	2 2%	~	~	~	~	~	~	5 4%	3 2%	7 3%~	1 9%~	4 2%	4 7%	
04	3 1%	87 2%	1 2%	~	2 2%	~	1 1%	~	~	~	~	~	~	2 1%	1 0.8%	3 1%~	~	3 1%		
05	14 5%	371 7%*	4 7%	2 3%	5 5%	3 4%	7 7%	~	~	~	~	~	~	7 5%	7 6%	14 6%~	~	11 5%	3 5%	
06	8 3%	203 4%	~	3 5%	2 2%	3 4%	3 3%	~	~	~	~	~	~	4 3%	3 2%	7 3%~	1 9%~	6 3%	2 3%	
07	10 3%	375 7%*	1 2%	4 7%	5 5%	~	4 4%	~	~	~	~	~	~	5 4%	5 4%	10 4%~	~	8 4%	2 3%	
09	92 32%	1657 33%	19 33%	23 39%	25 26%	25 34%	25 24%*	~	~	~	~	~	~	5 38%~	36 27%	34 27%	66 26%~	2 18%~	76 33%	16 26%
EXTREMELY EASY	132 46%	1890 37%*	21 36%	25 42%	53 54%*	33 45%	49 47%	~	~	~	~	~	~	5 38%~	71 53%*	57 45%	126 50%~	6 55%~	104 46%	28 46%
#8-10 (NET)	224 78%	3547 70%*	40 69%	48 81%	78 80%	58 78%	74 70%*	~	~	~	~	~	~	10 77%~	107 79%	91 72%*	192 76%~	8 73%~	180 79%	44 72%
9-10 (NET)	224 78%	3547 70%*	40 69%	48 81%	78 80%	58 78%	74 70%*	~	~	~	~	~	~	10 77%~	107 79%	91 72%*	192 76%~	8 73%~	180 79%	44 72%

Continued

Q57E USING ANY NUMBER FROM 0 TO 10, WHERE 0 IS EXTREMELY DIFFICULT AND 10 IS EXTREMELY EASY, WHAT NUMBER WOULD YOU USE TO RATE HOW EASY IT WAS FOR YOU TO FIND A DENTIST FOR YOUR CHILD?

	BANT OT1	BANT OT2	AGE				RACE							ETHNICITY		HEALTH STATUS		CCC SCREENER			
	EAST TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHITE	BLCK OR AFR-AMER ##	AS-IAN ##	NATV ILND #	AMER IND/ALSK ##	OTHR ##	MUL-TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	GOOD	FAIR	NO CCC	CCC	
88		1																			
NOT ANSWERED	12	261	2	1	5	4	2						1	6	3	8	2		9	3	
VALID CASES	289	5047	58	59	98	74	105						13	135	127	254	11		228	61	
NUMBER OF RESPONDENTS	301	5309	60	60	103	78	107						14	141	130	262	13		237	64	
	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%		100%	100%	
MEAN	8.24	8.02	7.38	8.76	8.54	8.09	7.71						7.46	8.55	7.74	8.18	7.91		8.34	7.85	
p stat_(*=Sig @ p<=.05)		.161	.009*	.036*	.177	.612	.030*	~	~	~	~	~	~	.081	.011*	~	~	~	~	.278	

Q58 IN GENERAL, HOW WOULD YOU RATE YOUR CHILD'S OVERALL HEALTH?

	BANT OT1	BANT OT2	AGE				RACE						ETHNIC- ITY		HEALTH STATUS		CCC SCREENER	
	EAST TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	BLCK OR AFR- AMER ##	AS- IAN ##	NATV HAW/ PAC #	AMER IND/ ALSK ##	OTHR ##	MUL- TI	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & FAIR & POOR	GOOD & FAIR & POOR	NO CCC	CCC
Q58 EXCELLENT	120 44%	2100 43%	29 54%	29 57%*	36 37%	26 36%	53 50%	~	~	~	~	5 ~ 36%	54 39%	63 48%	120 46%~	108 ~ 51%*	12 19%	
VERY GOOD	79 29%	1734 35%*	14 26%	12 24%	32 33%	21 29%	37 35%	~	~	~	~	7 ~ 50%	35 25%	44 34%	79 30%~	56 ~ 27%	23 36%	
GOOD	63 23%	854 17%*	8 15%	10 20%	24 25%	21 29%	17 16%*	~	~	~	~	2 ~ 14%	38 27%	23 18%*	63 24%~	40 ~ 19%*	23 36%	
FAIR	13 5%	210 4%	3 6%	~	5 5%	5 7%	~	~	~	~	~	~	12 9%*	~	13 ~100%~	7 3%	6 9%	
POOR		17 0.3%~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~
#EXCELLENT + VERY GOOD + GOOD (NET)	262 95%	4688 95%	51 94%	51 100%~	92 95%	68 93%	107 100%~	~	~	~	~	14 ~100%	127 91%*	130 100%~	262 ~100%~	204 ~ 97%	58 91%	
NOT ANSWERED	26	394	6	9	6	5							2			26		
VALID CASES	275	4915	54	51	97	73	107					14	139	130	262	13	211	64
NUMBER OF RESPONDENTS	301 100%	5309 100%	60 100%	60 100%	103 100%	78 100%	107 100%					14 100%	141 100%	130 100%	262 100%	13 100%	237 100%	64 100%

Q59 IN GENERAL, HOW WOULD YOU RATE YOUR CHILD'S OVERALL MENTAL OR EMOTIONAL HEALTH?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY		HEALTH STATUS		CCC SCREENER		
	EAST TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHTE	BLCK OR AFR-AMER ##	AS-IAN ##	NATV HAW/ILND #	AMER IND/ALSK ##	OTHR ##	MUL-TI	HIS-IC	NOT HIS-PAN-IC	EX & VERY GOOD	FAIR & POOR	NO CCC	CCC
Q59 EXCELLENT	126 46%	2151 44%	34 64%*	32 62%*	37 38%	23 32%*	50 47%	~	~	~	~	~	7 50%~	62 44%	62 48%	122 47%~	3 23%~	116 55%*	10 16%
VERY GOOD	77 28%	1382 28%	11 21%	9 17%*	39 40%*	18 25%	34 32%	~	~	~	~	~	2 14%~	40 29%	36 28%	75 29%~	1 8%~	62 29%	15 23%
GOOD	58 21%	930 19%	8 15%	9 17%	15 15%	26 36%*	19 18%	~	~	~	~	~	3 21%~	31 22%	25 19%	52 20%~	6 46%~	30 14%*	28 44%
FAIR	11 4%	366 7%*	~	2%	5%	5 7%	2 2%	~	~	~	~	~	2 14%~	6 4%	5 4%	9 3%~	2 15%~	3 1%*	8 13%
POOR	3 1%	88 2%	~	2%	1%	1 1%	2 2%	~	~	~	~	~	~	1 0.7%	2 2%	2 0.8%~	1 8%~	~	3 5%
#EXCELLENT + VERY GOOD + GOOD (NET)	261 95%	4463 91%*	53 100%~	50 96%	91 94%	67 92%	103 96%	~	~	~	~	~	12 86%~	133 95%	123 95%	249 96%~	10 77%~	208 99%*	53 83%
NOT ANSWERED	26	392	7	8	6	5								1		2		26	
VALID CASES	275	4917	53	52	97	73	107						14	140	130	260	13	211	64
NUMBER OF RESPONDENTS	301	5309	60	60	103	78	107						14	141	130	262	13	237	64
	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%

Q60 DOES YOUR CHILD CURRENTLY NEED OR USE MEDICINE PRESCRIBED BY A DOCTOR (OTHER THAN VITAMINS)?

	BANT OT1	BANT OT2	AGE				RACE							ETHNIC- ITY		HEALTH STATUS		CCC SCREENER	
	EAST TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHTE ##	BLCK OR AFR- AMER ##	AS- IAN ##	NATV HAW/ PAC #	AMER IND/ ALSK ##	OTHR ##	MUL- TI	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC
Q60 YES	53 19%	1056 22%	10 19%	6 12%	18 18%	19 26%	24 22%	~	~	~	~	~	5 ~ 36%	21 15%	30 23%	48 18%	5 38%	10 5%*	43 67%
NO	224 81%	3853 78%	44 81%	45 88%	80 82%	55 74%	83 78%	~	~	~	~	~	9 ~ 64%	120 85%	99 77%	213 82%	8 62%	203 95%*	21 33%
NOT ANSWERED	24	400	6	9	5	4									1	1		24	
VALID CASES	277	4909	54	51	98	74	107						14	141	129	261	13	213	64
NUMBER OF RESPONDENTS	301 100%	5309 100%	60 100%	60 100%	103 100%	78 100%	107 100%						14 100%	141 100%	130 100%	262 100%	13 100%	237 100%	64 100%

Q61 IS THIS BECAUSE OF ANY MEDICAL, BEHAVIORAL, OR OTHER HEALTH CONDITION?

	BANT OT1	BANT OT2	AGE				RACE						ETHNIC- ITY		HEALTH STATUS		CCC SCREENER		
	EAST TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHTE ##	BLCK OR AFR- AMER ##	AS- IAN ##	NATV HAW/ PAC ILND #	AMER IND/ ALSK #	OTHR #	MUL- TI	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC
Q61 YES	48 91%	843 81%*	10 100%~	5 83%~	15 83%~	18 95%~	22 92%~	~	~	~	~	~	4 ~ 80%~	19 90%~	27 90%~	43 90%~	5 100%~	7 70%~	41 95%
NO	5 9%	192 19%*	~	1 17%~	3 17%~	1 5%~	2 8%~	~	~	~	~	~	1 ~ 20%~	2 10%~	3 10%~	5 10%~	~	3 30%~	2 5%
NOT ANSWERED		21																	
VALID CASES	53	1035	10	6	18	19	24						5	21	30	48	5	10	43
NUMBER OF RESPONDENTS	53	1056	10	6	18	19	24						5	21	30	48	5	10	43
	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%

[ASKED IF Q60 = YES]

Q62 IS THIS A CONDITION THAT HAS LASTED OR IS EXPECTED TO LAST FOR AT LEAST 12 MONTHS?

	BANT OT1	BANT OT2	AGE				RACE						ETHNIC- ITY		HEALTH STATUS		CCC SCREENER	
	EAST TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	BLCK OR AFR- AMER	AS- IAN	NATV HAW/ PAC	AMER IND/ ALSK	OTHR	MUL- TI	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC
Q62 YES	41 89%	748 91%	9 90%	3 60%	13 87%	16 100%	20 91%	~	~	~	~	~	3 ~100%	16 84%	24 92%	36 88%	5 100%	41 ~100%
NO	5 11%	77 9%	1 10%	2 40%	2 13%	~	2 9%	~	~	~	~	~	3 16%	2 8%	5 12%	~	5 ~100%	
NOT ANSWERED	2	18				2						1		1	2		2	
VALID CASES	46	825	10	5	15	16	22					3	19	26	41	5	5	41
NUMBER OF RESPONDENTS	48	843	10	5	15	18	22					4	19	27	43	5	7	41
	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%

[ASKED IF Q60 = YES AND Q61 = YES]

Q63 DOES YOUR CHILD NEED OR USE MORE MEDICAL CARE, MORE MENTAL HEALTH SERVICES, OR MORE EDUCATIONAL SERVICES THAN IS USUAL FOR MOST CHILDREN OF THE SAME AGE?

	BANT OT1	BANT OT2	AGE				RACE							ETHNICITY		HEALTH STATUS		CCC SCREENER	
	EAST TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHITE	BLCK OR AFR-AMER ##	AS-IAN ##	NATV ILND #	AMER IND/ALSK ##	OTHR ##	MUL-TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR	POOR	NO CCC	CCC
Q63 YES	44 16%	832 17%	6 11%	3 6%*	17 17%	18 25%*	14 13%	~	~	~	~	~	3 21%~	23 16%	19 15%	38 15%~	5 38%~	9 4%*	35 56%
NO	233 84%	4059 83%	48 89%	49 94%*	81 83%	55 75%*	92 87%	~	~	~	~	~	11 79%~	118 84%	110 85%	223 85%~	8 62%~	205 96%*	28 44%
NOT ANSWERED	24	418	6	8	5	5	1								1	1		23	1
VALID CASES	277	4891	54	52	98	73	106						14	141	129	261	13	214	63
NUMBER OF RESPONDENTS	301	5309	60	60	103	78	107						14	141	130	262	13	237	64
	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%

Q64 IS THIS BECAUSE OF ANY MEDICAL, BEHAVIORAL, OR OTHER HEALTH CONDITION?

	BANT OT1	BANT OT2	AGE				RACE						ETHNIC- ITY		HEALTH STATUS		CCC SCREENER		
	EAST TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	BLCK OR AFR- AMER	AS- IAN	NATV HAW/ PAC	AMER IND/ ALSK	OTHR	MUL- TI	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC	
Q64 YES	30 71%	689 85%	5 83%	1 50%	12 75%	12 67%	11 85%	~	~	~	~	~	2 67%	15 65%	14 78%	26 70%	4 80%	1 13%	29 85%
NO	12 29%	123 15%	1 17%	1 50%	4 25%	6 33%	2 15%	~	~	~	~	1 33%	8 35%	4 22%	11 30%	1 20%	7 88%	5 15%	
NOT ANSWERED	2	20		1	1		1							1	1		1	1	
VALID CASES	42	812	6	2	16	18	13					3	23	18	37	5	8	34	
NUMBER OF RESPONDENTS	44	832	6	3	17	18	14					3	23	19	38	5	9	35	
	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%	

[ASKED IF Q63 = YES]

Q65 IS THIS A CONDITION THAT HAS LASTED OR IS EXPECTED TO LAST FOR AT LEAST 12 MONTHS?

	BANT OT1	BANT OT2	AGE				RACE						ETHNIC- ITY		HEALTH STATUS		CCC SCREENER	
	EAST TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	BLCK OR AFR- AMER	AS- IAN	NATV HAW/ PAC	AMER IND/ ALSK	OTHR	MUL- TI	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC
Q65 YES	28 97%	662 97%	5 ~100%	1 ~100%	10 91%	12 ~100%	11 ~100%	~	~	~	~	~100%	2 93%	13 ~100%	14 ~100%	24 96%	4 ~100%	28 ~100%
NO	1 3%	19 3%	~	~	1 9%	~	~	~	~	~	~	~	1 7%	~	1 4%	~	1 ~100%	
NOT ANSWERED	1	8			1								1		1		1	
VALID CASES	29	681	5	1	11	12	11					2	14	14	25	4	1	28
NUMBER OF RESPONDENTS	30	689	5	1	12	12	11					2	15	14	26	4	1	29
	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%

[ASKED IF Q63 = YES AND Q64 = YES]

Q66 IS YOUR CHILD LIMITED OR PREVENTED IN ANY WAY IN HIS OR HER ABILITY TO DO THE THINGS MOST CHILDREN OF THE SAME AGE CAN DO?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY		HEALTH STATUS		CCC SCREENER		
	EAST TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHITE	BLCK OR AFR-AMER ##	AS-IAN ##	NATV ILND #	AMER IND/ALSK ##	OTHR ##	MUL-TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR	GOOD & POOR	NO CCC	CCC
Q66 YES	32 12%	644 13%	3 6%	4 8%	10 10%	15 21%*	11 10%	~	~	~	~	~	2 ~ 14%	15 11%	16 12%	28 11%~	4 31%~	10 5%*	22 35%
NO	244 88%	4243 87%	51 94%	48 92%	88 90%	57 79%*	96 90%	~	~	~	~	~	12 ~ 86%	126 89%	113 88%	232 89%~	9 69%~	203 95%*	41 65%
NOT ANSWERED	25	422	6	8	5	6									1	2		24	1
VALID CASES	276	4887	54	52	98	72	107						14	141	129	260	13	213	63
NUMBER OF RESPONDENTS	301	5309	60	60	103	78	107						14	141	130	262	13	237	64
	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%

Q67 IS THIS BECAUSE OF ANY MEDICAL, BEHAVIORAL, OR OTHER HEALTH CONDITION?

	BANT OT1	BANT OT2	AGE				RACE						ETHNIC- ITY		HEALTH STATUS		CCC SCREENER		
	EAST TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	BLCK OR AFR- AMER	AS- IAN	NATV HAW/ PAC	AMER IND/ ALS	OTHR	MUL- TI	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC	
Q67 YES	24 75%	508 81%	1 33%	2 50%	9 90%	12 80%	10 91%	~	~	~	~	~	2 ~100%	10 67%	13 81%	21 75%	3 75%	3 30%	21 95%
NO	8 25%	121 19%	2 67%	2 50%	1 10%	3 20%	1 9%	~	~	~	~	~	5 33%	3 19%	7 25%	1 25%	7 70%	1 5%	
NOT ANSWERED		15																	
VALID CASES	32	629	3	4	10	15	11					2	15	16	28	4	10	22	
NUMBER OF RESPONDENTS	32	644	3	4	10	15	11					2	15	16	28	4	10	22	
	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%	

[ASKED IF Q66 = YES]

Q68 IS THIS A CONDITION THAT HAS LASTED OR IS EXPECTED TO LAST FOR AT LEAST 12 MONTHS?

	BANT OT1	BANT OT2	AGE				RACE						ETHNIC- ITY		HEALTH STATUS		CCC SCREENER		
	EAST TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHTE	BLCK OR AFR- AMER ##	AS- IAN ##	NATV HAW/ PAC ILND #	AMER IND/ ALSK #	OTHR #	MUL- TI	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC
Q68 YES	21 88%	477 96%	1 100%	1 50%	8 89%	11 92%	9 90%	~	~	~	~	~	2 ~100%	8 80%	12 92%	18 86%	3 100%	21 ~100%	
NO	3 13%	22 4%	~	1 50%	1 11%	1 8%	1 10%	~	~	~	~	~	~	2 20%	1 8%	3 14%	~	3 ~100%	
NOT ANSWERED		9																	
VALID CASES	24	499	1	2	9	12	10						2	10	13	21	3	3	21
NUMBER OF RESPONDENTS	24	508	1	2	9	12	10						2	10	13	21	3	3	21
	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%

[ASKED IF Q66 = YES AND Q67 = YES]

Q69 DOES YOUR CHILD NEED OR GET SPECIAL THERAPY, SUCH AS PHYSICAL, OCCUPATIONAL, OR SPEECH THERAPY?

	BANT OT1	BANT OT2	AGE				RACE						ETHNIC- ITY		HEALTH STATUS		CCC SCREENER		
	EAST TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHTE	BLCK OR AFR- AMER ##	AS- IAN ##	NATV HAW/ PAC #	AMER IND/ ALS ##	OTHR ##	MUL- TI	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC
Q69 YES	24 9%	558 11%	4 7%	6 12%	10 10%	4 5%	6 6%	~	~	~	~	~	1 7%	15 11%	9 7%	22 8%	2 15%	9 4%*	15 23%
NO	252 91%	4342 89%	50 93%	45 88%	88 90%	69 95%	101 94%	~	~	~	~	~	13 93%	126 89%	120 93%	238 92%	11 85%	203 96%*	49 77%
NOT ANSWERED	25	409	6	9	5	5								1	2			25	
VALID CASES	276	4900	54	51	98	73	107						14	141	129	260	13	212	64
NUMBER OF RESPONDENTS	301 100%	5309 100%	60 100%	60 100%	103 100%	78 100%	107 100%						14 100%	141 100%	130 100%	262 100%	13 100%	237 100%	64 100%

Q70 IS THIS BECAUSE OF ANY MEDICAL, BEHAVIORAL, OR OTHER HEALTH CONDITION?

	BANT OT1	BANT OT2	AGE				RACE						ETHNIC- ITY		HEALTH STATUS		CCC SCREENER		
	EAST TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	BLCK OR AFR- AMER	AS- IAN	NATV HAW/ PAC	AMER IND/ ALSK	OTHR	MUL- TI	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC	
Q70 YES	12 50%	389 72%	2 50%	3 50%	4 40%	3 75%	4 67%	~	~	~	~	~	1 ~100%	7 47%	5 56%	10 45%	2 100%	1 11%	11 73%
NO	12 50%	149 28%	2 50%	3 50%	6 60%	1 25%	2 33%	~	~	~	~	~	8 53%	4 44%	12 55%	~	8 89%	4 27%	
NOT ANSWERED		20																	
VALID CASES	24	538	4	6	10	4	6				1	15	9	22	2		9	15	
NUMBER OF RESPONDENTS	24	558	4	6	10	4	6				1	15	9	22	2		9	15	
	100%	100%	100%	100%	100%	100%	100%				100%	100%	100%	100%	100%		100%	100%	

[ASKED IF Q69 = YES]

Q71 IS THIS A CONDITION THAT HAS LASTED OR IS EXPECTED TO LAST FOR AT LEAST 12 MONTHS?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY		HEALTH STATUS		CCC SCREENER		
	EAST TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHTE	BLCK OR AFR-AMER ##	AS-IAN ##	NATV ILND #	AMER ALSK #	OTHR ##	MUL-TI	HIS-IC	NOT HIS-PAN-IC	EX & VERY GOOD & POOR	FAIR & POOR	NO CCC	CCC
Q71 YES	11 92%	357 93%	2 100%	2 67%	4 100%	3 100%	4 100%	~	~	~	~	~	1 ~100%	6 86%	5 100%	9 90%	2 100%	11 ~100%	
NO	1 8%	27 7%	~	1 33%	~	~	~	~	~	~	~	~	~	1 14%	~	1 10%	~	1 100%	~
NOT ANSWERED		5																	
VALID CASES	12	384	2	3	4	3	4						1	7	5	10	2	1	11
NUMBER OF RESPONDENTS	12	389	2	3	4	3	4						1	7	5	10	2	1	11
	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%

[ASKED IF Q69 = YES AND Q70 = YES]

Q72 DOES YOUR CHILD HAVE ANY KIND OF EMOTIONAL, DEVELOPMENTAL, OR BEHAVIORAL PROBLEMS FOR WHICH HE OR SHE NEEDS OR GETS TREATMENT OR COUNSELING?

	BANT OT1	BANT OT2	AGE				RACE							ETHNICITY		HEALTH STATUS		CCC SCREENER		
	EAST TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHITE	BLCK OR AFR-AMER ##	AS-IAN ##	NATV ILND #	AMER IND/ALSK ##	OTHR ##	MUL-TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	GOOD	FAIR	NO CCC	CCC
Q72 YES	28 10%	813 17%*	1 2%*	4 8%	8 8%	15 21%*	12 11%	~	~	~	~	~	3 21%~	11 8%	16 12%	23 9%~	5 38%~	3 1%*	25 40%	
NO	246 90%	4085 83%*	53 98%*	47 92%	88 92%	58 79%*	95 89%	~	~	~	~	~	11 79%~	129 92%	113 88%	236 91%~	8 62%~	208 99%*	38 60%	
NOT ANSWERED	27	411	6	9	7	5								1	1	3			26	1
VALID CASES	274	4898	54	51	96	73	107						14	140	129	259	13		211	63
NUMBER OF RESPONDENTS	301	5309	60	60	103	78	107						14	141	130	262	13		237	64
	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%		100%	100%

Q73 HAS THIS PROBLEM LASTED OR IS IT EXPECTED TO LAST FOR AT LEAST 12 MONTHS?

	BANT OT1	BANT OT2	AGE				RACE						ETHNIC- ITY		HEALTH STATUS		CCC SCREENER	
	EAST TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHTE ##	BLCK OR AFR- AMER ##	AS- IAN ##	NATV HAW/ PAC #	AMER IND/ ALSK ##	OTHR MUL- TI ##	HIS- IC IC	NOT HIS- PAN- IC	EX & VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC
Q73 YES	24 86%	726 92%	1 100%	3 75%	6 75%	14 93%	10 83%	~	~	~	~	~	3 100%	9 82%	14 88%	20 87%	4 80%	24 96%
NO	4 14%	64 8%	~	1 25%	2 25%	1 7%	2 17%	~	~	~	~	~	2 18%	2 13%	3 13%	1 20%	3 100%	1 4%
NOT ANSWERED		23																
VALID CASES	28	790	1	4	8	15	12					3	11	16	23	5	3	25
NUMBER OF RESPONDENTS	28	813	1	4	8	15	12					3	11	16	23	5	3	25
	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%

[ASKED IF Q72 = YES]

NQ74 WHAT IS YOUR CHILD'S AGE?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY		HEALTH STATUS		CCC SCREENER		
	EAST TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHITE	BLCK OR AFR-AMER ##	AS-IAN ##	NATV HAW/ PAC ILND NATV #	AMER ALSK #	OTHR #	MUL-TI	HIS-IC	NOT HIS-PAN-IC	EX & VERY GOOD & POOR	FAIR & POOR	NO CCC	CCC
NQ74																			
3 YEARS OLD OR LESS	60 20%	908 17%	60 100%	~	~	~	23 21%	~	~	~	~	~	3 ~ 21%	24 17%	30 23%	51 19%	3 23%	49 21%	11 17%
4 TO 7 YEARS OLD	60 20%	1228 23%	~	60 ~100%	~	~	18 17%	~	~	~	~	~	4 ~ 29%	27 19%	25 19%	51 19%	~	54 23%*	6 9%
8 TO 12 YEARS OLD	103 34%	1650 31%	~	~	103 ~100%	~	34 32%	~	~	~	~	~	4 ~ 29%	56 40%	38 29%	92 35%	5 38%	82 35%	21 33%
13 OR OLDER	78 26%	1523 29%	~	~	~	78 ~100%	32 30%	~	~	~	~	~	3 ~ 21%	34 24%	37 28%	68 26%	5 38%	52 22%*	26 41%
VALID CASES	301	5309	60	60	103	78	107						14	141	130	262	13	237	64
NUMBER OF RESPONDENTS	301 100%	5309 100%	60 100%	60 100%	103 100%	78 100%	107 100%						14 100%	141 100%	130 100%	262 100%	13 100%	237 100%	64 100%

[BASED ON SURVEY RESPONSE OR ON SAMPLE DATA IF RESPONSE NOT GIVEN]

NQ75 IS YOUR CHILD MALE OR FEMALE?

	BANT OT1	BANT OT2	AGE				RACE						ETHNIC- ITY		HEALTH STATUS		CCC SCREENER		
			<4	4-7	8-12	13 AND OVER	BLCK OR AFR- AMER	AS- IAN	NATV HAW/ ILND	AMER IND/ ALSK	OTHR	MUL- TI	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC	
NQ75 MALE	154 51%	2736 52%	32 53%	28 47%	53 51%	41 53%	53 50%	~	~	~	~	~	12 86%	71 50%	73 56%	137 52%	7 54%	120 51%	34 53%
FEMALE	147 49%	2573 48%	28 47%	32 53%	50 49%	37 47%	54 50%	~	~	~	~	~	2 14%	70 50%	57 44%	125 48%	6 46%	117 49%	30 47%
VALID CASES	301	5309	60	60	103	78	107						14	141	130	262	13	237	64
NUMBER OF RESPONDENTS	301 100%	5309 100%	60 100%	60 100%	103 100%	78 100%	107 100%						14 100%	141 100%	130 100%	262 100%	13 100%	237 100%	64 100%

[BASED ON SURVEY RESPONSE OR ON SAMPLE DATA IF RESPONSE NOT GIVEN]

Q76 IS YOUR CHILD OF HISPANIC OR LATINO ORIGIN OR DESCENT?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY		HEALTH STATUS		CCC SCREENER		
	EAST TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHTE	BLCK OR AFR-AMER ##	AS-IAN ##	NATV HAW/ ILND #	AMER IND/ ALSK #	OTHR #	MUL-TI	HIS-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR POOR	NO CCC	CCC	
Q76 HISPANIC OR LATINO	141 52%	1726 35%*	24 44%	27 52%	56 60%	34 48%	~	~	~	~	~	~	~	141 ~100%	~	127 49%	12 100%	115 55%*	26 41%
NOT HISPANIC OR LATINO	130 48%	3146 65%*	30 56%	25 48%	38 40%	37 52%	104 100%	~	~	~	~	~	14 ~100%	130 ~100%	~	130 51%	~	93 45%*	37 59%
NOT ANSWERED	30	437	6	8	9	7	3									5	1	29	1
VALID CASES	271	4872	54	52	94	71	104						14	141	130	257	12	208	63
NUMBER OF RESPONDENTS	301 100%	5309 100%	60 100%	60 100%	103 100%	78 100%	107 100%						14 100%	141 100%	130 100%	262 100%	13 100%	237 100%	64 100%

Q77.1 WHAT IS YOUR CHILD'S RACE? RESPONSE: WHITE

	BANT OT1	BANT OT2	AGE				RACE							ETHNIC- ITY		HEALTH STATUS		CCC SCREENER	
	EAST TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	BLCK OR AFR- AMER	AS- IAN	NATV ILND	AMER ALSK	OTH R	MUL- TI	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC	
Q77.1 YES	196 65%	3787 71%*	40 67%	37 62%	65 63%	54 69%	107 100%~	~	~	~	~	~	13 ~ 93%~	76 54%*	117 90%*	189 72%~	6 46%~	144 61%*	52 81%
NO	105 35%	1522 29%*	20 33%	23 38%	38 37%	24 31%	~	~	~	~	~	~	1 7%~	65 46%*	13 10%*	73 28%~	7 54%~	93 39%*	12 19%
VALID CASES	301	5309	60	60	103	78	107						14	141	130	262	13	237	64
NUMBER OF RESPONDENTS	301 100%	5309 100%	60 100%	60 100%	103 100%	78 100%	107 100%						14 100%	141 100%	130 100%	262 100%	13 100%	237 100%	64 100%

Q77.2 WHAT IS YOUR CHILD'S RACE? RESPONSE: BLACK OR AFRICAN-AMERICAN

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY		HEALTH STATUS		CCC SCREENER		
	EAST TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHTE	BLCK OR AFR-AMER ##	AS-IAN ##	NATV ILND #	AMER PAC ALSK ##	OTHR ##	MUL-TI	HIS-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	GOOD & FAIR & POOR	NO CCC	CCC
Q77.2 YES	7 2%	204 4%	2 3%	2 3%	1 1%	2 3%	~	~	~	~	~	~	4 29%	1 0.7%	6 5%*	7 3%	~	3 1%	4 6%
NO	294 98%	5105 96%	58 97%	58 97%	102 99%	76 97%	107 100%	~	~	~	~	~	10 71%	140 99%	124 95%*	255 97%	13 100%	234 99%	60 94%
VALID CASES	301	5309	60	60	103	78	107						14	141	130	262	13	237	64
NUMBER OF RESPONDENTS	301 100%	5309 100%	60 100%	60 100%	103 100%	78 100%	107 100%						100%	141 100%	130 100%	262 100%	13 100%	237 100%	64 100%

Q77.3 WHAT IS YOUR CHILD'S RACE? RESPONSE: ASIAN

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY		HEALTH STATUS		CCC SCREENER			
	EAST TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHTE	BLCK OR AFR-AMER ##	AS-IAN ##	NATV ILND #	AMER PAC ALSK #	OTHR #	MUL-TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	GOOD & FAIR & POOR	NO CCC	CCC	
Q77.3 YES	5 2%	184 3%*	1 2%	1 2%	1 1%	2 3%	~	~	~	~	~	~	2 ~ 14%	~	5 4%*	5 2%~	~	4 2%	1 2%	
NO	296 98%	5125 97%*	59 98%	59 98%	102 99%	76 97%	107 100%~	~	~	~	~	~	12 ~ 86%	141 100%~	125 96%*	257 98%~	13 100%~	233 98%	63 98%	
VALID CASES	301	5309	60	60	103	78	107						14	141	130	262	13	237	64	
NUMBER OF RESPONDENTS	301 100%	5309 100%	60 100%	60 100%	103 100%	78 100%	107 100%						100%	100%	100%	100%	100%	100%	100%	100%

Q77.4 WHAT IS YOUR CHILD'S RACE? RESPONSE: NATIVE HAWAIIAN OR OTHER PACIFIC ISLANDER

	BANT OT1	BANT OT2	AGE				RACE						ETHNIC- ITY		HEALTH STATUS		CCC SCREENER			
	EAST TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHTE	BLCK OR AFR- AMER ##	AS- IAN ##	NATV HAW/ PAC #	AMER IND/ ALSK #	OTHR #	MUL- TI	HIS- PAN- IC	NOT HIS- PAN- IC	EX & VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC	
Q77.4 YES	1 0.3%	83 2%	~	~	1%	~	~	~	~	~	~	~	7%	~	~	~	~	~	~	~
NO	300 100%	5226 98%	60 100%	60 100%	102 99%	78 100%	107 100%	~	~	~	~	~	13 93%	141 100%	129 99%	261 100%	13 100%	236 100%	64 100%	
VALID CASES	301	5309	60	60	103	78	107						14	141	130	262	13	237	64	
NUMBER OF RESPONDENTS	301 100%	5309 100%	60 100%	60 100%	103 100%	78 100%	107 100%						14 100%	141 100%	130 100%	262 100%	13 100%	237 100%	64 100%	

Q77.5 WHAT IS YOUR CHILD'S RACE? RESPONSE: AMERICAN INDIAN OR ALASKA NATIVE

	BANT OT1	BANT OT2	AGE				RACE						ETHNIC- ITY		HEALTH STATUS		CCC SCREENER		
			<4	4-7	8-12	13 AND OVER	BLCK OR AFR- AMER	AS- IAN	PAC ILND	ALSK NATV	OTHR	MUL- TI	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC	
Q77.5 YES	14 5%	335 6%	4 7%	2 3%	3 3%	5 6%	~	~	~	~	~	~ 43%	4 3%	10 8%*	14 5%~	~	8 3%	6 9%	
NO	287 95%	4974 94%	56 93%	58 97%	100 97%	73 94%	107 100%~	~	~	~	~	~ 57%	8 97%	137 92%*	120 95%~	248 100%~	13 ~	229 97%	58 91%
VALID CASES	301	5309	60	60	103	78	107					14	141	130	262	13	237	64	
NUMBER OF RESPONDENTS	301 100%	5309 100%	60 100%	60 100%	103 100%	78 100%	107 100%					100%	141 100%	130 100%	262 100%	13 100%	237 100%	64 100%	

Q77.6 WHAT IS YOUR CHILD'S RACE? RESPONSE: OTHER

	BANT OT1	BANT OT2	AGE				RACE							ETHNIC- ITY		HEALTH STATUS		CCC SCREENER	
	EAST TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHTE	BLCK OR AFR- AMER ##	AS- IAN ##	NATV HAW/ PAC ILND #	AMER IND/ ALSK NATV ##	OTHR ##	MUL- TI	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC
Q77.6 YES	19 6%	374 7%	4 7%	4 7%	5 5%	6 8%	~	~	~	~	~	~	4 ~ 29%	14 10%*	5 4%	17 6%~	1 8%~	17 7%	2 3%
NO	282 94%	4935 93%	56 93%	56 93%	98 95%	72 92%	107 100%~	~	~	~	~	~	10 ~ 71%	127 90%*	125 96%	245 94%~	12 92%~	220 93%	62 97%
VALID CASES	301	5309	60	60	103	78	107						14	141	130	262	13	237	64
NUMBER OF RESPONDENTS	301 100%	5309 100%	60 100%	60 100%	103 100%	78 100%	107 100%						100%	141 100%	130 100%	262 100%	13 100%	237 100%	64 100%

Q78 WHAT IS YOUR AGE?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY	HEALTH STATUS		CCC SCREENER			
	EAST TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	BLCK OR AFR-AMER ##	AS-IAN ##	NATV HAW/ ILND #	AMER PAC ALSK ##	OTHR ##	MUL-TI	HIS-IC	HIS-PAN-IC	NOT PAN-IC	EX & VERY GOOD & POOR	FAIR & POOR	NO CCC	CCC
Q78 UNDER 18	9 3%	141 3%	2 4%	3 6%	2 2%	2 3%	6 6%	~	~	~	~	~	2 1%	7 5%	9 3%	~	9 4%*		
18 TO 24	7 3%	161 3%	6 11%*	1 2%	~	~	4 4%	~	~	~	~	1 7%	1 0.7%	6 5%*	7 3%	~	7 3%*		
25 TO 34	99 36%	1564 32%	30 56%*	26 51%*	33 34%	10 14%*	31 29%*	~	~	~	~	5 36%	60 43%*	38 30%*	94 36%	5 42%	80 38%	19 30%	
35 TO 44	88 32%	1821 37%	13 24%	17 33%	34 35%	24 33%	34 32%	~	~	~	~	5 36%	46 33%	40 31%	83 32%	4 33%	67 32%	21 33%	
45 TO 54	46 17%	797 16%	1 2%*	2 4%*	19 20%	24 33%*	19 18%	~	~	~	~	1 7%	23 16%	21 16%	44 17%	1 8%	35 17%	11 17%	
55 TO 64	18 7%	266 5%	2 4%	2 4%	3 3%	11 15%*	8 7%	~	~	~	~	2 14%	7 5%	11 9%	17 7%	1 8%	9 4%*	9 14%	
65 TO 74	6 2%	116 2%	~	~	5 5%*	1 1%	5 5%	~	~	~	~	~	1 0.7%	5 4%	5 2%	1 8%	3 1%	3 5%	
75 OR OLDER		16 0.3%~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~
NOT ANSWERED	28	427	6	9	7	6							1	2	3	1	27	1	
VALID CASES	273	4882	54	51	96	72	107					14	140	128	259	12	210	63	
NUMBER OF RESPONDENTS	301	5309	60	60	103	78	107					14	141	130	262	13	237	64	
	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%	100%

Q79 ARE YOU MALE OR FEMALE?

	BANT OT1	BANT OT2	AGE				RACE						ETHNIC- ITY		HEALTH STATUS		CCC SCREENER		
	EAST TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHT	BLCK OR AFR- AMER ##	AS- IAN ##	NATV HAW/ PAC ILND #	AMER IND/ ALS K ##	OTHR ##	MUL- TI	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC
Q79 MALE	33 12%	702 14%	4 7%	3 6%	11 12%	15 21%*	13 12%	~	~	~	~	~	2 ~ 14%	14 10%	17 13%	31 12%	2 15%	28 13%	5 8%
FEMALE	240 88%	4191 86%	50 93%	48 94%	84 88%	58 79%*	94 88%	~	~	~	~	~	12 ~ 86%	126 90%	111 87%	227 88%	11 85%	181 87%	59 92%
NOT ANSWERED	28	416	6	9	8	5								1	2	4		28	
VALID CASES	273	4893	54	51	95	73	107						14	140	128	258	13	209	64
NUMBER OF RESPONDENTS	301 100%	5309 100%	60 100%	60 100%	103 100%	78 100%	107 100%						14 100%	141 100%	130 100%	262 100%	13 100%	237 100%	64 100%

Q80 WHAT IS THE HIGHEST GRADE OR LEVEL OF SCHOOL THAT YOU HAVE COMPLETED?

	BANT OT1	BANT OT2	AGE				RACE							ETHNIC- ITY		HEALTH STATUS		CCC SCREENER	
	EAST TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHTE ##	BLCK OR AFR- AMER ##	AS- IAN ##	NATV HAW/ ILND ##	AMER IND/ ALS ##	OTHR ##	MUL- TI	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC
Q80																			
8TH GRADE OR LESS	38 14%	479 10%*	5 9%	6 12%	13 14%	14 20%	1 0.9%*	~	~	~	~	~	~	37 27%*	1 0.8%*	30 12%~	8 62%~	32 15%	6 10%
SOME HIGH SCHOOL BUT DID NOT GRADUATE	38 14%	480 10%*	5 9%	8 16%	18 19%	7 10%	9 8%*	~	~	~	~	~	1 7%~	27 20%*	10 8%*	36 14%~	2 15%~	34 16%*	4 6%
HIGH SCHOOL GRADUATE OR GED	78 29%	1452 30%	22 41%*	10 20%	29 31%	17 24%	30 28%	~	~	~	~	~	5 36%~	40 29%	38 30%	76 30%~	2 15%~	58 28%	20 32%
SOME COLLEGE OR 2-YEAR DEGREE	90 33%	1752 36%	16 30%	23 45%	26 27%	25 35%	49 46%*	~	~	~	~	~	7 50%~	26 19%*	60 47%*	86 34%~	1 8%~	67 32%	23 37%
4-YEAR COLLEGE GRADUATE	18 7%	437 9%	4 7%	3 6%	7 7%	4 6%	12 11%*	~	~	~	~	~	~	4 3%*	13 10%*	17 7%~	~	13 6%	5 8%
MORE THAN 4-YEAR COLLEGE DEGREE	9 3%	238 5%	2 4%	1 2%	2 2%	4 6%	5 5%	~	~	~	~	~	1 7%~	3 2%	6 5%	9 4%~	~	4 2%	5 8%
NOT ANSWERED	30	471	6	9	8	7	1							4	2	8		29	1
VALID CASES	271	4838	54	51	95	71	106						14	137	128	254	13	208	63
NUMBER OF RESPONDENTS	301	5309	60	60	103	78	107						14	141	130	262	13	237	64
	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%

Q81 HOW ARE YOU RELATED TO THE CHILD?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY		HEALTH STATUS		CCC SCREENER		
	EAST TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	BLCK OR AFR-AMER	AS-IAN	NATV HAW/ILND	AMER IND/PAC	ALSK NATV	OTHR	MUL-TI	HIS-IC	NOT HIS-PAN-IC	EX & VERY GOOD & POOR	FAIR & POOR	NO CCC	CCC
Q81 MOTHER OR FATHER	255 94%	4466 93%	54 100%~	48 94%	89 95%	64 90%	93 90%*	~	~	~	~	~	13 93%~	134 97%	114 91%*	241 95%~	11 92%~	202 96%	53 88%
GRANDPARENT	8 3%	186 4%	~	2 4%	3 3%	3 4%	5 5%	~	~	~	~	~	1 7%~	2 1%	6 5%	7 3%~	1 8%~	4 2%	4 7%
AUNT OR UNCLE	2 0.7%	33 0.7%	~	~	2 2%~	~	1 1%	~	~	~	~	~	~	1 0.7%	1 0.8%	2 0.8%~	~	1 0.5%	1 2%
OLDER BROTHER OR SISTER		12 0.2%~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~
OTHER RELATIVE	1 0.4%	6 0.1%	~	~	~	1 1%~	1 1%~	~	~	~	~	~	~	~	1 ~0.8%	1 ~0.4%	~	~	1 2%
LEGAL GUARDIAN	1 0.4%	73 2%*	~	~	~	1 1%~	1 1%~	~	~	~	~	~	~	~	1 ~0.8%	1 ~0.4%	~	~	1 2%
SOMEONE ELSE	3 1%	33 0.7%	~	1 2%	~	2 3%	2 2%	~	~	~	~	~	~	1 ~0.7%	2 2%	3 1%~	~	3 1%	
NOT ANSWERED	31	500	6	9	9	7	4							3	5	7	1	27	4
VALID CASES	270	4809	54	51	94	71	103						14	138	125	255	12	210	60
NUMBER OF RESPONDENTS	301	5309	60	60	103	78	107						14	141	130	262	13	237	64
	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%

Q82 DID SOMEONE HELP YOU COMPLETE THIS SURVEY?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY		HEALTH STATUS		CCC SCREENER		
	EAST TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHTE	BLCK OR AFR-AMER ##	AS-IAN ##	NATV HAW/ ILND #	AMER IND/ ALSK #	OTHR #	MUL-TI	HIS-IC	NOT HIS-PAN-IC	EX & VERY GOOD & POOR	FAIR & POOR	NO CCC	CCC
Q82 YES	7 4%	101 3%	~	3%~	1	10%~	1	~	~	~	~	~	~	6 8%*	1 1%	6 4%~	1 17%~	5 4%~	2 5%
NO	161 96%	2894 97%	27 100%~	32 97%~	58 98%	44 90%~	73 99%	~	~	~	~	~	5 ~100%~	72 92%*	84 99%	152 96%~	5 83%~	124 96%~	37 95%
NOT ANSWERED	2	59				2	1								1	2		1	1
VALID CASES	168	2995	27	33	59	49	74						5	78	85	158	6	129	39
NUMBER OF RESPONDENTS	170	3054	27	33	59	51	75						5	78	86	160	6	130	40
	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%

[ASKED IF SURVEY COMPLETED BY MAIL]

Q83.1 HOW DID THAT PERSON HELP YOU? RESPONSE: READ THE QUESTIONS TO ME.

	BANT OT1	BANT OT2	AGE				RACE						ETHNIC- ITY		HEALTH STATUS		CCC SCREENER		
	EAST TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHTE	BLCK OR AFR- AMER ##	AS- IAN ##	NATV HAW/ ILND #	AMER IND/ ALSK #	OTHR #	MUL- TI	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC
Q83.1 YES	4 57%	53 52%	~	100%	100%	40%	~	~	~	~	~	~	~	4 67%	~	4 67%	~	3 60%	1 50%
NO	3 43%	48 48%	~	~	~	60%	100%	~	~	~	~	~	~	2 33%	100%	2 33%	100%	2 40%	1 50%
VALID CASES	7	101		1	1	5	1							6	1	6	1	5	2
NUMBER OF RESPONDENTS	7 100%	101 100%		100%	100%	100%	100%							6 100%	1 100%	6 100%	1 100%	5 100%	2 100%

[ASKED IF SURVEY COMPLETED BY MAIL AND Q82 = YES]

Q83.2 HOW DID THAT PERSON HELP YOU? RESPONSE: WROTE DOWN THE ANSWERS I GAVE.

	BANT OT1	BANT OT2	AGE				RACE						ETHNIC- ITY		HEALTH STATUS		CCC SCREENER		
	EAST TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	BLCK OR AFR- AMER	AS- IAN	NATV HAW/ PAC	AMER IND/ ALSK	OTHR	MUL- TI	HIS- IC	NOT HIS- IC	EX & VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC	
Q83.2 YES	2 29%	31 31%~	~	~	100%~	20%~	~	~	~	~	~	~	~	2 33%~	2 33%~	~	1 20%~	1 50%~	
NO	5 71%	70 69%~	~	1 ~100%~	4 ~	80%~	1 100%~	~	~	~	~	~	~	4 67%~	1 100%~	4 67%~	1 100%~	4 80%~	1 50%~
VALID CASES	7	101		1	1	5	1							6	1	6	1	5	2
NUMBER OF RESPONDENTS	7 100%	101 100%		1 100%	1 100%	5 100%	1 100%							6 100%	1 100%	6 100%	1 100%	5 100%	2 100%

[ASKED IF SURVEY COMPLETED BY MAIL AND Q82 = YES]

Q83.3 HOW DID THAT PERSON HELP YOU? RESPONSE: ANSWERED THE QUESTIONS FOR ME.

	BANT OT1	BANT OT2	AGE				RACE						ETHNIC- ITY	HEALTH STATUS		CCC SCREENER				
	EAST TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHTE	BLCK OR AFR- AMER ##	AS- IAN ##	NATV HAW/ ILND #	AMER IND/ ALSK #	OTHR #	MUL- TI	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC	
Q83.3 YES	1 14%	13 13%	~	~	~	20%	100%	~	~	~	~	~	~	~	100%	1	17%	~	1	50%
NO	6 86%	88 87%	~	100%	100%	80%	~	~	~	~	~	~	~	~	100%	6	83%	100%	5	50%
VALID CASES	7	101	1	1	5	1	1							6	1	6	1	5	2	
NUMBER OF RESPONDENTS	7	101	1	1	5	1	1							6	1	6	1	5	2	
	100%	100%	100%	100%	100%	100%	100%							100%	100%	100%	100%	100%	100%	

[ASKED IF SURVEY COMPLETED BY MAIL AND Q82 = YES]

Q83.4 HOW DID THAT PERSON HELP YOU? RESPONSE: TRANSLATED THE QUESTIONS INTO MY LANGUAGE.

	BANT OT1	BANT OT2	AGE				RACE						ETHNIC- ITY		HEALTH STATUS		CCC SCREENER		
	EAST TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	BLCK OR AFR- AMER	AS- IAN	NATV HAW/ ILND	AMER IND/ ALSK	OTHR	MUL- TI	HIS- IC	NOT HIS- IC	EX & VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC	
Q83.4 YES	3 43%	43 43%	~	~	~	60%	~	~	~	~	~	~	~	3 50%	2 33%	1 100%	3 60%		
NO	4 57%	58 57%	~	100%	100%	40%	100%	~	~	~	~	~	~	3 50%	1 67%	4 100%	2 40%	2 100%	
VALID CASES	7	101		1	1	5	1							6	1	6	1	5	2
NUMBER OF RESPONDENTS	7	101		1	1	5	1							6	1	6	1	5	2
	100%	100%		100%	100%	100%	100%							100%	100%	100%	100%	100%	100%

[ASKED IF SURVEY COMPLETED BY MAIL AND Q82 = YES]

Q83.5 HOW DID THAT PERSON HELP YOU? RESPONSE: HELPED IN SOME OTHER WAY.

	BANT OT1	BANT OT2	AGE				RACE						ETHNIC- ITY	HEALTH STATUS		CCC SCREENER			
	EAST TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHTE	BLCK OR AFR- AMER ##	AS- IAN ##	NATV HAW/ ILND #	AMER IND/ ALSK #	OTHR #	MUL- TI	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC
Q83.5 YES		6 6%	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~
NO	7 100%	95 94%	~100%	~100%	~100%	~100%	~	~	~	~	~	~	~	~100%	~100%	~100%	~100%	~100%	~100%
VALID CASES	7	101	1	1	5	1								6	1	6	1	5	2
NUMBER OF RESPONDENTS	7 100%	101 100%	100%	100%	100%	100%	100%							6 100%	1 100%	6 100%	1 100%	5 100%	2 100%

[ASKED IF SURVEY COMPLETED BY MAIL AND Q82 = YES]

NQ14 RATING OF ALL CHILD'S HEALTH CARE

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY		HEALTH STATUS		CCC SCREENER		
	EAST TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	BLCK OR AFR-AMER	AS-IAN	NATV ILND	AMER PAC ALSK	IND/ NATV	OTHR	MUL-TI	HIS-IC	NOT HIS-PAN-IC	EX & VERY GOOD	FAIR & POOR	NO CCC	CCC
NQ14 0-6	21 11%	286 8%	5 10%	4 10%	6 10%	6 14%	9 13%	~	~	~	~	~	1 8%	8 9%	12 13%	21 12%	2 ~	14 10%	7 13%
7-8	49 25%	994 29%	12 24%	9 22%	15 25%	13 30%	20 28%	~	~	~	~	~	5 42%	18 20%	28 31%	44 25%	2 29%	38 27%	11 20%
9-10	124 64%	2180 63%	32 65%	28 68%	39 65%	25 57%	43 60%	~	~	~	~	~	6 50%	66 72%*	50 56%*	113 63%	5 71%	88 63%	36 67%
VALID CASES	194	3460	49	41	60	44	72						12	92	90	178	7	140	54
NUMBER OF RESPONDENTS	194 100%	3460 100%	49 100%	41 100%	60 100%	44 100%	72 100%						12 100%	92 100%	90 100%	178 100%	7 100%	140 100%	54 100%
MEAN	2.53	2.55	2.55	2.59	2.55	2.43	2.47						2.42	2.63	2.42	2.52	2.71	2.53	2.54
p stat_(*=Sig @ p<=.05)		.713	~	~	.794	~	.368	~	~	~	~	~	~	.053	.041*	~	~	~	.939

[ASKED IF Q7 >= 1 TIME]

NQ41 RATING OF CHILD'S PERSONAL DOCTOR

	BANT OT1	BANT OT2	AGE				RACE						ETHNIC- ITY		HEALTH STATUS		CCC SCREENER	
	EAST TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	BLCK OR AFR- AMER	AS- IAN	NATV HAW/ PAC	AMER IND/ ALSK	OTHR	MUL- TI	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC
NQ41 0-6	11 5%	266 6%	3 6%	2 5%	4 5%	2 4%	5 6%	~	~	~	~	~	1 7%	4 4%	7 7%	11 5%	8 ~	3 6%
7-8	53 24%	933 22%	6 12%	13 30%	20 26%	14 27%	24 27%	~	~	~	~	~	3 21%	21 20%	31 30%	51 25%	45 ~	8 15%
9-10	158 71%	3047 72%	40 82%	29 66%	54 69%	35 69%	59 67%	~	~	~	~	~	10 71%	80 76%	67 64%*	144 70%	8 100%	43 80%
VALID CASES	222	4246	49	44	78	51	88					14	105	105	206	8	168	54
NUMBER OF RESPONDENTS	222 100%	4246 100%	49 100%	44 100%	78 100%	51 100%	88 100%					14 100%	105 100%	105 100%	206 100%	8 100%	168 100%	54 100%
MEAN	2.66	2.65	2.76	2.61	2.64	2.65	2.61					2.64	2.72	2.57	2.65	3.00	2.64	2.74
p stat_(*=Sig @ p<=.05)		.853	~	~	.688	.828	.313	~	~	~	~	~	~	.124	.026*	~	~	.239

[ASKED IF Q30 = YES]

NQ48 RATING OF SPECIALIST CHILD SAW MOST OFTEN

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY		HEALTH STATUS		CCC SCREENER	
	EAST TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	BLCK OR AFR-AMER ##	AS-IAN ##	NATV HAW/ ILND #	AMER IND/ ALSK ##	OTHR ##	MUL-TI	HIS-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	GOOD & FAIR & POOR	NO CCC	CCC
NQ48 0-6	2 5%	69 9%	2 25%	~	~	~	~	~	~	~	~	~	1 6%	1 3%	1 3%	1 3%	1 6%	1 5%
7-8	14 36%	186 24%	1 13%	1 17%	6 50%	6 46%	7 41%	~	~	~	~	3 ~100%	3 19%	11 52%	14 40%	3 ~	11 17%	11 52%
9-10	23 59%	524 67%	5 63%	5 83%	6 50%	7 54%	10 59%	~	~	~	~	~	12 75%	10 48%	20 57%	3 100%	14 78%	9 43%
VALID CASES	39	779	8	6	12	13	17					3	16	21	35	3	18	21
NUMBER OF RESPONDENTS	39	779	8	6	12	13	17					3	16	21	35	3	18	21
	100%	100%	100%	100%	100%	100%	100%				100%	100%	100%	100%	100%	100%	100%	100%
MEAN	2.54	2.58	2.38	2.83	2.50	2.54	2.59					2.00	2.69	2.48	2.54	3.00	2.72	2.38
p stat_(*=Sig @ p<=.05)			~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~

[ASKED IF Q45 = YES AND Q47 >= 1 SPECIALIST]

NQ54 RATING OF CHILD'S HEALTH PLAN

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY		HEALTH STATUS		CCC SCREENER		
	EAST TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	BLCK OR AFR-AMER	AS-IAN	NATV ILND	AMER PAC ALSK	IND/ NATV	OTHR	MUL-TI	HIS-IC	NOT HIS-PAN-IC	EX & VERY GOOD	FAIR & POOR	NO CCC	CCC
NQ54 0-6	30 11%	652 13%	8 15%	2 4%*	7 7%	13 18%	14 14%	~	~	~	~	~	2 ~ 14%	11 8%	18 14%	27 11%~	2 15%~	21 10%	9 14%
7-8	71 26%	1410 29%	12 23%	7 14%*	27 28%	25 34%	37 36%*	~	~	~	~	~	5 ~ 36%	23 17%*	47 37%*	69 27%~	2 15%~	51 24%	20 31%
9-10	172 63%	2826 58%	32 62%	42 82%*	62 65%	36 49%*	52 50%*	~	~	~	~	~	7 ~ 50%	105 76%*	61 48%*	160 63%~	9 69%~	137 66%	35 55%
VALID CASES	273	4888	52	51	96	74	103						14	139	126	256	13	209	64
NUMBER OF RESPONDENTS	273 100%	4888 100%	52 100%	51 100%	96 100%	74 100%	103 100%						14 100%	139 100%	126 100%	256 100%	13 100%	209 100%	64 100%
MEAN	2.52	2.44	2.46	2.78	2.57	2.31	2.37						2.36	2.68	2.34	2.52	2.54	2.56	2.41
p stat_(*=Sig @ p<=.05)		.074	.495	.000*	.332	.002*	.005*	~	~	~	~	~	~	~.000*	.000*	~	~	~.130	

GETTING NEEDED CARE

	BANT OT1	BANT OT2	AGE				RACE						ETHNIC- ITY	HEALTH STATUS		CCC SCREENER		
	EAST TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHT	BLCK OR AFR- AMER ##	AS- IAN ##	NATV HAW/ PAC ILND #	AMER IND/ ALSK NATV ##	OTHR MUL- TI ##	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC
NPRBSEE4 NQ46	2.28	2.27	2.13	2.50	2.50	2.08	2.18					1.67	2.44	2.14	2.26	2.67	2.39	2.19
p stat_(*=Sig @ p<=.05)			~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~
NCARNES4 NQ15	2.49	2.49	2.51	2.66	2.47	2.36	2.55					2.33	2.46	2.48	2.48	2.43	2.55	2.35
p stat_(*=Sig @ p<=.05)	.992		~	~	.719		~.365	~	~	~	~	~	~.544	.866	~	~	~.066	
COMPOSITE	2.39	2.38	2.32	2.58	2.48	2.22	2.36	x	x	x	x	x 2.00	2.45	2.31	2.37	2.55	2.47	2.27
p stat_(*=Sig @ p<=.05)	.802	.098			~.018*		~.448	~	~	~	~	~	~.029*	.010*	~	~	~.000*	

GETTING CARE QUICKLY

	BANT OT1	BANT OT2	AGE				RACE						ETHNIC- ITY	HEALTH STATUS		CCC SCREENER			
	EAST TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHT	BLCK OR AFR- AMER ##	AS- IAN ##	NATV HAW/ PAC ILND #	AMER IND/ ALSK NATV ##	OTHR MUL- TI ##	HIS- IC IC	NOT HIS- PAN- IC	EX & VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC	
NCARSN4 NQ4	2.58	2.65	2.50	2.89	2.56	2.35	2.57					2.33	2.59	2.54	2.59	2.20	2.61	2.52	
p stat_(*=Sig @ p<=.05)	.314		~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	
NAPGET4 NQ6	2.46	2.46	2.51	2.47	2.51	2.32	2.53					2.77	2.36	2.58	2.49	2.00	2.44	2.53	
p stat_(*=Sig @ p<=.05)	.971		~	~	.555	~	.314	~	~	~	~	~	.056	.047*	~	~	.425	~	
COMPOSITE	2.52	2.56	2.51	2.68	2.53	2.34	2.55	x	x	x	x	x	2.55	2.47	2.56	2.54	2.10	2.53	2.52
p stat_(*=Sig @ p<=.05)	.257		~	~	.751	~	.472	~	~	~	~	~	.190	.287	~	~	.776	~	

HOW WELL DOCTORS COMMUNICATE

	BANT OT1	BANT OT2	AGE				RACE						ETHNIC- ITY	HEALTH STATUS		CCC SCREENER			
	EAST TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHT	BLCK OR AFR- AMER	AS- IAN	NATV HAW/ PAC	AMER IND/ ALSK	OTHR	MUL- TI	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC
NDREXPL4 NQ32	2.73	2.75	2.67	2.81	2.62	2.88	2.78						2.80	2.68	2.78	2.73	2.75	2.67	2.88
p stat_(*=Sig @ p<=.05)	.620		~	~	~		~.449	~	~	~	~	~		~.316	.334	~	~	~	~
NDRLSTN4 NQ33	2.77	2.77	2.68	2.80	2.80	2.82	2.83						3.00	2.69	2.85	2.78	2.75	2.72	2.90
p stat_(*=Sig @ p<=.05)	.899		~	~	~		~.253	~	~	~	~	~		~.107	.073	~	~	~	~
NDRESPU4 NQ34	2.84	2.81	2.79	2.87	2.83	2.88	2.84						3.00	2.80	2.86	2.83	3.00	2.79	2.95
p stat_(*=Sig @ p<=.05)	.407		~	~	~		~.973	~	~	~	~	~		~.402	.624	~	~	~	~
NDRTMEN4 NQ37	2.62	2.57	2.54	2.55	2.69	2.73	2.76						2.73	2.46	2.76	2.61	3.00	2.54	2.83
p stat_(*=Sig @ p<=.05)	.309		~	~	~		~.035*	~	~	~	~	~		~.009*	.019*	~	~	~	~
COMPOSITE	2.74	2.72	2.67	2.76	2.74	2.83	2.80	x	x	x	x	x	2.88	2.66	2.81	2.74	2.88	2.68	2.89
p stat_(*=Sig @ p<=.05)	.617		~	~	~		~.196	~	~	~	~	~		~.044*	.065	~	~	~	~

CUSTOMER SERVICE

	BANT OT1	BANT OT2	AGE				RACE						ETHNIC- ITY	HEALTH STATUS		CCC SCREENER			
	EAST TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHT	BLCK OR AFR- AMER	AS- IAN	NATV HAW/ ILND	AMER IND/ ALSK	OTHR	MUL- TI	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC
NPBCLCS4 NQ50	2.17	2.28	2.29	2.00	2.33	1.92	2.20						3.00	2.10	2.28	2.23	1.40	2.04	2.57
p stat_(*=Sig @ p<=.05)	.307		~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~
NCSRESP NQ51	2.52	2.60	2.50	2.82	2.50	2.31	2.40						3.00	2.58	2.33	2.57	1.80	2.54	2.43
p stat_(*=Sig @ p<=.05)	.339		~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~
COMPOSITE	2.34	2.44	2.39	2.41	2.42	2.12	2.30	x	x	x	x	x	3.00	2.34	2.31	2.40	1.60	2.29	2.50
p stat_(*=Sig @ p<=.05)	.258		~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~

SHARED DECISION MAKING

	BANT OT1	BANT OT2	AGE				RACE						ETHNIC- ITY	HEALTH STATUS		CCC SCREENER			
	EAST TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	BLCK OR AFR- AMER	AS- IAN	NATV HAW/ PAC	AMER IND/ ALSK	ILND NATV	OTHR	MUL- TI	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC
NNRXWHY NQ11	2.81	2.87	3.00	3.00	2.78	2.60	2.74						3.00	2.81	2.79	2.79	3.00	2.94	2.64
p stat_(*=Sig @ p<=.05)	.444		~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~
NNRXWYNT NQ12	2.49	2.42	2.50	2.11	2.37	2.87	2.65						3.00	2.09	2.72	2.50	2.00	2.44	2.57
p stat_(*=Sig @ p<=.05)	.548		~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~
NRXBST NQ13	2.56	2.58	2.33	2.33	2.79	2.60	2.65						3.00	2.45	2.59	2.50	3.00	2.44	2.74
p stat_(*=Sig @ p<=.05)	.900		~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~
COMPOSITE	2.62	2.62	2.61	2.48	2.65	2.69	2.68	x	x	x	x	x	3.00	2.45	2.70	2.60	2.67	2.60	2.65
p stat_(*=Sig @ p<=.05)	1.00		~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~

ACCESS TO SPECIALIZED SERVICES

	BANT OT1	BANT OT2	AGE				RACE						ETHNIC- ITY	HEALTH STATUS		CCC SCREENER			
	EAST TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	BLCK OR AFR- AMER	AS- IAN	NATV HAW/ PAC	AMER IND/ ALSK	ILLND NATV	OTHR	MUL- TI	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC
NEZMDEQ NQ20	2.13	2.30	2.20	2.25	2.67	1.50	2.29						1.00	2.29	2.00	2.13	2.00	2.50	1.75
p stat_(*=Sig @ p<=.05)			~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~
NEZTHP NQ23	2.18	2.19	1.67	2.00	2.57	2.00	2.00						3.00	2.18	2.40	2.33	1.00	2.50	2.00
p stat_(*=Sig @ p<=.05)			~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~
NEZTC NQ26	2.27	2.18	1.00	2.33	2.31	2.31	2.15						2.00	2.54	2.13	2.30	2.67	2.20	2.30
p stat_(*=Sig @ p<=.05)			~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~
COMPOSITE	2.19	2.22	1.62	2.19	2.52	1.94	2.15	x	x	x	x	x	2.00	2.34	2.17	2.25	1.89	2.40	2.02
p stat_(*=Sig @ p<=.05)		.596	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~

GETTING NEEDED CARE (ALWAYS + USUALLY) -- GLOBAL PROPORTION COMPOSITE

	BANTO T1	BANTO T2	AGE				RACE						ETHNIC- ITY		HEALTH STATUS		CCC SCREENER		
	EAST TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHTE	BLCK OR AFR- AMER ##	AS- IAN ##	NATV HAW/ PAC ILND #	AMER IND/ ALSK NATV ##	OTHR ##	MUL- TI	HIS- PAN- IC	NOT HIS- PAN- IC	EX & VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC
PRBSEE4 Q46	82%	78%	88%	83%	92%	69%	82%						33%	88%	76%	80%	100%	94%	71%
CARNES4 Q15	91%	89%	94%	98%	88%	84%	92%						75%	91%	89%	91%	86%	93%	85%
AVERAGE	86.41	83.54	90.69	90.45	90.00	76.84	87.18	x	x	x	x	x	54.17	89.35	82.72	85.28	92.86	93.68	78.31

GETTING CARE QUICKLY (ALWAYS + USUALLY) -- GLOBAL PROPORTION COMPOSITE

	BANTO T1	BANTO T2	AGE				RACE						ETHNIC- ITY		HEALTH STATUS		CCC SCREENER		
	EAST TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHTE	BLCK OR AFR- AMER ##	AS- IAN ##	NATV HAW/ PAC ILND #	AMER IND/ ALSK NATV ##	OTHR ##	MUL- TI	HIS- PAN- IC	NOT HIS- PAN- IC	EX & VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC
CARSN4 Q4	89%	91%	90%	100%	84%	82%	93%						67%	88%	90%	90%	80%	90%	87%
APGET4 Q6	89%	86%	91%	90%	89%	84%	94%						100%	83%	95%	90%	67%	87%	94%
AVERAGE	88.85	88.77	90.74	95.00	86.74	83.07	93.44	x	x	x	x	x	83.33	85.40	92.37	89.93	73.33	88.36	90.61

HOW WELL DOCTORS COMMUNICATE (ALWAYS + USUALLY) -- GLOBAL PROPORTION COMPOSITE

	BANT OT1	BANT OT2	AGE				RACE						ETHNIC- ITY		HEALTH STATUS		CCC SCREENER		
	EAST TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	BLCK OR AFR- AMER ##	AS- IAN ##	NATV HAW/ PAC ILND #	AMER IND/ ALSK NATV ##	OTHR ##	MUL- TI	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC	
DREXPL4 Q32	94%	95%	93%	97%	92%	97%	94%					100%	94%	96%	95%	100%	92%	100%	
DRLSTN4 Q33	95%	95%	93%	97%	97%	94%	96%					100%	92%	97%	95%	100%	93%	100%	
DRESPU4 Q34	96%	96%	98%	97%	97%	94%	96%					100%	95%	97%	96%	100%	96%	98%	
DRTMEN4 Q37	89%	90%	85%	90%	89%	94%	95%					91%	83%	94%	89%	100%	87%	95%	
AVERAGE	93.8	94.0	92.1	95.1	93.8	94.7	95.4	x	x	x	x	x	97.7	91.2	96.0	93.5	100	92.0	98.2

CUSTOMER SERVICE (ALWAYS + USUALLY) -- GLOBAL PROPORTION COMPOSITE

	BANTO T1	BANTO T2	AGE				RACE						ETHNIC- ITY		HEALTH STATUS		CCC SCREENER		
	EAST TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHTE	BLCK OR AFR- AMER ##	AS- IAN ##	NATV HAW/ PAC ILND #	AMER IND/ ALSK NATV ##	OTHR ##	MUL- TI	HIS- PAN- IC	NOT HIS- PAN- IC	EX & VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC
PBCLCS4 Q50	75%	78%	79%	64%	81%	69%	80%						100%	69%	83%	77%	40%	71%	86%
CSRESP Q51	88%	91%	93%	91%	86%	85%	80%						100%	93%	78%	91%	60%	89%	86%
AVERAGE	81.45	84.81	85.71	77.27	83.66	76.92	80.00	x	x	x	x	x	100.0	80.87	80.56	83.74	50.00	80.12	85.71

SHARED DECISION MAKING (YES) -- GLOBAL PROPORTION COMPOSITE

	BANT OT1	BANT OT2	AGE				RACE						ETHNIC- ITY		HEALTH STATUS		CCC SCREENER		
			<4	4-7	8-12	13 AND OVER	BLCK OR AFR- AMER	AS- IAN	NATV HAW/ PAC ILND	AMER IND/ ALSK	OTHR	MUL- TI	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC	
NRXWHY Q11	91%	94%	100%	100%	89%	80%	87%					100%	90%	90%	89%	100%	97%	82%	
NRXWYNT Q12	75%	71%	75%	56%	68%	93%	83%					100%	55%	86%	75%	50%	72%	78%	
RXBST Q13	78%	79%	67%	67%	89%	80%	83%					100%	73%	79%	75%	100%	72%	87%	
AVERAGE	81.2	81.2	80.6	74.1	82.3	84.4	84.1	x	x	x	x	x	100	72.6	85.1	79.8	83.3	80.2	82.3

ACCESS TO SPECIALIZED SERVICES (ALWAYS + USUALLY) -- GLOBAL PROPORTION COMPOSITE

	BANT OT1	BANT OT2	AGE				RACE							ETHNIC- ITY		HEALTH STATUS		CCC SCREENER	
	EAST TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHTE	BLCK OR AFR- AMER ##	AS- IAN ##	NATV HAW/ PAC ILND #	AMER IND/ ALSK NATV ##	OTHR ##	MUL- TI	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC
EZMDEQ Q20	69%	76%	80%	75%	100%	25%	86%						0%	71%	67%	67%	100%	88%	50%
EZTHP Q23	71%	72%	33%	67%	86%	75%	67%						100%	73%	80%	80%	0%	83%	64%
EZTC Q26	76%	71%	0%	67%	77%	81%	69%						50%	92%	69%	78%	100%	70%	78%
AVERAGE	71.7	72.8	37.8	69.4	87.5	60.4	73.9	x	x	x	x	x	50.0	78.8	71.8	74.8	66.7	80.3	64.0

PERSONAL DOCTOR WHO KNOWS CHILD (YES) -- GLOBAL PROPORTION COMPOSITE

	BANT OT1	BANT OT2	AGE				RACE						ETHNIC- ITY		HEALTH STATUS		CCC SCREENER		
	EAST TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHTE	BLCK OR AFR- AMER ##	AS- IAN ##	NATV HAW/ PAC ILND #	AMER IND/ ALSK NATV ##	OTHR ##	MUL- TI	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC
DRTLKU Q38	89%	87%	90%	81%	95%	91%	85%						91%	96%	84%	90%	75%	88%	93%
DRUNCON Q43	96%	90%	100%	100%	100%	88%	91%						100%	100%	93%	96%	100%	100%	95%
DRUNFAM Q44	87%	85%	89%	100%	86%	81%	91%						60%	86%	86%	85%	100%	91%	85%
AVERAGE	90.7	87.5	93.1	93.5	93.4	86.5	89.3	x	x	x	x	x	83.6	93.7	87.8	90.5	91.7	93.0	91.2

CARE COORDINATION (YES) -- GLOBAL PROPORTION COMPOSITE

	BANT OT1	BANT OT2	AGE				RACE						ETHNIC- ITY	HEALTH STATUS		CCC SCREENER			
			<4	4-7	8-12	13 AND OVER	BLCK OR AFR- AMER	AS- IAN	NATV HAW/ ILND	AMER IND/ ALSK	OTHR	MUL- TI	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC	
HELPCONT Q18	100%	92%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%	
HLPCOORD Q29	69%	62%	79%	67%	69%	63%	63%					100%	68%	68%	68%		58%	79%	
AVERAGE	84.5	77.1	89.3	83.3	84.4	81.3	81.3	x	x	x	x	x	100	84.0	83.9	84.0	100	78.8	89.7

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1 Q1 OUR RECORDS SHOW THAT YOU ARE NOW IN <HEALTH PLAN>. IS THAT RIGHT?

2. YOUR HEALTH CARE IN THE LAST 6 MONTHS

2 Q3 IN THE LAST 6 MONTHS, DID YOU HAVE AN ILLNESS, INJURY, OR CONDITION THAT NEEDED CARE RIGHT AWAY IN A CLINIC, EMERGENCY ROOM OR DOCTOR'S OFFICE?

3 Q4 IN THE LAST 6 MONTHS, WHEN YOU NEEDED CARE RIGHT AWAY, HOW OFTEN DID YOU GET CARE AS SOON AS YOU NEEDED? [ASKED IF Q3 = YES]

4 Q5 IN THE LAST 6 MONTHS, DID YOU MAKE ANY APPOINTMENTS FOR A CHECK-UP OR ROUTINE CARE AT A DOCTOR'S OFFICE OR CLINIC?

5 Q6 IN THE LAST 6 MONTHS, HOW OFTEN DID YOU GET AN APPOINTMENT FOR A CHECK-UP OR ROUTINE CARE AT A DOCTOR'S OFFICE OR CLINIC AS SOON AS YOU NEEDED? [ASKED IF Q5 = YES]

6 Q7 IN THE LAST 6 MONTHS, NOT COUNTING THE TIMES YOU WENT TO AN EMERGENCY ROOM, HOW MANY TIMES DID YOU GO TO A DOCTOR'S OFFICE OR CLINIC TO GET HEALTH CARE FOR YOURSELF?

7 Q8 IN THE LAST 6 MONTHS, DID YOU AND A DOCTOR OR OTHER HEALTH PROVIDER TALK ABOUT SPECIFIC THINGS YOU COULD DO TO PREVENT ILLNESS? [ASKED IF Q7 >= 1 TIME]

8 Q9 IN THE LAST 6 MONTHS, DID YOU AND A DOCTOR OR OTHER HEALTH PROVIDER TALK ABOUT STARTING OR STOPPING A PRESCRIPTION MEDICINE? [ASKED IF Q7 >= 1 TIME]

9 Q10 DID YOU AND A DOCTOR OR OTHER HEALTH PROVIDER TALK ABOUT THE REASONS YOU MIGHT WANT TO TAKE A MEDICINE? [ASKED IF Q7 >= 1 TIME AND Q9 = YES]

10 Q11 DID YOU AND A DOCTOR OR OTHER HEALTH PROVIDER TALK ABOUT THE REASONS YOU MIGHT NOT WANT TO TAKE A MEDICINE? [ASKED IF Q7 >= 1 TIME AND Q9 = YES]

11 Q12 WHEN YOU TALKED ABOUT STARTING OR STOPPING A PRESCRIPTION MEDICINE, DID A DOCTOR OR OTHER HEALTH PROVIDER ASK YOU WHAT YOU THOUGHT WAS BEST FOR YOU? [ASKED IF Q7 >= 1 TIME AND Q9 = YES]

12 Q13 USING ANY NUMBER FROM 0 TO 10, WHERE 0 IS THE WORST HEALTH CARE POSSIBLE AND 10 IS THE BEST HEALTH CARE POSSIBLE, WHAT NUMBER WOULD YOU USE TO RATE ALL YOUR HEALTH CARE IN THE LAST 6 MONTHS? [ASKED IF Q7 >= 1 TIME]

13 Q14 IN THE LAST 6 MONTHS, HOW OFTEN WAS IT EASY TO GET THE CARE, TESTS OR TREATMENT YOU NEEDED? [ASKED IF Q7 >= 1 TIME]

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3. YOUR PERSONAL DOCTOR

- 14 Q15 A PERSONAL DOCTOR IS THE ONE YOU WOULD SEE IF YOU NEED A CHECK-UP, WANT ADVICE ABOUT A HEALTH PROBLEM, OR GET SICK OR HURT. DO YOU HAVE A PERSONAL DOCTOR?
- 15 Q16 IN THE LAST 6 MONTHS, HOW MANY TIMES DID YOU VISIT YOUR PERSONAL DOCTOR TO GET CARE FOR YOURSELF? [ASKED IF Q15 = YES]
- 16 Q17 IN THE LAST 6 MONTHS, HOW OFTEN DID YOUR PERSONAL DOCTOR EXPLAIN THINGS IN A WAY THAT WAS EASY TO UNDERSTAND? [ASKED IF Q15 = YES AND Q16 >= 1 TIME]
- 17 Q18 IN THE LAST 6 MONTHS, HOW OFTEN DID YOUR PERSONAL DOCTOR LISTEN CAREFULLY TO YOU? [ASKED IF Q15 = YES AND Q16 >= 1 TIME]
- 18 Q19 IN THE LAST 6 MONTHS, HOW OFTEN DID YOUR PERSONAL DOCTOR SHOW RESPECT FOR WHAT YOU HAD TO SAY? [ASKED IF Q15 = YES AND Q16 >= 1 TIME]
- 19 Q20 IN THE LAST 6 MONTHS, HOW OFTEN DID YOUR PERSONAL DOCTOR SPEND ENOUGH TIME WITH YOU? [ASKED IF Q15 = YES AND Q16 >= 1 TIME]
- 20 Q21 IN THE LAST 6 MONTHS, DID YOU GET CARE FROM A DOCTOR OR OTHER HEALTH PROVIDER BESIDES YOUR PERSONAL DOCTOR? [ASKED IF Q15 = YES AND Q16 >= 1 TIME]
- 21 Q22 IN THE LAST 6 MONTHS, HOW OFTEN DID YOUR PERSONAL DOCTOR SEEM INFORMED AND UP-TO-DATE ABOUT THE CARE YOU GOT FROM THESE DOCTORS OR OTHER HEALTH PROVIDERS? [ASKED IF Q15 = YES AND Q16 >= 1 TIME AND Q21 = YES]
- 22 Q23 USING ANY NUMBER FROM 0 TO 10, WHERE 0 IS THE WORST PERSONAL DOCTOR POSSIBLE AND 10 IS THE BEST PERSONAL DOCTOR POSSIBLE, WHAT NUMBER WOULD YOU USE TO RATE YOUR PERSONAL DOCTOR? [ASKED IF Q15 = YES]

4. GETTING HEALTH CARE FROM SPECIALISTS

- 23 Q24 SPECIALISTS ARE DOCTORS LIKE SURGEONS, HEART DOCTORS, ALLERGY DOCTORS, SKIN DOCTORS, AND OTHER DOCTORS WHO SPECIALIZE IN ONE AREA OF HEALTH CARE. IN THE LAST 6 MONTHS, DID YOU MAKE ANY APPOINTMENTS TO SEE A SPECIALIST?
- 24 Q25 IN THE LAST 6 MONTHS, HOW OFTEN DID YOU GET AN APPOINTMENT TO SEE A SPECIALIST AS SOON AS YOU NEEDED? [ASKED IF Q24 = YES]
- 25 Q26 HOW MANY SPECIALISTS HAVE YOU SEEN IN THE LAST 6 MONTHS? [ASKED IF Q24 = YES]
- 26 Q27 WE WANT TO KNOW YOUR RATING OF THE SPECIALIST YOU SAW MOST OFTEN IN THE LAST 6 MONTHS. USING ANY NUMBER FROM 0 TO 10, WHERE 0 IS THE WORST SPECIALIST POSSIBLE AND 10 IS THE BEST SPECIALIST POSSIBLE, WHAT NUMBER WOULD YOU USE TO RATE THAT SPECIALIST? [ASKED IF Q24 = YES AND Q26 >= 1 SPECIALIST]

PAGE QUESTION TITLE

5. YOUR HEALTH PLAN

27 Q28 IN THE LAST 6 MONTHS, DID YOU LOOK FOR ANY INFORMATION IN WRITTEN MATERIALS OR ON THE INTERNET ABOUT HOW YOUR HEALTH PLAN WORKS?

28 Q29 IN THE LAST 6 MONTHS, HOW OFTEN DID THE WRITTEN MATERIALS OR THE INTERNET PROVIDE THE INFORMATION YOU NEEDED ABOUT HOW YOUR HEALTH PLAN WORKS? [ASKED IF Q28 = YES]

29 Q30 IN THE LAST 6 MONTHS, DID YOU GET INFORMATION OR HELP FROM YOUR HEALTH PLAN'S CUSTOMER SERVICE?

30 Q31 IN THE LAST 6 MONTHS, HOW OFTEN DID YOUR HEALTH PLAN'S CUSTOMER SERVICE GIVE YOU THE INFORMATION OR HELP YOU NEEDED? [ASKED IF Q30 = YES]

31 Q32 IN THE LAST 6 MONTHS, HOW OFTEN DID YOUR HEALTH PLAN'S CUSTOMER SERVICE STAFF TREAT YOU WITH COURTESY AND RESPECT? [ASKED IF Q30 = YES]

32 Q33 IN THE LAST 6 MONTHS, DID YOUR HEALTH PLAN GIVE YOU ANY FORMS TO FILL OUT?

33 PQ34 IN THE LAST 6 MONTHS, HOW OFTEN WERE THE FORMS FROM YOUR HEALTH PLAN EASY TO FILL OUT? [ASKED IF Q33 = YES. RESPONSE OF 'ALWAYS' PADDED WITH Q33 = NO]

34 Q35 USING ANY NUMBER FROM 0 TO 10, WHERE 0 IS THE WORST HEALTH PLAN POSSIBLE AND 10 IS THE BEST HEALTH PLAN POSSIBLE, WHAT NUMBER WOULD YOU USE TO RATE YOUR HEALTH PLAN?

35 Q35A IN THE LAST 6 MONTHS, DID YOU HAVE A HEALTH PROBLEM FOR WHICH YOU NEEDED SPECIAL MEDICAL EQUIPMENT, SUCH AS A CANE, A WHEELCHAIR, OR OXYGEN EQUIPMENT?

36 Q35B IN THE LAST 6 MONTHS, HOW OFTEN WAS IT EASY TO GET THE MEDICAL EQUIPMENT YOU NEEDED THROUGH YOUR HEALTH PLAN? [ASKED IF Q35A = YES]

37 Q35C IN THE LAST 6 MONTHS, DID YOU HAVE ANY HEALTH PROBLEMS THAT NEEDED SPECIAL THERAPY, SUCH AS PHYSICAL, OCCUPATIONAL, OR SPEECH THERAPY?

38 Q35D IN THE LAST 6 MONTHS, HOW OFTEN WAS IT EASY TO GET THE SPECIAL THERAPY YOU NEEDED THROUGH YOUR HEALTH PLAN? [ASKED IF Q35C = YES]

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5. ADDITIONAL QUESTIONS

39 Q35E IN THE LAST 6 MONTHS, HOW OFTEN DID A DOCTOR OR OTHER HEALTH PROVIDER TALK TOO FAST WHEN TALKING TO YOU?

40 Q35F IN THE LAST 6 MONTHS, HOW OFTEN DID A DOCTOR OR OTHER HEALTH PROVIDER INTERRUPT YOU WHEN YOU WERE TALKING?

41 Q35G IN THE LAST 6 MONTHS, HOW OFTEN DID A DOCTOR OR OTHER HEALTH PROVIDER USE A CONDESCENDING, SARCASTIC, OR RUDE TONE OR MANNER WITH YOU?

42 Q35H IN THE LAST 6 MONTHS, DID YOU FEEL YOU COULD TRUST A DOCTOR OR OTHER HEALTH PROVIDER WITH YOUR MEDICAL CARE?

5. ACCESS TO DENTAL CARE

43 Q35I A REGULAR DENTIST IS ONE YOU WOULD GO TO FOR CHECK-UPS AND CLEANINGS OR WHEN YOU HAVE A CAVITY OR TOOTH PAIN. DO YOU HAVE A REGULAR DENTIST?

44 Q35J IN THE LAST 6 MONTHS, DID YOU GO TO A DENTIST'S OFFICE OR CLINIC FOR CARE?

45 Q35K IN THE LAST 6 MONTHS, HOW OFTEN DID THE DENTISTS OR DENTAL STAFF EXPLAIN WHAT THEY WERE DOING WHILE TREATING YOU?

46 Q35L IF YOU TRIED TO GET AN APPOINTMENT FOR YOURSELF WITH A DENTIST WHO SPECIALIZES IN A PARTICULAR TYPE OF DENTAL CARE (SUCH AS ROOT CANALS OR GUM DISEASE) IN THE LAST 6 MONTHS, HOW OFTEN DID YOU GET AN APPOINTMENT AS SOON AS YOU WANTED?

47 Q35M IN THE LAST 6 MONTHS, IF YOU NEEDED TO SEE A DENTIST RIGHT AWAY BECAUSE OF A DENTAL EMERGENCY, DID YOU GET TO SEE A DENTIST AS SOON AS YOU WANTED?

48 Q35N USING ANY NUMBER FROM 0 TO 10, WHERE 0 IS EXTREMELY DIFFICULT AND 10 IS EXTREMELY EASY, WHAT NUMBER WOULD YOU USE TO RATE HOW EASY IT WAS FOR YOU TO FIND A DENTIST?

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6. ABOUT YOU

49 Q36 IN GENERAL, HOW WOULD YOU RATE YOUR OVERALL HEALTH?

50 Q37 IN GENERAL, HOW WOULD YOU RATE YOUR OVERALL MENTAL OR EMOTIONAL HEALTH?

51 Q38 HAVE YOU HAD EITHER A FLU SHOT OR FLU SPRAY IN THE NOSE SINCE JULY 1, 2017?

52 Q39 DO YOU NOW SMOKE CIGARETTES OR USE TOBACCO EVERY DAY, SOME DAYS, OR NOT AT ALL?

53 Q40 IN THE LAST 6 MONTHS, HOW OFTEN WERE YOU ADVISED TO QUIT SMOKING OR USING TOBACCO BY A DOCTOR OR OTHER HEALTH PROVIDER IN YOUR PLAN? [ASKED IF Q39 = EVERY DAY OR SOME DAYS]

54 Q41 IN THE LAST 6 MONTHS, HOW OFTEN WAS MEDICATION RECOMMENDED OR DISCUSSED BY A DOCTOR OR HEALTH PROVIDER TO ASSIST YOU WITH QUITTING SMOKING OR USING TOBACCO? EXAMPLES OF MEDICATION ARE: NICOTINE GUM, PATCH, NASAL SPRAY, INHALER, OR PRESCRIPTION MEDICATION. [ASKED IF Q39 = EVERY DAY OR SOME DAYS]

55 Q42 IN THE LAST 6 MONTHS, HOW OFTEN DID YOUR DOCTOR OR HEALTH PROVIDER DISCUSS OR PROVIDE METHODS AND STRATEGIES OTHER THAN MEDICATION TO ASSIST YOU WITH QUITTING SMOKING OR USING TOBACCO? EXAMPLES OF METHODS AND STRATEGIES ARE: TELEPHONE HELPLINE, INDIVIDUAL OR GROUP COUNSELING, OR CESSATION PROGRAM. [ASKED IF Q39 = EVERY DAY OR SOME DAYS]

56 Q43 DO YOU TAKE ASPIRIN DAILY OR EVERY OTHER DAY?

57 Q44 DO YOU HAVE A HEALTH PROBLEM OR TAKE MEDICATION THAT MAKES TAKING ASPIRIN UNSAFE FOR YOU?

58 Q45 HAS A DOCTOR OR HEALTH PROVIDER EVER DISCUSSED WITH YOU THE RISKS AND BENEFITS OF ASPIRIN TO PREVENT HEART ATTACK OR STROKE?

PAGE	QUESTION	TITLE
59	Q46.1	ARE YOU AWARE THAT YOU HAVE ANY OF THE FOLLOWING CONDITIONS? RESPONSE: HIGH CHOLESTEROL
60	Q46.2	ARE YOU AWARE THAT YOU HAVE ANY OF THE FOLLOWING CONDITIONS? RESPONSE: HIGH BLOOD PRESSURE
61	Q46.3	ARE YOU AWARE THAT YOU HAVE ANY OF THE FOLLOWING CONDITIONS? RESPONSE: PARENT OR SIBLING WITH HEART ATTACK BEFORE THE AGE OF 60
62	Q47.1	HAS A DOCTOR EVER TOLD YOU THAT YOU HAVE ANY OF THE FOLLOWING CONDITIONS? RESPONSE: A HEART ATTACK
63	Q47.2	HAS A DOCTOR EVER TOLD YOU THAT YOU HAVE ANY OF THE FOLLOWING CONDITIONS? RESPONSE: ANGINA OR CORONARY HEART DISEASE
64	Q47.3	HAS A DOCTOR EVER TOLD YOU THAT YOU HAVE ANY OF THE FOLLOWING CONDITIONS? RESPONSE: A STROKE
65	Q47.4	HAS A DOCTOR EVER TOLD YOU THAT YOU HAVE ANY OF THE FOLLOWING CONDITIONS? RESPONSE: ANY KIND OF DIABETES OR HIGH BLOOD SUGAR
66	Q48	IN THE LAST 6 MONTHS, DID YOU GET HEALTH CARE 3 OR MORE TIMES FOR THE SAME CONDITION OR PROBLEM?
67	Q49	IS THIS A CONDITION OR PROBLEM THAT HAS LASTED FOR AT LEAST 3 MONTHS? DO NOT INCLUDE PREGNANCY OR MENOPAUSE. [ASKED IF Q48 = YES]
68	Q50	DO YOU NOW NEED OR TAKE MEDICINE PRESCRIBED BY A DOCTOR? DO NOT INCLUDE BIRTH CONTROL.
69	Q51	IS THIS MEDICINE TO TREAT A CONDITION THAT HAS LASTED FOR AT LEAST 3 MONTHS? DO NOT INCLUDE PREGNANCY OR MENOPAUSE. [ASKED IF Q50 = YES]
70	NQ52	WHAT IS YOUR AGE? [BASED ON SURVEY RESPONSE OR ON SAMPLE DATA IF RESPONSE NOT GIVEN]
71	NQ53	ARE YOU MALE OR FEMALE? [BASED ON SURVEY RESPONSE OR ON SAMPLE DATA IF RESPONSE NOT GIVEN]
72	Q54	WHAT IS THE HIGHEST GRADE OR LEVEL OF SCHOOL THAT YOU HAVE COMPLETED?
73	Q55	ARE YOU OF HISPANIC OR LATINO ORIGIN OR DESCENT?
74	Q56.1	WHAT IS YOUR RACE? RESPONSE: WHITE
75	Q56.2	WHAT IS YOUR RACE? RESPONSE: BLACK OR AFRICAN-AMERICAN
76	Q56.3	WHAT IS YOUR RACE? RESPONSE: ASIAN
77	Q56.4	WHAT IS YOUR RACE? RESPONSE: NATIVE HAWAIIAN OR OTHER PACIFIC ISLANDER
78	Q56.5	WHAT IS YOUR RACE? RESPONSE: AMERICAN INDIAN OR ALASKA NATIVE
79	Q56.6	WHAT IS YOUR RACE? RESPONSE: OTHER
80	Q57	DID SOMEONE HELP YOU COMPLETE THIS SURVEY? [ASKED IF SURVEY COMPLETED BY MAIL]
81	Q58.1	HOW DID THAT PERSON HELP YOU? RESPONSE: READ THE QUESTIONS TO ME. [ASKED IF SURVEY COMPLETED BY MAIL AND Q57 = YES]
82	Q58.2	HOW DID THAT PERSON HELP YOU? RESPONSE: WROTE DOWN THE ANSWERS I GAVE. [ASKED IF SURVEY COMPLETED BY MAIL AND Q57 = YES]
83	Q58.3	HOW DID THAT PERSON HELP YOU? RESPONSE: ANSWERED THE QUESTIONS FOR ME. [ASKED IF SURVEY COMPLETED BY MAIL AND Q57 = YES]
84	Q58.4	HOW DID THAT PERSON HELP YOU? RESPONSE: TRANSLATED THE QUESTIONS INTO MY LANGUAGE. [ASKED IF SURVEY COMPLETED BY MAIL AND Q57 = YES]
85	Q58.5	HOW DID THAT PERSON HELP YOU? RESPONSE: HELPED IN SOME OTHER WAY. [ASKED IF SURVEY COMPLETED BY MAIL AND Q57 = YES]

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8. RATINGS		
86	NQ13	RATING OF ALL HEALTH CARE [ASKED IF Q7 >= 1 TIME]
87	NQ23	RATING OF PERSONAL DOCTOR [ASKED IF Q15 = YES]
88	NQ27	RATING OF SPECIALIST SEEN MOST OFTEN [ASKED IF Q24 = YES AND Q26 >= 1 SPECIALIST]
89	NQ35	RATING OF HEALTH PLAN
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91		GETTING CARE QUICKLY
92		HOW WELL DOCTORS COMMUNICATE
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96		GETTING CARE QUICKLY (ALWAYS + USUALLY) -- GLOBAL PROPORTION COMPOSITE
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98		CUSTOMER SERVICE (ALWAYS + USUALLY) -- GLOBAL PROPORTION COMPOSITE
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1 Q1 OUR RECORDS SHOW THAT YOUR CHILD IS NOW IN <HEALTH PLAN>. IS THAT RIGHT?

2. YOUR CHILD'S HEALTH CARE IN THE LAST 6 MONTHS

2 Q3 IN THE LAST 6 MONTHS, DID YOUR CHILD HAVE AN ILLNESS, INJURY, OR CONDITION THAT NEEDED CARE RIGHT AWAY IN A CLINIC, EMERGENCY ROOM OR DOCTOR'S OFFICE?

3 Q4 IN THE LAST 6 MONTHS, WHEN YOUR CHILD NEEDED CARE RIGHT AWAY, HOW OFTEN DID YOUR CHILD GET CARE AS SOON AS HE OR SHE NEEDED? [ASKED IF Q3 = YES]

4 Q5 IN THE LAST 6 MONTHS, DID YOU MAKE ANY APPOINTMENTS FOR A CHECK UP OR ROUTINE CARE FOR YOUR CHILD AT A DOCTOR'S OFFICE OR CLINIC?

5 Q6 IN THE LAST 6 MONTHS, WHEN YOU MADE AN APPOINTMENT FOR A CHECK UP OR ROUTINE CARE FOR YOUR CHILD AT A DOCTOR'S OFFICE OR CLINIC, HOW OFTEN DID YOU GET AN APPOINTMENT AS SOON AS YOUR CHILD NEEDED? [ASKED IF Q5 = YES]

6 Q7 IN THE LAST 6 MONTHS, NOT COUNTING THE TIMES YOUR CHILD WENT TO AN EMERGENCY ROOM, HOW MANY TIMES DID HE OR SHE GO TO A DOCTOR'S OFFICE OR CLINIC TO GET HEALTH CARE?

7 Q8 IN THE LAST 6 MONTHS, DID YOU AND YOUR CHILD'S DOCTOR OR OTHER HEALTH PROVIDER TALK ABOUT SPECIFIC THINGS YOU COULD DO TO PREVENT ILLNESS IN YOUR CHILD? [ASKED IF Q7 >= 1 TIME]

8 Q9 IN THE LAST 6 MONTHS, HOW OFTEN DID YOU HAVE YOUR QUESTIONS ANSWERED BY YOUR CHILD'S DOCTOR OR OTHER HEALTH PROVIDER? [ASKED IF Q7 >= 1 TIME]

9 Q10 IN THE LAST 6 MONTHS, DID YOU AND YOUR CHILD'S DOCTOR OR OTHER HEALTH PROVIDER TALK ABOUT STARTING OR STOPPING A PRESCRIPTION MEDICINE FOR YOUR CHILD? [ASKED IF Q7 >= 1 TIME]

10 Q11 WHEN YOU TALKED ABOUT YOUR CHILD STARTING OR STOPPING A PRESCRIPTION MEDICINE, HOW MUCH DID A DOCTOR OR OTHER HEALTH PROVIDER TALK ABOUT THE REASONS YOU MIGHT WANT YOUR CHILD TO TAKE A MEDICINE? [ASKED IF Q7 >= 1 TIME AND Q10 = YES]

11 Q12 WHEN YOU TALKED ABOUT YOUR CHILD STARTING OR STOPPING A PRESCRIPTION MEDICINE, HOW MUCH DID A DOCTOR OR OTHER HEALTH PROVIDER TALK ABOUT THE REASONS YOU MIGHT NOT WANT YOUR CHILD TO TAKE A MEDICINE? [ASKED IF Q7 >= 1 TIME AND Q10 = YES]

12 Q13 WHEN YOU TALKED ABOUT YOUR CHILD STARTING OR STOPPING A PRESCRIPTION MEDICINE, DID A DOCTOR OR OTHER HEALTH PROVIDER ASK YOU WHAT YOU THOUGHT WAS BEST FOR YOUR CHILD? [ASKED IF Q7 >= 1 TIME AND Q10 = YES]

13 Q14 USING ANY NUMBER FROM 0 TO 10, WHERE 0 IS THE WORST HEALTH CARE POSSIBLE AND 10 IS THE BEST HEALTH CARE POSSIBLE, WHAT NUMBER WOULD YOU USE TO RATE ALL YOUR CHILD'S HEALTH CARE IN THE LAST 6 MONTHS? [ASKED IF Q7 >= 1]

14 Q15 IN THE LAST 6 MONTHS, HOW OFTEN WAS IT EASY TO GET THE CARE, TESTS, OR TREATMENT YOUR CHILD NEEDED? [ASKED IF Q7 >= 1 TIME]

15 Q16 IS YOUR CHILD NOW ENROLLED IN ANY KIND OF SCHOOL OR DAYCARE?

16 Q17 IN THE LAST 6 MONTHS, DID YOU NEED YOUR CHILD'S DOCTOR OR OTHER HEALTH PROVIDER TO CONTACT A SCHOOL OR DAYCARE CENTER ABOUT YOUR CHILD'S HEALTH OR HEALTH CARE? [ASKED IF Q16 = YES]

17 Q18 IN THE LAST 6 MONTHS, DID YOU GET THE HELP YOU NEEDED FROM YOUR CHILD'S DOCTOR OR OTHER HEALTH PROVIDER IN CONTACTING YOUR CHILD'S SCHOOL OR DAYCARE? [ASKED IF Q16 = YES AND Q17 = YES]

3. SPECIALIZED SERVICES

18 Q19 SPECIAL MEDICAL EQUIPMENT OR DEVICES INCLUDE A WALKER, WHEELCHAIR, NEBULIZER, FEEDING TUBES, OR OXYGEN EQUIPMENT. IN THE LAST 6 MONTHS, DID YOU GET OR TRY TO GET ANY SPECIAL MEDICAL EQUIPMENT OR DEVICES FOR YOUR CHILD?

19 Q20 IN THE LAST 6 MONTHS, HOW OFTEN WAS IT EASY TO GET SPECIAL MEDICAL EQUIPMENT OR DEVICES FOR YOUR CHILD? [ASKED IF Q19 = YES]

20 Q21 DID ANYONE FROM YOUR CHILD'S HEALTH PLAN, DOCTOR'S OFFICE, OR CLINIC HELP YOU GET SPECIAL MEDICAL EQUIPMENT OR DEVICES FOR YOUR CHILD? [ASKED IF Q19 = YES]

21 Q22 IN THE LAST 6 MONTHS, DID YOU GET OR TRY TO GET SPECIAL THERAPY SUCH AS PHYSICAL, OCCUPATIONAL, OR SPEECH THERAPY FOR YOUR CHILD?

22 Q23 IN THE LAST 6 MONTHS, HOW OFTEN WAS IT EASY TO GET THIS THERAPY FOR YOUR CHILD? [ASKED IF Q22 = YES]

23 Q24 DID ANYONE FROM YOUR CHILD'S HEALTH PLAN, DOCTOR'S OFFICE OR CLINIC HELP YOU GET THIS THERAPY FOR YOUR CHILD? [ASKED IF Q22 = YES]

24 Q25 IN THE LAST 6 MONTHS, DID YOU GET OR TRY TO GET TREATMENT OR COUNSELING FOR YOUR CHILD FOR AN EMOTIONAL, DEVELOPMENTAL, OR BEHAVIORAL PROBLEM?

25 Q26 IN THE LAST 6 MONTHS, HOW OFTEN WAS IT EASY TO GET THIS TREATMENT OR COUNSELING FOR YOUR CHILD? [ASKED IF Q25 = YES]

26 Q27 DID ANYONE FROM YOUR CHILD'S HEALTH PLAN, DOCTOR'S OFFICE OR CLINIC HELP YOU GET THIS TREATMENT OR COUNSELING FOR YOUR CHILD? [ASKED IF Q25 = YES]

27 Q28 IN THE LAST 6 MONTHS, DID YOUR CHILD GET CARE FROM MORE THAN ONE KIND OF HEALTH CARE PROVIDER OR USE MORE THAN ONE KIND OF HEALTH CARE SERVICE?

28 Q29 IN THE LAST 6 MONTHS, DID ANYONE FROM YOUR CHILD'S HEALTH PLAN, DOCTOR'S OFFICE, OR CLINIC HELP COORDINATE YOUR CHILD'S CARE AMONG THESE DIFFERENT PROVIDERS OR SERVICES? [ASKED IF Q28 = YES]

PAGE QUESTION TITLE

4. YOUR CHILD'S PERSONAL DOCTOR

29 Q30 A PERSONAL DOCTOR IS THE ONE YOUR CHILD WOULD SEE IF HE OR SHE NEEDS A CHECKUP, HAS A HEALTH PROBLEM, OR GETS SICK OR HURT. DOES YOUR CHILD HAVE A PERSONAL DOCTOR?

30 Q31 IN THE LAST 6 MONTHS, HOW MANY TIMES DID YOUR CHILD VISIT HIS OR HER PERSONAL DOCTOR FOR CARE? [ASKED IF Q30 = YES]

31 Q31A IN THE LAST 6 MONTHS, HOW OFTEN DID YOU HAVE A HARD TIME SPEAKING WITH OR UNDERSTANDING YOUR CHILD'S PERSONAL DOCTOR BECAUSE YOU SPOKE DIFFERENT LANGUAGES? [ASKED IF Q30 = YES AND Q31 >= 1 TIME]

32 Q32 IN THE LAST 6 MONTHS, HOW OFTEN DID YOUR CHILD'S PERSONAL DOCTOR EXPLAIN THINGS ABOUT YOUR CHILD'S HEALTH IN A WAY THAT WAS EASY TO UNDERSTAND? [ASKED IF Q30 = YES AND Q31 >= 1 TIME]

33 Q33 IN THE LAST 6 MONTHS, HOW OFTEN DID YOUR CHILD'S PERSONAL DOCTOR LISTEN CAREFULLY TO YOU? [ASKED IF Q30 = YES AND Q31 >= 1 TIME]

34 Q34 IN THE LAST 6 MONTHS, HOW OFTEN DID YOUR CHILD'S PERSONAL DOCTOR SHOW RESPECT FOR WHAT YOU HAD TO SAY? [ASKED IF Q30 = YES AND Q31 >= 1 TIME]

35 Q35 IS YOUR CHILD ABLE TO TALK WITH DOCTORS ABOUT HIS OR HER HEALTH CARE? [ASKED IF Q30 = YES AND Q31 >= 1 TIME]

36 Q36 IN THE LAST 6 MONTHS, HOW OFTEN DID YOUR CHILD'S PERSONAL DOCTOR EXPLAIN THINGS IN A WAY THAT WAS EASY FOR YOUR CHILD TO UNDERSTAND? [ASKED IF Q30 = YES AND Q31 >= 1 TIME AND Q35 = YES]

37 Q37 IN THE LAST 6 MONTHS, HOW OFTEN DID YOUR CHILD'S PERSONAL DOCTOR SPEND ENOUGH TIME WITH YOUR CHILD? [ASKED IF Q30 = YES AND Q31 >= 1 TIME]

38 Q38 IN THE LAST 6 MONTHS, DID YOUR CHILD'S PERSONAL DOCTOR TALK WITH YOU ABOUT HOW YOUR CHILD IS FEELING, GROWING, OR BEHAVING? [ASKED IF Q30 = YES AND Q31 >= 1 TIME]

39 Q39 IN THE LAST 6 MONTHS, DID YOUR CHILD GET CARE FROM A DOCTOR OR OTHER HEALTH PROVIDER BESIDES HIS OR HER PERSONAL DOCTOR? [ASKED IF Q30 = YES AND Q31 >= 1 TIME]

40 Q40 IN THE LAST 6 MONTHS, HOW OFTEN DID YOUR CHILD'S PERSONAL DOCTOR SEEM INFORMED AND UP-TO-DATE ABOUT THE CARE YOUR CHILD GOT FROM THESE DOCTORS OR OTHER HEALTH PROVIDERS? [ASKED IF Q30 = YES AND Q31 >= 1 TIME AND Q39 = YES]

41 Q41 USING ANY NUMBER FROM 0 TO 10, WHERE 0 IS THE WORST PERSONAL DOCTOR POSSIBLE AND 10 IS THE BEST PERSONAL DOCTOR POSSIBLE, WHAT NUMBER WOULD YOU USE TO RATE YOUR CHILD'S PERSONAL DOCTOR? [ASKED IF Q30 = YES]

42 Q42 DOES YOUR CHILD HAVE ANY MEDICAL, BEHAVIORAL, OR OTHER HEALTH CONDITIONS THAT HAVE LASTED FOR MORE THAN 3 MONTHS? [ASKED IF Q30 = YES]

43 Q43 DOES YOUR CHILD'S PERSONAL DOCTOR UNDERSTAND HOW THESE MEDICAL, BEHAVIORAL, OR OTHER HEALTH CONDITIONS AFFECT YOUR CHILD'S DAY-TO-DAY LIFE? [ASKED IF Q30 = YES AND Q42 = YES]

44 Q44 DOES YOUR CHILD'S PERSONAL DOCTOR UNDERSTAND HOW YOUR CHILD'S MEDICAL, BEHAVIORAL, OR OTHER HEALTH CONDITIONS AFFECT YOUR FAMILY'S DAY-TO-DAY LIFE? [ASKED IF Q30 = YES AND Q42 = YES]

PAGE QUESTION TITLE

5. GETTING HEALTH CARE FROM SPECIALISTS

- 45 Q45 SPECIALISTS ARE DOCTORS LIKE SURGEONS, HEART DOCTORS, ALLERGY DOCTORS, SKIN DOCTORS, AND OTHER DOCTORS WHO SPECIALIZE IN ONE AREA OF HEALTH CARE. IN THE LAST 6 MONTHS, DID YOU MAKE ANY APPOINTMENTS FOR YOUR CHILD TO SEE A SPECIALIST?
- 46 Q46 IN THE LAST 6 MONTHS, HOW OFTEN DID YOU GET AN APPOINTMENT FOR YOUR CHILD TO SEE A SPECIALIST AS SOON AS YOU NEEDED? [ASKED IF Q45 = YES]
- 47 Q47 HOW MANY SPECIALISTS HAS YOUR CHILD SEEN IN THE LAST 6 MONTHS? [ASKED IF Q45 = YES]
- 48 Q48 WE WANT TO KNOW YOUR RATING OF THE SPECIALIST YOUR CHILD SAW MOST OFTEN IN THE LAST 6 MONTHS. USING ANY NUMBER FROM 0 TO 10, WHERE 0 IS THE WORST SPECIALIST POSSIBLE AND 10 IS THE BEST SPECIALIST POSSIBLE, WHAT NUMBER WOULD YOU USE TO RATE THAT SPECIALIST? [ASKED IF Q45 = YES AND Q47 >= 1 SPECIALIST]

6. YOUR CHILD'S HEALTH PLAN

- 49 Q49 IN THE LAST 6 MONTHS, DID YOU GET INFORMATION OR HELP FROM CUSTOMER SERVICE AT YOUR CHILD'S HEALTH PLAN?
- 50 Q50 IN THE LAST 6 MONTHS, HOW OFTEN DID CUSTOMER SERVICE AT YOUR CHILD'S HEALTH PLAN GIVE YOU THE INFORMATION OR HELP YOU NEEDED? [ASKED IF Q49 = YES]
- 51 Q51 IN THE LAST 6 MONTHS, HOW OFTEN DID CUSTOMER SERVICE STAFF AT YOUR CHILD'S HEALTH PLAN TREAT YOU WITH COURTESY AND RESPECT? [ASKED IF Q49 = YES]
- 52 Q52 IN THE LAST 6 MONTHS, DID YOUR CHILD'S HEALTH PLAN GIVE YOU ANY FORMS TO FILL OUT?
- 53 PQ53 IN THE LAST 6 MONTHS, HOW OFTEN WERE THE FORMS FROM YOUR CHILD'S HEALTH PLAN EASY TO FILL OUT? [ASKED IF Q52 = YES. RESPONSE OF 'ALWAYS' PADDED WITH Q52 = NO]
- 54 Q54 USING ANY NUMBER FROM 0 TO 10, WHERE 0 IS THE WORST HEALTH PLAN POSSIBLE AND 10 IS THE BEST HEALTH PLAN POSSIBLE, WHAT NUMBER WOULD YOU USE TO RATE YOUR CHILD'S HEALTH PLAN?

PAGE QUESTION TITLE

7. PRESCRIPTION MEDICINES

- 55 Q55 IN THE LAST 6 MONTHS, DID YOU GET OR REFILL ANY PRESCRIPTION MEDICINES FOR YOUR CHILD?
- 56 Q56 IN THE LAST 6 MONTHS, HOW OFTEN WAS IT EASY TO GET PRESCRIPTION MEDICINES FOR YOUR CHILD THROUGH HIS OR HER HEALTH PLAN? [ASKED IF Q55 = YES]
- 57 Q57 DID ANYONE FROM YOUR CHILD'S HEALTH PLAN, DOCTOR'S OFFICE, OR CLINIC HELP YOU GET YOUR CHILD'S PRESCRIPTION MEDICINES? [ASKED IF Q55 = YES]

7. ACCESS TO DENTAL CARE

- 58 Q57A A REGULAR DENTIST IS ONE YOUR CHILD WOULD GO TO FOR CHECK-UPS AND CLEANINGS OR WHEN HE/SHE HAS A CAVITY OR TOOTH PAIN. DOES YOUR CHILD HAVE A REGULAR DENTIST?
- 59 Q57B IN THE LAST 6 MONTHS, DID YOUR CHILD GO TO A DENTIST'S OFFICE OR CLINIC FOR CARE?
- 60 Q57C IN THE LAST 6 MONTHS, HOW OFTEN DID THE DENTISTS OR DENTAL STAFF EXPLAIN WHAT THEY WERE DOING WHILE TREATING YOUR CHILD?
- 61 Q57D IN THE LAST 6 MONTHS, IF YOUR CHILD NEEDED TO SEE A DENTIST RIGHT AWAY BECAUSE OF A DENTAL EMERGENCY, DID HE/SHE GET TO SEE A DENTIST AS SOON AS YOU WANTED?
- 62 Q57E USING ANY NUMBER FROM 0 TO 10, WHERE 0 IS EXTREMELY DIFFICULT AND 10 IS EXTREMELY EASY, WHAT NUMBER WOULD YOU USE TO RATE HOW EASY IT WAS FOR YOU TO FIND A DENTIST FOR YOUR CHILD?

8. ABOUT YOUR CHILD AND YOU

- 63 Q58 IN GENERAL, HOW WOULD YOU RATE YOUR CHILD'S OVERALL HEALTH?

64 Q59 IN GENERAL, HOW WOULD YOU RATE YOUR CHILD'S OVERALL MENTAL OR EMOTIONAL HEALTH?

65 Q60 DOES YOUR CHILD CURRENTLY NEED OR USE MEDICINE PRESCRIBED BY A DOCTOR (OTHER THAN VITAMINS)?

66 Q61 IS THIS BECAUSE OF ANY MEDICAL, BEHAVIORAL, OR OTHER HEALTH CONDITION? [ASKED IF Q60 = YES]

67 Q62 IS THIS A CONDITION THAT HAS LASTED OR IS EXPECTED TO LAST FOR AT LEAST 12 MONTHS? [ASKED IF Q60 = YES AND Q61 = YES]

68 Q63 DOES YOUR CHILD NEED OR USE MORE MEDICAL CARE, MORE MENTAL HEALTH SERVICES, OR MORE EDUCATIONAL SERVICES THAN IS USUAL FOR MOST CHILDREN OF THE SAME AGE?

69 Q64 IS THIS BECAUSE OF ANY MEDICAL, BEHAVIORAL, OR OTHER HEALTH CONDITION? [ASKED IF Q63 = YES]

70 Q65 IS THIS A CONDITION THAT HAS LASTED OR IS EXPECTED TO LAST FOR AT LEAST 12 MONTHS? [ASKED IF Q63 = YES AND Q64 = YES]

71 Q66 IS YOUR CHILD LIMITED OR PREVENTED IN ANY WAY IN HIS OR HER ABILITY TO DO THE THINGS MOST CHILDREN OF THE SAME AGE CAN DO?

72 Q67 IS THIS BECAUSE OF ANY MEDICAL, BEHAVIORAL, OR OTHER HEALTH CONDITION? [ASKED IF Q66 = YES]

73 Q68 IS THIS A CONDITION THAT HAS LASTED OR IS EXPECTED TO LAST FOR AT LEAST 12 MONTHS? [ASKED IF Q66 = YES AND Q67 = YES]

74 Q69 DOES YOUR CHILD NEED OR GET SPECIAL THERAPY, SUCH AS PHYSICAL, OCCUPATIONAL, OR SPEECH THERAPY?

75 Q70 IS THIS BECAUSE OF ANY MEDICAL, BEHAVIORAL, OR OTHER HEALTH CONDITION? [ASKED IF Q69 = YES]

76 Q71 IS THIS A CONDITION THAT HAS LASTED OR IS EXPECTED TO LAST FOR AT LEAST 12 MONTHS? [ASKED IF Q69 = YES AND Q70 = YES]

77 Q72 DOES YOUR CHILD HAVE ANY KIND OF EMOTIONAL, DEVELOPMENTAL, OR BEHAVIORAL PROBLEMS FOR WHICH HE OR SHE NEEDS OR GETS TREATMENT OR COUNSELING?

78 Q73 HAS THIS PROBLEM LASTED OR IS IT EXPECTED TO LAST FOR AT LEAST 12 MONTHS? [ASKED IF Q72 = YES]

79 NQ74 WHAT IS YOUR CHILD'S AGE? [BASED ON SURVEY RESPONSE OR ON SAMPLE DATA IF RESPONSE NOT GIVEN]

80 NQ75 IS YOUR CHILD MALE OR FEMALE? [BASED ON SURVEY RESPONSE OR ON SAMPLE DATA IF RESPONSE NOT GIVEN]

81 Q76 IS YOUR CHILD OF HISPANIC OR LATINO ORIGIN OR DESCENT?

82 Q77.1 WHAT IS YOUR CHILD'S RACE? RESPONSE: WHITE

83 Q77.2 WHAT IS YOUR CHILD'S RACE? RESPONSE: BLACK OR AFRICAN-AMERICAN

84 Q77.3 WHAT IS YOUR CHILD'S RACE? RESPONSE: ASIAN

85 Q77.4 WHAT IS YOUR CHILD'S RACE? RESPONSE: NATIVE HAWAIIAN OR OTHER PACIFIC ISLANDER

86 Q77.5 WHAT IS YOUR CHILD'S RACE? RESPONSE: AMERICAN INDIAN OR ALASKA NATIVE

87 Q77.6 WHAT IS YOUR CHILD'S RACE? RESPONSE: OTHER

88 Q78 WHAT IS YOUR AGE?

89 Q79 ARE YOU MALE OR FEMALE?

90 Q80 WHAT IS THE HIGHEST GRADE OR LEVEL OF SCHOOL THAT YOU HAVE COMPLETED?

91 Q81 HOW ARE YOU RELATED TO THE CHILD?

92 Q82 DID SOMEONE HELP YOU COMPLETE THIS SURVEY? [ASKED IF SURVEY COMPLETED BY MAIL]

93 Q83.1 HOW DID THAT PERSON HELP YOU? RESPONSE: READ THE QUESTIONS TO ME. [ASKED IF SURVEY COMPLETED BY MAIL AND Q82 = YES]

94 Q83.2 HOW DID THAT PERSON HELP YOU? RESPONSE: WROTE DOWN THE ANSWERS I GAVE. [ASKED IF SURVEY COMPLETED BY MAIL AND Q82 = YES]

95 Q83.3 HOW DID THAT PERSON HELP YOU? RESPONSE: ANSWERED THE QUESTIONS FOR ME. [ASKED IF SURVEY COMPLETED BY MAIL AND Q82 = YES]

96 Q83.4 HOW DID THAT PERSON HELP YOU? RESPONSE: TRANSLATED THE QUESTIONS INTO MY LANGUAGE. [ASKED IF SURVEY COMPLETED BY MAIL AND Q82 = YES]

97 Q83.5 HOW DID THAT PERSON HELP YOU? RESPONSE: HELPED IN SOME OTHER WAY. [ASKED IF SURVEY COMPLETED BY MAIL AND Q82 = YES]

9. RATINGS

98 NQ14 RATING OF ALL CHILD'S HEALTH CARE [ASKED IF Q7 >= 1 TIME]
99 NQ41 RATING OF CHILD'S PERSONAL DOCTOR [ASKED IF Q30 = YES]
100 NQ48 RATING OF SPECIALIST CHILD SAW MOST OFTEN [ASKED IF Q45 = YES AND Q47 >= 1 SPECIALIST]
101 NQ54 RATING OF CHILD'S HEALTH PLAN

10. COMPOSITES

102 GETTING NEEDED CARE
103 GETTING CARE QUICKLY
104 HOW WELL DOCTORS COMMUNICATE
105 CUSTOMER SERVICE
106 SHARED DECISION MAKING
107 ACCESS TO SPECIALIZED SERVICES

11. GLOBAL PROPORTION COMPOSITES

108 GETTING NEEDED CARE (ALWAYS + USUALLY) -- GLOBAL PROPORTION COMPOSITE
109 GETTING CARE QUICKLY (ALWAYS + USUALLY) -- GLOBAL PROPORTION COMPOSITE
110 HOW WELL DOCTORS COMMUNICATE (ALWAYS + USUALLY) -- GLOBAL PROPORTION COMPOSITE
111 CUSTOMER SERVICE (ALWAYS + USUALLY) -- GLOBAL PROPORTION COMPOSITE
112 SHARED DECISION MAKING (YES) -- GLOBAL PROPORTION COMPOSITE
113 ACCESS TO SPECIALIZED SERVICES (ALWAYS + USUALLY) -- GLOBAL PROPORTION COMPOSITE
114 PERSONAL DOCTOR WHO KNOWS CHILD (YES) -- GLOBAL PROPORTION COMPOSITE
115 CARE COORDINATION (YES) -- GLOBAL PROPORTION COMPOSITE

Your privacy is protected. All information that would let someone identify you or your family will be kept private. The research staff will not share your personal information with anyone without your OK.

You may choose to answer this survey or not. If you choose not to, this will not affect the benefits you get. You may notice a number on the cover of this survey. This number is ONLY used to let us know if you returned the survey so we don't have to send you reminders.

If you want to know more about this study, please call 1-888-506-5136 (or, for the hearing-impaired, call 1-888-631-2097).

SURVEY INSTRUCTIONS

- Please be sure to fill the response circle completely. Use only black or blue ink or dark pencil to complete the survey.

Correct Mark 

Incorrect Marks   

- You are sometimes told to skip over some questions in the survey. When this happens you will see an arrow with a note that tells you what question to answer next, like this:

Yes → *Go to Question 1*
 No

↓ **START HERE** ↓

1. Our records show that you are now in the Oregon Health Plan. Is that right?

- Yes → *Go to Question 3*
- No

2. What is the name of your health plan? (Please print)

YOUR HEALTH CARE IN THE LAST 6 MONTHS

These questions ask about your own health care. Do **not** include care you got when you stayed overnight in a hospital. Do **not** include the times you went for dental care visits.

3. In the last 6 months, did you have an illness, injury, or condition that **needed care right away** in a clinic, emergency room, or doctor's office?
- Yes
 No → *Go to Question 5*
4. In the last 6 months, when you **needed care right away**, how often did you get care as soon as you needed?
- Never
 Sometimes
 Usually
 Always
5. In the last 6 months, did you make any appointments for a **check-up or routine care** at a doctor's office or clinic?
- Yes
 No → *Go to Question 7*
6. In the last 6 months, how often did you get an appointment for a **check-up or routine care** at a doctor's office or clinic as soon as you needed?
- Never
 Sometimes
 Usually
 Always

7. In the last 6 months, **not** counting the times you went to an emergency room, how many times did you go to a doctor's office or clinic to get health care for yourself?
- None → *Go to Question 15*
 1 time
 2
 3
 4
 5 to 9
 10 or more times
8. In the last 6 months, did you and a doctor or other health provider talk about specific things you could do to prevent illness?
- Yes
 No
9. In the last 6 months, did you and a doctor or other health provider talk about starting or stopping a prescription medicine?
- Yes
 No → *Go to Question 13*
10. Did you and a doctor or other health provider talk about the reasons you might want to take a medicine?
- Yes
 No
11. Did you and a doctor or other health provider talk about the reasons you might **not** want to take a medicine?
- Yes
 No
12. When you talked about starting or stopping a prescription medicine, did a doctor or other health provider ask you what you thought was best for you?
- Yes
 No



13. Using any number from 0 to 10, where 0 is the worst health care possible and 10 is the best health care possible, what number would you use to rate all your health care in the last 6 months?

0 1 2 3 4 5 6 7 8 9 10
Worst Health Care Possible Best Health Care Possible

14. In the last 6 months, how often was it easy to get the care, tests, or treatment you needed?

- Never
- Sometimes
- Usually
- Always

YOUR PERSONAL DOCTOR

15. A personal doctor is the one you would see if you need a check-up, want advice about a health problem, or get sick or hurt. Do you have a personal doctor?

- Yes
- No → *Go to Question 24*

16. In the last 6 months, how many times did you visit your personal doctor to get care for yourself?

- None → *Go to Question 23*
- 1 time
- 2
- 3
- 4
- 5 to 9
- 10 or more times

17. In the last 6 months, how often did your personal doctor explain things in a way that was easy to understand?

- Never
- Sometimes
- Usually
- Always

18. In the last 6 months, how often did your personal doctor listen carefully to you?

- Never
- Sometimes
- Usually
- Always

19. In the last 6 months, how often did your personal doctor show respect for what you had to say?

- Never
- Sometimes
- Usually
- Always

20. In the last 6 months, how often did your personal doctor spend enough time with you?

- Never
- Sometimes
- Usually
- Always

21. In the last 6 months, did you get care from a doctor or other health provider besides your personal doctor?

- Yes
- No → *Go to Question 23*

22. In the last 6 months, how often did your personal doctor seem informed and up-to-date about the care you got from these doctors or other health providers?

- Never
- Sometimes
- Usually
- Always

23. Using any number from 0 to 10, where 0 is the worst personal doctor possible and 10 is the best personal doctor possible, what number would you use to rate your personal doctor?

0 1 2 3 4 5 6 7 8 9 10
Worst Personal Doctor Possible Best Personal Doctor Possible



GETTING HEALTH CARE FROM SPECIALISTS

When you answer the next questions, do **not** include dental visits or care you got when you stayed overnight in a hospital.

24. Specialists are doctors like surgeons, heart doctors, allergy doctors, skin doctors, and other doctors who specialize in one area of health care.

In the last 6 months, did you make any appointments to see a specialist?

- Yes
 No → *Go to Question 28*

25. In the last 6 months, how often did you get an appointment to see a specialist as soon as you needed?

- Never
 Sometimes
 Usually
 Always

26. How many specialists have you seen in the last 6 months?

- None → *Go to Question 28*
 1 specialist
 2
 3
 4
 5 or more specialists

27. We want to know your rating of the specialist you saw most often in the last 6 months. Using any number from 0 to 10, where 0 is the worst specialist possible and 10 is the best specialist possible, what number would you use to rate that specialist?

- 0 1 2 3 4 5 6 7 8 9 10
Worst Specialist Possible Best Specialist Possible

YOUR HEALTH PLAN

The next questions ask about your experience with your health plan.

28. In the last 6 months, did you look for any information in written materials or on the Internet about how your health plan works?

- Yes
 No → *Go to Question 30*

29. In the last 6 months, how often did the written materials or the Internet provide the information you needed about how your health plan works?

- Never
 Sometimes
 Usually
 Always

30. In the last 6 months, did you get information or help from your health plan's customer service?

- Yes
 No → *Go to Question 33*

31. In the last 6 months, how often did your health plan's customer service give you the information or help you needed?

- Never
 Sometimes
 Usually
 Always

32. In the last 6 months, how often did your health plan's customer service staff treat you with courtesy and respect?

- Never
 Sometimes
 Usually
 Always

33. In the last 6 months, did your health plan give you any forms to fill out?

- Yes
 No → *Go to Question 35*

34. In the last 6 months, how often were the forms from your health plan easy to fill out?

- Never
- Sometimes
- Usually
- Always

35. Using any number from 0 to 10, where 0 is the worst health plan possible and 10 is the best health plan possible, what number would you use to rate your health plan?

-
- 0 1 2 3 4 5 6 7 8 9 10
- Worst Best
Health Plan Health Plan
Possible Possible

35a. In the last 6 months, did you have a health problem for which you needed special medical equipment, such as a cane, a wheelchair, or oxygen equipment?

- Yes
- No → *Go to Question 35c*

35b. In the last 6 months, how often was it easy to get the medical equipment you needed through your health plan?

- Never
- Sometimes
- Usually
- Always

35c. In the last 6 months, did you have any health problems that needed special therapy, such as physical, occupational, or speech therapy?

- Yes
- No → *Go to Question 35e*

35d. In the last 6 months, how often was it easy to get the special therapy you needed through your health plan?

- Never
- Sometimes
- Usually
- Always

ADDITIONAL QUESTIONS

The following questions ask about how much you think your doctor or other health provider respects your beliefs, attitudes, language and behavior.

35e. In the last 6 months, how often did a doctor or other health provider talk too fast when talking to you?

- Never
- Sometimes
- Usually
- Always

35f. In the last 6 months, how often did a doctor or other health provider interrupt you when you were talking?

- Never
- Sometimes
- Usually
- Always

35g. In the last 6 months, how often did a doctor or other health provider use a condescending, sarcastic or rude tone or manner with you?

- Never
- Sometimes
- Usually
- Always

35h. In the last 6 months, did you feel you could trust a doctor or other health provider with your medical care?

- Yes, definitely
- Yes, somewhat
- No

ACCESS TO DENTAL CARE

35i. A regular dentist is one you would go to for check-ups and cleanings or when you have a cavity or tooth pain. Do you have a regular dentist?

- Yes
- No



ABOUT YOU

35j. In the last 6 months, did you go to a dentist's office or clinic for care?

- Yes
- No → *Go to Question 35l*

35k. In the last 6 months, how often did the dentists or dental staff explain what they were doing while treating you?

- Never
- Sometimes
- Usually
- Always

35l. If you tried to get an appointment for yourself with a dentist who specializes in a particular type of dental care (such as root canals or gum disease) in the last 6 months, how often did you get an appointment as soon as you wanted?

- Never
- Sometimes
- Usually
- Always
- I did not try to get an appointment with a specialist dentist for myself in the last 6 months.

35m. In the last 6 months, if you needed to see a dentist right away because of a dental emergency, how often did you get to see a dentist as soon as you wanted?

- Never
- Sometimes
- Usually
- Always
- I did not have a dental emergency in the last 6 months

35n. Using any number from 0 to 10, where 0 is extremely difficult and 10 is extremely easy, what number would you use to rate how easy it was for you to find a dentist?

-
- 0 1 2 3 4 5 6 7 8 9 10
- Extremely Difficult Extremely Easy

36. In general, how would you rate your overall health?

- Excellent
- Very Good
- Good
- Fair
- Poor

37. In general, how would you rate your overall mental or emotional health?

- Excellent
- Very Good
- Good
- Fair
- Poor

38. Have you had either a flu shot or flu spray in the nose since July 1, 2016?

- Yes
- No
- Don't know

39. Do you now smoke cigarettes or use tobacco every day, some days, or not at all?

- Every day
- Some days
- Not at all → *Go to Question 43*
- Don't know → *Go to Question 43*

40. In the last 6 months, how often were you advised to quit smoking or using tobacco by a doctor or other health provider in your plan?

- Never
- Sometimes
- Usually
- Always



41. In the last 6 months, how often was medication recommended or discussed by a doctor or health provider to assist you with quitting smoking or using tobacco? Examples of medication are: nicotine gum, patch, nasal spray, inhaler, or prescription medication.

- Never
- Sometimes
- Usually
- Always

42. In the last 6 months, how often did your doctor or health provider discuss or provide methods and strategies other than medication to assist you with quitting smoking or using tobacco? Examples of methods and strategies are: telephone helpline, individual or group counseling, or cessation program.

- Never
- Sometimes
- Usually
- Always

43. Do you take aspirin daily or every other day?

- Yes
- No
- Don't know

44. Do you have a health problem or take medication that makes taking aspirin unsafe for you?

- Yes
- No
- Don't know

45. Has a doctor or health provider ever discussed with you the risks and benefits of aspirin to prevent heart attack or stroke?

- Yes
- No

46. Are you aware that you have any of the following conditions? Mark all that apply.

- High cholesterol
- High blood pressure
- Parent or sibling with heart attack before the age of 60

47. Has a doctor ever told you that you have any of the following conditions? Mark all that apply.

- A heart attack
- Angina or coronary heart disease
- A stroke
- Any kind of diabetes or high blood sugar

48. In the last 6 months, did you get health care 3 or more times for the same condition or problem?

- Yes
- No → *Go to Question 50*

49. Is this a condition or problem that has lasted for at least 3 months? Do not include pregnancy or menopause.

- Yes
- No

50. Do you now need or take medicine prescribed by a doctor? Do not include birth control.

- Yes
- No → *Go to Question 52*

51. Is this medicine to treat a condition that has lasted for at least 3 months? Do not include pregnancy or menopause.

- Yes
- No

52. What is your age?

- 18 to 24
- 25 to 34
- 35 to 44
- 45 to 54
- 55 to 64
- 65 to 74
- 75 or older



53. Are you male or female?

- Male
- Female

54. What is the highest grade or level of school that you have completed?

- 8th grade or less
- Some high school, but did not graduate
- High school graduate or GED
- Some college or 2-year degree
- 4-year college graduate
- More than 4-year college degree

55. Are you of Hispanic or Latino origin or descent?

- Yes, Hispanic or Latino
- No, Not Hispanic or Latino

56. What is your race? Mark one or more.

- White
 - Black or African-American
 - Asian
 - Native Hawaiian or other Pacific Islander
 - American Indian or Alaska Native
 - Other (Please print)
- _____

57. Did someone help you complete this survey?

- Yes → **Go to Question 58**
- No → **Thank you. Please return the completed survey in the postage-paid envelope.**

58. How did that person help you? Mark one or more.

- Read the questions to me
 - Wrote down the answers I gave
 - Answered the questions for me
 - Translated the questions into my language
 - Helped in some other way (Please print)
- _____

THANK YOU

Thanks again for taking the time to complete this survey! Your answers are greatly appreciated.

When you are done, please use the enclosed prepaid envelope to mail the survey to:

DataStat, 3975 Research Park Drive, Ann Arbor, MI 48108



Your privacy is protected. All information that would let someone identify you or your family will be kept private. The research staff will not share your personal information with anyone without your OK.

You may choose to answer this survey or not. If you choose not to, this will not affect the benefits you get. You may notice a number on the cover of this survey. This number is **ONLY** used to let us know if you returned the survey so we don't have to send you reminders.

If you want to know more about this study, please call 1-888-506-5136 (or, for the hearing-impaired, call 1-888-631-2097).

SURVEY INSTRUCTIONS

- ▶ Please be sure to fill the response circle completely. Use only black or blue ink or dark pencil to complete the survey.

Correct
Mark 

Incorrect
Marks



- ▶ You are sometimes told to skip over some questions in the survey. When this happens you will see an arrow with a note that tells you what question to answer next, like this:

- Yes → *Go to Question 1*
- No

↓ **START HERE** ↓

Please answer the questions for the child listed on the envelope. Please do not answer for any other children.

1. Our records show that your child is now in the Oregon Health Plan. Is that right?

- Yes → *Go to Question 3*
- No

2. What is the name of your child's health plan? (Please print)

**YOUR CHILD'S HEALTH CARE
IN THE LAST 6 MONTHS**

These questions ask about your child's health care. Do not include care your child got when he or she stayed overnight in a hospital. Do not include the times your child went for dental care visits.

- 3. In the last 6 months, did your child have an illness, injury, or condition that needed care right away in a clinic, emergency room, or doctor's office?
 - Yes
 - No → *Go to Question 5*

- 4. In the last 6 months, when your child needed care right away, how often did your child get care as soon as he or she needed?
 - Never
 - Sometimes
 - Usually
 - Always

- 5. In the last 6 months, did you make any appointments for a check-up or routine care for your child at a doctor's office or clinic?
 - Yes
 - No → *Go to Question 7*

- 6. In the last 6 months, when you made an appointment for a check-up or routine care for your child at a doctor's office or clinic, how often did you get an appointment as soon as your child needed?
 - Never
 - Sometimes
 - Usually
 - Always

- 7. In the last 6 months, not counting the times your child went to an emergency room, how many times did he or she go to a doctor's office or clinic to get health care?
 - None → *Go to Question 16*
 - 1 time
 - 2
 - 3
 - 4
 - 5 to 9
 - 10 or more times

- 8. In the last 6 months, did you and your child's doctor or other health provider talk about specific things you could do to prevent illness in your child?
 - Yes
 - No

- 9. In the last 6 months, how often did you have your questions answered by your child's doctor or other health providers?
 - Never
 - Sometimes
 - Usually
 - Always

- 10. In the last 6 months, did you and your child's doctor or other health provider talk about starting or stopping a prescription medicine for your child?
 - Yes
 - No → *Go to Question 14*

- 11. Did you and a doctor or other health provider talk about the reasons you might want your child to take a medicine?
 - Yes
 - No



12. Did you and a doctor or other health provider talk about the reasons you might not want your child to take a medicine?

- Yes
- No

13. When you talked about your child starting or stopping a prescription medicine, did a doctor or other health provider ask you what you thought was best for your child?

- Yes
- No

14. Using any number from 0 to 10, where 0 is the worst health care possible and 10 is the best health care possible, what number would you use to rate all your child's health care in the last 6 months?

-
- 0 1 2 3 4 5 6 7 8 9 10
- Worst Health Care Possible Best Health Care Possible

15. In the last 6 months, how often was it easy to get the care, tests, or treatment your child needed?

- Never
- Sometimes
- Usually
- Always

16. Is your child now enrolled in any kind of school or daycare?

- Yes
- No → *Go to Question 19*

17. In the last 6 months, did you need your child's doctor or other health provider to contact a school or daycare center about your child's health or health care?

- Yes
- No → *Go to Question 19*

18. In the last 6 months, did you get the help you needed from your child's doctor or other health provider in contacting your child's school or daycare?

- Yes
- No

SPECIALIZED SERVICES

19. Special medical equipment or devices include a walker, wheelchair, nebulizer, feeding tubes, or oxygen equipment.

In the last 6 months, did you get or try to get any special medical equipment or devices for your child?

- Yes
- No → *Go to Question 22*

20. In the last 6 months, how often was it easy to get special medical equipment or devices for your child?

- Never
- Sometimes
- Usually
- Always

21. Did anyone from your child's health plan, doctor's office, or clinic help you get special medical equipment or devices for your child?

- Yes
- No

22. In the last 6 months, did you get or try to get special therapy such as physical, occupational, or speech therapy for your child?

- Yes
- No → *Go to Question 25*



23. In the last 6 months, how often was it easy to get this therapy for your child?

- Never
- Sometimes
- Usually
- Always

24. Did anyone from your child's health plan, doctor's office, or clinic help you get this therapy for your child?

- Yes
- No

25. In the last 6 months, did you get or try to get treatment or counseling for your child for an emotional, developmental, or behavioral problem?

- Yes
- No → *Go to Question 28*

26. In the last 6 months, how often was it easy to get this treatment or counseling for your child?

- Never
- Sometimes
- Usually
- Always

27. Did anyone from your child's health plan, doctor's office, or clinic help you get this treatment or counseling for your child?

- Yes
- No

28. In the last 6 months, did your child get care from more than one kind of health care provider or use more than one kind of health care service?

- Yes
- No → *Go to Question 30*

29. In the last 6 months, did anyone from your child's health plan, doctor's office, or clinic help coordinate your child's care among these different providers or services?

- Yes
- No

YOUR CHILD'S PERSONAL DOCTOR

30. A personal doctor is the one your child would see if he or she needs a checkup, has a health problem or gets sick or hurt. Does your child have a personal doctor?

- Yes
- No → *Go to Question 45*

31. In the last 6 months, how many times did your child visit his or her personal doctor for care?

- None → *Go to Question 41*
- 1 time
- 2
- 3
- 4
- 5 to 9
- 10 or more times

31a. In the last 6 months, how often did you have a hard time speaking with or understanding your child's personal doctor because you spoke different languages?

- Never
- Sometimes
- Usually
- Always

32. In the last 6 months, how often did your child's personal doctor explain things about your child's health in a way that was easy to understand?
- Never
 - Sometimes
 - Usually
 - Always
33. In the last 6 months, how often did your child's personal doctor listen carefully to you?
- Never
 - Sometimes
 - Usually
 - Always
34. In the last 6 months, how often did your child's personal doctor show respect for what you had to say?
- Never
 - Sometimes
 - Usually
 - Always
35. Is your child able to talk with doctors about his or her health care?
- Yes
 - No → *Go to Question 37*
36. In the last 6 months, how often did your child's personal doctor explain things in a way that was easy for your child to understand?
- Never
 - Sometimes
 - Usually
 - Always
37. In the last 6 months, how often did your child's personal doctor spend enough time with your child?
- Never
 - Sometimes
 - Usually
 - Always

38. In the last 6 months, did your child's personal doctor talk with you about how your child is feeling, growing, or behaving?
- Yes
 - No
39. In the last 6 months, did your child get care from a doctor or other health provider besides his or her personal doctor?
- Yes
 - No → *Go to Question 41*
40. In the last 6 months, how often did your child's personal doctor seem informed and up-to-date about the care your child got from these doctors or other health providers?
- Never
 - Sometimes
 - Usually
 - Always
41. Using any number from 0 to 10, where 0 is the worst personal doctor possible and 10 is the best personal doctor possible, what number would you use to rate your child's personal doctor?
-
- 0 1 2 3 4 5 6 7 8 9 10
- Worst Personal Doctor Possible Best Personal Doctor Possible
42. Does your child have any medical, behavioral, or other health conditions that have lasted for more than 3 months?
- Yes
 - No → *Go to Question 45*



43. Does your child's personal doctor understand how these medical, behavioral, or other health conditions affect your child's day-to-day life?

- Yes
- No

44. Does your child's personal doctor understand how your child's medical, behavioral, or other health conditions affect your family's day-to-day life?

- Yes
- No

GETTING HEALTH CARE FROM SPECIALISTS

When you answer the next questions, do not include dental visits or care your child got when he or she stayed overnight in a hospital.

45. Specialists are doctors like surgeons, heart doctors, allergy doctors, skin doctors, and other doctors who specialize in one area of health care.

In the last 6 months, did you make any appointments for your child to see a specialist?

- Yes
- No → *Go to Question 49*

46. In the last 6 months, how often did you get an appointment for your child to see a specialist as soon as you needed?

- Never
- Sometimes
- Usually
- Always

47. How many specialists has your child seen in the last 6 months?

- None → *Go to Question 49*
- 1 specialist
- 2
- 3
- 4
- 5 or more specialists

48. We want to know your rating of the specialist your child saw most often in the last 6 months. Using any number from 0 to 10, where 0 is the worst specialist possible and 10 is the best specialist possible, what number would you use to rate that specialist?

- | | | | | | | | | | | |
|---------------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|--------------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
| Worst Specialist Possible | | | | | | Best Specialist Possible | | | | |

YOUR CHILD'S HEALTH PLAN

The next questions ask about your experience with your child's health plan.

49. In the last 6 months, did you get information or help from customer service at your child's health plan?

- Yes
- No → *Go to Question 52*

50. In the last 6 months, how often did customer service at your child's health plan give you the information or help you needed?

- Never
- Sometimes
- Usually
- Always



51. In the last 6 months, how often did customer service staff at your child's health plan treat you with courtesy and respect?

- Never
- Sometimes
- Usually
- Always

52. In the last 6 months, did your child's health plan give you any forms to fill out?

- Yes
- No → *Go to Question 54*

53. In the last 6 months, how often were the forms from your child's health plan easy to fill out?

- Never
- Sometimes
- Usually
- Always

54. Using any number from 0 to 10, where 0 is the worst health plan possible and 10 is the best health plan possible, what number would you use to rate your child's health plan?

-
- 0 1 2 3 4 5 6 7 8 9 10
- Worst Health Plan Possible Best Health Plan Possible

PRESCRIPTION MEDICINES

55. In the last 6 months, did you get or refill any prescription medicines for your child?

- Yes
- No → *Go to Question 57a*

56. In the last 6 months, how often was it easy to get prescription medicines for your child through his or her health plan?

- Never
- Sometimes
- Usually
- Always

57. Did anyone from your child's health plan, doctor's office, or clinic help you get your child's prescription medicines?

- Yes
- No

ACCESS TO DENTAL CARE

57a. A regular dentist is one your child would go to for check-ups and cleanings or when he/she has a cavity or tooth pain. Does your child have a regular dentist?

- Yes
- No

57b. In the last 6 months, did your child go to a dentist's office or clinic for care?

- Yes
- No → *Go to Question 57d*

57c. In the last 6 months, how often did the dentists or dental staff explain what they were doing while treating your child?

- Never
- Sometimes
- Usually
- Always



57d. In the last 6 months, if your child needed to see a dentist right away because of a dental emergency, how often did he/she get to see a dentist as soon as you wanted?

- Never
- Sometimes
- Usually
- Always
- My child did not have a dental emergency in the last 6 months

57e. Using any number from 0 to 10, where 0 is extremely difficult and 10 is extremely easy, what number would you use to rate how easy it was for you to find a dentist for your child?

-
- 0 1 2 3 4 5 6 7 8 9 10
- Extremely Difficult Extremely Easy

ABOUT YOUR CHILD AND YOU

58. In general, how would you rate your child's overall health?

- Excellent
- Very good
- Good
- Fair
- Poor

59. In general, how would you rate your child's overall mental or emotional health?

- Excellent
- Very good
- Good
- Fair
- Poor

60. Does your child currently need or use medicine prescribed by a doctor (other than vitamins)?

- Yes
- No → **Go to Question 63**

61. Is this because of any medical, behavioral, or other health condition?

- Yes
- No → **Go to Question 63**

62. Is this a condition that has lasted or is expected to last for at least 12 months?

- Yes
- No

63. Does your child need or use more medical care, more mental health services, or more educational services than is usual for most children of the same age?

- Yes
- No → **Go to Question 66**

64. Is this because of any medical, behavioral, or other health condition?

- Yes
- No → **Go to Question 66**

65. Is this a condition that has lasted or is expected to last for at least 12 months?

- Yes
- No

66. Is your child limited or prevented in any way in his or her ability to do the things most children of the same age can do?

- Yes
- No → **Go to Question 69**

67. Is this because of any medical, behavioral, or other health condition?

- Yes
- No → **Go to Question 69**



68. Is this a condition that has lasted or is expected to last for at least 12 months?
- Yes
 No
69. Does your child need or get special therapy such as physical, occupational, or speech therapy?
- Yes
 No → *Go to Question 72*
70. Is this because of any medical, behavioral, or other health condition?
- Yes
 No → *Go to Question 72*
71. Is this a condition that has lasted or is expected to last for at least 12 months?
- Yes
 No
72. Does your child have any kind of emotional, developmental, or behavioral problem for which he or she needs or gets treatment or counseling?
- Yes
 No → *Go to Question 74*
73. Has this problem lasted or is it expected to last for at least 12 months?
- Yes
 No

74. What is your child's age?
- Less than 1 year old
- YEARS OLD (write in)
75. Is your child male or female?
- Male
 Female
76. Is your child of Hispanic or Latino origin or descent?
- Yes, Hispanic or Latino
 No, Not Hispanic or Latino
77. What is your child's race? Mark one or more.
- White
 Black or African-American
 Asian
 Native Hawaiian or other Pacific Islander
 American Indian or Alaska Native
 Other (Please print)
- _____
78. What is your age?
- Under 18
 18 to 24
 25 to 34
 35 to 44
 45 to 54
 55 to 64
 65 to 74
 75 or older
79. Are you male or female?
- Male
 Female

80. What is the highest grade or level of school that you have completed?

- 8th grade or less
- Some high school, but did not graduate
- High school graduate or GED
- Some college or 2-year degree
- 4-year college graduate
- More than 4-year college degree

81. How are you related to the child?

- Mother or father
- Grandparent
- Aunt or uncle
- Older brother or sister
- Other relative
- Legal guardian
- Someone else

82. Did someone help you complete this survey?

- Yes → **Go to Question 83**
- No → **Thank you. Please return the completed survey in the postage-paid envelope.**

83. How did that person help you? Mark one or more.

- Read the questions to me
 - Wrote down the answers I gave
 - Answered the questions for me
 - Translated the questions into my language
 - Helped in some other way
(Please print)
- _____

THANK YOU

Thanks again for taking the time to complete this survey! Your answers are greatly appreciated.

When you are done, please use the enclosed prepaid envelope to mail the survey to:

DataStat, 3975 Research Park Drive, Ann Arbor, MI 48108





897-12



12

CZPCE

Sus respuestas a esta encuesta son completamente confidenciales. Toda información que pueda identificarle a usted o a su familia se mantendrá privada. El personal de la encuesta no divulgará su información personal sin su permiso.

Usted puede elegir si quiere contestar este cuestionario o no. Si decide no participar, esto no afectará los beneficios que usted recibe. El número en la cubierta de este cuestionario sirve para saber que ya envió su respuesta y que no hay que enviarle recordatorios.

Si quiere recibir más información acerca de este estudio, llame al 1-888-506-5136 (aquellos con impedimentos de audición, favor llamar al 1-888-631-2097).

INSTRUCCIONES PARA EL CUESTIONARIO

- Por favor llene el círculo de su respuesta completamente. Use solamente tinta NEGRA o AZUL o un lápiz oscuro para completar la encuesta.

Marca
Correcta 

Marca
Incorrecta   

- A veces hay que saltarse alguna pregunta del cuestionario. Cuando esto ocurra, verá una flecha con una nota que le indicará cuál es la siguiente pregunta a la que tiene que pasar. Por ejemplo:

- Sí ➔ *Pase a la Pregunta 1*
- No

↓ **COMIENCE AQUI** ↓

1. Nuestros registros muestran que usted está ahora con Oregon Health Plan. ¿Es correcta esta información?

- Sí ➔ *Pase a la pregunta 3*
- No

2. ¿Cómo se llama su plan de salud? (Por favor escriba en letra de molde)

**LA ATENCIÓN MÉDICA QUE USTED
RECIBIÓ EN LOS ÚLTIMOS 6 MESES**

Estas preguntas son acerca de la atención médica que usted ha recibido. **No** incluya la atención que recibió cuando pasó la noche hospitalizado. **No** incluya las consultas al dentista.

3. En los últimos 6 meses, ¿tuvo usted una enfermedad, lesión, o problema de salud para el cual necesitó atención inmediata en una clínica, en una sala de emergencia o en un consultorio médico?
- Sí
 No → *Pase a la pregunta 5*
4. En los últimos 6 meses, cuando usted necesitó atención inmediata, ¿con qué frecuencia lo atendieron tan pronto como lo necesitaba?
- Nunca
 A veces
 La mayoría de las veces
 Siempre
5. En los últimos 6 meses, ¿hizo alguna cita para un chequeo o una consulta regular en un consultorio médico o en una clínica?
- Sí
 No → *Pase a la pregunta 7*
6. En los últimos 6 meses, ¿con qué frecuencia consiguió una cita para un chequeo o una consulta regular en un consultorio médico o en una clínica tan pronto como la necesitaba?
- Nunca
 A veces
 La mayoría de las veces
 Siempre

7. En los últimos 6 meses, sin contar las veces en que fue a una sala de emergencia, ¿cuántas veces fue a un consultorio médico o a una clínica para recibir atención médica para usted mismo?
- Ninguna vez → *Pase a la pregunta 15*
 1 vez
 2
 3
 4
 5 a 9
 10 veces o más
8. En los últimos 6 meses, ¿hablaron usted y un doctor u otro profesional médico sobre cosas específicas que usted podría hacer para prevenir enfermedades?
- Sí
 No
9. En los últimos 6 meses, ¿hablaron usted y un doctor u otro profesional médico sobre comenzar o suspender una medicina recetada?
- Sí
 No → *Pase a la pregunta 13*
10. ¿Hablaron usted y un doctor u otro profesional médico sobre las razones por las que tal vez quiera tomar una medicina?
- Sí
 No
11. ¿Hablaron usted y un doctor u otro profesional médico sobre las razones por las que tal vez no quiera tomar una medicina?
- Sí
 No
12. Cuando hablaron de comenzar o suspender una medicina recetada, ¿le preguntó un doctor u otro profesional médico sobre lo que usted creía que sería lo mejor para usted?
- Sí
 No



LA ATENCIÓN MÉDICA QUE RECIBIÓ DE ESPECIALISTAS

Al contestar las siguientes preguntas **no** incluya las veces que fue a ver al dentista ni la atención que recibió cuando pasó la noche hospitalizado.

24. Los especialistas son doctores que se especializan en un área de la medicina. Pueden ser cirujanos, doctores especialistas en el corazón, las alergias, la piel y otras áreas. En los últimos 6 meses, ¿hizo alguna cita con un especialista?

Sí
 No → *Pase a la pregunta 28*

25. En los últimos 6 meses, ¿con qué frecuencia consiguió una cita con un especialista tan pronto como usted la necesitaba?

Nunca
 A veces
 La mayoría de las veces
 Siempre

26. ¿Cuántos especialistas ha visto en los últimos 6 meses?

Ninguno → *Pase a la pregunta 28*
 1 especialista
 2
 3
 4
 5 especialistas o más

27. Queremos saber cómo califica al especialista al que fue con más frecuencia en los últimos 6 meses. Usando un número del 0 al 10, el 0 siendo el peor especialista posible y el 10 el mejor especialista posible, ¿qué número usaría para calificar al especialista?

0 1 2 3 4 5 6 7 8 9 10
El peor especialista posible El mejor especialista posible

SU PLAN DE SALUD

Las siguientes preguntas se refieren a su experiencia con su plan de salud.

28. En los últimos 6 meses, ¿buscó alguna información en materiales escritos o en la Internet sobre cómo funciona su plan de salud?

Sí
 No → *Pase a la pregunta 30*

29. En los últimos 6 meses, ¿con qué frecuencia encontró la información que usted necesitaba sobre cómo funciona su plan de salud en materiales escritos o en la Internet?

Nunca
 A veces
 La mayoría de las veces
 Siempre

30. En los últimos 6 meses, ¿recibió información o ayuda de parte del servicio al cliente de su plan de salud?

Sí
 No → *Pase a la pregunta 33*

31. En los últimos 6 meses, ¿con qué frecuencia el servicio al cliente de su plan de salud le dio la información o ayuda que usted necesitaba?

Nunca
 A veces
 La mayoría de las veces
 Siempre

32. En los últimos 6 meses, ¿con qué frecuencia el personal de servicio al cliente de su plan de salud le trató con cortesía y respeto?

Nunca
 A veces
 La mayoría de las veces
 Siempre

33. En los últimos 6 meses, ¿le dio su plan de salud algún formulario para que lo llenara?

Sí
 No → *Pase a la pregunta 35*

41. En los últimos 6 meses, ¿qué tan seguido le recomendó, o habló un doctor o profesional médico sobre medicamentos para ayudarlo(a) a dejar de fumar o usar tabaco? Ejemplos de medicamentos son: chicle o goma de mascar con nicotina, parche, rociador o aerosol nasal, inhalador o medicamentos con receta.

- Nunca
- A veces
- La mayoría de las veces
- Siempre

42. En los últimos 6 meses, ¿qué tan seguido le ofreció o habló con su doctor o profesional médico sobre métodos y estrategias, aparte de medicamentos, para ayudarlo(a) a dejar de fumar o usar tabaco? Ejemplos de métodos y estrategias son: una línea telefónica de ayuda, consejería individual o terapia de grupo o un programa para dejar de fumar.

- Nunca
- A veces
- La mayoría de las veces
- Siempre

43. ¿Toma aspirina todos los días o un día sí y otro día no?

- Sí
- No
- No sé

44. ¿Tiene algún problema de salud o toma algún medicamento que hace que sea peligroso para usted tomar aspirina?

- Sí
- No
- No sé

45. ¿Ha hablado alguna vez un doctor o profesional médico con usted acerca de los riesgos y beneficios de la aspirina para prevenir un infarto o un derrame cerebral?

- Sí
- No

46. Que usted sepa, ¿tiene alguna de las siguientes enfermedades? Marque una o más.

- Colesterol alto
- Presión sanguínea alta (hipertensión arterial)
- Padres o hermanos que hayan tenido un infarto antes de los 60 años

47. ¿Alguna vez le ha dicho un doctor que usted tiene alguna de las siguientes enfermedades? Marque una o más.

- Un infarto
- Angina de pecho o cardiopatía coronaria
- Un derrame cerebral
- Algún tipo de diabetes o niveles altos de azúcar en la sangre

48. En los últimos 6 meses, ¿recibió usted atención médica 3 veces o más para la misma enfermedad o problema?

- Sí
- No → *Pase a la pregunta 50*

49. ¿Se trata de una enfermedad o problema que ha durado al menos 3 meses? No incluya el embarazo ni la menopausia.

- Sí
- No

50. ¿Necesita o toma ahora alguna medicina recetada por un doctor? No incluya anticonceptivos.

- Sí
- No → *Pase a la pregunta 52*

51. ¿Es esta medicina para tratar una enfermedad o problema que ha durado al menos 3 meses? No incluya el embarazo ni la menopausia.

- Sí
- No

52. ¿Qué edad tiene?

- 18 a 24 años
- 25 a 34
- 35 a 44
- 45 a 54
- 55 a 64
- 65 a 74
- 75 años o más



53. ¿Es usted hombre o mujer?

- Hombre
- Mujer

54. ¿Cuál es el grado o nivel escolar más alto que usted ha completado?

- 8 años de escuela o menos
- 9 a 12 años de escuela, pero sin graduarse
- Graduado de la escuela secundaria (high school), Diploma de escuela secundaria, preparatoria, o su equivalente (o GED)
- Algunos cursos universitarios o un título universitario de un programa de 2 años
- Título universitario de 4 años
- Título universitario de más de 4 años

55. ¿Es usted de origen o ascendencia hispana o latina?

- Sí, hispano o latino
- No, ni hispano ni latino

56. ¿A qué raza pertenece? Marque una o más.

- Blanca
 - Negra o afroamericana
 - Asiática
 - Nativo de Hawái o de otras islas del Pacífico
 - Indígena americano o nativo de Alaska
 - Otra (Por favor escriba en letra de molde)
- _____

57. ¿Le ayudó alguien a completar esta encuesta?

- Sí → **Pase a la pregunta 58**
- No → **Gracias. Por favor devuelva esta encuesta en el sobre con el porte o franqueo pagado.**

58. ¿Cómo le ayudó a usted esta persona? Marque una o más.

- Me leyó las preguntas
 - Anotó las respuestas que le di
 - Contestó las preguntas por mí
 - Tradujo las preguntas a mi idioma
 - Me ayudó de otra forma (Por favor escriba en letra de molde)
- _____

Gracias nuevamente por tomar el tiempo de completar el cuestionario! Sus respuestas son sumamente apreciadas.

Cuando haya terminado, por favor envíe la encuesta en el sobre con el porte pagado a:

DataStat, 3975 Research Park Dr, Ann Arbor, MI
48108



Sus respuestas a esta encuesta son completamente confidenciales. Toda información que pueda identificarle a usted o a su familia se mantendrá privada. El personal de la encuesta no divulgará su información personal sin su permiso.

Usted puede elegir si quiere contestar este cuestionario o no. Si decide no participar, esto no afectará los beneficios que usted recibe. El número en la cubierta de este cuestionario sirve para saber que ya envió su respuesta y que no hay que enviarle recordatorios.

Si quiere recibir más información acerca de este estudio, llame al 1-888-506-5136 (aquellos con impedimentos de audición, favor llamar al 1-888-631-2097).

INSTRUCCIONES PARA EL CUESTIONARIO

- Por favor llene el círculo de su respuesta completamente. Use solamente tinta NEGRA o AZUL o un lápiz oscuro para completar la encuesta.

Marca
Correcta ●

Marca
Incorrecta



- A veces hay que saltarse alguna pregunta del cuestionario. Cuando esto ocurra, verá una flecha con una nota que le indicará cuál es la siguiente pregunta a la que tiene que pasar. Por ejemplo:

- Sí → *Pase a la Pregunta 1*
- No

↓ **COMIENZE AQUI** ↓

Por favor conteste las preguntas para el niño cuyo nombre está anotado en el sobre. No las conteste para ningún otro niño.

1. Nuestros registros muestran que su niño está ahora con Oregon Health Plan. ¿Es correcta esta información?

- Sí → *Pase a la pregunta 3*
- No

2. ¿Cómo se llama el plan de salud de su niño? (Por favor escriba en letra de molde)

**LA ATENCIÓN MÉDICA QUE
RECIBIÓ
SU NIÑO EN LOS ÚLTIMOS 6 MESES**

Estas preguntas son acerca de la atención médica que ha recibido su niño. **No** incluya la atención que recibió su niño cuando pasó la noche hospitalizado. **No** incluya las consultas de su niño con el dentista.

3. En los últimos 6 meses, ¿tuvo su niño una enfermedad, lesión, o problema de salud para el cual necesitó atención inmediata en una clínica, en una sala de emergencia o en un consultorio médico?
- Sí
 No → *Pase a la pregunta 5*
4. En los últimos 6 meses, cuando su niño necesitó atención inmediata, ¿con qué frecuencia atendieron a su niño tan pronto como él o ella lo necesitaba?
- Nunca
 A veces
 La mayoría de las veces
 Siempre
5. En los últimos 6 meses, ¿hizo alguna cita para un chequeo o una consulta regular para su niño en un consultorio médico o en una clínica?
- Sí
 No → *Pase a la pregunta 7*
6. En los últimos 6 meses, ¿con qué frecuencia consiguió una cita para un chequeo o una consulta regular para su niño en un consultorio médico o en una clínica tan pronto como su niño la necesitaba?
- Nunca
 A veces
 La mayoría de las veces
 Siempre

7. En los últimos 6 meses, sin contar las veces en que su niño fue a una sala de emergencia, ¿cuántas veces fue su niño a un consultorio médico o a una clínica para que lo atendieran?
- Ninguna vez → *Pase a la pregunta 16*
 1 vez
 2
 3
 4
 5 a 9
 10 veces o más
8. En los últimos 6 meses, ¿hablaron usted y el doctor u otro profesional médico de su niño sobre cosas específicas que usted podría hacer para prevenir que su niño se enferme?
- Sí
 No
9. En los últimos 6 meses, ¿con qué frecuencia le contestaron sus preguntas los doctores u otros profesionales médicos de su niño?
- Nunca
 A veces
 La mayoría de las veces
 Siempre
10. En los últimos 6 meses, ¿hablaron usted y el doctor u otro profesional médico de su niño sobre comenzar o suspender una medicina recetada?
- Sí
 No → *Pase a la pregunta 14*
11. ¿Hablaron usted y un doctor u otro profesional médico sobre las razones por las que tal vez usted quiera que su niño tome una medicina?
- Sí
 No

12. ¿Hablaron usted y un doctor u otro profesional médico sobre las razones por las que tal vez usted no quiera que su niño tome una medicina?

- Sí
- No

13. Cuando hablaron de comenzar o suspender una medicina recetada para su niño, ¿le preguntó un doctor u otro profesional médico sobre lo que usted creía que sería lo mejor para su niño?

- Sí
- No

14. Usando un número del 0 al 10, el 0 siendo la peor atención médica posible y el 10 la mejor atención médica posible, ¿qué número usaría para calificar toda la atención médica que su niño ha recibido en los últimos 6 meses?

-
- 0 1 2 3 4 5 6 7 8 9 10
- La peor atención médica posible La mejor atención médica posible

15. En los últimos 6 meses, ¿con qué frecuencia le fue fácil conseguir la atención, las pruebas o el tratamiento que su niño necesitaba?

- Nunca
- A veces
- La mayoría de las veces
- Siempre

16. ¿Está matriculado actualmente su niño en algún tipo de escuela o guardería/cuidado infantil?

- Sí
- No → *Pase a la pregunta 19*

17. En los últimos 6 meses, ¿necesitó que los doctores o los otros profesionales médicos de su niño se pusieran en contacto con una escuela o guardería acerca de la salud o la atención médica de su niño?

- Sí
- No → *Pase a la pregunta 19*

18. En los últimos 6 meses, ¿consiguió la ayuda de los doctores o los otros profesionales médicos de su niño que necesitaba para ponerse en contacto con la escuela o guardería de su niño?

- Sí
- No

SERVICIOS ESPECIALIZADOS

19. En el equipo o dispositivo médico especial se incluye un andador, silla de ruedas, nebulizador, tubos de alimentación o equipo de oxígeno. En los últimos 6 meses, ¿consiguió o intentó conseguir algún equipo o dispositivo médico especial para su niño?

- Sí
- No → *Pase a la pregunta 22*

20. En los últimos 6 meses, ¿con qué frecuencia fue fácil conseguir equipo o dispositivos médicos especiales para su niño?

- Nunca
- A veces
- La mayoría de las veces
- Siempre

21. ¿Alguien del plan de salud, del consultorio médico o clínica de su niño le ayudó a conseguir el equipo o dispositivos médicos especiales para su niño?

- Sí
- No

22. En los últimos 6 meses, ¿consiguió o intentó conseguir terapia especial para su niño tal como terapia física, ocupacional o del habla?

- Sí
- No → *Pase a la pregunta 25*

23. En los últimos 6 meses, ¿con qué frecuencia fue fácil conseguir esta terapia para su niño?

- Nunca
- A veces
- La mayoría de las veces
- Siempre

24. ¿Alguien del plan de salud, consultorio médico o clínica de su niño le ayudó a conseguir esta terapia para su niño?

- Sí
- No

25. En los últimos 6 meses, ¿consiguió o intentó conseguir tratamiento o consejería para su niño, para un problema emocional, de desarrollo o de comportamiento?

- Sí
- No → *Pase a la pregunta 28*

26. En los últimos 6 meses, ¿con qué frecuencia fue fácil conseguir este tratamiento o consejería para su niño?

- Nunca
- A veces
- La mayoría de las veces
- Siempre

27. ¿Alguien del plan de salud, consultorio médico o clínica de su niño le ayudó a conseguir este tratamiento o consejería para su niño?

- Sí
- No

28. En los últimos 6 meses, ¿recibió su niño atención de más de un tipo de profesional médico, o usó más de un tipo de servicio de salud?

- Sí
- No → *Pase a la pregunta 30*

29. En los últimos 6 meses, ¿alguien del plan de salud, consultorio médico o clínica de su niño le ayudó a coordinar la atención médica de su niño entre estos profesionales o servicios diferentes?

- Sí
- No

EL DOCTOR PERSONAL DE SU NIÑO

30. El doctor personal es aquel a quien su niño va si necesita un chequeo, tiene un problema de salud o si se enferma o lastima. ¿Tiene su niño un doctor personal?

- Sí
- No → *Pase a la pregunta 45*

31. En los últimos 6 meses, ¿cuántas veces fue su niño a ver a su doctor personal para recibir atención médica?

- Ninguna vez → *Pase a la pregunta 41*
- 1 vez
- 2
- 3
- 4
- 5 a 9
- 10 veces o más

- 31a. En los últimos 6 meses, ¿con qué frecuencia se le hizo difícil hablar o entender al doctor personal de su niño porque hablaban idiomas diferentes?
- Nunca
 - A veces
 - La mayoría de las veces
 - Siempre
32. En los últimos 6 meses, ¿con qué frecuencia el doctor personal de su niño le explicó las cosas sobre la salud de su niño de una manera fácil de entender?
- Nunca
 - A veces
 - La mayoría de las veces
 - Siempre
33. En los últimos 6 meses, ¿con qué frecuencia el doctor personal de su niño le escuchó a usted con atención?
- Nunca
 - A veces
 - La mayoría de las veces
 - Siempre
34. En los últimos 6 meses, ¿con qué frecuencia el doctor personal de su niño demostró respeto por lo que usted tenía que decir?
- Nunca
 - A veces
 - La mayoría de las veces
 - Siempre
35. ¿Su niño puede hablar con los doctores sobre su atención médica?
- Sí
 - No → *Pase a la pregunta 37*

36. En los últimos 6 meses, ¿con qué frecuencia el doctor personal de su niño le explicó las cosas a su niño de una manera fácil de entender?
- Nunca
 - A veces
 - La mayoría de las veces
 - Siempre
37. En los últimos 6 meses, ¿con qué frecuencia el doctor personal de su niño pasó suficiente tiempo con su niño?
- Nunca
 - A veces
 - La mayoría de las veces
 - Siempre
38. En los últimos 6 meses, ¿habló el doctor personal de su niño con usted sobre cómo su niño se estaba sintiendo, estaba creciendo o se estaba comportando?
- Sí
 - No
39. En los últimos 6 meses, ¿atendió a su niño algún doctor u otro profesional médico además de su doctor personal?
- Sí
 - No → *Pase a la pregunta 41*
40. En los últimos 6 meses, ¿con qué frecuencia el doctor personal de su niño parecía estar informado y al día acerca de la atención que su niño había recibido de estos doctores u otros profesionales médicos?
- Nunca
 - A veces
 - La mayoría de las veces
 - Siempre

48. Queremos saber cómo califica al especialista al que su niño fue con más frecuencia en los últimos 6 meses. Usando un número del 0 al 10, el 0 siendo el peor especialista posible y el 10 el mejor especialista posible, ¿qué número usaría para calificar a ese especialista?

- 0 1 2 3 4 5 6 7 8 9 10
- El peor especialista posible El mejor especialista posible

EL PLAN DE SALUD DE SU NIÑO

Las siguientes preguntas se refieren a su experiencia con el plan de salud de su niño.

49. En los últimos 6 meses, ¿recibió información o ayuda de parte del servicio al cliente del plan de salud de su niño?

- Sí
 No → *Pase a la pregunta 52*

50. En los últimos 6 meses, ¿con qué frecuencia el servicio al cliente del plan de salud de su niño le dio la información o ayuda que usted necesitaba?

- Nunca
 A veces
 La mayoría de las veces
 Siempre

51. En los últimos 6 meses, ¿con qué frecuencia el personal de servicio al cliente del plan de salud de su niño le trató con cortesía y respeto?

- Nunca
 A veces
 La mayoría de las veces
 Siempre

52. En los últimos 6 meses, ¿le dio el plan de salud de su niño algún formulario para llenar?

- Sí
 No → *Pase a la pregunta 54*

53. En los últimos 6 meses, ¿con qué frecuencia fueron fáciles de llenar los formularios del plan de salud de su niño?

- Nunca
 A veces
 La mayoría de las veces
 Siempre

54. Usando un número del 0 al 10, el 0 siendo el peor plan de salud posible y el 10 el mejor plan de salud posible, ¿qué número usaría para calificar al plan de salud de su niño?

- 0 1 2 3 4 5 6 7 8 9 10
- El peor plan de salud posible El mejor plan de salud posible

MEDICINAS RECETADAS

55. En los últimos 6 meses, ¿consiguió alguna medicina recetada o renovó una receta para una medicina recetada para su niño?

- Sí
 No → *Pase a la pregunta 57a*

56. En los últimos 6 meses, ¿con qué frecuencia fue fácil conseguir medicinas recetadas para su niño a través de su plan de salud?

- Nunca
 A veces
 La mayoría de las veces
 Siempre



57. ¿Alguien del plan de salud, consultorio médico o clínica de su niño le ayudó a conseguir las medicinas recetadas para su niño?

- Sí
- No

ACCESO A CUIDADO DENTAL

57a. Un dentista regular es a quien su niño va a ver para un chequeo y limpieza o cuando tiene una carie o un dolor de diente. ¿Su niño tiene un dentista regular?

- Sí
- No

57b. En los últimos 6 meses, ¿fué su niño a una oficina o clínica de un dentista para cuidado?

- Sí
- No → *Pase a la pregunta 57d*

57c. En los últimos 6 meses, ¿con qué frecuencia el personal dental o el dentista le explicaron lo que le hacían mientras trataron a su niño?

- Nunca
- A veces
- La mayoría de las veces
- Siempre

57d. En los últimos 6 meses, si su niño necesitó ver a un dentista de inmediato por una emergencia dental, ¿el/ella pudo ver a un dentista tan pronto como usted quería?

- Nunca
- A veces
- La mayoría de las veces
- Siempre
- Mi niño no tuvo una emergencia dental en los últimos 6 meses

57e. Usando un número del 0 al 10, el 0 siendo extremadamente difícil y el 10 extremadamente fácil, ¿qué número usaría para calificar cuán fácil le fue encontrar un dentista para su niño?

-
- 0 1 2 3 4 5 6 7 8 9 10
- Extremadamente difícil Extremadamente fácil

ACERCA DE USTED Y DE SU NIÑO

58. En general, ¿cómo calificaría toda la salud de su niño?

- Excelente
- Muy buena
- Buena
- Regular
- Mala

59. En general, ¿cómo calificaría toda la salud mental o emocional de su niño?

- Excelente
- Muy buena
- Buena
- Regular
- Mala

60. ¿Actualmente necesita o usa su niño una medicina recetada por un doctor (aparte de vitaminas)?

- Sí
- No → *Pase a la pregunta 63*

61. ¿Es esto debido a alguna condición médica, de comportamiento u otra condición de salud?

- Sí
- No → *Pase a la pregunta 63*

62. ¿Es ésta una condición que ha durado o que se espera que dure por lo menos 12 meses?

- Sí
- No



63. ¿Necesita o usa su niño más servicios médicos, de salud mental o educativos de lo que es normal para la mayoría de los niños de la misma edad?

- Sí
- No → *Pase a la pregunta 66*

64. ¿Es esto debido a alguna condición médica, de comportamiento u otra condición de salud?

- Sí
- No → *Pase a la pregunta 66*

65. ¿Es ésta una condición que ha durado o que se espera que dure por lo menos 12 meses?

- Sí
- No

66. ¿Está su niño limitado o impedido de alguna manera en su habilidad de hacer lo que pueden hacer la mayoría de los niños de la misma edad?

- Sí
- No → *Pase a la pregunta 69*

67. ¿Es esto debido a alguna condición médica, de comportamiento u otra condición de salud?

- Sí
- No → *Pase a la pregunta 69*

68. ¿Es ésta una condición que ha durado o que se espera que dure por lo menos 12 meses?

- Sí
- No

69. ¿Necesita o recibe su niño terapia especial, tal como terapia física, ocupacional o del habla?

- Sí
- No → *Pase a la pregunta 72*

70. ¿Es esto debido a alguna condición médica, de comportamiento u otra condición de salud?

- Sí
- No → *Pase a la pregunta 72*

71. ¿Es ésta una condición que ha durado o que se espera que dure por lo menos 12 meses?

- Sí
- No

72. ¿Tiene su niño algún problema emocional, de desarrollo o de comportamiento, para el cual necesita o recibe tratamiento o consejería?

- Sí
- No → *Pase a la pregunta 74*

73. ¿Ha durado este problema o se espera que dure por lo menos 12 meses?

- Sí
- No

74. ¿Qué edad tiene su niño?

- Menos de un año

AÑOS (escriba la respuesta)

75. ¿Es su niño de sexo masculino o femenino?

- Masculino
- Femenino

76. ¿Es su niño de origen o ascendencia hispana o latina?

- Sí, hispano o latino
- No, ni hispano ni latino



77. ¿A qué raza pertenece su niño?

Marque una o más.

- Blanca
 - Negra o afroamericana
 - Asiática
 - Nativo de Hawái o de otras islas del Pacífico
 - Indígena americano o nativo de Alaska
 - Otra (Por favor escriba en letra de molde)
-

78. ¿Qué edad tiene usted?

- Menos de 18 años
- 18 a 24
- 25 a 34
- 35 a 44
- 45 a 54
- 55 a 64
- 65 a 74
- 75 años o más

79. ¿Es usted hombre o mujer?

- Hombre
- Mujer

80. ¿Cuál es el grado o nivel escolar más alto que usted ha completado?

- 8 años de escuela o menos
- 9 a 12 años de escuela, pero sin graduarse
- Graduado de la escuela secundaria (high school), Diploma de escuela secundaria, preparatoria, o su equivalente (o GED)
- Algunos cursos universitarios o un título universitario de un programa de 2 años
- Título universitario de 4 años
- Título universitario de más de 4 años

81. ¿Qué relación tiene con el niño?

- Madre o padre
- Abuelo o abuela
- Tía o tío
- Hermano o hermana mayor
- Otro familiar
- Tutor legal del niño
- Otra persona

82. ¿Le ayudó alguien a completar esta encuesta?

- Sí → *Pase a la pregunta 83*
- No → *Gracias. Por favor devuelva esta encuesta en el sobre con el porte o franqueo pagado.*

83. ¿Cómo le ayudó a usted esta persona? Marque una o más.

- Me leyó las preguntas
 - Anotó las respuestas que le di
 - Contestó las preguntas por mí
 - Tradujo las preguntas a mi idioma
 - Me ayudó de otra forma (Por favor escriba en letra de molde)
-

Gracias nuevamente por tomar el tiempo de completar el cuestionario! Sus respuestas son sumamente apreciadas.

Cuando haya terminado, por favor envíe la encuesta en el sobre con el porte pagado a:

DataStat, 3975 Research Park Drive, Ann Arbor, MI 48108





898-12



12

CZPCS

DIAL.SCREEN

DS. INTERVIEWER: YOU MAY DO THE INTERVIEW WITH ONLY THE [NAMED
RESPONDENT. NO PROXIES WILL BE ACCEPTED/PARENT/GUARDIAN/OR ADULT WHO
KNOWS MOST ABOUT [MEMBER NAME] 'S HEALTH CARE] .

PHONE NUMBER ---> [1 CELL PHONE - HAND DIAL (###) ### - ##### /***
-*]

Hello, I'm calling about a health care survey on behalf of
[HEALTH PLAN NAME]. This call will be recorded and may be
monitored for quality and
training purposes. May I please speak with [[MEMBER FIRST NAME]
[MEMBER LAST NAME]/the person who knows the most about [NAME OF
CHILD]'s health care)?

We are conducting an important study to find out how satisfied
[people/families] are with [HEALTH PLAN NAME]. The results of the
study will help [HEALTH PLAN NAME] improve the care they provide
and will also help consumers when they choose health care plans.

The interview is completely confidential and voluntary, and will
not affect [your/your child's] health care or benefits in any way.

01. CONTINUE
02. ALREADY COMPLETED AND MAILED SURVEY BACK
03. NEW PHONE NUMBER
04. REFUSAL
05. APPOINTMENT
06. NEVER HEARD OF R
07. KNOWS R BUT HAS NO NEW NUMBER FOR R
08. RNA, ANS MACH, RETURN TO COVERSHEET
09. LANGUAGE PROBLEM -- SPEAKS SPANISH
10. LANGUAGE PROBLEM -- DOESN'T SPEAK ENGLISH OR SPANISH
11. R - DOES NOT WANT TO BE RECORDED (VOLUNTEERED)

IF DIAL.SCREEN = 01, GO TO START2

IF DIAL.SCREEN = 02, GO TO MAIL.SCREEN

IF DIAL.SCREEN = 03, ENTER NEW NUMBER ON COVERSHEET AND RE-DIAL

RETURN TO COVERSHEET

MAIL.SCREEN

MS. INTERVIEWER: WE STILL NEED TO CONDUCT A TELEPHONE INTERVIEW EVEN
THOUGH R SAYS THEY'VE SENT BACK THE MAIL SURVEY.

I'm sorry, but we haven't received your survey back -- it may have been
lost in the mail. And since the deadline for mailing surveys has passed,
we're now in the telephone phase of this study. May I continue?

(IF NEEDED: "This is purely a research study -- we are polling people
about [their/their child's] health and health care.")

(IF R SAYS THEY WILL DO THE MAIL SURVEY AND SEND IT BACK or THEY WOULD
LIKE ANOTHER SURVEY MAILED TO THEM, EXPLAIN: "I'm sorry, but the
deadline for mailing surveys has passed and we're now in the telephone
phase of this study. May I continue?")

1. CONTINUE
2. REFUSAL BECAUSE ALREADY COMPLETED AND MAILED SURVEY BACK
3. REFUSAL
4. APPOINTMENT
5. R - DOES NOT WANT TO BE RECORDED (VOLUNTEERED)

IF MAIL.SCREEN = 1, GO TO START2
RETURN TO COVERSHEET

SEX

SEX. (IWER: RECORD RESPONDENT'S SEX, 'DK' NOT ALLOWED)

1. MALE
2. FEMALE

SPAN.VAR

(IWER: ENTER LANGUAGE TO BE USED DURING INTERVIEW)

("DK" NOT ALLOWED)

1. Spanish
2. English

MEMBER

Q1. / MEMBER

[/I will be asking you about [NAME OF CHILD]'s health care. Please answer these questions based on the experiences you have had in getting health care for [NAME OF CHILD], and not on any experiences you may have had getting care for yourself or other members of your family.]

Our records show that [you/your child] [are/is] now in [HEALTH PLAN NAME]. Is that right?

(IWER: IF R SAYS "LEFT PLAN" OR "SWITCHED PLANS" OR "NO LONGER INSURED" ENTER "2". IF R IS NOT SURE IF HE/SHE IS PART OF [HEALTH PLAN NAME], ENTER "2".)

- 1. YES -----> CK.PLMSTCR
- 2. NO

DK/REFUSAL/NOT ASCERTAINED

NPLNAME

Q2. / NPLNAME

What is the name of [your/your child's] health plan?

("DK" NOT ALLOWED)

[ENTER 1 IF R SAYS [HEALTH PLAN NAME]]

[(ENTER 5 IF R SAYS: MEDICAID)]

(IF R SAYS SOMETHING CLOSE TO [HEALTH PLAN NAME], ENTER "2")

(IF R NOT SURE OF PLAN NAME, ENTER "2")

- 1. EXACT MATCH -----> CK.PLMSTCR
- 2. POSSIBLE MATCH -----> PLNAME
- 3. NOT A MATCH -----> PLNAME
- 4. [RESPONDENT/CHILD] NO LONGER INSURED (BY MEDICAID) ----> NO.INSUR
- 5. [RESPONDENT/CHILD] INSURED BY MEDICAID BUT DOESN'T ----> CK.PLMSTCR
KNOW PLAN NAME

PLNAME

Q2a. / PLNAME

(IWER: ENTER NAME OF HEALTH PLAN)

(VERIFY SPELLING BEFORE CONTINUING)

CK.PLMSTCR:

IF NPLNAME = NOT A MATCH (3), GO TO END.SCREEN

INTRO.INCARE

INTRO.INCARE

Now I'm going to ask you some questions about [your own/your child's] health care. When you answer these questions, please do NOT include dental visits or care [you/your child] got when [you/+[he/she]] stayed overnight in a hospital.

INCARE

Q3. / INCARE

In the last [12/6] months, did [you/your child] have an illness, injury, or condition that NEEDED CARE RIGHT AWAY in a clinic, emergency room, or doctor's office?

1. YES
2. NO -----> APMAKE4

DK/REFUSAL/NOT ASCERTAINED --> APMAKE4

CARSN4

Q4. / CARSN4

In the last [12/6] months, when [you/your child] NEEDED CARE RIGHT AWAY, how often did [you/your child] get care as soon as [you/+[he/she]] needed? Would you say...

(READ LIST)

1. NEVER,
2. SOMETIMES,
3. USUALLY, OR
4. ALWAYS?

DK/REFUSAL/NOT ASCERTAINED (DO NOT READ)

APMAKE4

Q5. / APMAKE4

In the last [12/6] months, did you make any appointments for a CHECK-UP OR ROUTINE CARE [/for your child] at a doctor's office or clinic?

1. YES
2. NO -----> OFCTIM4

DK/REFUSAL/NOT ASCERTAINED --> OFCTIM4

APGET4

Q6. / APGET4

In the last [12/6] months, [/when you made an appointment for a CHECK-UP OR ROUTINE CARE for your child at a doctor's office or clinic,] how often did you get an appointment [for a CHECK-UP OR ROUTINE CARE at a doctor's office or clinic/] as soon as [you/your child] needed? Would you say...

(READ LIST)

1. NEVER,
2. SOMETIMES,
3. USUALLY, OR
4. ALWAYS?

DK/REFUSAL/NOT ASCERTAINED (DO NOT READ)

OFCTIM4

Q7. / OFCTIM4

In the last [12/6] months, NOT counting the times [you/your child] went to an emergency room, how many times did [you/+[he/she]] go to a doctor's office or clinic [to get health care for yourself/to get health care]

(IWER: IF NECESSARY: "Your best estimate would be fine.")

(IWER: IF NEEDED CLARIFY: "Please don't include dental care [you/your child] received.")

(IWER: IF NEEDED CLARIFY, "Please include ALL doctor visits including those for routine, regular care and for an illness or injury.")

(READ LIST IF NEEDED: "Would you say...")

0. NONE,
1. 1 TIME,
2. 2,
3. 3,
4. 4,
5. 5 TO 9, OR
6. 10 OR MORE TIMES?

DK/REFUSAL/NOT ASCERTAINED (DO NOT READ)

IF OFCTIM4=0 OR DK/REFUSAL AND QNAIRE <05 THEN GO TO PRSNLD4

IF OFCTIM4=0 OR DK/REFUSAL AND QNAIRE >05 THEN GO TO CHSCHL

PRVENT5

Q8. / PRVENT5

In the last [12/6] months, did you and [a/your child's] doctor or other health provider talk about specific things you could do to prevent illness [/in your child?] ?

- 1. YES
- 2. NO

DK/REFUSAL/NOT ASCERTAINED

IF qnaire<5 then go to RXSTP

OFTQUES

[0/0/0/0/9/9]. / OFTQUES

In the last [12/6] months, how often did you have your questions answered by your child's doctor or other health providers? Would you say...

(READ LIST)

- 1. NEVER,
- 2. SOMETIMES,
- 3. USUALLY, OR
- 4. ALWAYS?

DK/REFUSAL/NOT ASCERTAINED (DO NOT READ)

RXSTP

[9/9/9/9/10/10]. / RXSTP

In the last [12/6] months, did you and [a/your child's] doctor or other health provider talk about starting or stopping a prescription medicine [/for your child] ?

- 1. YES
- 2. NO -----> RTALLCR

DK/REFUSAL/NOT ASCERTAINED --> RTALLCR

NRXWHY

[10/10/10/10/11/11]. / NRXWHY

Did you and a doctor or other health provider talk about the reasons you might want [/your child] to take a medicine?

- 1. YES
- 2. NO

DK/REFUSAL/NOT ASCERTAINED

NRXWYNT

[11/11/11/11/12/12]. / NRXWYNT

Did you and a doctor or other health provider talk about the reasons you might NOT want [/your child] to take a medicine?

1. YES
2. NO

DK/REFUSAL/NOT ASCERTAINED

RXBST

[12/12/12/12/13/13]. / RXBST

When you talked about [/your child] starting or stopping a prescription medicine, did a doctor or other health provider ask you what you thought was best for [you/your child]?

1. YES
2. NO

DK/REFUSAL/NOT ASCERTAINED

RTALLCR

[13/13/13/13/14/14]. / RTALLCR

Using any number from 0 to 10, where 0 is the worst health care possible and 10 is the best health care possible, what number would you use to rate all [your/your child's] health care in the last [12/6] months?

(IF NEEDED: "Please do not include any dental care [you/your child] may have received.")

00 01 02 03 04 05 06 07 08 09 10

DK/REFUSAL/NOT ASCERTAINED

CARNES4

[14/14/14/14/15/15]. / CARNES4

In the last [12/6] months, how often was it easy to get the care, tests, or treatment [you/your child] needed? Would you say...

(READ LIST)

1. NEVER,
2. SOMETIMES,
3. USUALLY, OR
4. ALWAYS?

DK/REFUSAL/NOT ASCERTAINED (DO NOT READ)

CHSCHL

[0/0/0/0/16/16]. / CHSCHL

Is your child now enrolled in any kind of school or daycare?

- 1. YES
- 2. NO -----> MEDEQUIP

DK/REFUSAL/NOT ASCERTAINED --> MEDEQUIP

CONTSCHL

[0/0/0/0/17/17]. / CONTSCHL

In the last [12/6] months, did you need your child's doctors or other health providers to contact a school or daycare center about your child's health or health care?

- 1. YES
- 2. NO -----> MEDEQUIP

DK/REFUSAL/NOT ASCERTAINED --> MEDEQUIP

HELPCONT

[0/0/0/0/18/18]. / HELPCONT

In the last [12/6] months, did you get the help you needed from your child's doctors or other health providers in contacting your child's school or daycare?

- 1. YES
- 2. NO

DK/REFUSAL/NOT ASCERTAINED

MEDEQUIP

[0/0/0/0/19/19]. / MEDEQUIP

Special medical equipment or devices include a walker, wheelchair, nebulizer, feeding tubes, or oxygen equipment. In the last [12/6] months, did you get or try to get any special medical equipment or devices for your child?

- 1. YES
- 2. NO -----> SPCTHY

DK/REFUSAL/NOT ASCERTAINED --> SPCTHY

EZMDEQ

[0/0/0/0/20/20]. / EZMDEQ

In the last [12/6] months, how often was it easy to get special medical equipment or devices for your child? Would you say...

(READ LIST)

- 1. NEVER,
- 2. SOMETIMES,
- 3. USUALLY, OR
- 4. ALWAYS?

DK/REFUSAL/NOT ASCERTAINED (DO NOT READ)

HELPMDEQ

[0/0/0/0/21/21]. / HELPMDEQ

Did anyone from your child's health plan, doctor's office, or clinic help you get special medical equipment or devices for your child?

- 1. YES
- 2. NO

DK/REFUSAL/NOT ASCERTAINED

SPCTHY

[0/0/0/0/22/22]. / SPCTHY

In the last [12/6] months, did you get or try to get special therapy such as physical, occupational, or speech therapy for your child?

- 1. YES
- 2. NO -----> TCPBLM

DK/REFUSAL/NOT ASCERTAINED --> TCPBLM

EZTHP

[0/0/0/0/23/23]. / EZTHP

In the last [12/6] months, how often was it easy to get this therapy for your child? Would you say...

(READ LIST)

- 1. NEVER,
- 2. SOMETIMES,
- 3. USUALLY, OR
- 4. ALWAYS?

DK/REFUSAL/NOT ASCERTAINED (DO NOT READ)

HELPTHP

[0/0/0/0/24/24]. / HELPTHP

Did anyone from your child's health plan, doctor's office, or clinic help you get this therapy for your child?

- 1. YES
- 2. NO

DK/REFUSAL/NOT ASCERTAINED

TCPBLM

[0/0/0/0/25/25]. / TCPBLM

In the last [12/6] months, did you get or try to get treatment or counseling for your child for an emotional, developmental, or behavioral problem?

- 1. YES
- 2. NO -----> PLUSCARE

DK/REFUSAL/NOT ASCERTAINED --> PLUSCARE

EZTC

[0/0/0/0/26/26]. / EZTC

In the last [12/6] months, how often was it easy to get this treatment or counseling for your child? Would you say...

(READ LIST)

- 1. NEVER,
- 2. SOMETIMES,
- 3. USUALLY, OR
- 4. ALWAYS?

DK/REFUSAL/NOT ASCERTAINED (DO NOT READ)

HELPTC

[0/0/0/0/27/27]. / HELPTC

Did anyone from your child's health plan, doctor's office, or clinic help you get this treatment or counseling for your child?

- 1. YES
- 2. NO

DK/REFUSAL/NOT ASCERTAINED

PLUSCARE

[0/0/0/0/28/28]. / PLUSCARE

In the last [12/6] months, did your child get care from more than one kind of health care provider or use more than one kind of health care service?

- 1. YES
- 2. NO -----> PRSNLD4

DK/REFUSAL/NOT ASCERTAINED --> PRSNLD4

HLPCOORD

[0/0/0/0/29/29]. / HLPCOORD

In the last [12/6] months, did anyone from your child's health plan, doctor's office, or clinic help coordinate your child's care among these different providers or services?

- 1. YES
- 2. NO

DK/REFUSAL/NOT ASCERTAINED

PRSNLD4

[15/15/15/15/30/30]. / PRSNLD4

A personal doctor is the one [you/your child] would see if [you/+[he/she]] [need/needs] a check-up, [want advice about a health problem,/has a health problem,] or [get/gets] sick or hurt.

[Do you/Does your child] have a personal doctor?

- 1. YES
- 2. NO -----> INTRO.SPDR

DK/REFUSAL/NOT ASCERTAINED --> INTRO.SPDR

DRTMS

[16/16/16/16/31/31]. / DRTMS

In the last [12/6] months, how many times did [you/your child] visit [your/+[his/her]] personal doctor [to get care for yourself/for care] ?

(IF NEEDED: "Your best estimate would be fine.")

(READ LIST IF NEEDED: "Would you say...")

- 0. NONE, -----> RATEDR4
- 1. 1 TIME,
- 2. 2,
- 3. 3,
- 4. 4,
- 5. 5 TO 9, OR
- 6. 10 OR MORE TIMES?

DK/REFUSAL/NOT ASCERTAINED (DO NOT READ) --> RATEDR4

IF QNAIRE= ADULT MEDICAID (02), GO TO DREXPL4

PBDRLNG

31a. / PBDRLANG

In the last [12/6] months, how often did you have a hard time speaking with or understanding your child's personal doctor because you spoke different languages? Would you say...?

(READ LIST)

- 1. NEVER,
- 2. SOMETIMES,
- 3. USUALLY, or
- 4. ALWAYS?

DK/REFUSAL/NOT ASCERTAINED (DO NOT READ)

DREXPL4

[17/17/17/17/32/32]. / DREXPL4

In the last [12/6] months, how often did [your/your child's] personal doctor explain things [/about your child's health] in a way that was easy to understand? Would you say...

(READ LIST)

- 1. NEVER,
- 2. SOMETIMES,
- 3. USUALLY, OR
- 4. ALWAYS?

DK/REFUSAL/NOT ASCERTAINED (DO NOT READ)

DRLSTN4

[18/18/18/18/33/33]. / DRLSTN4

In the last [12/6] months, how often did [your/your child's] personal doctor listen carefully to you? Would you say...

(READ LIST)

1. NEVER,
2. SOMETIMES,
3. USUALLY, OR
4. ALWAYS?

DK/REFUSAL/NOT ASCERTAINED (DO NOT READ)

DRESPU4

[19/19/19/19/34/34]. / DRESPU4

In the last [12/6] months, how often did [your/your child's] personal doctor show respect for what you had to say? Would you say...

(READ LIST)

1. NEVER,
2. SOMETIMES,
3. USUALLY, OR
4. ALWAYS?

DK/REFUSAL/NOT ASCERTAINED (DO NOT READ)

CABLTLK

[0/0/20/20/35/35]. / CABLTLK

Is your child able to talk with doctors about [your/+[his/her]] health care?

1. YES
2. NO -----> DRTMEN4

DK/REFUSAL/NOT ASCERTAINED --> DRTMEN4

CDREXPL

[0/0/21/21/36/36]. / CDREXPL

In the last [12/6] months, how often did your child's personal doctor explain things in a way that was easy for YOUR CHILD to understand? Would you say...

(READ LIST)

- 1. NEVER
- 2. SOMETIMES,
- 3. USUALLY, OR
- 4. ALWAYS?

DK/REFUSAL/NOT ASCERTAINED (DO NOT READ)

DRTMEN4

[20/20/22/22/37/37]. / DRTMEN4

In the last [12/6] months, how often did [your/your child's] personal doctor spend enough time with [you/your child] ? Would you say...

(READ LIST)

- 1. NEVER,
- 2. SOMETIMES,
- 3. USUALLY, OR
- 4. ALWAYS?

DK/REFUSAL/NOT ASCERTAINED (DO NOT READ)

DRTLKU

[0/0/23/23/38/38]. / DRTLKU

In the last [12/6] months, did your child's personal doctor talk with you about how your child is feeling, growing, or behaving?

- 1. YES
- 2. NO

DK/REFUSAL/NOT ASCERTAINED

DIFFDR

[21/21/24/24/39/39]. / DIFFDR

In the last [12/6] months, did [you/your child] get care from a doctor or other health provider besides [your/+[his/her]] personal doctor?

- 1. YES
- 2. NO -----> RATEDR4

DK/REFUSAL/NOT ASCERTAINED --> RATEDR4

DRINFO

[22/22/25/25/40/40]. / DRINFO

In the last [12/6] months, how often did [your/your child's] personal doctor seem informed and up-to-date about the care [you/your child] got from these doctors or other health providers? Would you say...

(READ LIST)

- 1. NEVER,
- 2. SOMETIMES,
- 3. USUALLY, OR
- 4. ALWAYS?

DK/REFUSAL/NOT ASCERTAINED (DO NOT READ)

RATEDR4

[23/23/26/26/41/41]. / RATEDR4

Using any number from 0 to 10, where 0 is the worst personal doctor possible and 10 is the best personal doctor possible, what number would you use to rate [your/your child's] personal doctor?

00 01 02 03 04 05 06 07 08 09 10

DK/REFUSAL/NOT ASCERTAINED

COND3MO

[0/0/0/0/42/42]. / COND3MO

Does your child have any medical, behavioral, or other health conditions that have lasted for more than 3 MONTHS?

- 1. YES
- 2. NO -----> INTRO.SPDR

DK/REFUSAL/NOT ASCERTAINED --> INTRO.SPDR

DRUNCON

[0/0/0/0/43/43]. / DRUNCON

Does your child's personal doctor understand how these medical, behavioral, or other health conditions affect your child's day-to-day life?

- 1. YES
- 2. NO

DK/REFUSAL/NOT ASCERTAINED

DRUNFAM

[0/0/0/0/44/44]. / DRUNFAM

Does your child's personal doctor understand how your child's medical, behavioral, or other health conditions affect your FAMILY'S day-to-day life?

- 1. YES
- 2. NO

DK/REFUSAL/NOT ASCERTAINED

INTRO.SPDR

INTRO.SPDR

Now I'm going to ask you some questions about specialists. When you answer these questions, please do NOT include [dental visits or care you got when you stayed overnight in a hospital. /dental visits or care your child got when (he/she) stayed overnight in a hospital.]

NDSPDR4

[24/24/27/27/45/45]. / NDSPDR4

SPECIALISTS are doctors like surgeons, heart doctors, allergy doctors, skin doctors, and other doctors who specialize in one area of health care.

In the last [12/6] months, did you make any appointments [/for your child] to see a specialist?

(CLARIFY IF NEEDED: "Specialists are doctors who specialize in one area of health care. Please include all doctors you consider to be specialists, but do not include any dental visits.")

(IWER: IF RESPONDENT ASKS IF A PARTICULAR TYPE OF DOCTOR IS A SPECIALIST, CLARIFY, "I don't have any information about that, so please just interpret it however it seems best to you.")

(CLARIFY IF NEEDED: "You can interpret this question however it seems best to you.")

- 1. YES
- 2. NO -----> INTRO.PLAN

DK/REFUSAL/NOT ASCERTAINED --> INTRO.PLAN

PRBSEE4

[25/25/28/28/46/46]. / PRBSEE4

In the last [12/6] months, how often did you get an appointment [/for your child] to see a specialist as soon as you needed? Would you say...

(READ LIST)

- 1. NEVER,
- 2. SOMETIMES,
- 3. USUALLY, OR
- 4. ALWAYS?

DK/REFUSAL/NOT ASCERTAINED (DO NOT READ)

SPDRS

[26/26/29/29/47/47]. / SPDRS

How many specialists [have/has] [you/your child] seen in the last [12/6] months?

(CLARIFY IF NEEDED: "Specialists are doctors like surgeons, heart doctors, allergy doctors, skin doctors, and other doctors who specialize in one area of health care. Would you say [you've/your child has] seen...")

(READ LIST IF NEEDED: "Would you say...")

- 0. NONE, -----> INTRO.PLAN
- 1. 1 SPECIALIST,
- 2. 2,
- 3. 3,
- 4. 4, OR
- 5. 5 OR MORE SPECIALISTS?

DK/REFUSAL/NOT ASCERTAINED (DO NOT READ) --> INTRO.PLAN

RTSPDR4

[27/27/30/30/48/48]. / RTSPDR4

We want to know your rating of the specialist [you/your child] saw most often in the last [12/6] months.

Using any number from 0 to 10, where 0 is the worst specialist possible and 10 is the best specialist possible, what number would you use to rate that specialist?

(Clarify if necessary: "Specialists are doctors like surgeons, heart doctors, allergy doctors, skin doctors, and other doctors who specialize in one area of health care.")

00 01 02 03 04 05 06 07 08 09 10

DK/REFUSAL/NOT ASCERTAINED

INTRO.PLAN
INTRO.PLAN

Now I'm going to ask you some questions about your experience with
[your/your child's] health plan.

LOOMAT4
[28/28/0/0/0/0]. / LOOMAT4

In the last [12/6] months, did you look for any information in written
materials or on the Internet about how your health plan works?

- 1. YES
- 2. NO -----> CK.LOOSVC

DK/REFUSAL/NOT ASCERTAINED --> CK.LOOSVC

UNDINF4
[29/29/0/0/0/0]. / UNDINF4

In the last [12/6] months, how often did the written materials OR the
Internet provide the information you needed about how your health plan
works? Would you say...

(READ LIST)

- 1. NEVER,
- 2. SOMETIMES,
- 3. USUALLY, or
- 4. ALWAYS?

DK/REFUSAL/NOT ASCERTAINED (DO NOT READ)

CK.LOOSVC
IF qnaire=02 then go to CLCSRV4

LOOSVC
[30/0/0/0/0/0]. / LOOSVC

Sometimes people need services or equipment beyond what is provided in a
regular or routine office visit, such as care from a specialist,
physical therapy, a hearing aid, or oxygen.

In the last 12 months, did you look for information from your health
plan on how much you would have to pay for a health care service or
equipment?

- 1. YES
- 2. NO -----> LOOMED

DK/REFUSAL/NOT ASCERTAINED --> LOOMED

FNDSVC

[31/0/0/0/0/0]. / FNDSVC

In the last 12 months, how often were you able to find out from your health plan how much you would have to pay for a health care service or equipment? Would you say...

(READ LIST)

- 1. NEVER,
- 2. SOMETIMES,
- 3. USUALLY, or
- 4. ALWAYS?

DK/REFUSAL/NOT ASCERTAINED (DO NOT READ)

LOOMED

[32/0/0/0/0/0]. / LOOMED

In some health plans the amount you pay for a prescription medicine can be different for different medicines, or can be different for prescriptions filled by mail instead of at the pharmacy.

In the last 12 months, did you look for information from your health plan on how much you would have to pay for specific prescription medicines?

- 1. YES
- 2. NO -----> CLCSRV4

DK/REFUSAL/NOT ASCERTAINED --> CLCSRV4

FNDMED

[33/0/0/0/0/0]. / FNDMED

In the last 12 months, how often were you able to find out from your health plan how much you would have to pay for specific prescription medicines? Would you say...

(READ LIST)

- 1. NEVER,
- 2. SOMETIMES,
- 3. USUALLY, or
- 4. ALWAYS?

DK/REFUSAL/NOT ASCERTAINED (DO NOT READ)

CLCSRV4

[34/30/31/31/49/49]. / CLCSRV4

In the last [12/6] months, did you get information or help from [your health plan's customer service/customer service at your child's health plan] ?

- 1. YES
- 2. NO -----> PLPRWK4

DK/REFUSAL/NOT ASCERTAINED --> PLPRWK4

PBCLCS4

[35/31/32/32/50/50]. / PBCLCS4

In the last [12/6] months, how often did [your health plan's customer service/customer service at your child's health plan] give you the information or help you needed? Would you say...

(READ LIST)

- 1. NEVER,
- 2. SOMETIMES,
- 3. USUALLY, or
- 4. ALWAYS?

DK/REFUSAL/NOT ASCERTAINED (DO NOT READ)

CSRESP

[36/32/33/33/51/51]. / CSRESP

In the last [12/6] months, how often did [your health plan's/] customer service staff [/at your child's health plan] treat you with courtesy and respect? Would you say...

(READ LIST)

- 1. NEVER,
- 2. SOMETIMES,
- 3. USUALLY, or
- 4. ALWAYS?

DK/REFUSAL/NOT ASCERTAINED (DO NOT READ)

PLPRWK4

[37/33/34/34/52/52]. / PLPRWK4

In the last [12/6] months, did [your/your child's] health plan give you any forms to fill out?

- 1. YES
- 2. NO -----> CK.SNDCLMS

DK/REFUSAL/NOT ASCERTAINED --> CK.SNDCLMS

PBPLPW4

[38/34/35/35/53/53]. / PBPLPW4

In the last [12/6] months, how often were the forms from [your/your child's] health plan easy to fill out? Would you say...

(READ LIST)

- 1. NEVER,
- 2. SOMETIMES,
- 3. USUALLY, or
- 4. ALWAYS?

DK/REFUSAL/NOT ASCERTAINED (DO NOT READ)

CK.SNDCLMS

SNDCLM4

[39/0/0/0/0/0]. / SNDCLM4

Claims are sent to a health plan for payment. You may send in the claims yourself, or doctors, hospitals, or others may do this for you.

In the last [12/6] months, did you or anyone else send in any claims for your care to your health plan?

- 1. YES
- 2. NO -----> RTPLEXP
- 3. DON'T KNOW (DO NOT PROBE) --> RTPLEXP
- 9. REFUSAL/NOT ASCERTAINED ----> RTPLEXP

CLMTMR4

[40/0/0/0/0/0]. / CLMTMR4

In the last [12/6] months, how often did your health plan handle your claims quickly? Would you say...

(READ LIST)

- 1. NEVER,
- 2. SOMETIMES,
- 3. USUALLY, OR
- 4. ALWAYS?
- 5. DON'T KNOW (DO NOT READ) (DO NOT PROBE)
- 9. REFUSAL/NOT ASCERTAINED (DO NOT READ)

CLMCRCT

[41/0/0/0/0/0]. / CLMCRCT

In the last [12/6] months, how often did your health plan handle [your/your child's] claims correctly? Would you say...

(READ LIST)

- 1. NEVER,
- 2. SOMETIMES,
- 3. USUALLY, OR
- 4. ALWAYS?

- 5. DON'T KNOW (DO NOT READ) (DO NOT PROBE)

- 9. REFUSAL/NOT ASCERTAINED (DO NOT READ)

RTPLEXP

[42/35/36/36/54/54]. / RTPLEXP

Using any number from 0 to 10, where 0 is the worst health plan possible and 10 is the best health plan possible, what number would you use to rate [your/your child's] health plan?

00 01 02 03 04 05 06 07 08 09 10

DK/REFUSAL/NOT ASCERTAINED

IF QNAIRE= CHILD MED W/CCC (07), GO TO CHPRES

HPMDEQ

[0/35.01/0/0/0/0]. / HPMDEQ

In the last [12/6] months, did you have a health problem for which you needed special medical equipment, such as a cane, a wheelchair, or oxygen equipment?

- 1. YES
- 2. NO -----> POSTHP

DK/REFUSAL/NOT ASCERTAINED --> POSTHP

EZMDHP

[0/35.02/0/0/0/0]. / EZMDHP

In the last [12/6] months, how often was it easy to get the medical equipment you needed through your health plan? Would you say...?

(READ LIST)

1. NEVER,
2. SOMETIMES,
3. USUALLY, or
4. ALWAYS?

DK/REFUSAL/NOT ASCERTAINED (DO NOT READ)

POSTHP

[0/35.03/0/0/0/0]. / POSTHP

In the last [12/6] months, did you have any health problems that needed special therapy, such as physical, occupational, or speech therapy?

1. YES
2. NO -----> INTRO.DTLK

DK/REFUSAL/NOT ASCERTAINED --> INTRO.DTLK

EZPOST

[0/35.04/0/0/0/0]. / EZPOST

In the last [12/6] months, how often was it easy to get the special therapy you needed through your health plan? Would you say...?

(READ LIST)

1. NEVER,
2. SOMETIMES,
3. USUALLY, or
4. ALWAYS?

DK/REFUSAL/NOT ASCERTAINED (DO NOT READ)

INTRO.DTLK
INTRO.DTLK

The following questions ask about how much you think your doctor or other health provider respects your beliefs, attitudes, language and behavior.

DTLKTF
[0/35.5/0/0/0/0]. / DTLKTF

In the last [12/6] months, how often did a doctor or other health provider talk too fast when talking to you? Would you say...?

(READ LIST)

1. NEVER,
2. SOMETIMES,
3. USUALLY, or
4. ALWAYS?

DK/REFUSAL/NOT ASCERTAINED (DO NOT READ)

DINTER

[0/35.6/0/0/0/0]. / DINTER

In the last [12/6] months, how often did a doctor or other health provider interrupt you when you were talking? Would you say...?

(READ LIST IF NECESSARY)

1. NEVER,
2. SOMETIMES,
3. USUALLY, or
4. ALWAYS?

DK/REFUSAL/NOT ASCERTAINED (DO NOT READ)

DRRUDE

[0/35.7/0/0/0/0]. / DRRUDE

In the last [12/6] months, how often did a doctor or other health provider use a condescending, sarcastic or rude tone or manner with you? Would you say...?

(READ LIST IF NECESSARY)

1. NEVER,
2. SOMETIMES,
3. USUALLY, or
4. ALWAYS?

DK/REFUSAL/NOT ASCERTAINED (DO NOT READ)

TRUSTDR

[0/35.8/0/0/0/0]. / TRUSTDR

In the last [12/6] months, did you feel you could trust a doctor or other health provider with your medical care?

(READ LIST)

1. YES DEFINITELY,
2. YES SOMEWHAT, OR
3. NO?

DK/REFUSAL/NOT ASCERTAINED (DO NOT READ)

REGDENT

[0/35.9/0/0/0/57.01]. / REGDENT

A regular dentist is one [you/your child] would go to for check-ups and cleanings or when [you/[he/she]] [have/has] a cavity or tooth pain.

[Do you/Does your child] have a regular dentist?

1. YES
2. NO

DK/REFUSAL/NOT ASCERTAINED

GODENT

[0/35.10/0/0/0/57.02]. / GODENT

In the last 6 months, did [you/your child] go to a dentist's office or clinic for care?

1. YES
2. NO

DK/REFUSAL/NOT ASCERTAINED

IF QNAIRE = ADULT MEDICAID (02) AND GODENT <> YES, GO TO CK.DENTSOON
IF QNAIRE = CHILD MEDICAID W/CCC (07) AND GODENT <> YES, GO TO DNTASAP

DENTEXPL

[0/35.11/0/0/0/57.03]. / DENTEXPL

In the last [12/6] months, how often did [your/your child's] dentist or dental staff explain what they were doing while treating [you/your child]? Would you say...

(READ LIST)

1. NEVER,
2. SOMETIMES,
3. USUALLY, OR
4. ALWAYS?

DK/REFUSAL/NOT ASCERTAINED (DO NOT READ)

CK.DENTSOON

IF QNAIRE = CHILD MEDICAID W/CCC (07), GO TO DNTASAP

DENTSOON

[0/35.12/0/0/0/0]. / DENTSOON

If you tried to get an appointment for yourself with a dentist who specializes in a particular type of dental care (such as root canals or gum disease) in the last 6 months, how often did you get an appointment as soon as you wanted?

(READ LIST)

- 1. NEVER,
- 2. SOMETIMES,
- 3. USUALLY, OR
- 4. ALWAYS?

- 5. DID NOT TRY TO GET AN APPOINTMENT WITH A SPECIALIST DENTIST IN THE LAST 6 MONTHS (DO NOT READ)

DK/REFUSAL/NOT ASCERTAINED (DO NOT READ)

DNTASAP

[0/35.13/0/0/0/57.04]. / DNTASAP

In the last [12/6] months, if [you/your child] needed to see a dentist right away because of a DENTAL EMERGENCY, did [you/+[he/she]] get to see a dentist as soon as you wanted? Would you say...

(IWER: IF R RESPONDS WITH "YES/NO" PLEASE PROBE WITH RESPONSE OPTIONS)

(READ LIST)

- 1. NEVER,
- 2. SOMETIMES,
- 3. USUALLY, OR
- 4. ALWAYS?

- 5. DID NOT HAVE A DENTAL EMERGENCY IN THE LAST 6 MONTHS (DO NOT READ)

DK/REFUSAL/NOT ASCERTAINED (DO NOT READ)

RTDENT

[0/35.14/0/0/0/57.03]. / RTDENT

Using any number from 0 to 10, where 0 is extremely difficult and 10 is extremely easy, what number would you use to rate how easy it was for you to find a dentist [/for your child] ?

00 01 02 03 04 05 06 07 08 09 10

DK/REFUSAL/NOT ASCERTAINED

GO TO HLTSTA4

CHPRES

[0/0/0/0/55/55]. / CHPRES

In the last [12/6] months, did you get or refill any prescription medicines for your child?

1. YES
2. NO -----> REGDENT

DK/REFUSAL/NOT ASCERTAINED --> REGDENT

EZPRES

[0/0/0/0/56/56]. / EZPRES

In the last [12/6] months, how often was it easy to get prescription medicines for your child through [your/+[his/her]] health plan? Would you say...

(READ LIST)

1. NEVER,
2. SOMETIMES,
3. USUALLY, or
4. ALWAYS?

DK/REFUSAL/NOT ASCERTAINED (DO NOT READ)

HELPPRES

[0/0/0/0/57/57]. / HELPPRES

Did anyone from your child's health plan, doctor's office, or clinic help you get your child's prescription medicines?

1. YES
2. NO

DK/REFUSAL/NOT ASCERTAINED

IF QNAIRE = CHILD MEDICAID W/CCC, GO TO REGDENT

HLTSTA4

[43/36/37/37/58/58]. / HLTSTA4

[/I have just a few more questions.]

In general, how would you rate [your/your child's] overall health?
Would you say it is...

(READ LIST)

- 1. EXCELLENT,
- 2. VERY GOOD,
- 3. GOOD,
- 4. FAIR, OR
- 5. POOR?

DK/REFUSAL/NOT ASCERTAINED (DO NOT READ)

MNTLSTAT

[44/37/38/38/59/59]. / MNTLSTAT

In general, how would you rate [your/your child's] overall MENTAL OR
EMOTIONAL health? Would you say it is...

(READ LIST)

- 1. EXCELLENT,
- 2. VERY GOOD,
- 3. GOOD,
- 4. FAIR, OR
- 5. POOR?

DK/REFUSAL/NOT ASCERTAINED (DO NOT READ)

CUSEMED

[0/0/0/0/60/60]. / CUSEMED

Other than vitamins, does your child currently need or use medicine
prescribed by a doctor?

- 1. YES
- 2. NO -----> MOREMED

DK/REFUSAL/NOT ASCERTAINED --> MOREMED

WHYMEDA

[0/0/0/0/61/61]. / WHYMEDA

Is this because of any medical, behavioral, or other health condition?

- 1. YES
- 2. NO -----> MOREMED

DK/REFUSAL/NOT ASCERTAINED --> MOREMED

WHYMEDB

[0/0/0/0/62/62]. / WHYMEDB

Is this a condition that has lasted or is expected to last for at least 12 months?

- 1. YES
- 2. NO

DK/REFUSAL/NOT ASCERTAINED

MOREMED

[0/0/0/0/63/63]. / MOREMED

Does your child need or use more medical care, more mental health services, or more educational services than is usual for most children of the same age?

- 1. YES
- 2. NO -----> LIMITED

DK/REFUSAL/NOT ASCERTAINED --> LIMITED

WHYMOREA

[0/0/0/0/64/64]. / WHYMOREA

Is this because of any medical, behavioral, or other health condition?

- 1. YES
- 2. NO -----> LIMITED

DK/REFUSAL/NOT ASCERTAINED --> LIMITED

WHYMOREB

[0/0/0/0/65/65]. / WHYMOREB

Is this a condition that has lasted or is expected to last for at least 12 months?

- 1. YES
- 2. NO

DK/REFUSAL/NOT ASCERTAINED

LIMITED

[0/0/0/0/66/66]. / LIMITED

Is your child limited or prevented in any way in [your/+[his/her]] ability to do the things most children of the same age can do?

- 1. YES
- 2. NO -----> SPECTHP

DK/REFUSAL/NOT ASCERTAINED --> SPECTHP

WHYLIMA

[0/0/0/0/67/67]. / WHYLIMA

Is this because of any medical, behavioral, or other health condition?

- 1. YES
- 2. NO -----> SPECTHP

DK/REFUSAL/NOT ASCERTAINED --> SPECTHP

WHYLIMB

[0/0/0/0/68/68]. / WHYLIMB

Is this a condition that has lasted or is expected to last for at least 12 months?

- 1. YES
- 2. NO

DK/REFUSAL/NOT ASCERTAINED

SPECTHP

[0/0/0/0/69/69]. / SPECTHP

Does your child need or get special therapy such as physical, occupational, or speech therapy?

- 1. YES
- 2. NO -----> CHCOUNS

DK/REFUSAL/NOT ASCERTAINED --> CHCOUNS

WHYSTA

[0/0/0/0/70/70]. / WHYSTA

Is this because of any medical, behavioral, or other health condition?

- 1. YES
- 2. NO -----> CHCOUNS

DK/REFUSAL/NOT ASCERTAINED --> CHCOUNS

WHYSTB

[0/0/0/0/71/71]. / WHYSTB

Is this a condition that has lasted or is expected to last for at least 12 months?

- 1. YES
- 2. NO

DK/REFUSAL/NOT ASCERTAINED

CHCOUNS

[0/0/0/0/72/72]. / CHCOUNS

Does your child have any kind of emotional, developmental, or behavioral problem for which [you/+[he/she]] needs or gets treatment or counseling?

- 1. YES
- 2. NO -----> CAGE

DK/REFUSAL/NOT ASCERTAINED --> CAGE

TIMCOUNA

[0/0/0/0/73/73]. / TIMCOUNA

Has this problem lasted or is it expected to last for at least 12 months?

- 1. YES
- 2. NO

DK/REFUSAL/NOT ASCERTAINED

FLUSHOTQ

[45/38/0/0/0/0]. / FLUSHOTQ

Have you had either a flu shot or flu spray in the nose since July 1, 2015?

- 1. YES
- 2. NO
- 3. DON'T KNOW
- 9. REFUSAL/NOT ASCERTAINED (DO NOT READ)

NOWSMOK

[46/39/0/0/0/0]. / NOWSMOK

Do you now smoke cigarettes or use tobacco...

(READ LIST)

- 1. EVERY DAY,
- 2. SOME DAYS, OR
- 3. NOT AT ALL? -----> ASPDAY
- 4. DON'T KNOW (DO NOT READ) -----> ASPDAY
- 9. REFUSAL/NOT ASCERTAINED (DO NOT READ) --> ASPDAY

ADVQUIT9

[47/40/0/0/0/0]. / ADVQUIT9

In the last [12/6] months, how often were you advised to quit smoking or using tobacco by a doctor or other health provider in your plan? Would you say...

(READ LIST)

1. NEVER,
2. SOMETIMES,
3. USUALLY, OR
4. ALWAYS?

DK/REFUSAL/NOT ASCERTAINED (DO NOT READ)

PATCH9

[48/41/0/0/0/0]. / PATCH9

In the last [12/6] months, how often was medication recommended or discussed by a doctor or health provider to assist you with quitting smoking or using tobacco? Examples of medication are: nicotine gum, patch, nasal spray, inhaler, or prescription medication. Would you say...

(READ LIST)

1. NEVER,
2. SOMETIMES,
3. USUALLY, OR
4. ALWAYS?

DK/REFUSAL/NOT ASCERTAINED (DO NOT READ)

WILLPWR9

[49/42/0/0/0/0]. / WILLPWR9

In the last [12/6] months, how often did your doctor or health provider discuss or provide methods and strategies other than medication to assist you with quitting smoking or using tobacco? Examples of methods and strategies are: telephone helpline, individual or group counseling, or cessation program. Would you say...

(READ LIST)

1. NEVER,
2. SOMETIMES,
3. USUALLY, OR
4. ALWAYS?

DK/REFUSAL/NOT ASCERTAINED (DO NOT READ)

ASPDAY

[50/43/0/0/0/0]. / ASPDAY

Do you take aspirin daily or every other day?

(IF NEEDED: "Would you say YES or NO?")

(IWER: If the R asks about whether a particular medication or Brand name is considered aspirin, you may provide the following clarification:
Aspirin: Bayer and Bufferin

Not Aspirin: Tylenol, Motrin, Aleve, Advil, ibuprofen and acetaminophen)

1. YES
2. NO
3. DON'T KNOW

9. REFUSAL/NOT ASCERTAINED (DO NOT READ)

ASPUSF

[51/44/0/0/0/0]. / ASPUSF

Do you have a health problem or take medication that makes taking aspirin unsafe for you?

(IF NEEDED: "Would you say YES or NO?")

1. YES
2. NO
3. DON'T KNOW

9. REFUSAL/NOT ASCERTAINED (DO NOT READ)

ASPPRV

[52/45/0/0/0/0]. / ASPPRV

Has a doctor or health provider ever discussed with you the risks and benefits of aspirin to prevent heart attack or stroke?

1. YES
2. NO

DK/REFUSAL/NOT ASCERTAINED

INTRO.AWCOND

INTRO.AWCOND

When I read the following list, please tell me if you are aware that you have any of these conditions.

PHAWCD.(1-3)

[53/46/0/0/0/0].(1-3) / PHAWCD.(1-3)

[First,/(Next/How About...)]

1. "High cholesterol"
2. "High blood pressure"
3. "Parent or sibling who had a heart attack before the age of 60"
- ?

(IWER IF NECESSARY: "Are you aware if you have this condition?")

1. YES
2. NO

DK/REFUSAL/NOT ASCERTAINED

INTRO.DRCOND

INTRO.DRCOND

When I read the following list, please tell me if a doctor has ever told you that you have any of these conditions.

PHDRCD.(1-4)

[54/47/0/0/0/0].(1-4) / PHDRCD.(1-4)

[First,/(Next/How About...)]

1. "A heart attack"
2. "Angina or coronary heart disease"
3. "A stroke"
4. "Any kind of diabetes or high blood sugar"
- ?

(IWER IF NECESSARY: "Has a doctor ever told you that you have this condition?")

[FOR PHDRCD.2: (IWER IF NEEDED, CLARIFY: Angina pectoris (an-JYE-nuh or AN-jin-uh PECK-ter-iss) is severe pain in the chest associated with insufficient blood supply to the heart.)]

1. YES
2. NO

DK/REFUSAL/NOT ASCERTAINED

SMPROB

[55/48/0/0/0/0]. / SMPROB

[I have just a few more questions./]

In the last [12/6] months, did you get health care 3 or more times for the same condition or problem?

1. YES
2. NO -----> TKMED

DK/REFUSAL/NOT ASCERTAINED --> TKMED

PRBLST

[56/49/0/0/0/0]. / PRBLST

Is this a condition or problem that has lasted for at least 3 months?
[/Please do NOT include pregnancy or menopause.]

[/ (IWER IF NEEDED, CLARIFY: Menopause (men-ne-paws) is the time in a woman's life when she stops having menstrual periods. It is sometimes called 'the change of life' or 'the change'.)]

1. YES
2. NO

DK/REFUSAL/NOT ASCERTAINED

TKMED

[57/50/0/0/0/0]. / TKMED

Do you now need or take medicine prescribed by a doctor? [/Please do NOT include birth control.]

1. YES
2. NO -----> QAGE4

DK/REFUSAL/NOT ASCERTAINED --> QAGE4

TRTCOND

[58/51/0/0/0/0]. / TRTCOND

Is this medicine to treat a condition that has lasted for at least three months? [/Please do NOT include pregnancy or menopause.]

1. YES
2. NO

DK/REFUSAL/NOT ASCERTAINED

[59/52/0/0/0/0]. / QAGE4

What is your age?

(IWER: IF NEEDED CLARIFY, "Please answer based on your age as of your last birthday.")

(READ LIST IF NEEDED, "Are you...")

1. 18 TO 24,
2. 25 TO 34,
3. 35 TO 44,
4. 45 TO 54,
5. 55 TO 64,
6. 65 TO 74, OR
7. 75 OR OLDER?

DK/REFUSAL/NOT ASCERTAINED (DO NOT READ)

QGENDER

[60/53/0/0/0/0]. / QGENDER

(IWER: RECORD RESPONDENT'S SEX.)

(ASK IF NECESSARY, "Are you male or female?")

1. MALE
2. FEMALE

DK/REFUSAL/NOT ASCERTAINED

CAGE

[0/0/39/39/74/74]. / CAGE

[/I have just a few more questions.]

What is YOUR CHILD'S age?

(IWER: ENTER 00 IF LESS THAN 1 YEAR OLD)

(IWER: DO NOT ROUND UP)

(IWER: IF NEEDED CLARIFY, "Please answer based on your child's age as of their last birthday.")

___ ENTER CHILD'S AGE

DK/REFUSAL/NOT ASCERTAINED

IF CAGE<19 THEN GO TO CGENDER

CAGE.CK

[0/0/39/39/74/74]a. / CAGE.CK

I have entered that [NAME OF CHILD] is [CAGE] . Is that correct?

("DK" NOT ALLOWED)

1. YES-AGE ENTERED CORRECTLY
2. NO-CORRECT AGE -----> CAGE

IF cage>18 and cage<>99 then go to ALL.DONE

CGENDER

[0/0/40/40/75/75]. / CGENDER

(IF NEEDED: "Is your child male or female?")

1. MALE
2. FEMALE

REFUSAL/NOT ASCERTAINED

LATINO

[62/55/41/41/76/76]. / LATINO

[Are/Is] [you/your child] of Hispanic or Latino origin or descent?

1. YES / HISPANIC OR LATINO
2. NO / NOT HISPANIC OR LATINO

DK/REFUSAL/NOT ASCERTAINED

INTRO.RACE

INTRO.RACE

I am going to read a list of race categories. For each category, please say YES or NO if it describes [your/your child's] race. I must ask you about all categories in case more than one applies.

PQRACE3.(1-6)
[63/56/42/42/77/77].(1-6) / PQRACE3.(1-6)

[(Are you)/(Is your child)]

1. "White"
2. "Black or African-American"
3. "Asian"
4. "Native Hawaiian or other Pacific Islander"
5. "American Indian or Alaska Native"
6. "Some other race"
- ?

(IWER: IF R REPLIES "WHY ARE YOU ASKING ABOUT MY [/CHILD'S] RACE?" SAY
"We ask about [your/your child's] race for demographic purposes only.
We want to be sure that the people we survey accurately represent the
racial diversity of managed care enrollees in this country.")

(IWER: If R answers with a category not listed here, such as "HISPANIC"
or "AMERICAN" or "MIXED RACE", probe using the category "OTHER".)

1. YES
2. NO

DK/REFUSAL/NOT ASCERTAINED

QRACE3.OTH / QRACE3.OTH
(What is [your/your child's] race?)

PAGE

[0/0/43/43/78/78]. / PAGE

Now I have a few questions about you. What is YOUR age?

(IWER: IF NEEDED CLARIFY, "Please answer based on your age as of your last birthday.")

(READ IF NEEDED, "Are you...")

0. UNDER 18,
1. 18 TO 24,
2. 25 TO 34,
3. 35 TO 44,
4. 45 TO 54,
5. 55 TO 64,
6. 65 TO 74, OR
7. 75 OR OLDER?

DK/REFUSAL/NOT ASCERTAINED (DO NOT READ)

PGENDER

[0/0/44/44/79/79]. / PGENDER

(IWER: ENTER RESPONDENT'S SEX.)

(IWER: IF NECESSARY ASK, "Are you male or female?")

1. MALE
2. FEMALE

DK/REFUSAL/NOT ASCERTAINED

EDUCAT

[61/54/45/45/80/80]. / EDUCAT

What is the highest grade or level of school that you have completed?
Did you complete...

(IWER: IF R SAYS HE/SHE HAD NON-ACADEMIC TRAINING, SUCH AS TRADE
SCHOOL, PROBE: "Did you receive a high school diploma or GED?")

(IWER: ACADEMIC TRAINING BEYOND A HIGH SCHOOL DIPLOMA THAT DOES NOT
LEAD TO A BACHELORS DEGREE, SHOULD BE CODED "4". IF R WENT TO BUSINESS
SCHOOL OR GOT A 3-YEAR NURSING DEGREE, ENTER "4")

(IWER: IF R OFFERS MORE THAN ONE RESPONSE, FOR EXAMPLE: "SOME HIGH
SCHOOL OR GED", ENTER THE HIGHEST NUMBER THAT APPLIES.)

(READ LIST)

1. 8TH GRADE OR LESS,
2. SOME HIGH SCHOOL, BUT DID NOT GRADUATE,
3. HIGH SCHOOL GRADUATE OR GED,
4. SOME COLLEGE OR 2-YEAR DEGREE,
5. 4-YEAR COLLEGE GRADUATE, OR
6. MORE THAN A 4-YEAR COLLEGE DEGREE?

DK/REFUSAL/NOT ASCERTAINED (DO NOT READ)

CHRELT

[0/0/46/46/81/81]. / CHRELT

How are you related to the child?

(READ IF NEEDED: "Are you the ...")

1. MOTHER OR FATHER,
2. GRANDPARENT,
3. AUNT OR UNCLE,
4. OLDER BROTHER OR SISTER,
5. OTHER RELATIVE,
6. LEGAL GUARDIAN, OR
7. SOMEONE ELSE?

DK/REFUSAL/NOT ASCERTAINED (DO NOT READ)

ALL.DONE
THANKS.SCREEN.

Those are all the questions I have.

Thank you for taking part in this important interview.

Have a nice (day/evening). Good bye.

RETURN TO COVERSHEET

EDIT.FLG
(IWER: DO YOU NEED TO TYPE AN EDIT?)

1. YES
2. NO

IF EDIT.FLG = 2 THEN GO TO CK.END.EDIT

EDIT.OTH
EDIT.OTH. (IWER: PLEASE TYPE YOUR EDIT-BE SPECIFIC-INCLUDE:
1) QUESTION NUMBER(S)
2) WHAT WAS ENTERED
3) WHAT NEEDS TO BE CHANGED

CK.END.EDIT
LANG.DID
LANG.DID. IWER: DID YOU DO THIS INTERVIEW IN...
1. ENGLISH,
2. SPANISH OR
3. BOTH?